







Appendix A

Table 1





Demographics of participants.

Σ = Summation;  = Bank;  = Airport





(a) Architecture Level

Level	Questionnaire		Interview		Σ
					
Strategic-Level	5	4	7	2	18
Solution-Level	27	13	8	7	55
other	0	0	0	3	3
Σ	49		27		76

(b) Experience in software

Years	Questionnaire		Interview		Σ
					
1 - 5	0	2	1	1	4
6 - 10	3	2	1	0	6
11 - 20	10	4	3	4	21
≥ 21	19	9	10	4	42

(c) Experience in current organization

Years	Questionnaire		Interview		Σ
					
1 - 5	6	7	3	6	22
6 - 10	8	4	2	2	16
11 - 20	3	5	6	0	14
≥ 21	15	1	4	2	22