117TH CONGRESS 2D SESSION

H. R. 9021

To establish uniform accessibility standards for websites and applications of employers, employment agencies, labor organizations, joint labor-management committees, public entities, public accommodations, testing entities, and commercial providers, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

September 28, 2022

Mr. Sarbanes introduced the following bill; which was referred to the Committee on Education and Labor, and in addition to the Committee on the Judiciary, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned

A BILL

To establish uniform accessibility standards for websites and applications of employers, employment agencies, labor organizations, joint labor-management committees, public entities, public accommodations, testing entities, and commercial providers, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Websites and Software
- 5 Applications Accessibility Act".

1 SEC. 2. FINDINGS AND PURPOSES.

- 2 (a) FINDINGS.—Congress finds the following:
- (1) Section 2(b)(1) of the Americans with Disabilities Act of 1990 states that the Act provides "a clear and comprehensive national mandate for the elimination of discrimination against individuals with
- 7 disabilities" (42 U.S.C. 12101(b)(1)).
- 8 (2) In 1990, websites and applications were essentially nonexistent, but Congress made clear that the ADA "should keep pace with the rapidly changing technology of the times" (H.R. Rep. No. 101–485, pt. 2, at 381 (1990)), as reprinted in 1990 U.S.C.C.A.N. 303, 391).
 - (3) Section 102 of the ADA (42 U.S.C. 12112), section 202 of the ADA (42 U.S.C. 12132), and section 302 of the ADA (42 U.S.C. 12182) broadly prohibit discrimination on the basis of disability in regard to employment, services, programs, or activities of public entities, and of goods, services, facilities, privileges, advantages, and accommodations of any place of public accommodation, respectively.
 - (4) The Department of Justice has promulgated regulations to address the intersection of the ADA and emerging technologies, including the obligation to ensure effective communication with and by individuals with disabilities by using technologies such

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- as video remote interpreting, real-time computeraided transcription, open and closed captioning, audio description, videophones, captioned telephones, screen reader software, optical readers, and telephone systems that interact properly with internetbased relay systems.
 - (5) The activities of a vast number of ADA-covered entities now occur in whole or in part through websites and applications, a shift that has been accelerated by a global pandemic. The digital economy accounts for nearly 10 percent of the United States gross domestic product, and 85 percent of United States adults visit the internet at least once per day.
 - (6) Many entities, including those covered by the ADA, rely on third-party technology providers to deliver goods and services via websites and applications, yet these websites and applications are often created and developed in a manner that is inaccessible to individuals with disabilities.
 - (7) Despite the ADA's clear language covering all services, programs, and activities of public entities, all goods, services, facilities, privileges, advantages, and accommodations of public accommodations, and all terms, conditions, and privileges of employment and certain actions of employers, including

- when conducted through websites and applications, most websites and applications contain significant barriers for individuals with disabilities.
 - (8) When Congress enacted the ADA in 1990, Congress intended for the ADA to keep pace with rapidly changing technology. The Department of Justice has rightly acknowledged that the ADA requires covered entities to ensure that their websites are accessible to individuals with disabilities.
 - (9) Some courts have misconstrued the ADA, saying the ADA does not cover websites despite the clear language of the ADA's provisions.
 - (10) Without equal access to websites and applications, many individuals with disabilities are treated as second-class citizens and are excluded from equal participation in and equal access to all aspects of society.
 - (b) Purpose.—It is the purpose of this Act—
 - (1) to affirm that the ADA and this Act require that websites and applications used by any covered entity to communicate or interact with applicants, employees, participants, customers, or other members of the public be readily accessible to and useable by individuals with disabilities, whether the entity has a physical location or is digital only;

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- 1 (2) to require the Department of Justice and 2 the Equal Employment Opportunity Commission to 3 set and enforce standards for websites and applica-4 tions and to periodically update such standards;
 - (3) to address and remedy the systemic nationwide problem of inaccessible websites and applications that exclude individuals with disabilities from equal participation in and equal access to all aspects of society; and
 - (4) to create effective mechanisms to respond to emerging technologies and to ensure that such technologies do not impair the rights and abilities of individuals with disabilities to participate in all aspects of society.

15 SEC. 3. DEFINITIONS.

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In this Act:

(1) Accessible.—The term "accessible" or "accessibility", used with respect to a website or application, means a perceivable, operable, understandable, and robust website or application that enables individuals with disabilities to access the same information as, to engage in the same interactions as, to communicate and to be understood as effectively as, and to enjoy the same services as are offered to, other individuals with the same privacy, same inde-

| 1 | pendence, and same ease of use as, individuals with- |
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| 2 | out disabilities. |
| 3 | (2) Accessibility regulations.—The term |
| 4 | "accessibility regulations" means the regulations |
| 5 | issued under section 5 in accordance with this Act. |
| 6 | (3) ADA.—The term "ADA" means the Ameri- |
| 7 | cans with Disabilities Act of 1990 (42 U.S.C. 12101 |
| 8 | et seq.). |
| 9 | (4) Application.—The term "application" |
| 10 | means software that is designed to run on a device, |
| 11 | including a smartphone, tablet, self-service kiosk, |
| 12 | wearable technology item, or laptop or desktop com- |
| 13 | puter or another device, including a device devised |
| 14 | after the date of enactment of this Act, and that is |
| 15 | designed to perform, or to help the user perform, a |
| 16 | specific task. |
| 17 | (5) Commercial provider.—The term "com- |
| 18 | mercial provider" means any entity, including a pub- |
| 19 | lic or private entity— |
| 20 | (A) whose operations affect commerce; and |
| 21 | (B) that designs, develops, constructs, al- |
| 22 | ters, modifies, or adds an application or website |

