# Ryazania Utami

# Data Analyst | SQL & Excel | BI Enthusiast

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- https://public.tableau.com/app/profile/ryazania.utami/vizzes Sydney, Australia #Permanent Resident (Full work rights)
- ☆ https://my.novypro.com/ryazania-utami

#### SUMMARY

Enthusiastic Data Analyst Pivoting from Hospitality industry with a strong background in Excel, SQL, BI tools like Tableau and PowerBI with strategic business mindset.

With over 10 years in hospitality industry, I've honed my problem-solving, communication, sales, and analytical skills. My experience in handling data, optimizing operations, and understanding customer behavior has fueled my passion for data analytics. Now, I'm transitioning into this field, leveraging data analyst tools and data storytelling to drive informed decision-making. Years of working with Excel datasets and data structures.

#### **WORK EXPERIENCE**

#### Restaurant Manager

苗 2015 - Present 👂 Sydney, Australia

Four Frogs Crêperie Mosman - Lane cove

- Data-Driven Decision Making: Targeted, tracked sales performance data using Lightspeed POS, identify trends, pricing, and promotions.
- Inventory & Cost Optimization: Reduced wastage in leveraging Excelbased forecasting models, stocktaking, ordering, and labor allocation.
- Operational Analytics: Integrated historical data to predict demand fluctuations, budgeted allocation during peak and off-peak time.
- Performance Reporting: Created reports to track (KPIs), providing insights improved forecasted profitability and operational efficiency.
- **Problem-Solving:** Identified inefficiencies in operations through data analysis, adjustments that increased revenue and reduced costs.
- Adaptability & Crisis Management: Supplied data to navigate challenges, COVID-19 disruptions for continuity and financial stability.
- Led the opening of the Lane Cove branch (store #4) one year before Covid and have successfully managed it for six years.

# PROJECTS / INTERNSHIP



#### Power BI Online internship, The Forage

#### **PwC Switzerland**

Completed job simulations where I strengthened my PowerBI skills to better understand clients and their data visualisation needs.

- Project 1: Developed Power BI dashboards that modeled churning and retention risk and conveyed KPIs https://project.novypro.com/s29IUJ for portfolio
- Project 2 :Examined HR data, streamlined on gender-related KPIs, and identified root causes for gender balance issues <a href="https://project.novypro.com/YfhBFE">https://project.novypro.com/YfhBFE</a> for portfolio
- Concise email, delivering corrected insights based on analysis https://tinyurl.com/Ryazania
   for my certificate



#### Global Co2 Emission score Project

#### **Tableau Public**

Global Co2 Emission, per capita from 1960 to 2011

- Tableau dashboard designed to compare CO2 Emission (kilo ton)
   Per capita, Energy used and its GDP, supplied from public data
- https://public.tableau.com/app/profile/ryazania.utami/vizzes

#### **SKILLS**

PowerBl		SQL	Tableau	Python	
Excel	R	DAX	Data	Data Analysis	
Big Data	Big Data Power Query		Query	pivot table	
Microsof	t O	ffice			
Microsof	+ D	ower Po	int		

### **EDUCATION**



Master of Information Technology - Master Degree

**University of Technology Sydney** 

Sydney, Australia

#### CERTIFICATION

# Google Data Analytics Professional Certificate

Google

#### **Tableau for Data Science**

An accredited online course by Coursera.

#### **SQL for Data Science**

In-depth course offered by University of California, Davis.

#### **Power BI Pro Workshop**

Pragmatic Works - March 2025 <a href="https://tinyurl.com/cert-Pragmatics">https://tinyurl.com/cert-Pragmatics</a> for Certificate

### **STRENGTHS**



#### Data Analysis Proficiency

Transformed complex data into understandable reports



#### **Business Mindset**

Leveraged business requirements to datadriven strategies



#### Communication

Worked in industry that required presenting complex data / report / staff training, for over 10 years

#### INTERESTS



#### **Data Visualization**

# PROJECTS / INTERNSHIP



# World happiness Score

#### **Tableau Public**

苗 2025 👂 Sydney, Australia

Tableau dashboard of world happiness score based on each country around the world. CSV extracted from Google Cert. Course

• Link here

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