kandom of Saudi Arabia

Ministry of Higher Education

Taibah University

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Project Graduation

Development and Evaluation of a web-based platform for promoting Archaeological Tourism in Saudi Arabia

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Abstract

Saudi Arabia harbors a rich archaeological heritage with immense potential for tourism development. This project presents the development and evaluation of a web-based platform designed to promote archaeological tourism within the Kingdom. The platform offers a comprehensive database of archaeological sites, interactive maps, virtual tours, and historical information, aiming to enhance visitor experiences and awareness of Saudi Arabia's cultural legacy. A user-centered design approach guided the platform's development. Evaluation methods, including usability testing and user surveys, assessed the platform's effectiveness and user satisfaction. This project contributes to Saudi Arabia's growing tourism sector by facilitating greater access and appreciation of its archaeological treasures.

Keywords: Saudi Arabia, archaeological tourism, cultural heritage, web platform, digital tourism, user experience, usability testing.

Acknowledgement

We offer our deepest gratitude, first to Allah for the guidance and resources bestowed upon us to complete this research. We extend our sincere appreciation to DR ASMAA HATEM ABOGAMOUS for her exceptional mentorship, dedication, and tireless support throughout this project. Her invaluable insights, organization, and assistance greatly contributed to our success. Finally, we would like to acknowledge our families for their unwavering encouragement, trust, and the provision of a conducive environment for our studies.

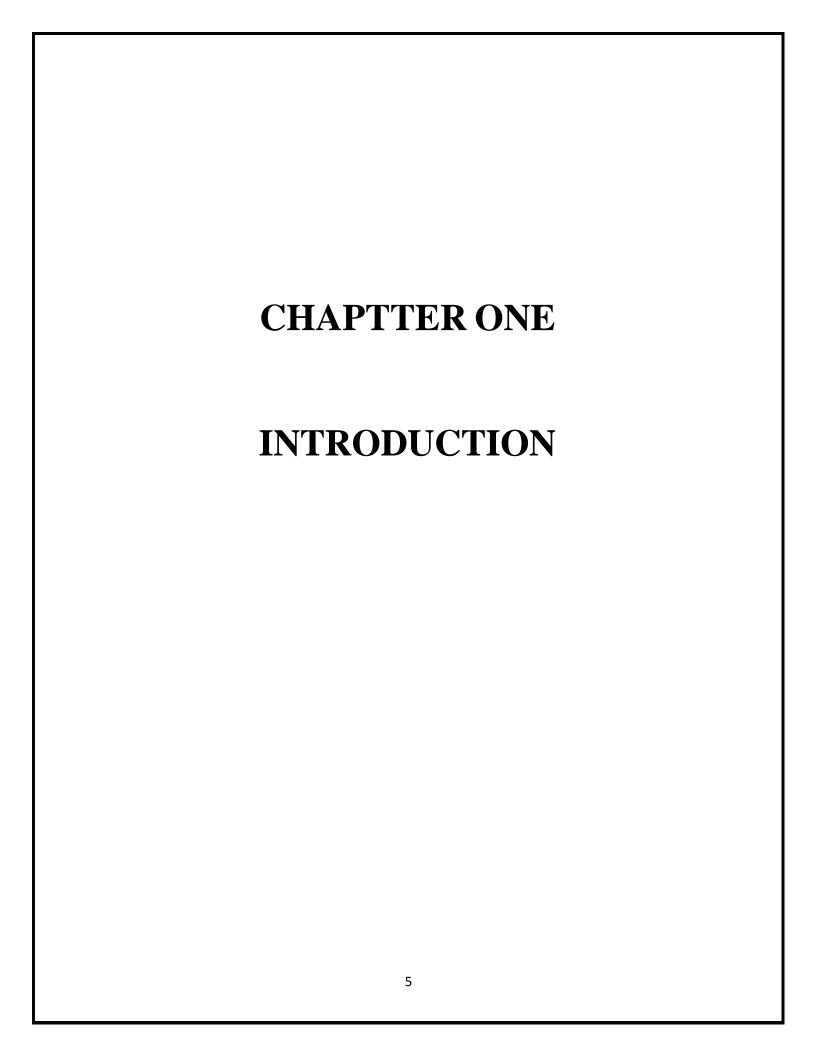
Abstract	i
Acknowledgement	ii
Table Of Content	iii
List Of Figure	vi
List Of Table	
Chapter 1	
Introduction	
1.1 Introduction:	6
1.2 Problem Definition	8
1.3 Reaserch Objectives.	9
1.4 Reaserch Questions	10
1.5 Reaserch Motivation	
1.6 Signficance of the study	12
1.7 Scope of study	13
1.8 Limaitions of the Research	14
1.9 Research Plan	15
Chapter 2	
Literature Review	
2.1 introduction	17
2.2 Background.	
2.2.1 Archaeological Tourism	20
2.2.2 characteristics of archaelogical tourism	21
2.2.3 Data collection technique	22
2.2.3.1 Backend	25
2.2.3.2 Frontend	25
2.3 Related Work	27
2.4 Technology and business	29

Chapter 3	• • • • • • • • • • • • • • • • • • • •
Research Methodology	
3.1 Introduction	35
3.2 Research Design	35
3.3 Data Collection Methods	36
3.4 Case Studies of Digital Platforms in Archaeological Tourism	39
3.5 Sampling Techniques	40
3.6 Data Collection Instrument	40
3.7 Implementation Tools	41
3.8 Ethical Considerations	41
3.9 Chapter Summary	42
References	43

List of Figures

Figure 3.1 The Sequential exploratory design	35
Figure 3.2 The cyclical process to create a user-centered product	36
Figure 3.3 Home page Discover Saudi	38
Figure 3.4 Home page Experience Al-Ula	39

Table 1.1 Resea	rch Plan	 •••••	 15



Chapter 1

1.1 Introduction:

The Kingdom of Saudi Arabia, with its rich historical tapestry and cultural heritage, stands at the cusp of a transformative era in the realm of tourism, particularly in the promotion of archaeological tourism. This graduation project, entitled "Development and Evaluation of a Web-based Platform for Promoting Archaeological Tourism in Saudi Arabia," aims to harness the power of digital innovation to spotlight the country's archaeological treasures. This introduction delineates the project's foundation, encompassing the significance of Saudi Arabia's archaeological sites, the role of web-based platforms in modern tourism, the importance of promoting archaeological tourism, and the research objectives guiding this endeavor.

