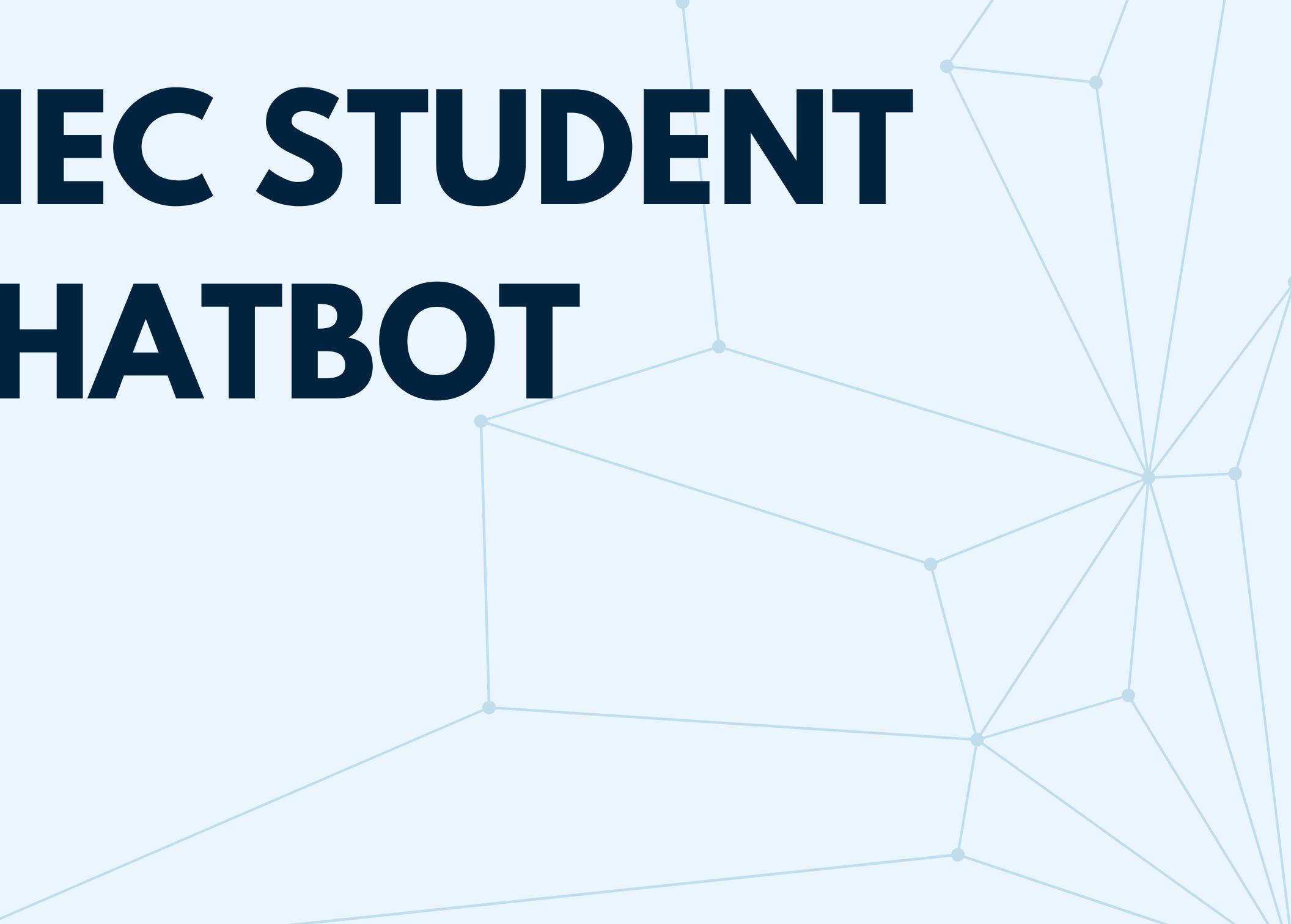