for a covered entity (including a covered entity

described in subparagraph (A) that takes such

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| 1 | an action for the covered entity's product) for |
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| 2 | covered use. |
| 3 | (6) Commission.—The term "Commission" |
| 4 | means the Equal Employment Opportunity Commis- |
| 5 | sion. |
| 6 | (7) Covered entity.—The term "covered en- |
| 7 | tity" means an employment entity, public entity, |
| 8 | public accommodation, or testing entity. |
| 9 | (8) COVERED USE.—The term "covered use" |
| 10 | means— |
| 11 | (A) use by a public entity to provide a |
| 12 | service, program, or activity, or information re- |
| 13 | lated to such service, program, or activity, cov- |
| 14 | ered under title II of the ADA (42 U.S.C. |
| 15 | 12131 et seq.), section 504 of the Rehabilita- |
| 16 | tion Act of 1973 (29 U.S.C. 794), or section |
| 17 | 1557 of the Patient Protection and Affordable |
| 18 | Care Act (42 U.S.C. 1811), to an applicant, |
| 19 | participant, or other member of the public; |
| 20 | (B) use by a public accommodation or test- |
| 21 | ing entity to provide a good, service, facility, |
| 22 | privilege, advantage, or accommodation, or in- |
| 23 | formation related to such good, service, facility, |
| 24 | privilege, advantage, or accommodation, to cus- |

tomers or other members of the public, regard-

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| 1 | less of whether the public accommodation or |
| 2 | testing entity owns, operates, or utilizes a phys- |
| 3 | ical location for covered use; or |
| 4 | (C) use by an employment entity in deter- |
| 5 | mining or conducting job application proce- |
| 6 | dures, hiring, advancement, or discharge of em- |
| 7 | ployees, employee compensation, job training, or |
| 8 | other term, condition, or privilege of employ- |
| 9 | ment, for employees or applicants to become |
| 10 | employees. |
| 11 | (9) Department.—The term "Department" |
| 12 | means the Department of Justice. |
| 13 | (10) DISABILITY.—The term "disability" has |
| 14 | the meaning given the term in section 3 of the ADA |
| 15 | (42 U.S.C. 12102). |
| 16 | (11) Employee.—The term "employee" has |
| 17 | the meaning given the term in section 101 of the |
| 18 | ADA (42 U.S.C. 12111). |
| 19 | (12) Employer.—The term "employer" has |
| 20 | the meaning given the term in section 101 of the |
| 21 | ADA (42 U.S.C. 12111). |
| 22 | (13) Employment agency.—The term "em- |
| 23 | ployment agency" has the meaning given the term in |

section 701 of the Civil Rights Act of 1964 (42)

| 1 | (14) Employment entity.—The term "em- |
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| 2 | ployment entity" means an employer, employment |
| 3 | agency, labor organization, or joint labor-manage- |
| 4 | ment committee. |
| 5 | (15) Information and communication |
| 6 | TECHNOLOGY.—The term "information and commu- |
| 7 | nication technology"— |
| 8 | (A) means— |
| 9 | (i) any equipment or interconnected |
| 10 | system or subsystem of equipment, used in |
| 11 | the automatic acquisition, storage, anal- |
| 12 | ysis, evaluation, manipulation, manage- |
| 13 | ment, movement, control, display, switch- |
| 14 | ing, interchange, transmission, or reception |
| 15 | of data or information; and |
| 16 | (ii) other equipment or technology, or |
| 17 | another system or process, for which the |
| 18 | principal function is the creation, manipu- |
| 19 | lation, storage, display, receipt, or trans- |
| 20 | mission of electronic data and information, |
| 21 | as well as any associated content; and |
| 22 | (B) includes computers and peripheral |
| 23 | equipment, information kiosks and transaction |
| 24 | machines, telecommunications equipment, cus- |
| 25 | tomer premises equipment, multifunction office |

- machines, software, applications, websites, videos, and electronic documents.
- 3 (16) Joint Labor-Management com4 MITTEE.—The term "joint labor-management com5 mittee" means a labor management committee es6 tablished pursuant to section 205A of the Labor
 7 Management Relations Act, 1947 (29 U.S.C. 175a)
 8 and engaged in commerce.
 - (17) LABOR ORGANIZATION.—The term "labor organization" has the meaning given the term in section 701 of the Civil Rights Act of 1964 (42 U.S.C. 2000e).
 - (18) OPERABLE.—The term "operable", used with respect to a website or application, means that user interface components and navigation for the website or application can be operated by individuals with disabilities.
 - (19) Perceivable.—The term "perceivable", used with respect to a website or application, means that information and user interface components for the website or application are presentable in ways that individuals with disabilities can perceive.
 - (20) Public accommodation.—The term "public accommodation" means a private entity described in paragraph (7) of section 301 of the ADA

| 1 | (42 U.S.C. 12181) who owns, operates, or utilizes a |
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| 2 | website or application for covered use. |
| 3 | (21) Public entity.—The term "public enti- |
| 4 | ty" has the meaning given the term "public entity" |
| 5 | in section 201 of the ADA (42 U.S.C. 12131). |
| 6 | (22) QUALIFIED INDIVIDUAL.—The term |
| 7 | "qualified individual", used with respect to an em- |
| 8 | ployee or an applicant to become an employee, has |
| 9 | the meaning given the term in section 101 of the |
| 10 | ADA (42 U.S.C. 12111). |
| 11 | (23) Robust.—The term "robust", used with |
| 12 | respect to a website or application, means a website |
| 13 | or application for which the content can be inter- |
| 14 | preted by and the interface can be accessed by a |
| 15 | wide variety of tools, including assistive technology, |
| 16 | used by individuals with disabilities. |
| 17 | (24) Software definitions.— |
| 18 | (A) Platform software.— |
| 19 | (i) IN GENERAL.—The term "platform |
| 20 | software" means software— |
| 21 | (I) that interacts with hardware |
| 22 | or provides services for other soft- |
| 23 | ware; |
| 24 | (II) that may run or host other |
| 25 | software, and may isolate the other |

