

Khmer Voice App provides this Privacy Policy to inform users of our policies and procedures regarding the collection, use and disclosure of personally identifiable information received from users of this website, located at <https://www.khmervoiceapp.com>, and including all subdomains, present and future ("Site").

By using our Site you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing" means using cookies on a computer or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in the United States. If you reside outside the US your personally identifiable information will be transferred to the US, and processed and stored there under US privacy standards.

By visiting our Site and providing information to us, you consent to such transfer to, and processing in the US.

## Information Collection and Use

Our primary goals in collecting personally identifiable information are to provide you with the product and services made available through the Site, including, but not limited, to the Service, to communicate with you, and to manage your registered user account, if you have one.

We also process Personal Information on behalf of our customers as their data processor, such as content generated, requested or published via the Platforms in accordance with the instructions our customers give us through the Services. Our customers control how their Customer Content is collected and used by them. In legal terms this means that our customers are the data controller of their Customer Content. Accordingly, we only use Customer Content to provide the Services to our customers in accordance with the lawful instructions they give us through the Services.

## Information Collection and Use by Google

In order to provide our transcription service, we make use of [Google's Speech API](#). In order to [keep this affordable](#), we have opted into [Data logging](#). This means that Google has access to all of the recordings that you send to Khmer Voice App, and uses it so that they can continue to improve their machine learning models. **If you object to allowing Google to record your audio, please do not use our service or only send audio that you are ok with giving Google access.** You can find more information about their privacy policy on their website.

## **Use of Google User Data**

If you choose to connect Google Analytics or a Google+ page or profile to your Khmer Voice App account, we will access certain information obtained from Google regarding your account. In particular we may store your name and email address, your analytics data, as well as information on the particular page or profile you connect, including post content and engagement data. This data will only be used by Khmer Voice App to provide you with the service you expect and will not be shared with any third parties.

## **Use of Contact Information**

In addition, we may use your contact information to market to you, and provide you with information about, our products and services, including but not limited to our Service. If you decide at any time that you no longer wish to receive such information or communications from us, please un-follow us, or follow the unsubscribe instructions provided in any of the communications.

## **Log Data**

When you visit the Site, our servers automatically record information that your browser sends whenever you visit a website ("Log Data" ). This Log Data may include information such as your IP address, browser type or the domain from which you are visiting, the web-pages you visit, the search terms you use, and any advertisements on which you click. For most users accessing the Internet from an Internet service provider the IP address will be different every time you log on. We use Log Data to monitor the use of the Site and of our Service, and for the Site's technical administration. We do not associate your IP address with any other personally identifiable information to identify you personally, except in case of violation of the Terms of Service.

## **Cookies**

Like many websites, we also use "cookie" technology to collect additional website usage data and to improve the Site and our Service. A cookie is a small data file that we transfer to your computer's hard disk. We do not use cookies to collect personally identifiable information. Khmer Voice App may use both session cookies and persistent cookies to better understand how you interact with the Site and our Service, to monitor aggregate usage by our users and web traffic routing on the Site, and to improve the Site and our services.

## **Session and Persistent Cookies**

A session cookie enables certain features of the Site and our service and is deleted from your computer when you disconnect from or leave the Site. A persistent cookie remains after you close your browser and may be used by your browser on subsequent visits to the Site. Persistent cookies can be removed by following your web browser

help file directions. Most Internet browsers automatically accept cookies. You can instruct your browser, by editing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit.

## **Performance and Remarketing Cookies**

Partners who help us serve advertising on and off the Site and analytics companies may also put cookies on your device to help deliver ads for relevant Khmer Voice App Products and Services when you visit certain pages on our Website and then visit certain third-party sites. We may share with third-party ad partners a cryptographic hash of a common account identifier (such as an email address), to help us measure and tailor ads and services provided to you. Below is information about one such vendor. Please note that this Privacy Policy covers only our use of cookies and does not include use of cookies by any third parties.

### **i) Google Analytics**

Khmer Voice App uses a specific cookie in order to facilitate the use of Google Universal Analytics for users logged-in to the Applications or the Platforms (“Logged-In User”). If you are a Logged-In User, Khmer Voice App may use your Khmer Voice App user ID in combination with Google Universal Analytics and Google Analytics to track and analyze the pages of the Services you visit. We do this only to better understand how you use the Website and the other Services, with a view to offering improvements for all Khmer Voice App users; and to tailor our business and marketing activities accordingly, both generally and specifically to you. Google Analytics cookies do not provide Khmer Voice App with any Personal Information.

[Learn more about privacy at Google and to opt-out of this feature by installing the Google Analytics Opt-out Browser Add-on.](#)

### **ii) Google Display Advertising**

Additionally, Khmer Voice App uses Google Analytics code that allows for certain forms of display advertising and other advanced features. Subject to change, the Google Display Advertising features Khmer Voice App currently uses are Remarketing, Google Display Network Impression Reporting, the DoubleClick Campaign Manager Integration, and Google Analytics Demographics and Interest Reporting.

