

Ryan-Ellis Dale

+44 07305409734 · RyanEllisDale@gmail.com

7 Mandeville Sulgrave Washington Tyne & Wear - NE37 3LE

PROFILE

I am a dedicated university student pursuing a degree in games programming at Teesside University, seeking part-time work in the Middlesbrough area. With strong time management and organizational skills, I can effectively balance academic commitments with work. My experience as a teaching assistant and food & beverage assistant has honed my communication, teamwork, and problem-solving abilities. I am eager to contribute to a dynamic team and deliver high-quality work, making me a valuable asset to any organization.

KEY SKILLS

Process improvement
Customer Service
Teamworking

Report writing and presenting
Critical thinking skills
Excellent communication skills

Strong interpersonal skills
Proactive and self-motivated
Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Carter & Fitch

August 2023 - September 2023

Food and Beverage Assistant

- Seating customers, taking customer orders and delivering food and beverages
- Setting up tables by removing dirty dishes, washing down the table, placing appropriate tableware, eating utensils, decorations, and napkins.
- Delivering food to customers either in restaurant seating area or their rooms via room service in a timely manner
- Cleaning and sorting eating utensils / cutlery
- Preparing alcoholic or non-alcoholic beverages for bar and patrons
- Interacting with customers, taking orders and serving snacks and drinks
- Ensuring work area is clean and organized.
- Ensuring excellent levels of customer service

South Tyneside College

September 2022 - June 2023

Teaching Assistant

- Assisting students and lecturers in understanding course subjects
- Effectively communicating course ideas and plans with lecturers and students
- Developing learning materials and demonstration pieces
- Collaborating with students to help them achieve their educational goals
- Maintaining in-depth knowledge of relevant fields related to teaching subjects
- Preparing the classroom for activities

Evri & The Best Connection Agency

July 2022 - September 2022

Parcel Sorter

- Working in a team
- Stock Management
- Working in a hectic environment
- Demonstrating great persistence during long hours
- Scanning, ordering and managing assets / parcels
- Being a valuable member in a production line

VOLUNTARY WORK

Teesside University

September 2023 - Present

Course Representative

- Ensure students' academic interests are represented to incorporate feedback for positive improvements
- Deal with issues at the course level and offer feedback
- Cooperate with the Students' Union where School Reps manage feedback from Course Reps
- Work with senior staff to resolve course-related problems

The Children's Society

September 2022 - April 2023

Charity Shop Team Member

- Working in an active production line to achieve results
- Communicating with customers to identify ways to assist them
- The preparation of shop assets for sale/re-sale
- The stocking, sorting, and organizing of shop shelves and items

South Tyneside College

September 2022 - June 2023

Class Representative

- Serve as a connection among students, academic leaders, and the Students' Association.
- Voice the concerns of classmates in meetings and councils.
- Guarantee accurate representation and sharing of information.
- Promote inclusivity and a positive atmosphere.
- Work with faculty on academic issues.
- Share updates on policies and opportunities.
- Encourage involvement and feedback from all.

EDUCATION

Teesside University

September 2023 - Current

Games Programming

Grade Pending - 88% Average

South Tyneside College

September 2020 - June 2023

Level 3 Extended National Diploma - Creative Digital Media (Professional Games Development)

Distinction, Distinction, Merit

Level 3 Foundation Diploma - Computer Science

Distinction

Washington Academy

September 2015 - June 2020

GSCE

Mathematics - 7	English Language - 5
English Literature - 6	Biology - 5
Chemistry - 6	Physics - 4
History - 6	French - 3

CERTIFICATIONS:

Level 2 Food Hygiene & Safety - 2024

Web Development - 2023

Equality & Diversity Training - 2022

Data Protection Essentials: GDPR - 2022

Fire Safety - 2022

Information Security Essentials - 2022

Hazardous Substances Safety - 2022

Lifting & Carrying - 2022

Personal Safety - 2022

Stress Busting - 2022

Reporting Health & Safety Incidents - 2022

Working With The Prevent Duty - 2022

Working With Computers - 2022

Health And Safety Awareness Course - 2019

Health And Safety At Work Act - 2019

Basic Forklift Truck Operations - 2019