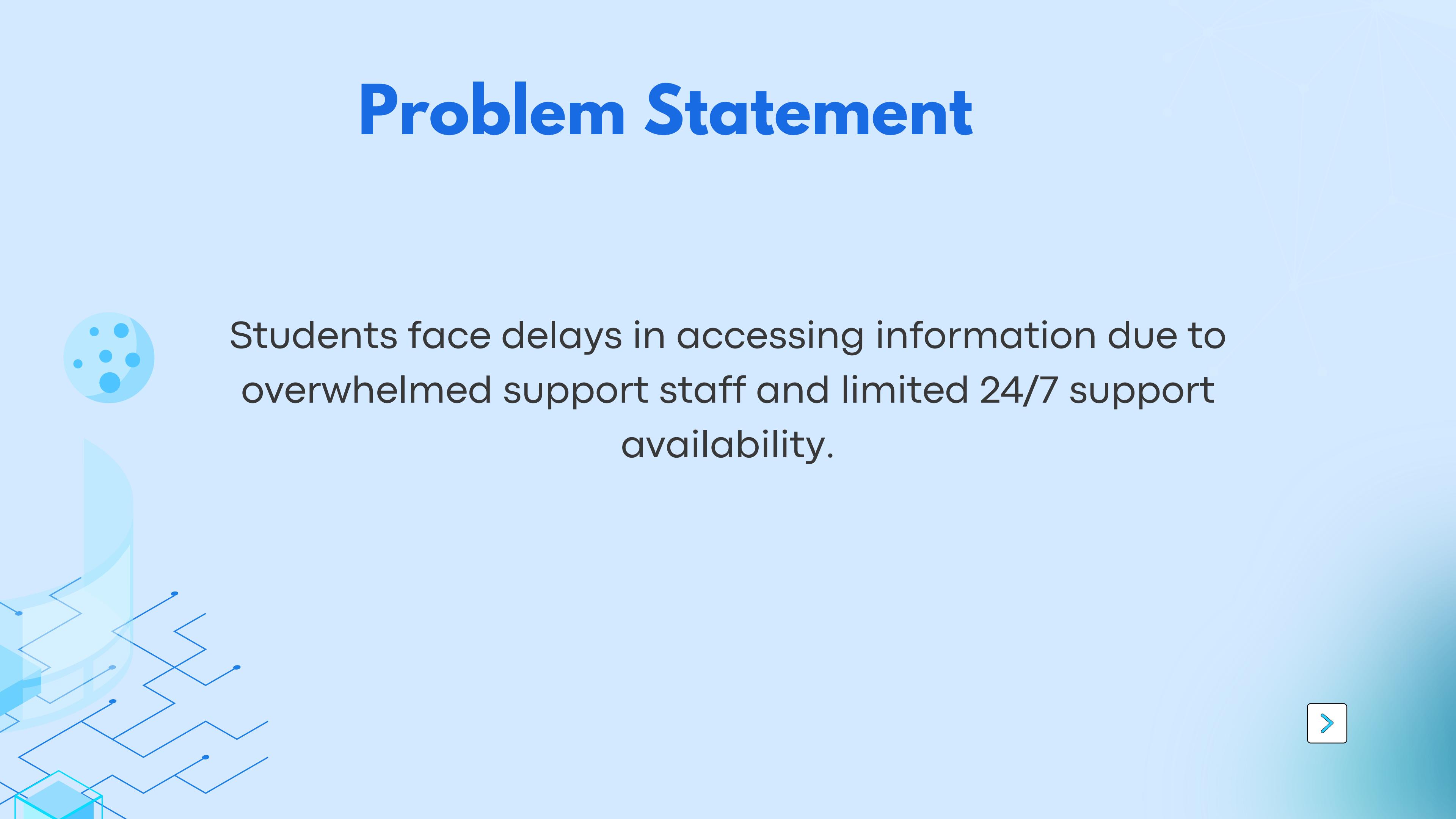


