

# GOH ZI RONG

+65 8331 8330 | zrgoh18@gmail.com

## EDUCATION

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### Diploma in Infocom Security Management

Republic Polytechnic

April 2015 – May 2018

### Bachelor's in Business Information System

Singapore Institute of Management

January 2021 – December 2023

Coursework: Object Oriented Design and Programming, Webserver Programming, Big Data Management, System Administration, Business Process Management, Data Management and Security

## PROJECTS

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### Cinema Ticketing System

Software Development Methodology Coursework

April 2023 – June 2023

- Worked in an agile team to design and develop a theater management system to handle various operations like ticketing, theater administration, and movie screenings
- Gained more knowledge of the software development lifecycle, and development of web apps using PHP, SQL, and CSS

### Employee Smart Rostering System

Final Year Project

July 2023 – November 2023

- Collaborated with a team of 5 others to create a web application that helps companies automate the creation of employee rosters, and employee management
- Picked up essential web development skills such as JavaScript (NodeJS), HTML and CSS (Bootstrap)

## WORK EXPERIENCE

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### Security Operations Center Analyst

Quann

September 2017 – February 2018

- Provide analysis of security log data from a large number of heterogeneous security devices
- Conduct research, identify and test vulnerabilities in the areas of the Information System and Network Security

### Customer Experience Host

Bounce Inc Singapore

November 2022 – December 2023

- Engaged in providing friendly customer service, coaching of young talents, refereeing and safety management
- Developed soft skills such as interpersonal communication, adaptability, and conflict resolution

## CO-CURRICULAR ACTIVITIES

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- Actively participated in competitions for Volleyball and Frisbee, both on and off campus

## SKILLS

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- Programming Languages: Java, JavaScript, Python
- Database Management: MySQL
- Web Development: CSS, HTML, PHP
- Soft Skills: Teamwork, Decision making, Time management