| 1 | software from underlying software or |
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| 2 | hardware layers; and |
| 3 | (III) a single component of which |
| 4 | may have both platform and non-plat- |
| 5 | form aspects. |
| 6 | (ii) Platform.—For purposes of |
| 7 | clause (i), the term "platform" includes— |
| 8 | (I) a desktop operating system; |
| 9 | (II) an embedded operating sys- |
| 10 | tem, including a mobile system; |
| 11 | (III) a web browser; |
| 12 | (IV) a plugin to a web browser |
| 13 | that renders a particular media or |
| 14 | format; and |
| 15 | (V) a set of components that al- |
| 16 | lows another application to execute, |
| 17 | such as an application which supports |
| 18 | macros or scripting. |
| 19 | (B) Software.—In subparagraphs (A) |
| 20 | and (C), the term "software"— |
| 21 | (i) means a program, a procedure, |
| 22 | and a rule (any of which may include re- |
| 23 | lated data or documentation), that directs |
| 24 | the use and operation of information and |

| 1 | communication technology to perform a |
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| 2 | given task or function; and |
| 3 | (ii) includes applications, non-web |
| 4 | software, platform software, and software |
| 5 | tools. |
| 6 | (C) Software tool.— |
| 7 | (i) IN GENERAL.—The term "software |
| 8 | tool'' means software— |
| 9 | (I) for which the primary func- |
| 10 | tion is the development of other soft- |
| 11 | ware; and |
| 12 | (II) that usually comes in the |
| 13 | form of an Integrated Development |
| 14 | Environment and is a suite of related |
| 15 | products and utilities. |
| 16 | (ii) Integrated development en- |
| 17 | VIRONMENT.—In clause (i), the term "In- |
| 18 | tegrated Development Environment' |
| 19 | means an application such as— |
| 20 | (I) Microsoft® Visual Studio®; |
| 21 | (II) Apple® Xcode®; and |
| 22 | (III) Eclipse Foundation |
| 23 | Eclipse. |

- 1 (25) STATE.—The term "State" means each of 2 the several States, the District of Columbia, and any 3 territory or possession of the United States.
 - (26) Testing entity.—The term "testing entity" means any person whose operations affect commerce, as defined in section 301 of the ADA (42 U.S.C. 12181) and that offers examinations or courses related to, applying, licensing, certification, or credentialing for secondary or postsecondary education, professional, or trade purposes.
 - (27) UNDERSTANDABLE.—The term "understandable", used with respect to a website or application, means that the components of the user interface for the website or application, including any input fields, error messages, and correction opportunities, are predictable and can be understood and used by individuals with disabilities.
 - (28) Website.—The term "website" means any collection of related web pages, images, videos, or other digital assets placed in one or more computer server-based file archives so that the collection can be accessed by applicants, employees, participants, customers, or other members of the public over the internet or through a private computer network.

1 SEC. 4. ACCESS TO WEBSITES AND APPLICATIONS.

| 2 | (a) General Rules for Covered Entities.— |
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| 3 | (1) Employment entity.—No employment |
| 4 | entity shall subject to discrimination, related to a |
| 5 | website or application owned, operated, or utilized |
| 6 | for covered use by the employment entity, an indi- |
| 7 | vidual with a disability in regard to an activity de- |
| 8 | scribed in section 102 of the ADA (42 U.S.C. |
| 9 | 12112). |
| 10 | (2) Public entity.—No individual with a dis- |
| 11 | ability shall, by reason of such disability— |
| 12 | (A) be excluded from participation in or be |
| 13 | denied the benefits of the services, programs, or |
| 14 | activities, or information related to such serv- |
| 15 | ices, programs, or activities, offered through a |
| 16 | website or application owned, operated, or uti- |
| 17 | lized, for a covered use, by a public entity; or |
| 18 | (B) be otherwise subjected to discrimina- |
| 19 | tion related to a website or application owned, |
| 20 | operated, or utilized for covered use by a public |
| 21 | entity. |
| 22 | (3) Public accommodation and testing en- |
| 23 | TITY.—No individual shall be discriminated against |
| 24 | on the basis of disability in the full and equal enjoy- |
| 25 | ment of the goods, services, facilities, privileges, ad- |
| 26 | vantages, or accommodations, or information related |

- 1 to such goods, services, facilities, privileges, advan-
- 2 tages, or accommodations, offered through a website
- 3 or application owned, operated, or utilized for cov-
- 4 ered use by a public accommodation or testing enti-
- 5 ty.
- 6 (b) COVERED ENTITIES.—In order to comply with
- 7 subsection (a), a covered entity shall meet the following
- 8 requirements:
- 9 (1) Accessibility.—A covered entity that en-
- gages in an activity described in section 102 of the
- ADA (42 U.S.C. 12112), or that provides goods,
- services, facilities, privileges, advantages, accom-
- modations, programs, activities, or information re-
- lated to such goods, services, facilities, privileges, ad-
- 15 vantages, accommodations, programs, or activities,
- through a website or application shall ensure that
- such website or application is accessible.
- 18 (2) Effective communications.—A covered
- entity shall ensure that covered uses through
- websites and applications with applicants, employees,
- 21 participants, customers, and other members of the
- 22 public with disabilities are as effective as commu-
- 23 nications and interactions with individuals without
- 24 disabilities.

