

# REMY PATEL

## Manual Tester

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📍 Detroit, MI

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## WORK EXPERIENCE

### Manual Tester

#### Ally Financial

📅 2021 - current 📍 Detroit, MI

- Spearheaded test planning and execution efforts for 9 projects, achieving an average defect detection rate of 98%, resulting in a significant reduction in post-release defects and associated costs.
- Maintained and updated Mantis defect tracking system, ensuring accurate defect documentation, tracking, and resolution, resulting in a **26% decrease in unresolved issues**.
- Utilized Test Collab to streamline test management processes, leading to a 12% reduction in testing overhead and enhanced traceability of test cases.
- Created detailed test documentation, including test plans, test cases, and test scripts in TestRail, increasing test coverage and improving overall testing accuracy.

### QA Analyst

#### Comerica

📅 2019 - 2021 📍 Detroit, MI

- Reduced testing cycle by 7 hours through automated test scripts using Selenium, resulting in quicker releases and substantial cost savings.
- Improved test coverage by 23% through the strategic use of SmartBear TestComplete, leading to a 19% reduction in post-release defects.
- Achieved a 98% defect detection rate in regression testing, contributing to a 27% decrease in production defects and associated support costs.
- Implemented HP ALM to streamline test case management and defect tracking, resulting in a reduction in manual effort and a **4-hour decrease in testing cycle time**.

### Junior QA Analyst

#### DTE Energy

📅 2017 - 2019 📍 Detroit, MI

- Utilized Optimal Workshop to conduct user experience (UX) testing and provided actionable insights that led to an increase in user satisfaction.
- Leveraged CrossBrowserTesting to ensure cross-browser compatibility, resulting in a 21% decrease in user-reported issues related to browser-specific problems.
- Streamlined test case creation and execution processes, resulting in an **11% decrease in testing cycle time**.
- Collaborated with the development team to optimize testing processes, resulting in a reduction in testing-related expenses over 3 quarters.

## EDUCATION

Bachelor of Science

Computer Science

[University of Michigan](#)

📅 2012 - 2016

📍 Ann Arbor, MI

## SKILLS

- Test Collab
- Mantis
- TestRail
- Selenium
- SmartBear TestComplete
- HP ALM
- Optimal Workshop
- CrossBrowserTesting