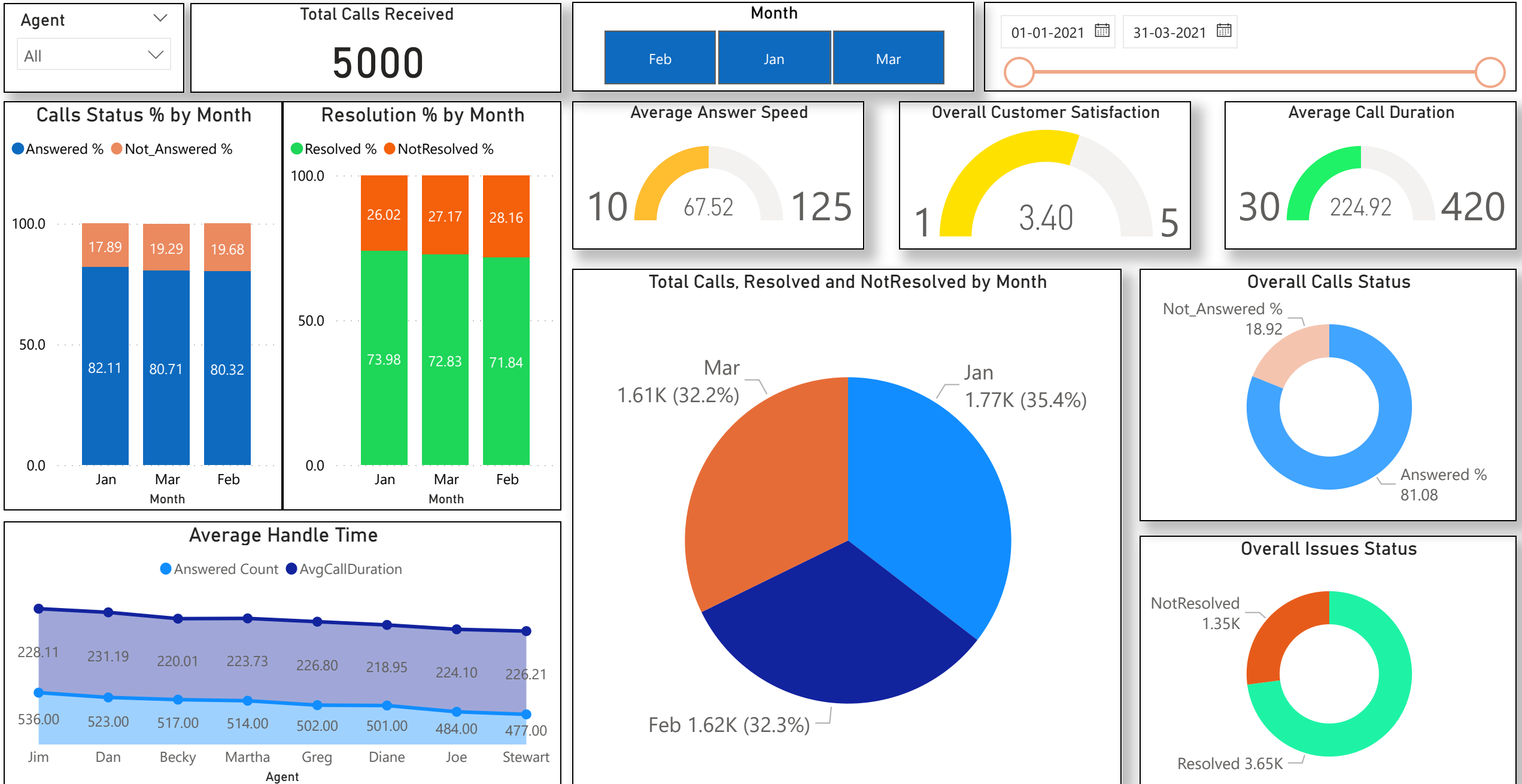


Customer Support Insights



Agent	Answered %	Not_Answered %	AvgCustomerRating	AvgAnswerSpeed	AvgCallDuration	Resolved %	NotResolved %
Becky	81.93	18.07	3.37	65.33	220.01	73.22	26.78
Dan	82.62	17.38	3.45	67.28	231.19	74.41	25.59
Diane	79.15	20.85	3.41	66.27	218.95	71.41	28.59
Greg	80.45	19.55	3.40	68.44	226.80	72.92	27.08
Jim	80.48	19.52	3.39	66.34	228.11	72.82	27.18
Joe	81.62	18.38	3.33	70.99	224.10	73.52	26.48
Martha	80.56	19.44	3.47	69.49	223.73	72.26	27.74
Stewart	81.96	18.04	3.40	66.18	226.21	72.85	27.15