• Archaeological Sites in Saudi Arabia

Saudi Arabia is home to a plethora of archaeological sites that narrate the rich tapestry of human civilization in the Arabian Peninsula. From the rock art in the Hail Region, recognized by UNESCO, to the ancient city of Al-Hijr (Madain Saleh), the country's first UNESCO World Heritage Site, these sites are invaluable to understanding human history and cultural evolution [5,14]. The Najd region, in particular, has unveiled rock drawings that provide insights into the artistic and aesthetic sensibilities of ancient inhabitants [5]. However, despite their significance, many of these sites remain underexplored and underpromoted in the global tourism landscape.

Web-based Platforms for Tourism

The advent of the internet and digital technologies has revolutionized the tourism industry. Webbased platforms offer a dynamic and interactive medium for promoting tourist destinations, providing potential visitors with rich, accessible, and up-to-date information [12].

These platforms not only enhance the visibility of tourism offerings but also facilitate user engagement and feedback, thereby enriching the tourist experience [6,12]

. The case study of Mount Lu Scenic Area in China exemplifies how web text analysis on tourism platforms can yield insights into tourist perceptions and preferences, guiding improvements in tourism services [6].

• Importance of Promoting Archaeological Tourism

Archaeological tourism, as a niche within the broader tourism industry, holds immense potential for educational, cultural, and economic benefits. It fosters a deeper appreciation of humanity's shared heritage, promoting cultural understanding and preservation [3]. Moreover, it can significantly contribute to local economies, creating jobs and supporting community development [13]. However, the development and promotion of archaeological tourism require a nuanced understanding of its unique features and challenges, including the need for sustainable practices and sensitive interpretation of archaeological findings [3,7].

1.2 Problem Definition

Despite the rich archaeological heritage of Saudi Arabia and the potential for tourism development, the country faces several challenges in promoting archaeological tourism effectively. The main problem this project aims to address is the underutilization of web-based platforms to enhance the visibility and accessibility of Saudi Arabia's archaeological sites to a global audience. This underrepresentation not only hinders the educational and cultural impact these sites could have but also limits the economic benefits that could be derived from a thriving archaeological tourism sector.

• Challenges in Archaeological Tourism

Saudi Arabia's archaeological sites, such as those in the Asir region, Al-Hijr, and the rock paintings in Hail, are of significant historical and cultural value, yet they remain relatively unknown to the international tourist market [1,4,5]. The lack of a comprehensive and user-friendly web-based platform that showcases these sites contributes to the underpromotion of the country's archaeological tourism potential.

• Technological Integration

eThe integration of advanced technologies such as Geographical Information Systems (GIS) and Augmented Reality (AR) in the documentation and presentation of archaeological sites has been successfully implemented in other regions, such as Villa Adriana in Tivoli, Rome [2,6]. However, such technological advancements have not been fully leveraged in Saudi Arabia to enhance the archaeological tourism experience.

• Accessibility and Inclusivity

Another significant challenge is ensuring that tourism services are accessible to all, including people with disabilities. Studies have shown that there are considerable barriers to accessibl

tourism in Saudi Arabia, which need to be addressed to make archaeological sites more inclusive [3,5].

• Local Community and Environmental Concerns

The development of tourism at archaeological sites must also consider the sentiments of local communities and the potential environmental impact. For instance, the development of tourism at the Al-Hijr Archaeological Site has raised concerns among local SMEs regarding cultural erosion and unsustainable growth [4]. Additionally, the environmental diversity of regions like Asir plays a crucial role in the attractiveness of eco-tourism, which must be balanced with archaeological tourism development [1].

1.3 Research Objectives

The objectives of this project are to develop a web-based platform that will address these challenges by:

- 1. Enhancing the global visibility of Saudi Arabia's archaeological sites.
- Utilizing GIS and AR technologies to create an immersive and informative user experience.
- 3. Ensuring the platform is accessible to individuals with disabilities, promoting inclusivity.
- 4. Engaging with local communities and stakeholders to foster sustainable tourism development that respects cultural heritage and environmental diversity.

In summary, the problem this project seeks to solve is multifaceted, involving the underrepresentation of Saudi Arabia's archaeological sites on the global stage, the need for technological enhancement in the presentation of these sites, the importance of accessibility and inclusivity, and the imperative to balance tourism development with local community interests and environmental sustainability. Addressing these challenges will be critical to unlocking the full potential of archaeological tourism in Saudi Arabia.

1.4 Research Questions

Based on the alignment of the research objectives with the identified challenges in promoting archaeological tourism in Saudi Arabia through a web-based platform, the following research questions are formulated:

- 1. How can a web-based platform enhance the global visibility and accessibility of Saudi Arabia's archaeological sites to potential tourists?
 - This question aims to explore the effectiveness of web-based platforms in promoting archaeological sites and how such platforms can be optimized to reach a global audience, thereby increasing awareness and interest in Saudi Arabia's archaeological heritage.
- 2. What role can advanced technologies such as Geographic Information Systems (GIS) and Augmented Reality (AR) play in creating an immersive and informative experience for users of the web-based platform?
 - O This question investigates the potential of integrating GIS and AR technologies into the platform to provide a more engaging and educational experience for users, enhancing their understanding and appreciation of the archaeological sites.

