

Ranjith Sreekar Anuradha Gopinath

Phone: +1(562)-837-7828 | [Email](#) | [GitHub](#) | [LinkedIn](#)

EDUCATION

CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS. Master's in computer science (GPA 3.6). (Aug 2022 – Dec 2024)

PERI INSTITUTE OF TECHNOLOGY. Bachelor's in Electronics and Communications (GPA 2.8) (Aug 2016 – Dec 2020)

TECHNICAL SKILLS

Programming Languages: Java (experienced), Python (experienced) and JavaScript(intermediate)

Web technologies: HTML, CSS, React Native.

Technical skills in AWS EC2, Docker, Git, GitHub CI/CD, and development tools (Visual Studio).

Work Experience

Information Technology Service Management (ITSM) | [@CSUDH](#) (March/2023 – Present)

- Manage the process of planning, scheduling, and implementing changes to IT systems and services.
- Manage the lifecycle of IT assets, including procurement, deployment, and retirement.

Customer Service Associate (CSA) | [@Sutherland](#) (January/2022– July/2022)

- Demonstrate strong problem-solving skills to identify root causes of issues and provide effective solutions.
- Gather customer feedback to identify areas for improvement in products or services.

Customer Service Representative (CSR) | [@Teleperformance](#) (January/2021 – October 2021)

- Providing assistance and support to customers with inquiries, product information, and issue resolution.
- Communicating effectively and professionally with customers through various channels such as phone, email, chat, or in-person.

PERSONAL PROJECTS

Portfolio | Portfolio Website I [Portfolio](#)

- Developed a responsive portfolio website using JavaScript, React Native, HTML, and CSS, ensuring cross-platform compatibility and dynamic functionality.
- Implemented modern design principles and techniques to showcase projects and skills effectively, prioritizing user engagement and visual appeal.

Weather | Web-Application I [Weather](#)

- Developed a weather web application using JavaScript, HTML, CSS, and the Open Weather API, subsequently hosted on AWS Amplify.
- Utilized JavaScript, HTML, CSS, and the Open Weather API to construct a weather web app, later deploying it on AWS Amplify for hosting.

CERTIFICATION

- AWS Academy Graduate | Amazon | December 2023 | [Amazon](#)
- Programming Fundamentals | LinkedIn | January 2024 | [LinkedIn](#)
- Azure Fundamentals | Microsoft | November 2023 | [Microsoft](#)

HOBBIES

- Staying updated on the latest tech news and acquiring knowledge about emerging technologies.
- Engaging in sci-fi series viewing and gaming activities.
- I enjoy engaging in physical activities at the gym and occasionally pursuing drawing as a hobby.