IHEC STUDENT CHATBOT



Problem Statement

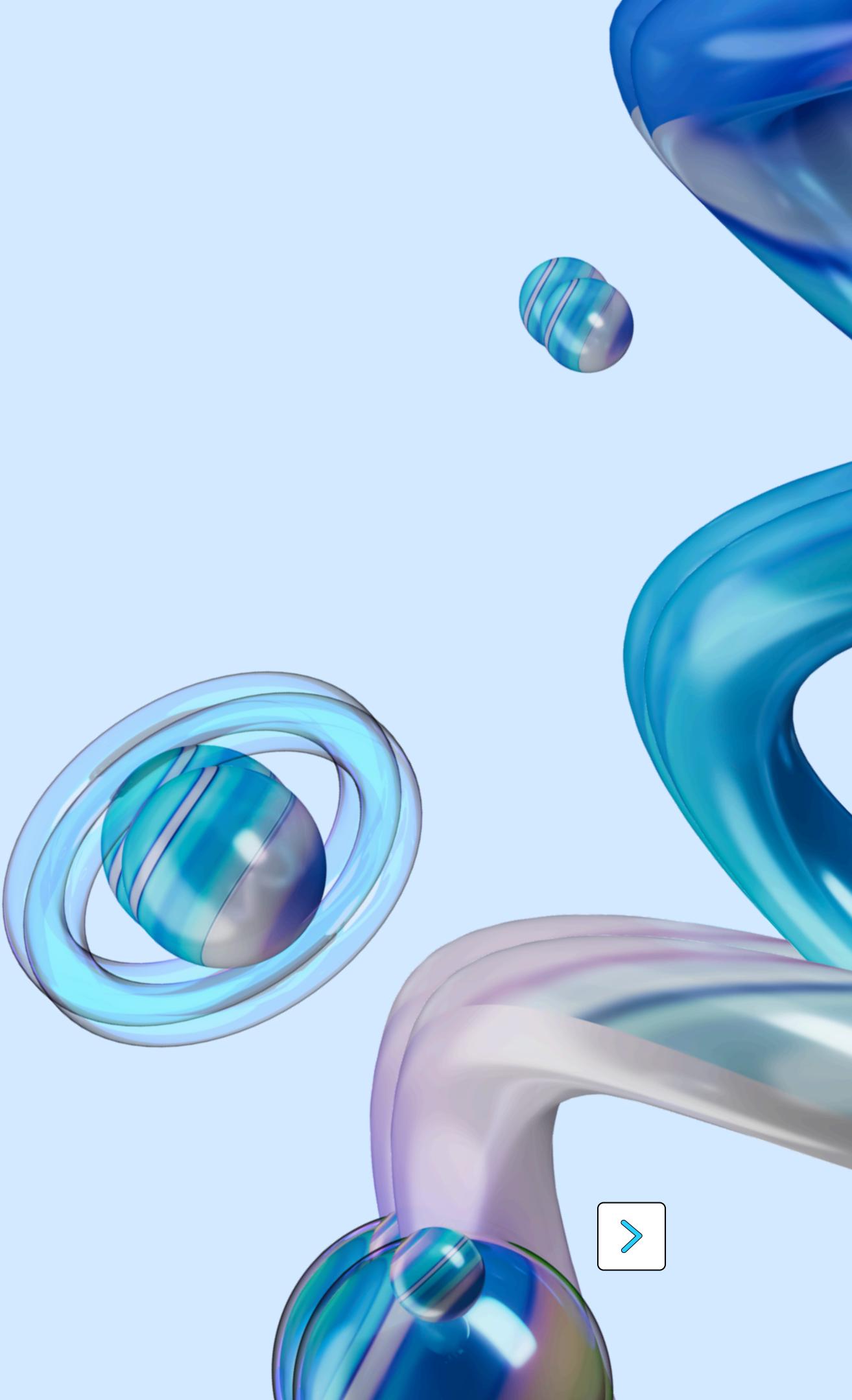


Students face delays in accessing information due to overwhelmed support staff and limited 24/7 support availability.

