# **Ryan Thompson**

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## **Personal Profile**

I am a graduate with a bachelor's degree in games design from Teesside University, where I developed an interest in software development and IT. Throughout my studies and work in hospitality, sales, and research, I gained valuable skills in teamwork, communication and organisation. I have further expanded my skills by enrolling in a bootcamp, where I learned programming languages such as: HTML, CSS, JavaScript, SQL, and Python, along with tools like: Visual Studio Code, MySQL and GitHub. I am now seeking junior or apprenticeship opportunities in software development.

## **Key Skills**

#### Technical Skills: -

Fundamentals of: HTML, CSS, JavaScript, SQL and Python (VS Code and MySQL). Computer Literacy, Documentation Writing and Microsoft 365 (Office).

#### Soft Skills: -

Active Listening, Teamwork, Time Management/Organisation, Creativity, Adaptability, Verbal/Written Communication and Problem Solving/Critical Thinking.

## **Employment History**

Sunderland AFC February 2024 - Present

Front of House - Hospitality

### **Duties & Responsibilities:**

- Prepare the boxes, ready for guests
- Greet guests on arrival
- Serve food from the kitchen to the boxes
- Make sure the guests are happy and have everything they need
- Keep the boxes clean/tidy and restocked with clean tableware

**B&M** February 2023 - March 2023

Store Colleague - Work Placement

Go-centric March 2022 - October 2022

Digital Customer Solutions Ambassador

### **Duties & Responsibilities:**

- Sales research and mystery shopping
- Bid research and competitor analysis
- Bid support
- Internal team meeting facilitation/presentations
- Creative design/support to sales presentations
- Worked remotely

**Digital Customer Solutions Ambassador** 

#### **Duties & Responsibilities:**

- Making business to business calls
- Sales orientated position
- Energy industry and sales training
- Utilised Excel to organise leads and call backs
- Actively listened and communicated to promote company's services
- Time keeping to effectively manage workload

### **Education**

#### Just IT Training- Oct 2024-Jan 2025

Level 3 Software Development Bootcamp

### Teesside University- 2016-2020

• BA Honours Computer Games Design- 2:2

#### South Tyneside College- 2014-2016

BTEC Level 3 Extended Diploma in Creative Media Production (Games Development) - D\*DD

### Castle View Enterprise Academy- 2009-2014

• 12 GCSE- A\*-C (Maths - A, English - B, IT - Distinction)

## **Hobbies and Interests**

I have a very keen interest in video games, whilst I do play games, I also enjoy watching insightful videos on how they are developed and working on my own projects. I also have an interest in sport, I watch a lot of major sporting events across the globe and participate in a few sporting activities, such as: golf, bowling and pool. As well as this I am a huge fan of films, that is either watching them at home or going to the cinema to see new releases.

**References Available on Request**