

RYAN MAGILL

Call or Text @ 214.673.1010

Email @ ryanmagill97@gmail.com

Purpose

Hi, I'm Ryan. I appreciate the time you are investing in reading my resume. I promise I'll make it up to you when given the chance. I'm looking for a new job at your store specifically, because I believe that I will thrive there like nowhere else. I have a strong natural technical ability, more specifically with your full product line. Go ahead and ask me anything. I'm kind of a free thinker, always finding creative ways to make things run smoother, faster, better. I can jump through hoops, knock stuff out, and even sing and dance when I need to. Most people like me because I'm fun to be around, but I also get down to business quickly because I understand and appreciate the value of your time. One challenge that never gets old is hearing what people have to say (being a good listener), repeating what you told me in a clear and concise way (verify objective), then solving problems as quickly and efficiently as possible (maximum deal flow). I take great pride in helping people in a way that keeps me engaged each day in the most positive way. When something doesn't work, I'm not afraid to ask questions. Go ahead... try me on for size. I'm a perfect fit!

Experience

Apple

Technical Expert- November 2017 to Present

iPhone or Macbook broken? I'm your guy! At Apple we pride ourselves on our professionalism and ability to take our customers retail experience to the next level. We redefine peoples expectations with our innovative products and stores. I am the one people come to when they are having technical issues with their device. I am capable of diagnosing a customers problem with their device and resolving the issue, whether it is a hardware repair or coming up with a solution to their software problems.

Park Place Lexus

Porter – June 2017 to November 2017

When you buy a brand new Lexus, and it needs maintenance, you expect superior service. Park Place Lexus sets the bar high when it comes to award-winning service and support, and I am the first line of defense as a greeter to settle customers in a rush. I welcome you to the dealership, take possession of your valuable property, and then guide you to where you need to be. Would you like a coffee or cold beverage? Let me get that for you. I'll take your keys too while I'm at it and be back in a flash with everything you need and more!

Zumiez Frisco

Sales Associate – April 2015 to January 2017

Zumiez prides itself as being a premier fashion retailer for street wear and skate apparel, shoes and sporting goods. I spent the majority of my time helping customers procure the right look, which is no easy feat. Each person has their own unique style, and most don't know what they want. It was my job to welcome customers, profile them, and then assemble product options and combinations to build big sales. I take great passion in the product when helps people get excited about what they are buying. Taking time to learn about designers, brands, and what's dropping next is an important part of making the sale and accumulating loyal customers. I can open and close a store, deal with all transactional requirements including sales, returns, coupons, credits, etc.

Urban Air

Events Coordinator – April 2014 to April 2015

If you're looking for a fun birthday party, I'm a good guy to know. Urban Air is where you want to be if you're an ankle-biter and like to have fun jumping without a care in the world. Parents on the other hand, often get stressed out over birthday parties so it was my job to put them at ease. There were times where we had specific requirements, special conditions, active and rotating scheduling, advanced registrations, inventory and supplies, and more. It's a lot like controlled chaos at a three-ring circus.

Education

UT Full-Stack Web Development Bootcamp

2019 to May 2020

Frisco High School

Class of 2016

Requirements

I'm a hard worker with bills to pay. I need a minimum of 32 hours per week at a highly competitive rate. You'll seriously miss me when I'm off my shift.