

Isla Henderson

Software Tester

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Seattle, WA

[LinkedIn](#)

WORK EXPERIENCE

Plaster Group - Software Tester

2021 - current

Seattle, WA

- Implemented automated test scripts using TestComplete, **reducing test execution time by 12% and saving 4 hours per test cycle.**
- Executed manual and automated test cases, identifying and reporting 30+ critical defects, which contributed to a 14% decrease in post-release issues.
- Acted as the primary point of contact for test management using TestLink, ensuring test case traceability and maintaining an improvement in test documentation accuracy.
- Mentored junior testers in using industry best practices, resulting in an increase in their skill levels.

PayScale - Automation Tester

2018 - 2021

Seattle, WA

- Customized Bugzilla workflows to streamline defect resolution, **reducing defect lifecycle by 2 hours.**
- Automated the test execution process using Jenkins, achieving a 16% increase in testing coverage and ensuring timely feedback to the development team.
- Conducted performance tests using Apache JMeter, identifying and resolving bottlenecks, resulting in a 23% improvement in system responsiveness and user experience.
- Reduced test execution time by 18% through efficient automation scripting, enabling faster releases and reducing time-to-market.

Zipwhip - Quality Assurance Intern

2017 - 2018

Seattle, WA

- Recognized as the "Outstanding Intern of the Quarter" for consistently exceeding project deadlines and delivering high-quality test results.
- Participated in daily stand-up meetings and sprint planning sessions as part of an Agile team, contributing to on-time project deliveries.
- Updated test documentation, ensuring that it accurately reflected the current state of the application.
- Utilized GitLab CI/CD to automate the testing process, reducing deployment time by 27%.

EDUCATION

University of Washington - Bachelor of Science, Computer Science

2014 - 2018

Seattle, WA

SKILLS

TestLink; TestComplete; JUnit; Bugzilla; Jenkins; Apache JMeter; OWASP ZAP; GenRocket; GitLab CI/CD