- 3. How can the web-based platform be designed to ensure accessibility for individuals with disabilities, thereby promoting inclusivity in archaeological tourism?
 - O This question focuses on identifying the barriers to accessibility on digital platforms and exploring strategies to overcome these barriers, ensuring that the platform is inclusive and accessible to all potential tourists, including those with disabilities.
- 4. In what ways can the development of the web-based platform engage with local communities and stakeholders to support sustainable tourism development that respects cultural heritage and environmental diversity?
 - O This question seeks to understand the mechanisms through which the platform can facilitate engagement with local communities and stakeholders, ensuring that the promotion of archaeological tourism is aligned with sustainable development goals and respects the cultural and environmental integrity of the sites.

1.5 Research Motivation

The research motivation for this project is driven by the need to capitalize on the untapped potential of Saudi Arabia's archaeological sites through the use of web-based platforms. It is inspired by the transformative impact that technology can have on tourism, as evidenced by the success of virtual tours and digital marketing strategies in promoting cultural products and destinations [2,5]. The project is also motivated by the importance of sustainable tourism development, which is crucial for preserving cultural and natural resources while fostering responsible travel [3,8]. Additionally, the potential social and economic benefits that can be derived from a well-promoted archaeological tourism sector are significant motivators, as tourism can contribute to local economies and community development [26,4]. The cultural and educational value of archaeological tourism, along with the need to align with Saudi Vision 2030's goals of economic diversification and tourism sector growth, further underpin the research motivation [6,7]. Understanding consumer behavior changes and the importance of aesthetics in tourism experiences also informs the project's direction [2]. Overall, the research is motivated by the opportunity to enhance the global presence of Saudi Arabia's archaeological heritage, integrate advanced technologies for an immersive experience, ensure inclusivity, and support sustainable development within the tourism industry.

1.6 Significance of the Study

• The significance of this study is multifaceted, primarily enhancing the international profile of Saudi Arabia's archaeological sites through a web-based platform. It aims to integrate cutting-edge technologies like GIS and AR to provide a richer, more interactive user experience, setting a benchmark for digital promotion of cultural heritage. The focus

on inclusivity ensures that the platform is accessible to all, including those with disabilities, promoting equitable access to archaeological tourism. The research supports sustainable tourism practices, aligning with economic benefits and environmental stewardship. It has the potential to drive economic and social development by creating jobs and supporting local communities. Academically, the study contributes to the literature on digital tourism and sustainable practices, while also offering insights for policy-making and strategic planning in the tourism sector. Overall, the study is significant for its comprehensive approach to enhancing archaeological tourism in Saudi Arabia, with broader implications for cultural promotion, technological innovation, and sustainable development in the tourism industry.

1.7 Scope of study

- This study focuses on the development and evaluation of a web-based platform
- specifically tailored for promoting Archaeological Tourism in Saudi Arabia. The
- scope encompasses the design, implementation, and testing of the platform's
- features and functionalities, including interactive maps, multimedia content,
 and
- user engagement tools. Evaluation efforts aim to assess the platform's
- effectiveness in enhancing tourists' experiences, increasing awareness of
- archaeological sites, and promoting cultural heritage preservation. The study also

- considers the technological, cultural, and socio-economic factors influencing the
- adoption and utilization of the platform among target users. While the primary
- focus is on Saudi Arabia, insights gained from this study may have broader
- implications for similar initiatives in other regions with rich archaeological
- heritage and a burgeoning tourism industry.

1.8 Limitations of the Research

The research on developing a web-based platform for promoting archaeological tourism in Saudi Arabia faces several limitations, summarized as follows:

- Scope of Technological Implementation: Challenges related to resources, technical expertise, and infrastructure may limit the integration of advanced technologies like GIS and AR.
- Data Availability and Quality: The platform's effectiveness is contingent on the comprehensiveness, accuracy, and currency of data on archaeological sites, which may be limited.
- User Engagement and Feedback: Obtaining a representative sample of users and effectively collecting and analyzing feedback to evaluate the platform's impact could be challenging.
- Generalizability of Findings: The study's findings may be specific to Saudi Arabia and not directly applicable to other contexts with different cultural, social, and technological landscapes.

 Time and Financial Constraints: The project may face limitations due to time and financial constraints, affecting the scope, depth of evaluation, and development of the platform.

Recognizing these limitations is crucial for the validity of the research outcomes and guides future efforts in promoting cultural heritage through digital platforms.

1.9 Research Plan

To develop a comprehensive research plan for the project "Development and Evaluation of a Web-based Platform for Promoting Archaeological Tourism in Saudi Arabia," a structured timeline is essential. This timeline will outline the key phases of the project, distributed across six chapters, ensuring a systematic approach to achieving the research objectives. Table 1.1 present research plan.

Table 1.1: Research Plan

Chapter	Activities	Timeline	Description
Chapter 1: Introduction	Define research problems, objectives, and scope. Literature review initiation.	Month 1-2	Establish the research context and justify the study's need through a preliminary literature review.
Chapter 2: Literature Review	Conduct an extensive review of relevant literature.	Month 3-4	Review literature on archaeological tourism, web-based platforms, and digital technologies in tourism promotion to identify knowledge gaps.
Chapter 3: Methodology	Detail research design, data collection methods, and analytical techniques.	Month 5-6	Outline the approach for developing the web-based platform prototype, selecting archaeological sites, and evaluating the platform's effectiveness.
Chapter 4: Development of the Web-based Platform	Technical development of the platform. Integration of GIS and AR technologies. Ensure accessibility. Create content.	Month 7-9	Focus on the technical aspects of the platform, including advanced technology integration, content creation, and ensuring accessibility features.
Chapter 5: Evaluation of the Platform	Conduct platform evaluation through user testing and feedback collection. Analyze user engagement metrics.	Month 10-11	Evaluate the platform's effectiveness in promoting archaeological tourism using user feedback and engagement data. Implement adjustments based on feedback.

