

Step By step Instructions for Creating an account for testing at <https://home.pearsonvue.com/Clients/CompTIA.aspx>. It will take anywhere from 15 minutes up to 24 hours to have an account created. Plan accordingly.

Step 1. Select the Create account button. If you have a previously existing account select the Sign in button and sign in (you may have tested before but not had an online test account so be sure to create an account if you have not taken an online test before).

CompTIA - Pearson VUE

home.pearsonvue.com/Clients/CompTIA.aspx

Pearson | VUE

Contact us Global US English

For test-takers For test owners Become a test center About Pearson VUE

Home > Test-taker home > CompTIA

COVID-19 (Coronavirus) Situation: Learn more about how it could affect your testing plans.

Testing candidates: review our [COVID-19 Update Page](#) to learn if your testing experience may be impacted. *April 20, 2020*

We know you're worried about rescheduling your exam. Due to COVID-19 scheduling changes, our customer service wait-times are longer than usual right now. We appreciate your patience as we work to help you and other candidates. In the meantime, for information on rescheduling, refunds, and other impacts to candidates, please check out our [FAQs](#).

CompTIA Certification Testing

Due to the impacts of the COVID-19 (Novel Coronavirus) pandemic, all CompTIA exam vouchers with expiration dates from March 17 through April 30, 2020 have been extended to June 30, 2020. In addition, all CompTIA exam vouchers with expiration dates from May 1 through May 31, 2020 have been extended through July 31, 2020. CompTIA will continue to monitor timelines, and any additional updates will be posted as available.

CompTIA is offering our candidates online certification testing

Online testing is ideal because candidates can:

- Test anywhere – especially from the security and privacy of their own home.
- Test anytime – online testing can be conducted 24/7, schedule your exam whenever time permits, avoiding competing priorities or conflicts.
- Test in a highly secure environment – remote proctoring ensures all candidates test under the same secure monitoring conditions as a test center.

Why CompTIA Certifications?

CompTIA

To schedule, reschedule or cancel an exam:

[Sign in](#)

[Create account](#)

- [Forgot my username](#)
- [Forgot my password](#)

COVID-19 FAQs

[Find a test center](#)

[Find a test center on a map](#)

Step 2. Agree to the Privacy Policy of the Test Site.

CompTIA Testing - Create a Web Account: Step 1

Enter Personal Information Contact Information Additional Information Create Account

Enter Personal Information

Required information is marked with an asterisk (*).

Enter information on this page in the Roman alphabet. (Alphanumeric)

New users, please sign up for a web account

*Do you know your CompTIA ID?

☐ Yes, my CompTIA ID is:

☐ No, I do not know my CompTIA ID.

Privacy Policy Acceptance

By checking the box below and clicking the I Agree button, you acknowledge that you understand and agree to the terms contained in this Agreement and expressly consent to the collection of my palm vein scan where applicable. If you do not agree to the policies and terms contained in this Agreement, you will not be able to continue through the registration and scheduling process.

☒ I have read and agree to the above terms.

Personal

IMPORTANT: YOU MUST ENTER YOUR LEGAL NAME EXACTLY AS IT APPEARS ON THE IDENTIFICATION YOU WILL PRESENT AT THE TEST CENTER. If there is not an exact match, you will not be able to take your test and you will not be reimbursed for any fees paid.

Title:
Example: Mr., Ms., Mrs., Dr.

*First Name / Given Name:
Enter as it appears on your government issued ID

Returning users, please sign in

If you have a username and password, please [sign in](#).

Privacy Policy

If you have questions about how your personal information may be used, please read our [Privacy Policy](#).

Step 3. If you have a previously taken a CompTIA exam enter your CompTIA ID. If you do not remember it or have never taken an exam online select the No, I do not know my CompTIA ID.

CompTIA Testing - Create a Web Account: Step 1

Enter Personal Information Contact Information Additional Information Create Account

Enter Personal Information

Required information is marked with an asterisk (*).

Enter information on this page in the Roman alphabet. (Alphanumeric)

New users, please sign up for a web account

*Do you know your CompTIA ID?

☐ Yes, my CompTIA ID is:

☒ No, I do not know my CompTIA ID.

