

Ryan Stoffel

7143224245 | ryanstoffel62@icloud.com | Corona, CA

Experience

Chick Fil A | Corona, Ca

Front of House Trainer | 06/2023 - Present

Scope of Position:

- Trainers are the mentors of new hires. They are expected to teach new hires how to effectively execute the role of team members.

A Chick-fil-A Front of House typically has a wide range of responsibilities, which can include:

- Greet customers in a friendly and courteous manner, taking orders accurately and efficiently
- Prepare food items according to company standards, ensuring quality and accuracy of order
- Maintain cleanliness of the restaurant, including dining room, kitchen, restrooms, and other areas as assigned
- Ensure all products are stored appropriately and safely, following health and safety guidelines
- Assist with inventory management, restocking supplies, and ordering new products when needed
- Follow cash handling procedures and ensure accurate accounting of sales transactions
- Provide excellent customer service by responding to customer inquiries and complaints promptly and professionally.
- Monitor customer satisfaction levels and take appropriate action to address any issues or concerns.
- Train and mentor new team members on proper operational procedures
- Work closely with the back-of-house staff to ensure smooth operations and efficient workflow
- Adhere to all company policies and procedures

Skills

C++, C#, Java, HTML5, CSS, React, Node.js, MySQL, Databases, Database Development, Software Development, Game Development, Customer service, Food service, Computer literacy, Communication skills, Microsoft word, Microsoft excel, Leadership

Education

California Baptist University | Corona, CA

Computer Scientist | 04/2027

Centennial High School | Corona, CA

05/2023