ROHAN SINGH

Computer Science Student

CONTACT

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EDUCATION

Hon. BSc Math & CS Major University of Toronto 2022 – 2026 Toronto, ON

SKILLS

Microsoft/Apple/Google Suite
Problem Solving
Adaptability
Computer Programming
Leadership/Teamwork
Customer Service
Server Management
IT Security & Support
Payment Processing & Billing
Time Management

ACHIEVEMENTS

Ontario Scholar Honour Roll [Grade 9-12] LinkedIn Skills – MS Office & Cloud Suite LinkedIn Skills – Server & Code LinkedIn Skills – Cyber Security LinkedIn Skills – Front End Development LinkedIn Skills – Adobe Creative Cloud LinkedIn Skills – Operating Systems

CAREER OBJECTIVE

Highly motivated and results-oriented Computer Science student with [X years] of experience in project development seeking a challenging internship or entry-level role. Eager to leverage strong technical skills and problem-solving abilities to contribute to innovative solutions that drive business growth. Committed to balancing academic excellence with professional experience in a dynamic and collaborative environment.

WORKING EXPERIENCE

Chief Executive Officer

OverClocked Services

2021 - Present | Toronto, Ontario

- Led a team of network specialists in successfully delivering and managing client-server setups, ensuring 100% client satisfaction.
- Developed and presented strategic proposals for server hosting and design solutions, resulting in 25 new client acquisitions.
- Optimized network performance and service uptime through proactive maintenance strategies, achieving a 30% reduction in downtime incidents.
- Implemented efficient project management practices, prioritizing tasks, and ensuring project completion within deadlines and budget constraints.

Golf Operations

Summit Golf & Country Club

2022 - 2022 | Richmond Hill, Ontario

- Cultivated a welcoming and exceptional golfing experience for members and guests, achieving a 15% increase in positive customer satisfaction ratings.
- Enhanced operational efficiency by completing comprehensive training programs in Accessibility (AODA), Customer Service, Heat Stress Management, Health & Safety procedures, and WHMIS (hazardous materials).
- Streamlined club operations by skillfully operating equipment (e.g., golf carts, marshaling vehicles) and ensuring prompt fulfillment of member requests. (~25 requests fulfilled per day on average).

Freelance Developer

Fiverr International Ltd.

2020 - 2022 | Remote/Hybrid

- Designed and implemented robust Java Server environments for 23 client development projects, ensuring scalability and performance for their applications.
- Successfully boosted client project completion rates by 18% through efficient development practices and proactive problem-solving.
- Enhanced client web and communication platforms by contributing to new projects, resulting in improved user experience and functionality.
- Streamlined online business operations for clients by integrating over 7
 payment gateways, facilitating a 32% increase in secure transaction
 processing.