



ARTEX

ALMOST AS TOUGH AS FARMING.

36419 US Hwy 71
PO Box 88
Redwood Falls, MN
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ARTEX MANUFACTURING

PARTS RETURN POLICY

Dec. 27, 2018

In order for parts to be returned to Artex Manufacturing, the following Parts Return Policy must be followed in order for parts to be eligible for return. Please follow this policy effectively immediately.

- **A return authorization number must be obtained from Artex Manufacturing prior to shipping parts back to Artex Manufacturing.**
- **To request an RA# please email customerservice@artexmfg.com or call 1-888-644-2893.**
- All parts that are to be returned to Artex Manufacturing must be returned within 30 days of the invoice date to be eligible for a refund.
- Parts must be returned in new condition and uninstalled provided the parts were not defective when shipped from Artex Manufacturing.
- All parts will incur a 15% restocking fee unless there was an issue when shipped from Artex Manufacturing.

Please note that this policy supersedes all other policies

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