Chapter 6: Conclusion and Recommendations	Summarize findings, discuss implications, outline recommendations, and suggest areas for further study.	Month 12	Conclude the research by summarizing findings, discussing the project's implications, and providing recommendations for future development and research.
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Table 1.1 outlines a structured approach to the project, ensuring a systematic progression through each phase. Regular supervisory meetings and stakeholder collaboration are integral throughout the project to ensure relevance, effectiveness, and timely adjustments to the research plan.

Chapter 2: Literature Review

"Introduction

Archaeological tourism has emerged as a significant aspect of global travel, offering visitors the opportunity to explore ancient civilizations, unravel historical mysteries, and immerse themselves in the rich tapestry of human heritage. The Kingdom of Saudi Arabia, with its deep-rooted historical legacy and archaeological treasures, stands poised to harness the transformative power of tourism to showcase its cultural wealth to the world. This chapter provides a detailed introduction to the development and evaluation of a web-based platform for promoting archaeological tourism in Saudi Arabia.

Saudi Arabia boasts a diverse array of archaeological sites scattered across its vast landscape, each bearing testament to the country's rich cultural heritage and ancient civilizations. From the majestic rock art of the Hail Region, recognized by UNESCO for its cultural significance, to the enigmatic ruins of Al-Hijr (Madain Saleh), a UNESCO World Heritage Site and the first of its kind in the Kingdom, these archaeological wonders offer a glimpse into the past and serve as repositories of invaluable historical knowledge [36]. Despite their significance, many of these sites remain underexplored and underappreciated on the global tourism stage.

In parallel, the advent of the internet and digital technologies has revolutionized the tourism industry, offering new avenues for destination promotion and visitor engagement. Web-based platforms have emerged as powerful tools for showcasing tourist attractions, providing travelers with accessible, interactive, and immersive experiences from the comfort of their own devices. These platforms play a crucial role in enhancing the visibility of destinations, facilitating trip planning, and enriching the overall travel experience [35].

Against this backdrop, the present project seeks to address the dual challenges of underrepresentation

of Saudi Arabia's archaeological sites and the need for technological innovation in tourism promotion. The overarching aim is to develop and evaluate a web-based platform that not only enhances the global visibility of Saudi Arabia's archaeological treasures but also provides visitors with an immersive and informative user experience.

The research objectives guiding this endeavor are multifaceted and encompass several key dimensions. Firstly, the platform aims to enhance the global visibility of Saudi Arabia's archaeological sites by leveraging digital technologies to showcase these treasures to a worldwide audience. Through the use of Geographic Information Systems (GIS) and Augmented Reality (AR) technologies, users will be able to explore archaeological sites virtually, gaining insights into their historical significance and cultural heritage.

Secondly, the platform places a strong emphasis on accessibility and inclusivity, ensuring that it is usable by individuals with disabilities and diverse needs. By adhering to accessibility standards and incorporating user feedback into the design process, the platform aims to provide an inclusive experience for all visitors, regardless of their abilities or background.

Thirdly, the project seeks to engage with local communities and stakeholders to foster sustainable tourism development that respects cultural heritage and environmental diversity. By involving local communities in the platform's development and promoting responsible tourism practices, the project aims to ensure that tourism benefits are equitably distributed and that cultural and environmental resources are preserved for future generations.

The development and evaluation of a web-based platform for promoting archaeological tourism in Saudi Arabia represent a multifaceted endeavor aimed at addressing the challenges of underrepresentation, technological innovation, accessibility, and sustainability. By harnessing the power of digital technologies and engaging with local communities, this project seeks to unlock the full potential of archaeological tourism in Saudi Arabia and showcase the country's rich cultural

heritage to the world.

2.2 Background

Archaeological tourism stands as a distinctive niche within the expansive realm of the tourism industry, distinguished by its focus on the exploration and appreciation of historical sites, artifacts, and monuments. Unlike other forms of tourism that may prioritize leisure or entertainment, archaeological tourism offers travelers a unique opportunity to immerse themselves in the rich tapestry of human history, unraveling the mysteries of ancient civilizations and gaining profound insights into cultural evolution[36].

At its core, archaeological tourism holds immense significance as a means of preserving and promoting cultural heritage. By facilitating visits to archaeological sites, museums, and heritage sites, this form of tourism plays a crucial role in conserving tangible remnants of the past and ensuring their accessibility to present and future generations. Through guided tours, educational programs, and interpretive exhibits, archaeological tourism not only preserves historical landmarks but also fosters a deeper understanding and appreciation of diverse cultures and civilizations.

One of the key characteristics of archaeological tourism is its emphasis on authenticity. Unlike replicas or reconstructions, authentic archaeological sites and artifacts offer visitors a genuine connection to the past, allowing them to experience history firsthand. Whether exploring the ruins of an ancient city, examining ancient pottery, or deciphering rock art, tourists value the opportunity to engage with tangible traces of bygone eras, enriching their understanding of human heritage.

Moreover, archaeological tourism is characterized by a sense of exploration and discovery. Many archaeological sites are located in remote or off-the-beaten-path locations, requiring travelers to embark on journeys of exploration to reach them. This sense of adventure adds to the allure of

archaeological tourism, appealing to travelers seeking unique and authentic experiences off the conventional tourist trail [36].