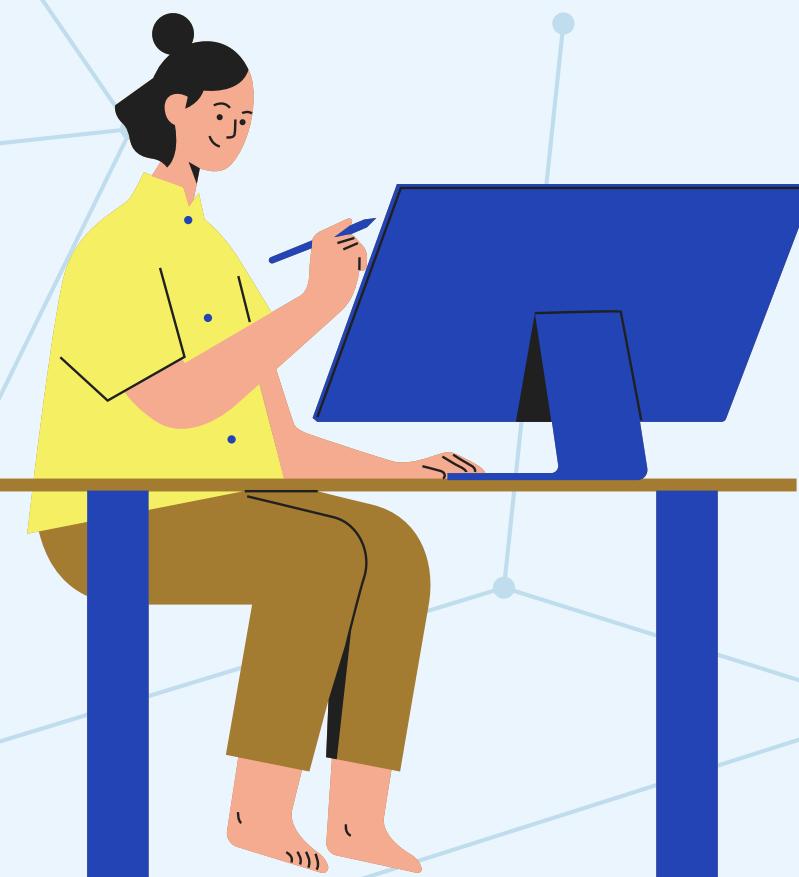
Solution

IHEC chat

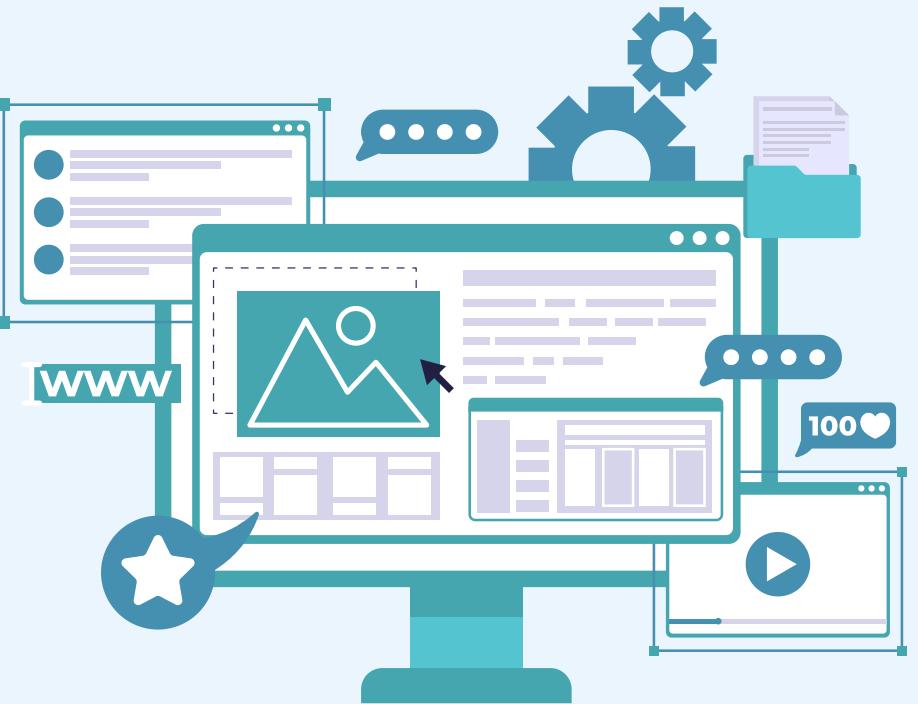
A smart, multilingual chatbot offering instant 24/7 support, seamlessly integrated into the IHEC website .



Technical Architecture



Frontend



Backend



Security



Value Proposition



For Students



For Staff



For IHEC

Security and Privacy

Data Compliance

Local Processing



Key Features

Automated FAQ Handling

Multilingual Support

Guided Navigation

NOVA Team Members



Melek Hajri



Tasnim Klouz



Semer Nahdi



Nour Smiai

THANK YOU!

VRQUEST