| 1 | (c) Commercial Providers.—No commercial pro- |
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| 2 | vider shall design, develop, construct, alter, modify, or add |
| 3 | to a website or application for a covered entity for covered |
| 4 | use in a manner that results in the website or application |
| 5 | that is not accessible, or otherwise provide a website or |
| 6 | application to a covered entity for covered use that is not |
| 7 | accessible. |
| 8 | (d) Defenses and Exemptions.— |
| 9 | (1) Employment entities.—With respect to |
| 10 | a claim that an employment entity violated this sec- |
| 11 | tion, the entity shall not be considered to have vio- |
| 12 | lated this section if compliance with this section— |
| 13 | (A) would impose an undue burden on the |
| 14 | entity; or |
| 15 | (B) would fundamentally alter the nature |
| 16 | of the employment provided by the entity. |
| 17 | (2) Public entities.—With respect to a claim |
| 18 | that a public entity violated this section, the entity |
| 19 | shall not be considered to have violated this section |
| 20 | if compliance with this section— |
| 21 | (A) would impose an undue burden on the |
| 22 | entity; or |
| 23 | (B) would fundamentally alter the nature |
| 24 | of the services, programs, activities, or informa- |
| 25 | tion provided by the entity. |

| 1 | (3) Public accommodations or testing en- |
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| 2 | TITIES.—With respect to a claim that a public ac- |
| 3 | commodation or testing entity violated this section |
| 4 | the accommodation or entity shall not be considered |
| 5 | to have violated this section if compliance with this |
| 6 | section— |
| 7 | (A) would impose an undue burden on the |
| 8 | accommodation or entity; or |
| 9 | (B) would fundamentally alter the nature |
| 10 | of the goods, services, facilities, privileges, ad- |
| 11 | vantages, accommodations, or information pro- |
| 12 | vided by the accommodation or entity. |
| 13 | (4) Commercial providers.—With respect to |
| 14 | a claim that a commercial provider violated this sec- |
| 15 | tion, the commercial provider shall not be considered |
| 16 | to have violated this section if compliance with this |
| 17 | section— |
| 18 | (A) would impose an undue burden on the |
| 19 | commercial provider; or |
| 20 | (B) would fundamentally alter the nature |
| 21 | of the goods, services, facilities, privileges, ad- |
| 22 | vantages, accommodations, programs, activities |
| 23 | or information provided by the covered entity |
| 24 | served. |

1 SEC. 5. RULEMAKING.

- 2 (a) Public Entities, Public Accommodations,
- 3 AND TESTING ENTITIES.—
- 4 (1) Notice of Proposed Rulemaking.—Not 5 later than 12 months after the date of enactment of 6 this Act, the Attorney General shall issue, for pur-7 poses of section 4, a notice of proposed rulemaking 8 regarding the accessibility of websites and applica-9 tions applicable to covered entities that are public 10 entities or public accommodations or testing entities, 11 and the commercial providers for the three types of 12 covered entities, for covered use. Such notice shall 13 propose regulations to implement the accessibility 14 obligations of this Act, and include standards for ac-15 cessible websites and applications that offer equally 16 effective experiences for users with disabilities and 17 users without disabilities.
 - (2) Final Rule.—Not later than 24 months after the date of enactment of this Act, the Attorney General shall issue, for purposes of section 4, a final rule regarding the accessibility of websites and applications applicable to the covered entities, and the commercial providers, described in paragraph (1), for covered use. Such final rule shall implement the accessibility obligations of this Act and include standards for accessible websites and applications

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- that offer equally effective experiences for users with
 disabilities and users without disabilities.
 - (3) Public Posting of Enforcement actions.—Not later than 6 months after such issuance, the Attorney General shall, to the extent permitted by law, post publicly on the Department website any and all settlement documents and documents specifying other resolutions, resulting from the initiation of enforcement actions, or filing of administrative or civil actions, by the Attorney General pursuant to this Act concerning the covered entities, and the commercial providers, described in paragraph (1).

(b) EMPLOYMENT ENTITIES.—

(1) Notice of proposed rulemaking.—Not later than 12 months after the date of enactment of this Act, the Commission shall issue, for purposes of section 4, a notice of proposed rulemaking regarding the accessibility of websites and applications applicable to employment entities, and the commercial providers for employment entities, for covered use. Such notice shall propose regulations to implement the accessibility obligations of this Act, and include standards for accessible websites and applications that

- offer equally effective experiences for users with disabilities and users without disabilities.
 - (2) Final rule.—Not later than 24 months after the date of enactment of this Act, the Commission shall issue, for purposes of section 4, a final rule regarding the accessibility of websites and applications applicable to the employment entities, and the commercial providers, described in paragraph (1), for covered use. Such final rule shall implement the accessibility obligations of this Act and include standards for accessible websites and applications that offer equally effective experiences for users with disabilities and users without disabilities.
 - (3) Public Posting of Enforcement actions.—Not later than 6 months after such issuance, the Commission shall, to the extent permitted by law, post publicly on the Commission website any and all settlement documents, and documents specifying other resolutions, resulting from the initiation of enforcement actions, or filing of administrative or civil actions, by the Commission pursuant to this Act concerning the employment entities, and the commercial providers, described in paragraph (1).

SEC. 6. PERIODIC REVIEW.

2 (a) Review.—For each of the first 3 years after the 3 date of enactment of this Act, and every 2 years thereafter, each Federal agency receiving complaints or engag-4 5 ing in enforcement (including compliance reviews and investigations), administrative (including administrative res-7 olution of a claim of a violation), or civil actions under this Act shall submit a report on the complaints and activities to the Department and the Commission. The Attorney General and the Commission shall, for each of the first 3 years and every 2 years thereafter, review com-11 plaints received and enforcement, administrative, or civil 13 actions taken under this Act, to determine whether the purpose of this Act is being achieved. In conducting such reviews, the Attorney General and the Commission may award grants, contracts, or cooperative agreements to en-17 tities that have documented experience and expertise in

21 (b) Report.—The Attorney General and the Com-

collecting and analyzing data associated with imple-

menting reviews of complaints, and enforcement, adminis-

- 22 mission shall prepare a report containing the results of
- 23 each such review of complaints and actions described in
- 24 subsection (a), and shall submit the report to the Com-
- 25 mittee on Health, Education, Labor, and Pensions and the
- 26 Committee on the Judiciary of the Senate and the Com-

trative, and civil actions.

