

# Ryan Lam

ryanlam5784@gmail.com | 437-972-4870 | Toronto, Ontario M2K 0H1

## Summary

Passionate software engineering student at Centennial College with a strong foundation in Electrical Engineering. Aspiring to embark on a fulfilling career in software engineering, leveraging my diverse background to bring innovative solutions to the technological landscape. Proficient in Java, SQL Oracle, C#, MongoDB, and JavaScript, with expertise in query construction, object-oriented programming, and database management. Committed to continuous learning and eager to seize opportunities that will enable me to thrive and contribute to cutting-edge software development.

## Experience

### **Home Depot - Toronto**

**April 2023 – Present**

*Part-Time, Customer Service*

- Collaborate with a diverse team to ensure a seamless shopping experience and efficient store operations
- Demonstrate effective communication skills to address customer needs and resolve issues, contributing to positive customer relationships
- Utilize problem-solving abilities to handle various customer requests and troubleshoot technical or product-related concerns

### **AECOM - Hong Kong**

**May 2021 – July 2021**

*Intern, MEP Building Service*

- Worked under senior electrical engineer to design electrical equipment for different building
- Supported team through CAD drafting, lighting simulation and BEC compliance calculation for electrical services
- Assisted the team in several projects such as electrical design Third Runway Concourse (HK) and Sport Center (HK)

### **Endress+Hauser (HK) Limited**

**January 2019 – April 2019**

*Intern, Technician*

- Maintained overall facility daily, including calibration electronic meters
- Installed, configured and set up electronic meters in buildings for optimal operation.
- Tested entire electronic meters for performance levels and safety concerns.

## Education

### **Centennial College**

**Toronto**

**May 2023-Present**

Ontario College Advanced Diploma: Software Engineering Technology

### **Royal Melbourne Institute of Technology**

**Hong Kong**

**September 2019-August 2021**

Bachelor of Engineering: Electrical Engineering

### **Institute of Vocational Education**

**Hong Kong**

**September 2017-May 2019**

Higher Diploma: Electrical Engineering

## **Skills**

- Proficient in Java: Familiar with object-oriented programming principles and developing applications.
- Proficient in SQL Oracle: Skilled in constructing and optimizing database queries.
- Proficient in C#: Experienced in building applications using C# and the .NET framework.
- Proficient in MongoDB: Knowledgeable in NoSQL database management
- Proficient in JavaScript: Well-versed in front-end web development and interactive web applications
- Microsoft Office Word and Excel: Familiar with formatting tables and using formula.