These features are used to advertise online; to allow third-party vendors, including Google, to show you advertising across the Internet; to allow Khmer Voice App and third-party vendors, including Google, to use first-party cookies (such as the Google Analytics cookie) and third-party cookies together to inform, optimize, and serve ads based on your past visits to the Website and to report how ad impressions, uses of ad services, and interactions with these ad impressions and ad services are related to visits to the Website. Data from Google's interest-based advertising or third-party audience data (such as age, gender, and interests) is also combined with Google Analytics to better understand the needs of Khmer Voice App users and to improve the Services.

You may opt out of such display advertising at any time by visiting your [Google Ads Settings page](#) or by installing and running the [Google Analytics Opt-out Browser Add-on](#).

Khmer Voice App uses other third-party performance and remarketing cookies, and further information on those third-party cookies can be obtained by contacting us at [voice@sbbic.org](mailto:voice@sbbic.org).

Khmer Voice App may also use related technologies including web beacons, bugs, pixels, and software tokens in order to facilitate your use of the Services. Most notably, the Services use software tokens (stored securely on Khmer Voice App-controlled servers) in order to facilitate the logging in to and the functioning of both the Supported Platforms and Third-Party Apps.

Most computer and some mobile web browsers automatically accept cookies but, if you prefer, you can change your browser to prevent that or to notify you each time a cookie is set. The Network Advertising Initiative has also developed a tool that may help you understand which third parties have currently enabled cookies for your browser and opt-out of those cookies. Further information can be found at [http://www.networkadvertising.org/managing/opt\\_out.asp](http://www.networkadvertising.org/managing/opt_out.asp). Please note however that, by blocking or deleting cookies, you may not be able to take full advantage of the Site. If you do not want to receive tracking pixels, you will need to disable HTML images in your email client, and that may affect your ability to view images in other emails that you receive.

## **Information Sharing and Disclosure**

### **Service Providers**

We engage certain trusted third parties to perform functions and provide services to us, including, without limitation, hosting and maintenance, billing, customer relationship, database storage and management, and direct marketing campaigns. We will share your personally identifiable information with these third parties, but only to the extent necessary to perform these functions and provide such services, and only pursuant to binding contractual obligations requiring such third parties to maintain the privacy and security of your data.

### **Compliance with Laws and Law Enforcement**

Khmer Voice App cooperates with government and law enforcement officials or private parties to enforce and comply with the law. We may disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims, legal process (including subpoenas), to protect the property and rights of Khmer Voice App or a third party, the safety of the public or any person, to prevent or stop any illegal, unethical, or legally actionable activity, or to comply with the law.

## **Business Transfers**

Khmer Voice App may sell, transfer or otherwise share some or all of its assets, including your personally identifiable information, in connection with a merger, acquisition, reorganization or sale of assets or in the event of bankruptcy. You will have the opportunity to opt out of any such transfer if the new entity's planned processing of your information differs materially from that set forth in this Privacy Policy.

## **Changing or Deleting Information**

If you are a registered user of the Site, you may access and update or correct the information you provided to us by e-mailing us at [voice@sbbic.org](mailto:voice@sbbic.org).

## **Security**

Khmer Voice App is very concerned about safeguarding the confidentiality of your personally identifiable information. We employ administrative, physical and electronic measures designed to protect your information from unauthorized access. We will make any legally-required disclosures of any breach of the security, confidentiality, or integrity of your unencrypted electronically stored personal data to you via email or conspicuous posting on this Site in the most expedient time possible and without unreasonable delay, consistent with (i) the legitimate needs of law enforcement or (ii) any measures necessary to determine the scope of the breach and restore the reasonable integrity of the data system.

## **Links to Other Websites**

Our Site contains links to other websites. The fact that we link to a website is not an endorsement, authorization or representation of our affiliation with that third party. We do not exercise control over third party websites. These other websites may place their own cookies or other files on your computer, collect data or solicit personally identifiable information from you. Other sites follow different rules regarding the use or disclosure of the personally identifiable information you submit to them. We encourage you to read the privacy policies or statements of the other websites you visit.

## **Our Policy Towards Children**

The Site is not directed to persons under 13. If a parent or guardian becomes aware that his or her child has provided us with personally identifiable information without their consent, he or she should contact us at [voice@sbbic.org](mailto:voice@sbbic.org). We do not knowingly collect personally identifiable information from children under 13. If we become aware that a child under 13 has provided us with personal identifiable Information, we will delete such information from our files.

## **Changes to this Policy**

This Privacy Policy may be updated from time to time for any reason; each version will apply to information collected while it was in place. We will notify you of any material changes to our Privacy Policy by posting the new Privacy Policy on our Site. You are advised to consult this Privacy Policy regularly for any changes.

This Privacy Policy is effective as of August 18, 2020.

If you have any thoughts or questions about this Privacy Policy please let us know by contacting us at [voice@sbbic.org](mailto:voice@sbbic.org).