



Semion(Semen) Peleskov

Nationality: Russian, Romanian

Phone: (+40) 771770813

Date of birth: 29 Jan 2002

Gender: Male

Email address: semenpeleskov@gmail.com

Facebook : <https://www.facebook.com/s3n1ch>

GitHub: : <https://github.com/S3N1CH>

Address : str. Serdarului 11, Bucharest (Romania)

WORK EXPERIENCE

Operations Department Agent

Teleperformance RO (Project: Electronic Arts) [1 Jun 2018 – 1 Sep 2018]

Address: Bucharest (Romania)

- Customer Tech Support by phone/mail

EDUCATION AND TRAINING

Student

University POLITEHNICA of Bucharest, The Faculty of Power Engineering [23 Sep 2019 – Current]

Address: Splaiul Independenței nr. 313, sector 6, București, RO-060042 Bucharest (Romania)

<https://upb.ro/en/>

Field(s) of study: Power Engineering

Final grade : Power Engineer Licence

- Power engineering,
- Mathematics,
- Physics,
- Programming,
- Tehnology,
- Self-realisation,
- Communication,
- Pedagogical courses.

Certificate of Completion of complete secondary education

Foreign language specialized secondary school of the Russian Embassy in Romania, Bucharest [

1 Sep 2008 – 31 May 2019]

Address: str. Gheorghe Brătianu, nr. 54, sector 1., Bucharest

<http://romaniasch.ucoz.ru>

- Russian, English and Romanian
- Physics and Mathematics
- Sports(Volleyball, Ping-Pong)
- Self-realisation

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills

- **Winner** of "Comunicări Științifice Studentești 2020" organized by POLITEHNICA university, paper: <https://bit.ly/2DO7KTD>
- **Participant** of the international conference "Workshop On Innovative Techniques, Diversity and Connectivity Program, 2020"
- Doing a communication course during semester II, 1st year of faculty
- Studied in specialized schools of oratory, journalism and TV production.
- Have a lot of experience standing on stage and speaking to a large audience
- Finalist of the international contest of readers "Live Classics"

JOB-RELATED SKILLS

Job-related skills

- **Python** application development from scratch
- **Kotlin Android** application development from scratch
- **HTML/CSS/JS** website development
- **GUI** for Android and Windows development
- Familiar with the Omega database

ORGANISATIONAL SKILLS

Organisational skills

- **Leadership** - can lead a group of people to success by correct obligations distributing
- **Stress resistance** - have a passion for passing through difficulties
- **Easy learner** - can understand new information easily and use it in a right way
- **Creativity** - will use non-standard ways to achieve the goal
- **Flexibility** - can easily change to fit the situation in more efficient way
- **Communicability** - can easily interact and speak with people
- **High attention to details** - always try to manage project in order to achieve the maximum efficiency

LANGUAGE SKILLS

Mother tongue(s):

Russian

English

LISTENING: C2 READING: C2 UNDERSTANDING: C2

SPOKEN PRODUCTION: C2

SPOKEN INTERACTION: C2

Romanian

LISTENING: C1 READING: C1 UNDERSTANDING: C1

SPOKEN PRODUCTION: C1

SPOKEN INTERACTION: C1

September 1st, 2018

To whom it may concern!

I, Dumitru Olteanu, working in the position of Supervisor in Teleperformance Romania, I am writing with pleasure this letter of recommendation for Mr. Semen Peleskov.

Semen has been employed by Teleperformance as a "Russian Game Advisor" since June 2018 up to September 2018, being responsible for customer and technical support for the leader in the market on gaming industry.

Responsible for:

- Actively working to resolve customer questions issue
- Support for games consoles international users
- Serve as a consultant via phone and email
- Maintaining and developing favorable customer relations
- Resolving complaints and refunds
- Giving the highest standard of customer service to meet the customer satisfaction

Semen has very good communication skills. In addition to this, he is extremely organized, reliable and computer literate. He even enjoys explaining to others technical issues, as difficult as it may be for the customers to understand, being able to adapt his language to the customer's level of understanding.

Semen can work both independently and in team, and is able to follow through in order to ensure that the job gets done. Semen was quick to volunteer to assist his colleagues if needed, as he understood the product and processes very well from the very beginning, attending all courses and having the courage to address questions if something was not clear, making sure that he understood well what this job and this project implies.

Semen would be a tremendous asset for his future company, and has my highest recommendation.

If you have any further questions in regards to his background or qualifications, please do not hesitate to call me.

Dumitru Olteanu
Supervisor
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