In addition to exploration, archaeological tourism emphasizes experiential learning. Rather than passive sightseeing, tourists are encouraged to actively engage with the past through guided tours, hands-on activities, and interactive exhibits. By immersing themselves in archaeological sites and participating in educational programs, visitors gain a deeper understanding of historical contexts, cultural practices, and archaeological methodologies, fostering lifelong learning and appreciation.

The techniques involved in data collection for the development of web-based platforms dedicated to archaeological tourism are multifaceted and dynamic. Effective data collection encompasses a systematic approach to gathering both backend and frontend data, ensuring that the platform meets the needs of users and accurately showcases archaeological sites. From archaeological site surveys and historical research to user feedback and accessibility assessments, data collection techniques play a crucial role in informing the design, development, and content creation of web-based platforms aimed at promoting archaeological tourism[36,37].

The background of archaeological tourism encompasses its significance as a means of preserving and promoting cultural heritage, its key characteristics of authenticity, exploration, and experiential learning, and the techniques involved in data collection for the development of web-based platforms. By understanding the rich historical legacy and cultural significance of archaeological tourism, stakeholders can create immersive and engaging experiences that showcase the wonders of the past and inspire future generations to explore the depths of human history.

2.2.1 Archaeological Tourism

Archaeological tourism encompasses visits to archaeological sites, museums, and heritage sites for leisure, educational, and cultural purposes. It is characterized by travelers' interest in exploring the

tangible remains of past civilizations, such as ruins, artifacts, and monuments, and understanding the historical and cultural significance of these sites. Unlike traditional forms of tourism focused solely on relaxation or entertainment, archaeological tourism seeks to provide enriching experiences that foster a deeper understanding of human history and heritage.

The significance of archaeological tourism extends beyond mere recreation, playing a crucial role in heritage preservation, cultural appreciation, and economic development. By visiting archaeological sites, tourists contribute to the conservation and maintenance of historical landmarks, ensuring their longevity for future generations. Moreover, archaeological tourism facilitates cultural exchange and understanding, as visitors gain insights into different civilizations and their contributions to human history. From an economic perspective, archaeological tourism generates revenue for local communities, supports small businesses, and creates employment opportunities in the tourism sector. In Saudi Arabia, archaeological tourism holds immense potential due to the country's rich historical legacy and abundance of archaeological sites. From the ancient Nabatean city of Al-Hijr (Madain Saleh), a UNESCO World Heritage Site, to the rock art of the Hail Region, recognized for its cultural significance by UNESCO, Saudi Arabia boasts a diverse array of archaeological treasures. These sites offer visitors a unique opportunity to explore the history and culture of the Arabian Peninsula, spanning millennia of human civilization.[36,41]

2.2.2 Characteristics of Archaeological Tourism

Archaeological tourism exhibits several distinct characteristics that differentiate it from other forms of tourism, such as cultural or nature-based tourism. Understanding these characteristics is essential for designing tailored experiences and marketing strategies that appeal to archaeological tourists.

Firstly, archaeological tourism is characterized by a focus on historical significance. Travelers are drawn to archaeological sites because of their historical and cultural importance, seeking to explore

ancient civilizations and uncover their secrets. Whether it's the ruins of an ancient city, the remnants of a medieval castle, or the artifacts of a prehistoric settlement, archaeological tourists are interested in tangible connections to the past.

Secondly, authenticity is a key hallmark of archaeological tourism. Unlike replicas or reconstructions, authentic archaeological sites and artifacts offer visitors a genuine experience of the past. Whether it's walking through the streets of an ancient city or viewing ancient pottery in a museum, tourists value the opportunity to engage with authentic historical materials [39].

Another characteristic of archaeological tourism is its focus on experiential learning. Rather than passive sightseeing, archaeological tourists seek immersive experiences that allow them to engage with the past actively. This may include guided tours led by knowledgeable experts, hands-on workshops where visitors can try ancient crafts, or interactive exhibits that bring archaeological discoveries to life.

Additionally, archaeological tourism often involves a sense of adventure and discovery. Many archaeological sites are located in remote or off-the-beaten-path locations, requiring travelers to embark on journeys of exploration to reach them. This sense of adventure adds to the allure of archaeological tourism, appealing to travelers seeking unique and off-the-grid experiences.

Overall, the characteristics of archaeological tourism reflect its appeal to travelers interested in history, culture, and experiential learning. By understanding these characteristics, tourism stakeholders can design experiences and services that cater to the needs and preferences of archaeological tourists, enhancing their overall satisfaction and enjoyment[46].

2.2.3 Data Collection Techniques

Effective Data collection techniques are fundamental in gathering the necessary information to inform the development of web-based platforms dedicated to promoting archaeological tourism.

Effective data collection involves a systematic approach to gathering both backend and frontend data, ensuring that the platform meets user needs and accurately showcases archaeological sites. Below are several key data collection techniques employed in this process:

Archaeological Site Surveys: Conducting surveys of archaeological sites is essential for collecting detailed information about their physical characteristics, historical significance, and cultural context. Archaeologists and researchers utilize various surveying techniques, such as fieldwork, remote sensing technologies (e.g., LiDAR, aerial photography), and geophysical surveys (e.g., ground-penetrating radar), to map site boundaries, identify features, and assess site conditions.

Historical and Archaeological Research: Delving into historical archives, archaeological reports, academic literature, and primary sources provides valuable insights into the history, significance, and cultural heritage of archaeological sites. Researchers gather information about past civilizations, cultural practices, and archaeological findings associated with each site, enriching the platform's content with historical context and scholarly analysis [48].

