

# Ryan Yohe

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## **Education**

Sandra Day O'Connor High School, Glendale AZ  
2009-2013  
Highschool Diploma

Glendale Community College North, Glendale AZ  
2013-2015  
Associate in Arts/Sciences

The Ohio State University  
2015-2021  
BA Arts Management/Music, Media and Enterprise Minor

## **Employment**

**Colorado State University: Facilities Management** (2023-Present)  
Fort Collins, CO

IT Technician

- Handle helpdesk tickets for facilities staff
- IT infrastructure management: AD, MECM, Azure, Intune
- Automate business/IT processes
- Facilities website maintenance

**University of Colorado Boulder: Student Affairs** (2022)  
Boulder, CO

IT Technician

- Support a large VDI infrastructure in a university setting
- Repair hardware/troubleshoot software as needed for university clients
- Manage access/devices for other internal employees using AD, MECM
- Build task sequences for computer imaging

**The Ohio State University: Student Life and Technology Services** (2019-2022)  
Columbus, OH

IT Assistant/Inventory Control

- Address various hardware/software issues for university clients
- Image/install new computer systems
- Handle hardware purchase requests for university clients

## **Skills**

- Front-end development: HTML/5, CSS, JavaScript, WordPress
- Backend/Scripting: Python, Java, PHP, Powershell
- mySQL/workbench, MongoDB
- Windows/Linux OS, Git Bash
- IT Management: MECM, AD, Azure, Sharepoint, PowerAutomate
- Excellent interpersonal and communication skills
- Project Management

## **References**

Michael Dobbins

IT Manager, Colorado State University Facilities Management  
(970) 491-0077

Natalie Hansell

Planning Technician, Town of Timnath, CO  
(614) 432-1818

Ben Burkley

Web Developer, Colorado State University Facilities Management  
(970) 491-0089