# Assignment: Agent-Powered Business Assistant

# **Objective:**

Build a **smart agent** that represents a **fictitious business**. It should be able to:

- Answer questions about the business,
- Collect leads (customer name, email, notes),
- Record customer feedback or unanswered questions (tool calls),
- Run as a chatbot using Gemini API or OpenAI (your choice),
- Deploy via Gradio.

## **Project Structure**

## Tasks & Guidelines

## 1. Create Your Business Identity

Invent a fictional business with:

- A name (e.g., "GreenLeaf Tech"),
- A mission (e.g., sustainable AI solutions),
- Services offered (e.g., consulting, APIs),
- Team (e.g., profiles of founders),
- Unique value proposition.

Write this in two formats:

- A PDF file named about business.pdf
- A **summary.txt** describing your business in a few paragraphs

#### 2. Create Tool Functions

You must implement at least two tool-calling functions:

- record\_customer\_interest(email, name, message)
- record\_feedback(question) → called when chatbot doesn't know the answer

Both tools should log via a push or print mechanism (e.g., print or file logging).

## 3. System Prompt & Chat Setup

Create a system\_prompt where the agent:

- Stays in character as the business
- Uses summary and PDF content for answering questions
- Logs unknown questions via tool
- Encourages leads to leave contact info

## 4. Agent Interaction

Use google.generativeai or openai.ChatCompletion:

- Pass user input + chat history + tools to the model
- If model calls a tool, handle it and return response
- Else return generated text

#### 5. Gradio Interface

Add a Gradio ChatInterface so you can demo your bot.

### 6. (Optional Bonus) Deployment to HuggingFace Spaces

## **Example Use Cases**

- A bakery taking orders and collecting feedback
- A tutoring service helping students pick classes
- A travel agency answering trip questions

A SaaS product collecting bug reports

# **Tips**

- Reuse structure from Lab 4 but change the context
- Be creative with your business
- Ensure tools are actually called by the model when needed
- Keep tool descriptions short and helpful

## **Submission Checklist**

Submit a Github repo with a video showcasing the functionality, containing the following:

- Business\_summary.txt
- About\_business.pdf
- Business\_agent.ipynb
- Two working tools
- API Key in .env (not uploaded, of course)
- Runs successfully
- (Bonus) Deployed on HuggingFace Spaces