## 117TH CONGRESS 1ST SESSION

## H. R. 5789

To direct the Secretary of Veterans Affairs to improve the ability of veterans to make appointments for mental health care furnished by the Secretary.

## IN THE HOUSE OF REPRESENTATIVES

OCTOBER 28, 2021

Mr. Steil (for himself and Mr. Phillips) introduced the following bill; which was referred to the Committee on Veterans' Affairs

## A BILL

To direct the Secretary of Veterans Affairs to improve the ability of veterans to make appointments for mental health care furnished by the Secretary.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "No Veteran Falls
- 5 Through the Cracks Act".
- 6 SEC. 2. IMPROVEMENTS TO SCHEDULING BY VETERANS OF
- 7 MENTAL HEALTH APPOINTMENTS AT DE-
- 8 PARTMENT OF VETERANS AFFAIRS.
- 9 (a) Rescheduling Cancelled Appointments.—
- 10 If a covered veteran cancels an appointment for mental

- 1 health care furnished by the Secretary of Veterans Affairs,
- 2 the Secretary shall seek to reschedule the appointment,
- 3 regardless of the method by which the veteran cancelled
- 4 the appointment. In seeking to reschedule such appoint-
- 5 ment, the Secretary shall contact the veteran by telephone.
- 6 If the veteran does not reschedule the appointment during
- 7 the first telephone call, the Secretary shall contact the vet-
- 8 eran at least once more by telephone to reschedule the ap-
- 9 pointment.
- 10 (b) COVERED VETERAN DEFINED.—In this section,
- 11 the term "covered veteran" means a veteran who is en-
- 12 rolled in the system of patient enrollment established
- 13 under section 1705(a) of title 38, United States Code.

 $\bigcirc$