

Experience List

1996-1996 **A & W Hotdogs and More**, (front-End Customer service) Berkshire Mall, first Job

- Ran cashdrawer, serviced customers, performed store preparation for opening and breakdown at end of night. Did cleaning tasks such as changing and cleaning out the grease traps and making sure store was up to code and running smoothly for higher management [6-8months]

1996-1997 **Service Merchandise**, (Warehouse stocker) Berkshire Mall, Lanesborough MA

- Worked in the warehouse making sure the inventory on the shelves was stocked. Would locate items for customers and send to front of store. Kept things swept and clean as well. [1 year]

1997-1997 **Harry Supermarket**, (Dairy department/Frozen foods) Elm St. Pittsfield MA

- I was responsible for coming in in the morning and making sure there was fresh milk and eggs for everyone. My duties extended to stocking all the frozen foods and rotating stock for proper product sales procedures which basically says to put the older stuff up front and the newer in the rear. [6-7 months]

1997-1998 **Big Y Super Market**, (Bagger) Center St. Pittsfield MA

- I was a general frontend help and bag boy. My responsibilities at this job entailed bagging groceries for costumers and helping them if they needed. I would also go out and collect the shopping carts when needed. [around 1 year]

1998-1999 **Western Mass Oil Burner Service**, (Oil burner technician apprentice) Pittsfield, MA

- I was taught how to clean and service oil burners and furnaces. We would have to go to no heat calls and use a systematic approach to troubleshoot the system and slowly narrow the scope of the problem until we would arrive at what it was that needed to be fixed and then we would fix it. I did Lots of furnace cleanings and bled a lot of oil lines. [about 18 months]

1999-1999 **Back Bay Hardware**, (Sales clerk) Newberry St. Boston, MA

- My responsibilities included checking out customers, keeping the items stocked and putting away incoming orders as well as helping customers with finding what they need. Often times customers would come in needing advise on how to do something or they would ask what tool should they use for certain things, so a general knowledge of hardware and tools was essential. [about 4-5 months]

1999-2001 County Jail. 18-month sentence for multiple counts of shoplifting and larceny over 250.

- Got my GED
- Worked in the printshop there where I learned to use Photoshop
 - Part of my responsibility in the printshop when they first opened the new prison was to help design and make the commissary sheets as well as many of the employee event handouts and workbooks. We had a small softcover binding machine as well as a perforator and a large print sorter that would help print multiple page documents.
- Was part of move from old jail on 2nd street to the new facility
- Maintained healthy reading habits and developed a hunger for knowledge and information.

2001-2001 **Haupt Tree Company**, (Ground crew) Sheffield, MA

- For this job I had to make sure to always be extra careful and know where the climbers and machines were taking down material. Once material was safely down in was my duty to drag the brush and small trees to the chipper for proper elimination. At end of job I had to make sure the site was clean and everything up to satisfactory standards before we could call the job complete. [3 months]

2002-2005 State Prison. 3-year sentence for possession class A sub. w/ intent to dist. In drugfree zone

- Got Microsoft certification for their business suite software (Word, Excel, Access, PowerPoint)
- Incarcerated at MCI-Concord then transferred to NCCI-Gardner
- Continued to self-educate by reading over 1000 books, started a yoga practice, studied Buddhism and Zen, became a vegetarian for about a year to try it out.

2005-2006 ***Sunrise Landscaping***, (Landscaper/Property Maintenance) Pittsfield, MA

- Responsibilities included clearing out land and helping in the execution of designed landscape plans. This would include things like planting small decorative shrubbery and flowers, edging flower beds and mulching, ripping up weeds and raking up necessary mess until things looked like the required plans. [1 year+]

2006-2008 ***Ron Soldati Painting***, (Painter) Great Barrington, MA

- This was a start to finish painting service, meaning we did all the prep work from sanding and repairing any material that needed, to filling holes and calking cracks, priming anything that needed and then applying two coats of finish paint. I had to work with ladders daily and often found myself in tight uncomfortable positions, often up off roofs and nestled in awkward spots that took some doing. I found I enjoyed doing the work most other people dreaded doing. [3+ years]

2009-2011 ***Quality Maintenance and Upgrades***, (Property Maintenance/Painter), Otis MA

- This job was a general property maintenance position which required things like mowing the lawns and weeding flowerbeds. Usually there would be a spring cleanup and a fall cleanup. Fall cleanups were more along the lines of blowing leaves into piles or into the woods and making sure everything looked nice for the owners. This job also required a lot of painting, usually daily after we got through the cleanups. In the winter we did snow removal from roofs. Light carpentry skills were taught, things like how to safely handle power tools and how to properly dispose of waste materials were also went over (paint thinners and solvents, old batteries, electronics, etc....).

