

RYAN PALMER

Fullstack Engineer - Orlando, FL

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SKILLS

- Kotlin | JavaScript | TypeScript | Python | Flutter/Dart | C#
- Node | React | Angular | Svelte | jQuery | Redux | Django | Flask | .NET
- Postgres | Mongo | MySql | GraphQL | SQLite
- AWS | GCP | Cloud Computing | CI/CD | Cypress | Linode | Netlify | Github/GitLab | Jenkins | Unit Testing | Lambda | OOP
- SaaS | PaaS | Microservices | Distributed Systems | Frontend | Backend | Full-Stack | Collaborative | Problem Solving | English

EXPERIENCE

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|---|---------------------------|--------------------------------|--------------------------|
| Senior Software Engineer | <u>Level Goals</u> | Seattle, WA, USA | 04/2022 – 03/2023 |
| <ul style="list-style-type: none">• Designed and implemented a scalable distributed backend composed of AWS SAM lambda functions and a Kotlin rest api that served and handled requests for thousands of gig workers online banking needs, background checks, and tax services.• Improved customer acquisition in the onboarding process from 40% to 73% via a simplified signup workflow. Leading to quicker signups, preapprovals, and easier background checks.• Created automated syncs for customer support to load customer data from Levels system into Zendesk that would seamlessly come up when a customer called in. | | | |
| Senior Software Engineer | <u>Tenfold</u> | Austin, TX, USA | 07/2021 – 06/2022 |
| <ul style="list-style-type: none">• Lead a team of engineers to build out a phone integration for Webex expanding Tenfold's customer support system platform. Driving the acquisition of new business that are using modern online phone systems.• Developed a live call transcribing integration that would log live speech to text of calls into support tickets in sales force. | | | |
| Full Stack Software Engineer | <u>Redeapp</u> | Louisville, KY, USA | 02/2019 – 07/2021 |
| <ul style="list-style-type: none">• Improved app performance and development cycles by migrating and modernizing web chat app from Angular.js to Angular 13 in 6 months, using a duplicate app and iterative approach.• Utilized Cypress for end-to-end testing, achieving 70% code coverage and improving user experience, resulting in increased customer satisfaction and application stability.• Lead development of Android app, adding new features & keeping it in sync with IOS & web. | | | |
| Software Engineer | <u>Level 12</u> | Jeffersonville, IN, USA | 01/2018 – 02/2019 |
| <ul style="list-style-type: none">• Worked as a part of a team of developers creating and updating python web applications for a consulting firm. Completing all work within strict timeframes and budgets maintaining product quality by keeping at least 90% automated tests coverage.• Redeapp was one of the clients and they hired me to be part of their team because of the 3 months of work I had done for them. | | | |
| Software Integration Engineer | <u>Astronomer</u> | Cincinnati, OH, USA | 08/2016 – 10/2017 |
| <ul style="list-style-type: none">• Created and maintained containerized Node.js integrations and libraries for Astronomers open sourced Analytics.js Platform.• Designed Airflow data pipelines written in Node.js and python connecting external data sources to databases sending up to millions of events with test coverage in Mocha, Chai, and Nock. | | | |

EDUCATION

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|---|---------------------------------|----------------------------|--------------------------|
| Bachelor of Science | University Of Cincinnati | Cincinnati, OH, USA | 08/2014 – 08/2016 |
| <ul style="list-style-type: none">• Major in Computer Science | | | |

PROJECTS

- **RobSmilesComedy.com**: (01/2023 - 10/2023) - React | Next.js | Vercel | AWS | Sendgrid | Squarespace
 - Developed a responsive Squarespace website for headlining comedian RobSmiles, encompassing visual design, and theme development.
 - Implemented a custom map and voting form to engage fans and gather insights for future shows, merchandise, and email marketing.
 - Trained the comedian's team in site management for merchandising, show scheduling, and email campaigns.
- **Joke The Vote**: (06/2023 - 09/2023) - React | Nest.js | Socket.io | Xata | Vercel | Netlify
 - Developed a custom app for a live show where an audience member votes live from their phone if a person on stage should leave or not.
- **Split Legal**: (12/2019 - 01/2021) - Flutter | JavaScript | Firebase
 - Made a prototype of a TurboTax for Prenup app for a law firm in Orlando.
- **Saundras Kitchen**: (05/2016-01/2017) - Android | Kotlin | Node.js | AWS
 - Built the Android experience for an uber eats style app for a restaurant in Cincinnati Ohio.