

Jenik Patel – Full Stack Developer

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PROFILE

Recent IT Graduate with a strong foundation in **Information Technology with relevant experiences** Such as Jr.Full-Stack Developer adept in web development, and **excellent problem-solving skills**. I seek to leverage my technical expertise and customer service skills to contribute effectively to your esteemed team.

EDUCATION & QUALIFICATIONS

Royal Melbourne Institute of Technology – Bachelor's degree

07/2023 – 07/2024

- Python Programming
- Cyber Security
- Web Programming
- Database Management
- Software Development
- OS Administrator (Virtual Box)

2024

Royal Melbourne Institute of Technology – Associate's degree

02/2020 – 07/2023

- User-Centered Design
- Java Programming
- Unix Essentials for System Administrator
- Networking Concepts

2023

Soft Skills

- **Communication:** Consistently excelled in connecting with diverse individuals, demonstrating strong networking and negotiation abilities across all roles.
- **Critical Thinking:** Developed and applied high-level critical thinking through rigorous research, decision-making, and solution implementation in both academic and professional settings.
- **Customer Service:** Proven ability to connect with and serve diverse individuals, honed during my tenure as a McDonald's Crew Member and a Junior Full Stack Developer at Newpath.
- **User Support:** Extensive experience in end-user support, software installation, and troubleshooting, particularly at Newpath Web.
- **Teamwork and Collaboration:** Successfully collaborated with various teams, including QA and Business Analysts, during studies and internships.
- **Problem-Solving:** Continuously demonstrated excellent problem-solving skills across all roles.
- **Time Management and Analytical Skills:** Mastered through balancing work and study, consistently delivering outstanding results.

Technical Skills

- HTML, CSS, PHP
- MySQL
- Java
- Linux
- Python
- Angular
- GitHub
- Web Maintenance

Relevant Experience

US-based software solutions Company.

- Developed the LongD and Save up / Eywzly mobile application with angular and ionic framework.
- Designed and implemented the application using CSS and node.js.
- Integrated the application using Firebase, APIs, and User Authentication.
- Successfully coordinated overseas with the founder of Quake Tech, ensuring efficient communication between our team and the client.

Customer-driven digital experience agency.

- Successfully delivered and updated client's websites.
- Managed clients like Kiah, Julian Midwinter & associates, the Department of Health and Human Resources Victoria, and Calibre Business Advisory.
- Performed and directed website updates with DevOps.
- Worked on Cads Project as a lead developer, for Coalition Against Duck Shooting.

Professional Experience

McDonald's, Melbourne, VIC

- Provided exceptional customer service at both the indoor counter and drive-thru, ensuring a positive dining experience for all guests.
- Assisted customers with inquiries about menu items, promotions, and meal combinations, demonstrating in-depth product knowledge.
- Prepared a variety of menu items in the kitchen, adhering to strict health and safety standards, and promptly reported any potential hazards.

ADDITIONAL INFORMATION

REFERENCES

Available upon request