

**From:** rent-car@omegarentalcars.com  
**Sent:** 2018 年 8 月 16 日 0:37  
**To:** renshengrong@outlook.com  
**Subject:** Booking Confirmation: Omega Rental Cars



*Up front and honest!*

Dear SHENGRONG REN

We are pleased to advise that your booking with Omega Rental Cars is now fully confirmed as follows:-

<b>Booking Ref.</b>	229983
<b>Customer Name</b>	SHENGRONG REN
<b>Status</b>	Confirmed
<b>Vehicle Type</b>	Luxury SUV - Toyota Highlander AWD
<b>Pickup</b>	17:30 on 22-Sep-2018 from Auckland Airport
<b>Dropoff</b>	17:00 on 05-Oct-2018 to Auckland Airport
<b>Total Hire Cost</b>	NZD1,031.21

Category	Description	Rate	Amount
Vehicle Hire	Vehicle: Luxury SUV - Toyota Highlander AWD Rate Plan: Daily Rate	\$58.02 x 13	\$754.26

Total Hire Cost:	\$1,031.21
Deposit Paid:	\$0.00
<b>Balance Required:</b>	<b>NZD1,031.21</b>

**Vehicle Collection:**

Please note the following important information for your hire and contact us if you have any queries:

**INTERNATIONAL ARRIVALS**

**International Terminal shuttle service hours 07.00am - 17.00pm**

Once you have cleared customs, please call our Auckland Airport Depot on freephone number 0800 22 11 22 or 0064 9 275 3265 and a representative will be sent to collect you in our Omega Shuttle Bus which will collect you from outside exit door 11. You will then be taken to our Auckland Airport Depot, 7 minutes away, where you will complete the documentation and uplift your vehicle.

**DOMESTIC ARRIVALS**

**Domestic Terminal shuttle service hours 07.00am - 17.15pm**

Please call our Auckland Airport Depot on freephone number 0800 22 11 22 and a representative will be sent to collect you. Please proceed outside door 9 at JetStar, walk across the pedestrian crossing to the far side of the collection area. We have a designated parking spot 50 metres away where our white Omega Rental Cars shuttle bus will stop and take you to our Auckland Airport Depot, 7 minutes away, where you will complete the documentation and uplift your vehicle.

**AFTER HOURS - INTERNATIONAL & DOMESTIC**

**Flights Arriving Outside Shuttle Service hours 17.00pm, International, 17.15pm Domestic**

- Should your arrival be outside of our shuttle service hours a pre-signed rental contract will need to be completed and returned to us.
- Provided we have received this contract from you, we will leave a car for you at the Park and Ride facility on Verissimo Drive.
- The Park & Ride Bus operates 24/7 to take you there.
- Once we receive your completed rental contract, we will acknowledge it.

- A \$36 Airport Parking Fee applies.
- Please note that if we have not acknowledged receipt of the contract then there is a good chance we have not received it and will be unable to leave a car for you.
- If you are in any doubt as to whether your presigned contract has been received and a car left at Park & Ride for you, please email us on [rent-car@omegarentals.com](mailto:rent-car@omegarentals.com) during our operating hours.

## RETURNING THE VEHICLE

### Operating hours 07.00am – 18.00pm (17.30pm if you require the shuttle to the airport)

Return the vehicle to our Auckland Airport office located at 3 Kingsford Smith Place, Mangere, Auckland (3 km from the terminals) where our Omega Shuttle Bus will return you to the Airport or an Airport Motel. Please note, the last shuttle to the airport is 17.30pm.

### After Hours Auckland Airport Drop Off Instructions (International & Domestic): 17.31pm - 06.59am

Please return your car to the Park and Ride Carpark, 42 Verissimo Drive, your keys are to be returned to the on-duty attendant. The Park and Ride bus will stop outside this office and return you to the Airport (International or Domestic Terminal). There is an Airport After Hours fee of \$36 for this service, payable at the commencement of your rental car hire.

**NB: Cars returned to the Auckland Airport Public carpark will incur extra charges on top of the \$36 fee.**

### Payment Policy:

The Hirer must be 18yrs or over. Credit card details are required to secure a booking, but no charge is made until you uplift your rental vehicle. Payment is taken in full upon collection.

Note: In all cases the credit card holder must be present upon the collection of the vehicle, be included on and sign the Rental Agreement. If a credit card is NOT presented a bond is required (as per section below on debit cards).

