

Basalt Lane, Terre Rouge, Mauritius



59852279



manonstelle888@gmail.com



# **Estelle Manon**

Critical thinker who effectively resolves issues through troubleshooting. Very dynamic and highly motivated candidate. Can bring innovation and will ensure quality and delivery of high performance in task assigned. Hard Working person with multitasking skills demonstrated in the different tasks being under the same role

#### **Skills**

- Creativity
- Leadership
- Organization
- Problem solving
- Teamwork
- First Aider
- · Deputy Chief Fire Warden

#### Course

### **Customs Clearance Course**

Freight Academy October 2022

#### CCNA

University of Mauritius April 2024

#### **Education**

November 2020

# **BSc Mathematics with Finance**

University of Mauritius

November 2014

#### **Higher School Certificate**

Loreto College of Port Louis Subjects: Mathematics, Physics, Chemistry and French Sub

November 2012

#### **School Certificate**

Loreto College of Port Louis Subjects: Mathematics, Physics, Chemistry, English Literature, Biology, French, Additional Mathematics

#### 2022- now

### Team Leader Support and IT System Analyst

#### Rennel Limited

- Assess business systems and processes
- Identify Areas for improvement
- Be an IT coordinator between Suppliers and Rennel
- Edit policies and procedures to adapt to new reality
- Configuration of IT equipment
- Troubleshooting of IT incidents
- Procurement and purchasing
- Reporting
- Implement and help in the development of a new website and digitalization of operations
- Lead the Support team responsible for communication of import shipments

#### 2019 - 2022

#### **IT Coordinator and System Analyst**

#### **Rennel Limited**

- Assess business systems and processes
- Identify Areas for improvement
- Be an IT coordinator between Suppliers and Rennel
- Edit policies and procedures to adapt to new reality
- Configuration of IT equipment
- Troubleshooting of IT incidents
- Procurement and purchasing
- Reporting
- Implement and help in the development of a new website and digitalization of operations

#### 2018-2019

## System Coordinator and Data Reporting Analyst Rennel Limited

Administrative Clerk (2017-2018)

**Rennel Limited** 

Accounts/Debtors Clerk (2015-2016)

**Rennel Limited** 

Customer Service Agent (2015-2015)

**Rennel Limited**