




ROHAN SINGH

Computer Science Student

CONTACT

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EDUCATION

Hon. BSc

Math & CS Major

University of Toronto

2022 – 2026

Toronto, ON

Richmond Green S.S

Secondary School Diploma

Richmond Hill, ON

SKILLS

Microsoft/Apple/Google Suite

Problem Solving

Adaptability

Computer Programming

Leadership/Teamwork

Customer Service

Server Management

IT Security & Support

Payment Processing & Billing

Time Management

ACHIEVEMENTS

Ontario Scholar

Honour Roll [Grade 9-12]

LinkedIn Skills – MS Office & Cloud Suite

LinkedIn Skills – Server & Code

LinkedIn Skills – Cyber Security

LinkedIn Skills – Front End Development

LinkedIn Skills – Adobe Creative Cloud

LinkedIn Skills – Operating Systems

CAREER OBJECTIVE

Highly motivated and results-oriented Computer Science student with 4 years of experience in project development seeking a challenging internship or entry-level role. Eager to leverage strong technical skills and problem-solving abilities to contribute to innovative solutions that drive business growth. Committed to balancing academic excellence with professional experience in a dynamic and collaborative environment.

WORKING EXPERIENCE

Product Specialist

Apple Inc.

2024 – Present | Toronto, Ontario

- Delivering exceptional customer service, achieving a 91+ Net Promoter Score while serving ~30+ customers daily.
- Proficiently processing a high volume of carrier activations and business transactions with accuracy and efficiency.
- Cultivated strong customer relationships to drive sales and foster loyalty, through processing various transactions and offering complete solutions.
- Effectively utilized product knowledge and Apple systems to maximize sales and provide technical support.

Order Picker

SVP Sports

2024 – 2024 | Newmarket, Ontario

- Efficiently fulfilled 20+ customer orders daily, ensuring accurate product selection and timely preparation for shipment.
- Demonstrated proficiency in operating picker equipment and inventory management software to maintain inventory accuracy and streamline order processing.
- Consistently executed closing cleaning routines to uphold a safe and organized warehouse environment, contributing to team productivity.
- Maintained a 98% order accuracy rate, minimizing errors and ensuring fulfillment staff received correct items shipped to customers across Canada.

Golf Operations

Summit Golf & Country Club

2022 – 2022 | Richmond Hill, Ontario

- Cultivated a welcoming and exceptional golfing experience for members and guests, achieving a 15% increase in positive customer satisfaction ratings.
- Enhanced operational efficiency by completing comprehensive training programs in Accessibility (AODA), Customer Service, Heat Stress Management, Health & Safety procedures, and WHMIS (hazardous materials).
- Streamlined club operations by skillfully operating equipment (e.g., golf carts, marshaling vehicles) and ensuring prompt fulfillment of member requests. (~25 requests fulfilled per day on average).