

Tool	Capability	Automation	Quality Attributes (ISO 25010)
Business Impact Analysis	The BIA is used at Schiphol to determine the importance of cyber security risks of a certain information system. The outcome is a Cyber Risk Score between 0 (best) and 100 (worst).	○	<ul style="list-style-type: none"> • Economic Risk Mitigation
IBM Control Desk	Provides monitoring and governance for all information system layers including hardware, applications, and assets.	✓	<ul style="list-style-type: none"> • Reusability • Integrity • Confidentiality
OpenShift	Red Hat OpenShift offers a containerization platform (i.e. Kubernetes) for cloud computing. As monitoring tool, only the OpenShift Monitoring API (i.e. Prometheus) is used.	✓	<ul style="list-style-type: none"> • Scalability
Qualys Inc.	As cloud tool, Qualys enables auditing, cloud security, and compliance checking for IT infrastructures.	✓	<ul style="list-style-type: none"> • Data Privacy • Health & Safety Risk Mitigation
Splunk	As data-to-everything platform, Splunk offers various capabilities for logging, monitoring, and reporting for all different kind of data created on an application, server, and network level.	✓	<ul style="list-style-type: none"> • Modularity • Time behaviour • Interoperability • Fault tolerance • Scalability • Availability
Surveys	Used to systematically obtain information about people's attitudes, opinions, and behaviors. They can be oral or written, structured or with open questions.	✗	<ul style="list-style-type: none"> • Usefulness
Jira Software	Web application for bug management, issue handling, and operational project management.	✓	<ul style="list-style-type: none"> • Effectiveness • Serviceability

Final set of implemented measurement tools. **Automation:** ✓: Completely; ○: Semi; ✗: Currently not. **Sorting:** alphabetic order.