Ryan Tackett

Marquette, Michigan, United States

✉ rtackett2000@gmail.com   📞 5173173762

in linkedin.com/in/ryan-tackett-62aa011ab

Summary

I am a hard working dedicated IT security student looking to get their foot in the door. I have had several help desk internships prior to attending college and am looking to broaden my horizons and expand my knowledge while working with great people.

I have had experience in:

Network Development and Maintenance
Linux and Windows Server Management
Group policy management
Burpsuite
Curl
Network, directory, and file enumeration
Encryption standards
Metasploit
Sqli
xss
Java
Python

Experience

IT Intern
Cameron Memorial Community Hospital
Apr 2019 - Aug 2019 (5 months)
During my time at Cameron, I was a large part of a network update that required roughly 300 computers in the hospital to be manually updated. I daily took calls and solved several tickets remotely as well as my responsibilities with the update. I was responsible for taking care of both on-site and off-site tickets if the issues could not be resolved remotely wich involved several printers, writing tablets, medical devices, and thin clients.

Support Technician
QUINCY COMMUNITY SCHOOLS
Nov 2018 - Mar 2019 (5 months)
The majority of the tickets that I worked on in my position revolved around basic PC maintenance and repair, with several of the tickets involving printing issues and overhead projector issues.

Support Technician
ProMedica Coldwater Regional Hospital
Aug 2018 - Nov 2018 (4 months)

I was a helpdesk intern who was helping during the change over from the previous owners which required all of the computers to be manually updated. I regularly managed tickets and worked with devices in patent rooms.

Education

Northern Michigan University

Bachelor's degree, Cyber/Computer Forensics and Counterterrorism

2021 - 2024

Davenport University

Cyber Defense, Information Assurance, Information AssuranceSpecialty

2019 - 2021

Branch area career center

Computer & Network Technologies

2017 - 2019

A vocational school for high school students to get a head start on their career that involves the CompTIA A+, CompTIA Net+, and part of CompTIA Sec+ learning as apart of its curriculum.

Bronson Jr/Sr High School

2015 - 2019

The Highschool that I graduated from

Licenses & Certifications

CompTIA A+ - CompTIA

Issued Jun 2018 - Expires Jun 2021

COMP001021259523

Microsoft Technology Associate: Windows Operating System Fundamentals (MTA) - Microsoft

Issued May 2019 - Expires May 2024

Skills

Active Directory • Network Design • Network Security • Linux System Administration • Server Administration • Burp Suite • Metasploit • Ethical Hacking • Web Application Security • Curl