Geospatial Data Collection: Geospatial data collection involves gathering spatial information about archaeological sites, including their coordinates, boundaries, elevation, and terrain characteristics. Geographic Information Systems (GIS) play a crucial role in collecting, storing, and analyzing geospatial data, enabling developers to create detailed maps, visualizations, and spatial analyses of archaeological sites.

User Feedback and Engagement: Engaging with potential users through surveys, interviews, focus groups, and user testing sessions provides valuable feedback on their preferences, needs, and expectations regarding the web-based platform. User feedback helps developers understand user behavior, identify usability issues, and prioritize features and functionalities that enhance user experience and engagement.

Accessibility Assessment: Assessing the accessibility of the platform involves evaluating its

usability by individuals with diverse needs and abilities, including those with disabilities. Developers conduct accessibility assessments to ensure that the platform complies with accessibility standards (e.g., Web Content Accessibility Guidelines - WCAG) and incorporates features such as screen reader compatibility, keyboard navigation, and alternative text for images. Content Aggregation and Curation: Aggregating and curating content from diverse sources, including archaeological databases, museum collections, academic publications, and multimedia resources, enriches the platform's content offerings. Developers collaborate with experts, scholars, and cultural institutions to obtain authoritative content and ensure its accuracy, relevance, and educational value for users.

Data Integration and Visualization: Integrating diverse data sources and visualizing information in a clear and interactive manner enhances the platform's informational value and user engagement. Developers utilize data visualization techniques, such as interactive maps, timelines, 3D reconstructions, and multimedia exhibits, to present archaeological data effectively and facilitate user exploration and understanding.

Data Privacy and Security Measures: Implementing robust data privacy and security measures is essential for protecting user information and ensuring compliance with data protection regulations. Developers employ encryption, secure authentication, data anonymization, and regular security audits to safeguard user data and maintain the integrity and confidentiality of the platform. By employing these data collection techniques, developers can gather comprehensive and accurate information to inform the design, development, and content creation of web-based platforms dedicated to promoting archaeological tourism. These techniques facilitate the creation of engaging, informative, and accessible platforms that enhance user experience and appreciation of archaeological sites[50].

2.2.3.1 Backend Data Collection

Backend data collection focuses on acquiring geospatial data, historical information, and cultural insights related to archaeological sites. Geographic Information Systems (GIS) technologies play a crucial role in collecting, managing, and analyzing spatial data, including site locations, boundaries, and features. Historical research and archaeological studies provide valuable information about the significance of each site, its historical context, and any ongoing conservation efforts.

Geospatial data is essential for accurately mapping archaeological sites and providing users with interactive experiences. By integrating GIS data into the web-based platform, users can explore archaeological sites virtually, navigating through 3D models, maps, and interactive tours. This enhances the user experience and allows visitors to gain insights into the layout, architecture, and historical significance of each site.

In addition to geospatial data, historical information and cultural insights provide context and background information about archaeological sites. This may include details about the civilizations that inhabited the site, the historical events that shaped its development, and any archaeological discoveries or research findings associated with it. By presenting this information in a clear and engaging manner, the web-based platform can educate users about the importance of each site and foster a deeper appreciation for its cultural heritage[50].

2.2.3.2 Frontend Data Collection

Frontend data collection focuses on understanding user preferences, behaviors, and accessibility requirements to design a user-friendly and inclusive platform. This involves conducting user surveys, interviews, and usability testing to gather feedback on the platform's features, content, and design elements. Additionally, incorporating accessibility standards ensures that the platform is usable by individuals with diverse needs and abilities, promoting inclusivity and equal access to cultural

heritage.

User surveys and interviews provide valuable insights into the preferences and expectations of archaeological tourists. By asking users about their interests, motivations, and preferences regarding archaeological tourism, researchers can identify key features and functionalities that should be prioritized in the platform's development. For example, users may express a desire for interactive maps, virtual tours, or multimedia content that enhances their understanding and enjoyment of archaeological sites.

Usability testing is another essential component of frontend data collection, allowing researchers to evaluate the platform's usability and identify any usability issues or barriers that may hinder user engagement. By observing how users interact with the platform and soliciting feedback on their experience, researchers can identify areas for improvement and make informed design decisions to enhance usability and user satisfaction.

Accessibility is a critical consideration in the development of web-based platforms, ensuring that the platform is usable by individuals with diverse needs and abilities. By adhering to accessibility standards such as the Web Content Accessibility Guidelines (WCAG), developers can ensure that the platform is accessible to users with disabilities, including those with visual, auditory, motor, or cognitive impairments. This may involve incorporating features such as screen reader compatibility, keyboard navigation, and alternative text for images to ensure that all users can access and interact with the platform effectively.

Effective data collection techniques are essential for informing the development of web-based platforms aimed at promoting archaeological tourism. By gathering both backend and frontend data, researchers can ensure that the platform meets the needs of users, accurately showcases archaeological sites, and provides an engaging and accessible user experience. By integrating geospatial data, historical information, and cultural insights into the platform, developers can create a

rich and immersive experience that fosters a deeper appreciation for the cultural heritage of Saudi Arabia.

2.3 Related Work

Related work in the context of developing a web-based platform for promoting archaeological tourism in Saudi Arabia encompasses a comprehensive review of existing literature, case studies, and research studies that provide insights into similar initiatives worldwide. This section aims to identify relevant examples, best practices, challenges, and opportunities in the field of archaeological tourism promotion through digital platforms[52].

2.3.1 Literature Review

A thorough literature review serves as the foundation for understanding the theoretical underpinnings, trends, and methodologies in archaeological tourism promotion using web-based platforms. Scholars such as Buhalis and Law (2008) have extensively examined the impact of information technology on tourism management, emphasizing the pivotal role of web-based platforms in destination promotion and visitor engagement. By synthesizing findings from these studies, researchers can gain valuable insights into the potential benefits and challenges associated with developing a web-based platform for promoting archaeological tourism in Saudi Arabia.