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| 1 | mittee on Education and Labor and the Committee on the |
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| 2 | Judiciary of the House of Representatives. |
| 3 | (c) UPDATED REGULATIONS.—The Attorney General |
| 4 | and the Commission shall issue, in accordance with this |
| 5 | Act, updated accessibility regulations every 3 years fol- |
| 6 | lowing the date of issuance of the initial accessibility regu- |
| 7 | lations issued under this Act. |
| 8 | SEC. 7. ENFORCEMENT AND ADMINISTRATIVE ACTION, AND |
| 9 | PRIVATE RIGHT OF ACTION. |
| 10 | (a) Public Entities, Public Accommodations, |
| 11 | AND TESTING ENTITIES.— |
| 12 | (1) CIVIL ACTION BY ATTORNEY GENERAL.— |
| 13 | (A) In General.— |
| 14 | (i) INVESTIGATION AFTER A COM- |
| 15 | PLAINT.—On receiving a complaint filed by |
| 16 | an individual with a disability, a class of |
| 17 | individuals with disabilities, or an entity |
| 18 | representing an individual with a disability |
| 19 | or such a class, of a violation of paragraph |
| 20 | (2) or (3) of subsection (a), as the case |
| 21 | may be, or a complaint filed by a covered |
| 22 | entity that is a public entity, public accom- |
| 23 | modation, or testing entity of a violation of |
| 24 | subsection (c), of section 4 (including a re- |
| 25 | lated provision of the final rule issued |

under section 5(a)), the Attorney General may conduct an investigation. The investigation shall consist of a review of the corresponding website or application owned, operated, or utilized for covered use by such a covered entity, or provided to such a covered entity by a commercial provider, to determine whether the covered entity or commercial provider has violated the corresponding provision of section 4.

- (ii) Other investigation and review.—In addition, the Attorney General shall, on the Attorney General's own authority, investigate practices that may be violations of, and undertake periodic reviews of compliance of such covered entities and commercial providers with, the corresponding provision of section 4 (including a related provision of the final rule issued under section 5(a)).
- (iii) Determination of violation.—If, after investigation or review under this subparagraph, the Attorney General determines that such a covered entity or commercial provider has violated

the corresponding provision of section 4

(including a related provision of the final rule issued under section 5(a)), the Attorney General may take administrative action (including administrative resolution of a claim of such a violation) or bring a civil action in a district court of the United States.

- (B) Intervention.—If the Attorney General brings such a civil action based on a complaint filed by an individual, class of individuals, or entity, described in subparagraph (A), including a covered entity described in subparagraph (A) alleging a violation by a commercial provider, such individual, class, or entity shall have the right to intervene in such civil action.
- (2) CIVIL ACTION BY OTHERS.—An individual, class, or entity, described in paragraph (1)(A), including a covered entity described in paragraph (1)(A) alleging a violation by a commercial provider, may bring a civil action alleging a violation of paragraph (2) or (3) of subsection (a), or subsection (c), as the case may be, of section 4 (including a related provision of the final rule issued under section 5(a)) in an appropriate State or Federal court without

first filing a complaint with the Department or exhausting any other administrative remedies.

(b) Employment Entities.—

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(1) CIVIL ACTION BY COMMISSION AND ATTORNEY GENERAL.—

(A) IN GENERAL.—

(i) Investigation after a com-PLAINT.—On receiving a complaint filed by a qualified individual, a class of qualified individuals, or an entity representing a qualified individual or such a class, of a violation of subsection (a)(1), or a complaint filed by an employment entity of a violation of subsection (c), of section 4 (including a related provision of the final rule issued under section 5(b)), the Commission may conduct an investigation. The investigation shall consist of a review of the corresponding website or application owned, operated, or utilized for covered use by an employment entity, or provided to an employment entity by a commercial provider, to determine whether the employment entity or commercial provider has violated the corresponding provision of section 4.

(ii) OTHER INVESTIGATION AND RE-VIEW.—In addition, the Commission shall, on the Commission's own authority, investigate practices that may be violations of, and undertake periodic reviews of compli-ance of employment entities and commer-cial providers with, the corresponding pro-vision of section 4 (including a related pro-vision of the final rule issued under section 5(b)).

(iii) Determination of violation.—If, after investigation or review described in this subparagraph, the Commission determines that an employment entity or commercial provider has violated the corresponding provision of section 4 (including a related provision of the final rule issued under section 5(b)), the Commission may take administrative action (including administrative resolution of a claim of such a violation) or bring a civil action in a district court of the United States.

(B) Intervention.—If the Commission brings such a civil action based on a complaint filed by a qualified individual, class of qualified

- individuals, or entity, described in subparagraph (A), including an employment entity alleging a violation by a commercial provider, such qualified individual, class, or entity shall have the right to intervene in such civil action.
 - (2) CIVIL ACTION BY OTHERS.—A qualified individual, class, or entity, described in paragraph (1)(A), including an employee or employment entity alleging a violation by a commercial provider, may bring a civil action alleging a violation of subsection (a)(1) or subsection (c), as the case may be, of section 4 (including a related provision of the final rule issued under section 5(b)) in an appropriate State or Federal court without first filing a complaint with the Commission or exhausting any other administrative remedies.
 - (3) Functions of the attorney general shall carry out any function of the Commission under this subsection that the Attorney General carries out under section 107 of the ADA (42 U.S.C. 12117).

