

# Ryan Goff

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## OBJECTIVE

To obtain an internship in the field of IT that will allow me to utilize as well as expand on my previous experience and education.

## EDUCATION

### **Bachelor of Sciences, Media and Information**

May 2017

Michigan State University; East Lansing, MI

- Minor in Information Technology
- Concentration in Interactive and Social Media

### **General Education Coursework**

Fall 2012

Lansing Community College; Lansing, MI

## EXPERIENCE

### **Computer Technician**

April 2013-Present

MSU RHS Information Services | East Lansing, Michigan

- Troubleshoot computer problems for over 1,500 computers and 3,000 users.
- Prepared, installed, and maintained new hardware and software.
- Assisted with divisional wide computer upgrade to Windows 7 from Windows XP.
- Distributed over 80 specially prepared computers for student move in and move out process.
- Ensured over 100 vending machine card readers were properly installed and functional.

### **Alumni Leader**

August 2012-July 2013

Campus Life | Lansing, Michigan

- Responsible for leading events and games for high school students.
- Chaperone students when on trips all over the country.

## SKILLS PROFILE

### • **Technical Skills**

Advanced – Windows 7, Microsoft Office Suite, QuadPoint BackOffice, Blackboard Transact, Tracy Time Timeclocks, Digital Signage, and Database Management  
Proficient – Printers, Scanners, Point of Sale Systems, and Virtual Private Network  
Basic – PCI Compliance, Python, C++, Javascript, JQuery, and HTML

- **Attention to Detail** – Created detailed documentation regarding solutions for specialized software.

## ACTIVITIES AND ACCOMPLISHMENTS

- Member of National Technical Honor Society

2012-Present