Furthermore, studies exploring the intersection of cultural heritage and digital technologies offer valuable insights into innovative approaches and best practices in archaeological tourism promotion. For example, research by Gretzel, Mitsche, and Hwang (2015) has highlighted the transformative potential of virtual reality (VR) and augmented reality (AR) in enhancing visitor experiences at archaeological sites. By immersing users in virtual environments and overlaying digital information onto physical surroundings, VR and AR technologies offer new opportunities for engaging users and providing contextual information about archaeological sites[53].

2.3.2 Case Studies

Case studies provide tangible examples of successful archaeological tourism promotion initiatives implemented in various regions around the world. By examining case studies from diverse contexts, researchers can identify best practices, innovative strategies, and lessons learned that can inform the development of the web-based platform for Saudi Arabia.

For instance, the Virtual Museum of Canada (VMC) project serves as a compelling case study of leveraging digital technologies to promote cultural heritage and engage visitors in immersive online experiences (Boulos et al., 2008). By analyzing the VMC's strategies, content offerings, and user engagement metrics, researchers can glean valuable insights into designing effective digital platforms for showcasing archaeological sites and artifacts[35,42].

Similarly, case studies of other web-based platforms dedicated to archaeological tourism promotion, such as virtual tours, interactive exhibits, and educational resources, offer valuable lessons for the Saudi Arabian context. By examining the strategies, features, and user experiences of these platforms, researchers can identify opportunities to enhance the effectiveness and appeal of the proposed platform for Saudi Arabia.

2.3.3 Research Studies

Research studies focused specifically on archaeological tourism promotion through web-based platforms provide direct relevance to the present project. By reviewing studies that have investigated user preferences, technological innovations, and the effectiveness of digital platforms in promoting archaeological sites, researchers can tailor the development of the Saudi Arabian platform to align with user needs and industry trends.

For example, research by Kenteris et al. (2019) explored the impact of interactive multimedia guides on visitor experiences at archaeological sites, highlighting the importance of user-centered design and personalized content. By incorporating insights from such studies, researchers can explore innovative

features and functionalities for the web-based platform that enhance user engagement and educational value.

In summary, related work in developing a web-based platform for promoting archaeological tourism in Saudi Arabia encompasses a thorough review of literature, case studies, and research studies. By drawing on existing knowledge and experiences from similar initiatives worldwide, researchers can identify best practices, challenges, and opportunities to inform the design, development, and evaluation of the platform[42].

2.4 Technology and Business

The intersection of technology and business plays a crucial role in the development and implementation of web-based platforms for promoting archaeological tourism. This section delves into the various technological components and business considerations involved in creating an effective and sustainable platform for showcasing archaeological sites in Saudi Arabia.

Technological Components

Developing a web-based platform for promoting archaeological tourism requires the integration of various technological components to deliver an engaging and immersive user experience. These components include but are not limited to:

- 1. Geographic Information Systems (GIS): GIS technologies play a central role in mapping and visualizing archaeological sites, providing users with spatial data and interactive maps for navigation. By integrating GIS into the platform, users can explore archaeological sites virtually, view site layouts, and access contextual information about each location.
- 2. Augmented Reality (AR): AR technologies enhance user experiences by overlaying digital information onto the physical environment, blending virtual content with real-world surroundings. Incorporating AR into the platform allows users to access additional

- information, interactive elements, and virtual reconstructions of archaeological sites, providing a more immersive and educational experience [46].
- 3. Multimedia Content: Rich multimedia content, including images, videos, audio guides, and 3D reconstructions, enhances the platform's informational value and user engagement. By incorporating multimedia content, users can visually explore archaeological sites, listen to narrated tours, and interact with digital exhibits, gaining a deeper understanding of each location's historical significance.
- 4. Accessibility Features: Ensuring accessibility is essential for accommodating users with diverse needs and abilities. Incorporating accessibility features such as screen reader compatibility, keyboard navigation, and alternative text for images ensures that the platform is usable by individuals with disabilities, promoting inclusivity and equal access to cultural heritage.
- 5. Mobile Optimization: Given the prevalence of mobile devices, optimizing the platform for mobile access is imperative. Responsive design techniques ensure that the platform adapts seamlessly to different screen sizes and device types, providing users with a consistent and intuitive experience across desktops, tablets, and smartphones.
- 6. Data Security: Protecting user data and ensuring privacy is paramount in the development of web-based platforms. Implementing robust data security measures, such as encryption, secure authentication, and regular security audits, helps safeguard user information and maintain trust in the platform's integrity and reliability.

By integrating these technological components into the platform, developers can create a dynamic and user-friendly environment that effectively showcases Saudi Arabia's archaeological sites and

fosters visitor engagement and exploration[54].

Business Considerations

In addition to technological components, addressing key business considerations is essential for the success and sustainability of the web-based platform for promoting archaeological tourism. These considerations include:

- Monetization Strategies: Developing viable monetization strategies is crucial for generating revenue and sustaining the platform's operations. This may involve implementing subscription models, offering premium content or features, partnering with sponsors or advertisers, and selling merchandise or digital products related to archaeological tourism.
- 2. Partnership Development: Collaborating with relevant stakeholders, including government agencies, archaeological institutions, tourism organizations, and local communities, is essential for gaining support, access to resources, and promoting the platform's adoption. Building strategic partnerships fosters synergies, enhances credibility, and expands the platform's reach and impact.
- 3. Marketing and Promotion: Effectively marketing and promoting the platform is essential for attracting users and increasing engagement. Leveraging digital marketing channels, such as social media, search engine optimization (SEO), email marketing, and content marketing, helps raise awareness, drive traffic, and build a loyal user base.
- 4. User Engagement and Feedback: Prioritizing user engagement and soliciting feedback is crucial for continuously improving the platform and meeting user needs. Implementing features such as user forums, surveys, ratings, and reviews encourages interaction, fosters community engagement, and provides valuable insights for iterative development.

