

Defect Sample Report

Defect ID: DEF-002

Title: ENSEK Energy Portal (Buy Energy) - Promotional Gas discount shows inconsistent values between text and badge

Severity: Low

Cosmetic/UI issue. Does not affect core functionality but may cause user confusion or reduce perceived credibility.

Priority: Low

Must be fixed prior to UAT and Pre-Production / Production release.

Environment

- BASE URL: <https://ensekautomationcandidatetest.azurewebsites.net>
- Page: Homepage -> Buy Energy
- Browser: Chrome 124
- Platform: MacOS Sonoma 14.4.1
- Date of Test: 09-05-2025

Preconditions

- App is accessible and loaded in a browser window.
- No login is required to view this page.

Steps to Reproduce

1. Navigate to the Buy Energy page.
2. Locate the promotional section on the right side of the screen.
3. Observe the text and circular red badge.

Expected Result

- The text-based promotional message and the badge should show the same discount value, e.g.:
 - Text: "30% off all Gas!"
 - Badge: "SAVE 30%"

Actual Result

- The following mismatch is observed:
 - **Text: "30% off all Gas!"**
 - **Badge: "SAVE 20%"**

Impact

- Users may be unsure which discount applies.
- Could trigger support queries or disputes if billing doesn't reflect the correct discount.
- May reduce trust in promotional content.

Recommendations

- Ensure dynamic content or static assets (like badges) are tightly coupled to the source discount logic.
- Update image asset or re-align text value in the UI depending on where the inconsistency originates.
- If dynamic pricing is enabled, consider rendering both values from the same backend value.

Attachments

Image – Inconsistent discount text (30%) and badge value (20%)

Energy Type	Price	Quantity of Units Available	Number of Units Required	
Gas	£0.34 per m3	3000	<input type="text" value="0"/>	<input type="button" value="Buy"/>
Nuclear	£0.56 per MW	0	Not Available	
Electricity	£0.47 per kWh	4322	<input type="text" value="0"/>	<input type="button" value="Buy"/>
Oil	£0.50 per Litres	20	<input type="text" value="0"/>	<input type="button" value="Buy"/>

Today we have a special discount of 30% off all Gas!

SAVE 20%