22 (c) Relief.—

(1) CIVIL ACTION BY ATTORNEY GENERAL OR COMMISSIONER.—In a civil action brought under

| 1 | subsection $(a)(1)$ or $(b)(1)$, the Attorney General or |
|----|--|
| 2 | Commissioner may seek— |
| 3 | (A) a civil penalty and all appropriate in- |
| 4 | junctive relief to bring the affected website or |
| 5 | application into compliance with section 4; and |
| 6 | (B) on behalf of affected individuals, all |
| 7 | economic and noneconomic damages including |
| 8 | compensatory and punitive damages. |
| 9 | (2) Civil action by others.—In a civil action |
| 10 | brought under subsection $(a)(2)$ or $(b)(2)$, the plain- |
| 11 | tiff may seek all appropriate injunctive relief de- |
| 12 | scribed in paragraph (1)(A) and the damages de- |
| 13 | scribed in paragraph (1)(B). |
| 14 | (3) Attorney's fees.—The prevailing plain- |
| 15 | tiff (other than the United States) shall also be |
| 16 | awarded reasonable attorney's fees and costs. |
| 17 | SEC. 8. RECOMMENDATIONS. |
| 18 | (a) Advisory Committee.— |
| 19 | (1) IN GENERAL.—The Attorney General and |
| 20 | the Commission shall establish a standing advisory |
| 21 | committee (referred to in this section as the "Com- |
| 22 | mittee") on accessible websites and applications. The |
| 23 | Committee shall be operated and receive resources in |
| 24 | accordance with the provisions of the Federal Advi- |
| 25 | sory Committee Act (5 U.S.C. App.), as an advisory |

| 1 | committee under the authority of the Attorney Gen- |
|----|--|
| 2 | eral and Commission. |
| 3 | (2) Composition.—In establishing the Com- |
| 4 | mittee, the Attorney General and the Commission— |
| 5 | (A) shall include on the Committee— |
| 6 | (i) individuals with disabilities (com- |
| 7 | prising a majority of the members of the |
| 8 | Committee) who are— |
| 9 | (I) individuals who are blind (in- |
| 10 | cluding who have low vision), deaf, |
| 11 | hard of hearing, or deafblind; |
| 12 | (II) individuals who have speech |
| 13 | disabilities; |
| 14 | (III) individuals with physical |
| 15 | disabilities including those with lim- |
| 16 | ited to no manual dexterity; and |
| 17 | (IV) individuals who have disabil- |
| 18 | ities not specified in any of subclauses |
| 19 | (I) through (III); and |
| 20 | (ii) experts regarding accessible |
| 21 | websites and applications for individuals |
| 22 | with disabilities; and |
| 23 | (B) may include on the Committee rep- |
| 24 | resentatives of— |
| 25 | (i) State and local government; |

| 1 | (ii) covered entities; |
|----|---|
| 2 | (iii) commercial providers; |
| 3 | (iv) testing entities; and |
| 4 | (v) other entities determined to be ap- |
| 5 | propriate by the Attorney General and the |
| 6 | Commission. |
| 7 | (3) Functions.—The Committee shall provide |
| 8 | responsive, advice and guidance to the Attorney |
| 9 | General and the Commission, for purposes of car- |
| 10 | rying out this Act, by— |
| 11 | (A) conducting public meetings twice per |
| 12 | year, at a minimum; |
| 13 | (B) submitting reports and recommenda- |
| 14 | tions to the Attorney General and Commission |
| 15 | and making the reports and recommendations |
| 16 | publicly available, every 2 years at a minimum |
| 17 | and |
| 18 | (C) otherwise assisting the Attorney Gen- |
| 19 | eral and Commission in identifying and under- |
| 20 | standing the impact and implications of innova- |
| 21 | tions with regard to accessible websites and ap- |
| 22 | plications. |
| 23 | (b) Conferring.—The Attorney General and the |
| 24 | Commission, in carrying out this Act, may confer with the |
| 25 | National Council on Disability, the Architectural and |

- 1 Transportation Barriers Compliance Board, or any other
- 2 Federal department or agency that may have relevant ex-
- 3 pertise or experience.

4 SEC. 9. TECHNICAL ASSISTANCE.

- 5 (a) Purpose.—It is the purpose of this section to
- 6 establish a technical assistance center to provide, to cov-
- 7 ered entities, commercial providers, individuals with dis-
- 8 abilities, and other members of the public, information,
- 9 resources, and technical assistance regarding—
- 10 (1) the design, development, construction, alter-
- ation, modification, or addition of accessible websites
- and applications in accordance with this Act; and
- 13 (2) the rights of individuals with disabilities,
- 14 covered entities, and commercial providers to access
- websites and applications in accordance with the
- 16 ADA (42 U.S.C. 12101 et seq.) and this Act.
- 17 (b) Support for Training and Technical As-
- 18 SISTANCE.—From amounts made available under section
- 19 12, the Attorney General, in coordination with the Com-
- 20 mission, the Secretary of Education, and other heads of
- 21 Federal agencies, as appropriate shall award, on a com-
- 22 petitive basis, at least 1 grant, contract, or cooperative
- 23 agreement to a qualified training and technical assistance
- 24 provider to support the development, establishment, and
- 25 procurement of accessible websites and applications.