2011-2013 ***All About Painting***, (Owner/Painter) Lee, MA

- I had the ambition to think running my own business would be easy. I was sadly wrong. But this experience was one of the most insightful and it helped me grasp exactly what went into owning and operating a business. For my business I had to get general liability. Being the only employee of my own business, I did not have to get the compensation insurance just the liability. Also, I had to get an accounting to help me keep my books and taxes in order. My job for him was to keep my receipts and bills in a chronological order. I had to keep very detailed and accurate expense records and build files for each costumer outlining who they were, what work had been done there and any future work that had been considered. I had to find the jobs and then I had to bid the jobs. I was taught by Ron Soldati how to bid a house properly by breaking it down into smaller and smaller chunks and then to work out each chunk individually before adding the chunks all back together for a grand total. I had to build binding legal contracts for a lot of the bigger jobs (anything over a couple thousand dollars I would write up a contract). These contracts were written very detailed outlining exactly what work was to be done at what cost and all materials were itemized into this contract as well. Left over materials I would label and leave in a safe and warm area so any future painting would be easy to know what was used.

2011-2013 ***Glen Wilcox Plumbing and Heating***, (Plumber apprentice) Lee, MA

- This was what I did during the winters when I was running my own painting business. Glen is my sons' grandfather and a Master plumber of over 30 years servicing Lee MA, and I was honored to have had the chance to learn form him. He taught me how to clean and sweat pipes. I would have to rough in (measure for what you will need for the job) a home for new heating and plumbing fixtures and appliances such as hot water heaters and gas furnaces, electric fireplace and whole kitchen and bathrooms. I would have to change out toilets and

sinks and snake clogs and use power tools like whole saws and Sawzall's. We also would have to thaw pipes in winter often. We winterized hoses as well, for those that didn't spend time up here in the winter we would have to drain the house of all the water so it wouldn't freeze up and burst pipes when no one there. This was very good experience and I learned a lot, the most important thing I learned is I do not like plumbing.

2013-2015 ***Odd Jobs @ self employed***, (mostly painting) Pittsfield, MA

- During this time, I worked a variety of small jobs for many different people. I would just hop from place to place with my tools working for whoever needed a painter to get the job done. During this time, I did not keep accurate records or draw up contracts but instead would offer my services at a flat hourly rate.

2016-2017 ***Dan Kelly Painting***, (Painter) Pittsfield, MA

- I got picked up hitchhiking by Dan Kelly in the winter of 2015 and after talking about my experience and work history he decided to give me a call the following spring when the paint season was just starting to pick up. For Dan I performed routine painting procedures and used my previous experience to help complete jobs for him. He also taught me how to properly power wash and if need be to use power washer as a striper with a special stripping head. He showed me how to use industrial size sprayers as well.

2017-Current ***Work Study***, (Student) Pittsfield, MA

- Computer Lab assistant [2018-2018]
- IT department [2019-current]

2018-2019 ***Classes taken***

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|--|----|------|--|--------|
| • CIS-110 01 IT Essentials | | | | 2019SP |
| • CIS-155 01 Web Development | | | | 2019SP |
| • COM-105 01 Intro Oral Communication | | | | 2019SP |
| • MAT-102 02 College Algebra | | | | 2019SP |
| • CIS-102 02 Fundamental Computer Lit | A | 4.00 | | 2018FA |
| • ENG-102 03 Composition II | A | 3.00 | | 2018FA |
| • MAT-029 02 Elementary Algebra IV-VI | PB | 3.00 | | 2018FA |
| • PSY-107 01 Introductory Psychology | A | 3.00 | | 2018FA |
| • FAS-120 20 Drawing II | A | 3.00 | | 2018SU |
| • ENG-101 04 Composition I | A | 3.00 | | 2018SP |
| • FAS-111 03 Drawing I | A | 3.00 | | 2018SP |
| • FAS-172 01 Renaissance to Modern Art | A- | 3.00 | | 2018SP |
| • MAT-028 01 Elementary Algebra I-III | PB | 3.00 | | 2018SP |

To note:

- 3.955 GPA
- Phi Theta Kappa
- Honors Convocation
- STEM Starter Academy
- TRIO Member
- Robotics Club