

RYAN PETTY

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Full Stack Web Developer

Full-Stack Developer with a strong foundation in customer service and banking operations. I leverage my financial services background and exceptional customer experience skills to build user-centric applications that deliver both great usability and measurable business value.

Passionate about **continuous learning**, I am expanding my expertise beyond the MERN stack into **C#, frontend and backend frameworks, and game development technologies**. My curiosity drives me to stay current with modern tech trends, from full-stack development best practices to hardware, MacOS, and Windows systems.

I bring a unique combination of **technical problem-solving, operations knowledge, and customer empathy** to every project, whether building scalable applications, enhancing digital workflows, or designing engaging user experiences.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, jQuery, Node.js, MySQL (Sequelize), SQL, NoSQL(MongoDB)

Applications: Bootstrap, Progressive Web Apps, React.js, Express.js, Inquirer.js, Jest, GraphQL/Apollo, Command Line, Git, Handlebars, GitHub, Heroku,

WEB DEVELOPMENT PROJECTS

Pet Services | [GitHub link](#)

An application created to help users in their local area find services for their pets based on the services being offered.

- Collaborated in a team of 4 to create a unique experience for users and an engaging web application
- Contributed to back-end development and helped in front-end styling
- Created models as well as databases for users while keeping User data secure
- Tools: Apollo GraphQL, Express, MongoDB, Node, React, CSS

Lean-On-Me | [GitHub link](#)

An application created to help users find volunteer work in their local area.

- Collaborated in a team of 3 to create an application using the MVC framework
- Contributed to back-end development while also helped front-end styling
- Created controllers, routes, and models using CRUD, styling using CSS
- Tools: JavaScript, Node, Handlebars, Express, MySQL

Note-Taker | [GitHub link](#)

An application created to help users write daily notes and remove accomplished tasks through the day.

- Used for every day needs and stores notes in local storage until they are deleted.
- Tools: JavaScript, NodeJS, Express.js, Bootstrap

PROFESSIONAL WORK EXPERIENCE

Customer Experience Banker

2020-Present

Huntington Bank

Glenview, IL

- Provide exceptional customer service and have won the “Huntington Service Heart” award from my peers.
- Given the role of Digital Coach, my job is to help all customers become knowledgeable in digital banking, making banking easier for all customers.
- Proficient in credit card knowledge and have helped many customers build or fix their credit history.
- Identify customer financial needs and offer tailored product recommendations.
- Used excel for spreadsheets to help branch visualize goal and keep track of important data.
- Use salesforce daily as well as making sales calls.

Relationship Banker

2016-2020

TCF Bank

Glenview, IL

- Assisted clients with resolving checking account issues and provided guidance on optimizing and managing their accounts.
- Identified customer financial needs and recommended appropriate banking products and services.
- Provided exceptional customer service and received many perfect score surveys.

EDUCATION

Certificate, Full Stack Web Development – Northwestern University, Evanston, IL

A 24-week intensive program to help gain in demand programming skills in HTML5, CCS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, & React.js.

Harper College - Palatine, IL

Certificate in e-Marketing

Associate in arts