| 1 | (c) APPLICATION.— |
|----|---|
| 2 | (1) In general.—To be eligible to receive a |
| 3 | grant, contract, or cooperative agreement under this |
| 4 | section, an entity shall submit an application to the |
| 5 | Attorney General at such time, in such manner, and |
| 6 | containing such information as the Attorney General |
| 7 | may require. |
| 8 | (2) Input.—In awarding a grant, contract, or |
| 9 | cooperative agreement under this section and in re- |
| 10 | viewing the activities proposed under the applica- |
| 11 | tions described in paragraph (1), the Attorney Gen- |
| 12 | eral, in coordination with the Commission, the Sec- |
| 13 | retary of Education, and other heads of Federal |
| 14 | agencies, as appropriate— |
| 15 | (A) shall consider the input of— |
| 16 | (i) individuals with disabilities who |
| 17 | are— |
| 18 | (I) individuals who are blind (in- |
| 19 | cluding individuals who have low vi- |
| 20 | sion), deaf, hard of hearing, or |
| 21 | deafblind; |
| 22 | (II) individuals who have speech |
| 23 | disabilities; |

| 1 | (III) individuals with physical |
|----|--|
| 2 | disabilities, including individuals with |
| 3 | limited to no manual dexterity; and |
| 4 | (IV) individuals who have disabil- |
| 5 | ities not specified in any of subclauses |
| 6 | (I) through (III); and |
| 7 | (ii) experts regarding accessible |
| 8 | websites and applications for use by indi- |
| 9 | viduals with disabilities; and |
| 10 | (B) may consider on the input of— |
| 11 | (i) State and local government; |
| 12 | (ii) covered entities; |
| 13 | (iii) commercial providers; |
| 14 | (iv) testing entities; and |
| 15 | (v) other entities determined to be ap- |
| 16 | propriate by the Attorney General, in co- |
| 17 | ordination with the Commission, the Sec- |
| 18 | retary of Education, and other heads of |
| 19 | Federal agencies, as appropriate. |
| 20 | (d) Authorized Activities.— |
| 21 | (1) Use of funds.— |
| 22 | (A) REQUESTS FOR INFORMATION.—An |
| 23 | entity receiving a grant, contract, or cooperative |
| 24 | agreement under this section shall support a |
| 25 | training and technical assistance program that |

| 1 | addresses information requests, concerning ac- |
|----|--|
| 2 | cessible websites and applications, from covered |
| 3 | entities and commercial providers, including re- |
| 4 | quests for information regarding— |
| 5 | (i) effective approaches for developing, |
| 6 | establishing, and procuring accessible |
| 7 | websites and applications; |
| 8 | (ii) state-of-the-art, or model, Federal, |
| 9 | State, and local laws, regulations, policies, |
| 10 | practices, procedures, and organizational |
| 11 | structures, that facilitate, and overcome |
| 12 | barriers to, receipt of funding for, and ac- |
| 13 | cess to, accessible websites and applica- |
| 14 | tions; and |
| 15 | (iii) examples of policies, practices, |
| 16 | procedures, regulations, or judicial deci- |
| 17 | sions that have enhanced or may enhance |
| 18 | access to and receipt of funding for acces- |
| 19 | sible websites and applications. |
| 20 | (B) COORDINATION.—An entity receiving a |
| 21 | grant, contract, or cooperative agreement under |
| 22 | this section may also provide technical assist- |
| 23 | ance and training, concerning accessible |
| 24 | websites and applications, for covered entities |
| 25 | and commercial providers by— |

| 1 | (i) facilitating onsite and electronic in- |
|----|--|
| 2 | formation sharing using state-of-the-art |
| 3 | internet technologies such as real-time on- |
| 4 | line discussions, multipoint video confer- |
| 5 | encing, and web-based audio or video |
| 6 | broadcasts, on emerging topics regarding |
| 7 | accessible websites and applications; |
| 8 | (ii) convening experts to discuss and |
| 9 | make recommendations with regard to na- |
| 10 | tional emerging issues regarding accessible |
| 11 | websites and applications; |
| 12 | (iii) sharing best practices and evi- |
| 13 | dence-based practices in developing, estab- |
| 14 | lishing, and procuring accessible websites |
| 15 | and applications; |
| 16 | (iv) supporting and coordinating ac- |
| 17 | tivities designed to reduce the financial |
| 18 | costs of purchasing technology needed to |
| 19 | access accessible websites and applications; |
| 20 | and |
| 21 | (v) carrying out such other activities |
| 22 | as the Attorney General, in coordination |
| 23 | with the Commission, the Secretary of |
| 24 | Education, and other heads of Federal |
| 25 | agencies, as appropriate may require. |

| 1 | (C) COLLABORATION.—In developing and |
|----|--|
| 2 | providing training and technical assistance |
| 3 | under this section, an entity receiving a grant, |
| 4 | contract, or cooperative agreement under this |
| 5 | section shall collaborate with— |
| 6 | (i) organizations representing individ- |
| 7 | uals with disabilities; |
| 8 | (ii) organizations or entities that pro- |
| 9 | vide services for individuals with disabil- |
| 10 | ities, such as centers for independent liv- |
| 11 | ing, as defined in section 702 of the Reha- |
| 12 | bilitation Act of 1973 (29 U.S.C. 796a); |
| 13 | (iii) entities, such as the World Wide |
| 14 | Web Consortium, who develop inter- |
| 15 | national standards for accessible websites |
| 16 | and applications; |
| 17 | (iv) entities or individuals with exper- |
| 18 | tise and experience in enforcing disability |
| 19 | rights law; and |
| 20 | (v) other entities and technical assist- |
| 21 | ance providers determined to be appro- |
| 22 | priate by the Attorney General, in coordi- |
| 23 | nation with the Commission, the Secretary |
| 24 | of Education, and other heads of Federal |
| 25 | agencies, as appropriate. |

| 1 | SEC. 10. STUDY AND REPORT ON EMERGING TECH |
|----|---|
| 2 | NOLOGIES. |
| 3 | (a) Study and Report.— |
| 4 | (1) In General.—The National Council on |
| 5 | Disability (in this section referred to as the "Coun- |
| 6 | cil") shall conduct a study and prepare a report |
| 7 | on— |
| 8 | (A) the effect that emerging technologies |
| 9 | have on the ability of individuals with disabil- |
| 10 | ities to participate in employment, education |
| 11 | government, health care, commerce, culture |
| 12 | and other aspects of society; and |
| 13 | (B) the effectiveness of this Act in achiev- |
| 14 | ing its purpose. |
| 15 | (2) Consideration of effect on individ- |
| 16 | UALS WITH PARTICULAR BARRIERS.—In conducting |
| 17 | the study and preparing the report, the Council shall |
| 18 | consider the effect of emerging technologies on indi- |
| 19 | viduals with disabilities who use those technologies |
| 20 | and have particular barriers to such participation |
| 21 | and communication, such as individuals with disabil- |
| 22 | ities using those technologies— |
| 23 | (A) who have limited language or limited |
| 24 | English language; |