Personal

IMPORTANT: YOU MUST ENTER YOUR LEGAL NAME EXACTLY AS IT APPEARS ON THE IDENTIFICATION YOU WILL PRESENT AT THE TEST CENTER. If there is not an exact match, you will not be able to take your test and you will not be reimbursed for any fees paid.

Returning users, please sign in

If you have a username and password, please [sign in](#).

Privacy Policy

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Step 4. Enter your information here. Be sure to use legal name as printed on your driver's license, state ID or Passport. Also, be sure to enter an email address you will check regularly, I used my student email address just in case they use it to check for student pricing.

The screenshot shows a web browser window with the Pearson VUE registration page. The browser's address bar shows the URL: `wsr.pearsonvue.com/testtaker/profile/create/SignUp.htm?clientCode=COMPTIA&locale=en_US`. The browser's taskbar at the bottom includes icons for various applications like Microsoft Edge, Google Chrome, and several PDF files. The registration form itself is titled "IMPORTANT: YOU MUST ENTER YOUR LEGAL NAME EXACTLY AS IT APPEARS ON THE IDENTIFICATION YOU WILL PRESENT AT THE TEST CENTER. If there is not an exact match, you will not be able to take your test and you will not be reimbursed for any fees paid." The form fields are as follows: Title (with examples Mr., Ms., Mrs., Dr.), First Name / Given Name (filled with "Jose"), Middle Names, Last Name / Surname / Family Name (filled with "Limas"), and Suffix (with examples Jr., Sr., II, III, IV). Below these is the Email section, which includes a note about email correspondence and a link to the Privacy Policy. The email field is filled with "jose.limas0198@mail.davistech.edu", and the confirm email field is also filled with the same address. There is a checkbox for "I want to receive Pearson VUE marketing emails." and a "Next" button at the bottom right.

wsr.pearsonvue.com/testtaker/profile/create/SignUp.htm?clientCode=COMPTIA&locale=en_US

Apps Azure for Education... Assignments WSU Graduate Ad... eWeber Davis Tech College Bills Personal Education CatalystChurch Photoshop Fandango DSD

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used, please read our [Privacy Policy](#).

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Title:
Example: Mr., Ms., Mrs., Dr.

*First Name / Given Name:
Enter as it appears on your government issued ID

Middle Names:

*Last Name / Surname / Family Name:
Enter as it appears on your government issued ID

Suffix:
Example: Jr., Sr., II, III, IV

Email

Most email correspondence is sent immediately, but some may take up to 24 hours. If you do not receive an email, please check your spam or bulk email folder. [We never sell email addresses.](#)

*Email:

*Confirm Email:

☐ I want to receive Pearson VUE marketing emails.

Next

Step 5. Enter Your contact information.

Enter Personal Information

Contact Information

Additional Information

Enter Contact Information

Required information is marked with an asterisk (*).
Enter information on this page in the Roman alphabet. (Alphanumeric)

Address and Telephone

Address Type:

Select one...

*Country/Region of Residence:

Select one...

Company:

*Address 1:

Address 2:

Address 3:

*City:

ZIP Code:

*Telephone:
+

[Country Codes](#)

Extension:

Mobile Telephone Number:
+

[Country Codes](#)

Secondary Contact Information

You have the option of adding Secondary Contact Information.

Add Secondary Contact

Communication Preferences


Correspondence Language:

Select one...

Previous

Next

Step 6. Continue filling out information form by selecting the options that best fit you.



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CompTIA Testing - Create a Web Account: Step 3

Enter Personal Information

Contact Information

Additional Information

Create Account

Enter Additional Information

The following information is being collected on behalf of CompTIA Testing.

Required information is marked with an asterisk (*).

Enter information on this page in the Roman alphabet. (Alphanumeric)

Are you a U.S. Citizen and at least 18 years of age?

☒ Yes

☐ No

*Do you consent to CompTIA collecting your month and year of birth?


☐ Yes

☒ No

Previous

Next

Step 7. Once you complete the account creation process you will receive an email 15 minutes or up to 24 hours later.



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Thank You

Your account is not yet complete. Your request to create an account has been forwarded to our Account Processing team. If you provided a valid email address, you will receive additional information within 1 business day. If you do not receive an email within the time provided, please contact [customer service](#).