### Drivers under 21 / Restricted Licence

Note that for hirers who are 18-20yrs of age or those on a RESTRICTED driver's licence a NZ\$2500.00 insurance excess applies and a NZ\$2500 bond is required. The only exception is our 'Deals' Car category - hirers aged 18-20yrs on a full licence may purchase CDW for our 'Deals' car category only. A NZ\$2500.00 bond is not required in this case, provided the hirer presents a credit card (not a debit card).

***NOTE: DEBIT CARDS (such as Visa Debit, Debit Mastercard or Prepaid Travelcard), are accepted as security when hiring a vehicle however a bond is required to be charged to the card and this will be refunded upon safe return of the vehicle. The bond is \$400 where the hirer has taken Omega's Gold or Silver Collision Damage Waiver (CDW) or \$2500 if Bronze Cover is selected. If you can supply us with a Credit Card as security, but wish to Pay with a Debit Card no bond is required (as stated above, the credit card holder must be present upon vehicle collection). Please note that we DO NOT accept cash bonds.***

### Cancellation Policy:

A cancellation fee of 20% of the total hire will be incurred if the rental is cancelled 24-72 hours prior to pickup, and a fee of 40% of the total hire will be charged in the event of cancellation within 24 hrs or if you fail to collect the car. If you cancel your booking more than 72 hours prior to your pick up time, then cancellation is free of charge.

If weather conditions should cause your flight to be rescheduled please note that your car rental charge will start from the pick-up time and day booked. Please advise us of your new arrival time if possible, so that we can hold your car for you. If you no longer require the car please note that our standard cancellation fees will apply.

### Additional Conditions:

Please note:

1. If the status of your booking is "confirmed" your booking is fully confirmed and no further action is required.
2. If the status of your booking is "subject to availability" your booking is not fully confirmed. Within 24hrs we will either confirm your booking or notify you of any alternative vehicles that are available.
3. If you would like to arrange a pick up from your accommodation please call us on one of our freephone numbers. This is subject to availability.
4. Omega Rental Cars reserves the right to refuse vehicle hire to any individual or group at its discretion

and without any requirements to provide reasons for their decision.

5. The vehicle provided may not be the same as the vehicle type or model as shown in images on the website.

6. If the hire is extended or the vehicle is returned early 48 hours prior notice is required.

## **SAFE DRIVING IN NEW ZEALAND**

Watch the Omega safe driving vi deo before you arrive for tips on driving safely in New Zealand! Click the link below for a version in your preferred language:

[Omega Safe Driving Video in ENGLISH](#)

[Omega Safe Driving Video in FRENCH - Omega Rental Cars conseils de conduite sécuritaire](#)

[Omega Safe Driving Video in CHINESE on YouTube - Omega Rental Cars 安全驾驶技巧](#)

[Omega Safe Driving Video in CHINESE on Youku - Omega Rental Cars 安全驾驶技巧](#)

### **DriveSafe - Visiting NZ for the first time?**

Take a moment to visit the [drivesafe.org.nz](http://drivesafe.org.nz) website for more tips to help you safely enjoy your self-drive holiday.

We strongly sug gest that if you are arriving in New Zealand after a long-haul flight that you arrange overnight accommodation and get some rest before you embark on your journey. We also suggest that you take the time now to check out the driving conditions you can expect here in New Zealand before you arrive.

### **If your overseas driver licence or permit isn't in English you must carry an accurate English translation in order to be able to drive in New Zealand. The translation must be provided by:**

- A NZ Transport Agency authorised translation service (由 NZTA 认可的翻译机构), or 或
- A translation document issued by a Notary Public Office in China. (由中国公证处出具的有效驾照翻译公证件)
- A diplomatic representative at a high commission, embassy or consulate, or
- The authority that issued your overseas licence (an International Driving Permit may be acceptable as a translation)

You can find more information on this here: [Driver Licences](#)

View and print off your [confirmation voucher](#) (click link).

### **[Find Somewhere to Stay](#)**

For early bird or last minute accommodation deals click the above link and you will be able to view a wide range of places to stay within New Zealand.

Please contact us if you have any additional questions or if we can be of further assistance.

Kind regards

### **Omega Rental Cars**

Tel: 0800 52 52 10 or 9 377 5573

Fax: 9 377 5574

Email: [rent-car@omegarentalcars.com](mailto:rent-car@omegarentalcars.com)

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