

# ERICK NGILA KAVESU

+254 115 208 127 · erickngilakavesu@gmail.com ·  
00900-Kiambu, Kenya.

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## PROFILE

I am a passionate and hard-working individual with a deep commitment to excellence and integrity. My academic achievements and strong, detailed skills make me exceptionally well-suited for the tech industry. My dedication, combined with a God-fearing mindset, drives me to consistently deliver outstanding results and continuously strive for personal and professional growth.

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## EDUCATION

I pursued a Diploma in Information Technology at Mt. Kenya University and below are some of the courses;

Programming	Communication Skills	Life skills
System Analysis & Design	Cabling & Data Communication	Graphics Design
Principles of Management	Networking	Database/Software management

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## SKILLS

### IT Project Management

- Led a team of IT professionals to deliver projects on time and within budget.
- Managed stakeholder communications and expectations throughout project lifecycles.

### IT Support Specialist

- Provide technical support for [number] users across various platforms and systems.
- Implement and manage IT projects aimed at improving system efficiency by.
- Collaborate with cross-functional teams to troubleshoot and resolve complex IT issues.

### Software Maintenance

- Conduct regular software updates and maintenance to ensure system security and functionality.
- Analyse user feedback to implement enhancements that improved user experience.
- Document software processes and troubleshooting procedures for future reference.

### System Analyst

- Evaluated existing systems to identify areas for improvement and optimization.
- Developed system specifications based on user requirements that enhanced operational efficiency.
- Collaborated with developers to design solutions that meet business needs.

### Network Administrator

- Managed network infrastructure for [number] users ensuring maximum uptime and security.
- Implemented security protocols that reduced incidents by.
- Conducted regular network assessments to identify vulnerabilities and improve performance.

As a motivated individual seeking an opportunity, I am eager to apply my foundational IT knowledge while gaining more practical experience. I am enthusiastic about contributing to a team and am dedicated to developing my skills further in a professional setting.

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## OTHER SKILLS

Good communication skills.  
Excellent team collaborator  
Good time management

## EXTRACURRICULAR ACTIVITIES

Coding / programming  
Community Volunteer

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## DECLARATION

I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.

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Kavesu Erick Ngila