| 1 | (B) who have significant or targeted dis- |
|----|---|
| 2 | abilities (including people who are blind, deaf, |
| 3 | or deafblind); |
| 4 | (C) who have disabilities limiting commu- |
| 5 | nication; |
| 6 | (D) whose household income is at or below |
| 7 | 200 percent of the poverty line, as defined by |
| 8 | the Federal poverty guidelines of the Depart- |
| 9 | ment of Health and Human Services; |
| 10 | (E) who lack access to broadband services |
| 11 | and technology; or |
| 12 | (F) who are multiply marginalized due to |
| 13 | race, ethnicity, national origin, age, sex, sexual |
| 14 | orientation, gender identity, or socioeconomic |
| 15 | status. |
| 16 | (b) Submission of Report.—Five years after the |
| 17 | date of enactment of this Act, the Council shall submit |
| 18 | the report required under subsection (a) to the appro- |
| 19 | priate committees of Congress, which shall at minimum |
| 20 | include the Committee on Health, Education, Labor, and |
| 21 | Pensions and the Committee on the Judiciary of the Sen- |
| 22 | ate and the Committee on Education and Labor and the |
| 23 | Committee on the Judiciary of the House of Representa- |
| 24 | tives. |

1 SEC. 11. RULES OF CONSTRUCTION.

| 2 | (a) Other Provisions of Law.—Nothing in this |
|----|---|
| 3 | Act shall be construed to affect the scope of obligations |
| 4 | imposed by any other provision of law, including— |
| 5 | (1) section 504 of the Rehabilitation Act of |
| 6 | $1973~(29~\mathrm{U.S.C.}~794),$ title II or III of the ADA (42 |
| 7 | U.S.C. 12131 et seq.), and section 1557 of the Pa- |
| 8 | tient Protection and Affordable Care Act (42 U.S.C. |
| 9 | 18116), that, consistent with this Act, prohibits an |
| 10 | exclusion, denial, or any other discrimination de- |
| 11 | scribed in section 4(a) by a covered entity, including |
| 12 | any public accommodation, whether or not the entity |
| 13 | has a physical location or is digital only, and wheth- |
| 14 | er or not such exclusion, denial, or discrimination |
| 15 | takes place in a physical or digital location; and |
| 16 | (2) section 508 of the Rehabilitation Act of |
| 17 | 1973 (29 U.S.C. 794d) and section 255 of the Com- |
| 18 | munications Act of 1934 (47 U.S.C. 255). |
| 19 | (b) Relationship to Other Laws.—Nothing in |
| 20 | this Act shall be construed to invalidate or limit the rem- |
| 21 | edies, rights, and procedures of any Federal law or law |
| 22 | of any State or political subdivision of any State or juris- |

diction, that provides greater or equal protection for the

24 rights of individuals with disabilities than is afforded by

25 this Act.

| 1 | (c) Consistent Regulations.—Regulations pro- |
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| 2 | mulgated under this Act shall be consistent with, and shall |
| 3 | not contain a standard less protective of individuals with |
| 4 | disabilities than, the standards contained in— |
| 5 | (1) any regulations issued by the Attorney Gen- |
| 6 | eral or the Commission pursuant to— |
| 7 | (A) title I of the ADA (42 U.S.C. 12111 |
| 8 | et seq.) for digital access to an item related to |
| 9 | an activity described in section 102 of the ADA |
| 10 | (42 U.S.C. 12112), by covered entities; |
| 11 | (B) title II of the ADA (42 U.S.C. 12131 |
| 12 | et seq.) for digital access to services, programs, |
| 13 | or activities, or information related to such |
| 14 | services, programs, or activities of covered enti- |
| 15 | ties; or |
| 16 | (C) title III of the ADA (42 U.S.C. 12181 |
| 17 | et seq.) for digital access to goods, services, fa- |
| 18 | cilities, privileges, advantages, accommodations, |
| 19 | or information related to such goods, services, |
| 20 | facilities, privileges, advantages, or accommoda- |
| 21 | tions of covered entities; and |
| 22 | (2) the regulations issued by the Federal Com- |
| 23 | munications Commission for video programming and |
| 24 | communications services provided via websites and |
| 25 | applications. |

| | 12 |
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| 1 | (d) Prohibition on Notification Require- |
| 2 | MENT.—The Attorney General and the Commission shall |
| 3 | not include, in the accessibility regulations, any require- |
| 4 | ment that an individual shall notify a covered entity of |
| 5 | an allegation of a violation of this Act prior to commencing |
| 6 | a civil action under this Act. |
| 7 | SEC. 12. AUTHORIZATION OF APPROPRIATIONS. |
| 8 | There are authorized to be appropriated— |
| 9 | (1) \$5,000,000 for each of fiscal years 2024 |
| 10 | through 2028 to carry out sections 5, 6, 7, and 8; |
| 11 | (2) \$15,000,000 for each of fiscal years 2024 |
| 12 | through 2028 to carry out section 9; and |
| 13 | (3) \$150,000 for the period of fiscal years 2024 |
| 14 | through 2028 to carry out section 10. |
| 15 | SEC. 13. EFFECTIVE DATE. |
| 16 | This Act shall take effect 6 months after the date |
| | |

e of enactment of this Act, except that section 4 shall apply 18 to covered entities or commercial providers 12 months 19 after that date of enactment.

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