

# RUNHAO CHAO

Interactive Designer

Portfolio: [RyanChaorh.github.io](https://ryanchaorh.github.io)

Phone: (912)247-2345

E-Mail: [ryanchaorh@gmail.com](mailto:ryanchaorh@gmail.com)

## Education ▼

**Master of Fine Arts | Interactive Design and Game Development** 09/2019 ~ Present  
Savannah College of Art and Design | Savannah, GA, United States

**Bachelor of Engineering | Network Engineering** 09/2015 ~ 06/2019  
Guangdong University of Foreign Studies | Guangzhou, Guangdong, China

## Project Experience ▼

**SCAD Course Selection Redesign | Team Project** 03/2021 ~ 06/2021  
UX Designer & Service Designer

- Interview professors, students and other stakeholders - create stakeholder map
- Develop questionnaires and survey.
- Collect data and do analysis
- Create tag sub-system for the course selection system with database-based algorithm
- Design flowchart, wire frame and low-fidelity prototype.

**SCAD Flux's Annual Design Competition STARTUP | Team Project** 01/2021 ~ 02/2021  
UX Designer, Researcher

- Interview the person in charge of the company to understand the service process and user pain points
- Create Journey Map - Amplify advantages and avoid pain points
- Optimize flow of website
- Create review system - Improve user trust

**HIKIT | Team Project** 09/2020 ~ 12/2020  
UX Designer, Researcher & Analyst

- Design questionnaires & Analyze data
- Competitive analysis to obtain the advantages and disadvantages of similar products
- Analyze user flow and user pain points

## Skills ▼

Research	Design	
Primary Research	Storyboard	Wireframe
Secondary Research	Storytelling	Flowchart
Persona	Sketch	Prototype
Journey Mapping	Coding	UI/UX Design
Empathy Mapping		

## Language ▼

Mandarin      English

## Honors ▼

SCAD achievement Grad scholarship

## Tools ▼

Design	Modeling
Adobe Suites (PS, AI, XD) Figma	Maya
Coding	Motion / Video
HTML + CSS (Bootstrap) JavaScript Processing P5.js	Adobe Effect