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Education:

TEMPLE UNIVERSITY, College of Science & Technology, Philadelphia, PA
Bachelor of Science, Graduation: May 2017
Major: Information Science and Technology
GPA: 3.29

Notable Coursework:

Program Design & Abstraction	Database\File Management Systems
Python	Data Structures
C++	Component Based Software Design
Operating Systems	IT Process Management
Quality Assurance & Testing	IT Project Management

Relevant Experience:

Telecommunications Administrative Assistant, October 2013-Present
Temple University, Department of Telecommunications, Philadelphia, PA

- Assist field engineers with site surveys to meet the department's project goals
- Utilize software solutions deployed by PINNACLE to generate and delegate trouble reports to departmental technicians on-site to assure proper billing and repairs are taking place
- Implement guides based on IT processes within the department in order to better the performance of individuals
- Analyze select portions of university-wide projects alongside network and field engineers to ensure proper data entry and management

IS&T Capstone – CST Scholarship Application System, August 2016 – Present
Temple University, Philadelphia, PA

- Working in a 4-person project team to deliver a complete information solution to the College of Science & Technology that will manage scholarship applications
- Utilized Object Oriented Software Development Life Cycle approach which includes Unified Modeling Language (UML) tools such as Activity Diagrams, Use Cases, User Stories, and Data models
- Coding the solution using ASP.NET, jQuery, and C# and utilized GitHub for code management
- Following an Agile Development Process which includes multiple Sprints and weekly Scrum meetings

Technical Skills:

Visual Studio, Netbeans IDE, Java, JavaScript, C++, Python, C#, ASP.NET, HTML, CSS3, Bootstrap 3, SQL Server, Oracle DB, PINNACLE Software, Remedy Service Management, UML, Visio, SDLC – Agile, Microsoft Office, Adobe Products