5. Sustainability Planning: Developing a sustainable business model and long-term sustainability plan is essential for ensuring the platform's viability and longevity. This may involve diversifying revenue streams, minimizing operational costs, and investing in ongoing research, development, and maintenance to keep the platform relevant and competitive.

By addressing these business considerations, stakeholders can create a robust and sustainable framework for the web-based platform, ensuring its continued success in promoting archaeological tourism in Saudi Arabia[54,51].

The integration of technology and business considerations is essential for the development and implementation of a web-based platform for promoting archaeological tourism. By leveraging cutting-edge technologies and addressing key business considerations, stakeholders can create a dynamic, engaging, and sustainable platform that effectively showcases Saudi Arabia's archaeological sites and fosters visitor exploration and appreciation.

Conclusion

The development and evaluation of a web-based platform for promoting archaeological tourism in Saudi Arabia represent a significant endeavor aimed at leveraging technology to showcase the country's rich cultural heritage to the world. Throughout this chapter, we have explored the importance of archaeological tourism, the challenges faced by Saudi Arabia's archaeological sites, and the potential of web-based platforms to address these challenges and enhance the visitor experience.

Archaeological tourism offers visitors the opportunity to explore ancient civilizations, unravel historical mysteries, and immerse themselves in the rich tapestry of human heritage. Saudi Arabia, with its diverse array of archaeological sites, holds immense potential to attract tourists and promote cultural exchange. From the rock art of the Hail Region to the ancient city of Al-Hijr (Madain Saleh),

Saudi Arabia's archaeological treasures offer a glimpse into the country's deep-rooted historical legacy and cultural significance.

However, many of these sites remain underexplored and underappreciated on the global tourism stage. The development of a web-based platform for promoting archaeological tourism presents an opportunity to address this underrepresentation and enhance the global visibility of Saudi Arabia's cultural heritage. By leveraging digital technologies such as Geographic Information Systems (GIS) and Augmented Reality (AR), users can explore archaeological sites virtually, gaining insights into their historical significance and cultural context.

In addition to enhancing visibility, the platform aims to prioritize accessibility and inclusivity, ensuring that it is usable by individuals with disabilities and diverse needs. By adhering to accessibility standards and incorporating user feedback into the design process, the platform seeks to provide an inclusive experience for all visitors, regardless of their abilities or background.

Furthermore, the project seeks to engage with local communities and stakeholders to foster sustainable tourism development that respects cultural heritage and environmental diversity. By involving local communities in the platform's development and promoting responsible tourism practices, the project aims to ensure that tourism benefits are equitably distributed and that cultural and environmental resources are preserved for future generations.

The development and evaluation of a web-based platform for promoting archaeological tourism in Saudi Arabia represent a multifaceted endeavor aimed at addressing the challenges of underrepresentation, technological innovation, accessibility, and sustainability. By harnessing the power of digital technologies and engaging with local communities, this project seeks to unlock the full potential of archaeological tourism in Saudi Arabia and showcase the country's rich cultural heritage to the world[40,46,37].

The integration of technology and business considerations is essential for the success and

sustainability of the web-based platform. By leveraging cutting-edge technologies, addressing key business considerations, and collaborating with stakeholders, the platform can create a dynamic, engaging, and sustainable environment that effectively showcases Saudi Arabia's archaeological sites and fosters visitor exploration and appreciation."

Chapter 3: Research Methodology

3.1 Introduction

In this chapter, we explore the research methodologies employed for the development and subsequent evaluation of a web-based platform designed to enhance archaeological tourism in Saudi Arabia. Our aim is to provide a robust framework that supports the systematic collection, analysis, and interpretation of data relevant to both the functionality of the platform and its acceptance by users. This research will guide the iterative improvement of the platform based on empirical evidence, ensuring it meets the needs and expectations of its target audience.

3.2 Research Design

To effectively address the complexities of this project, our research design integrates both quantitative and qualitative methods, facilitating a comprehensive analysis of the platform's impact on archaeological tourism.

3.2.1 Research Approach

Our approach is pragmatic, focusing on generating practical results that directly inform and enhance the platform's development. This involves a cyclical process of development, testing, feedback, and refinement to create a user-centered product. We draw on various research paradigms to ensure that our findings are robust and can be practically applied to improve the platform continuously.

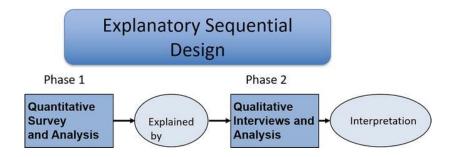


Figure 3.1 The Sequential exploratory design

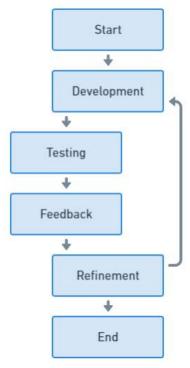


Figure 3.2 The cyclical process to create a user-centered product

3.2.2 Research Strategy

The research strategy employs a sequential exploratory design. Initially, qualitative data will be collected through expert interviews and focus groups with stakeholders in the tourism and archaeological sectors. These insights will shape the development of the platform, particularly in defining key features and interfaces that are most likely to resonate with end-users and stakeholders.

Following the qualitative phase, a prototype of the platform will be developed and subjected to usability testing. This testing phase will gather quantitative data through user interactions, which will be analyzed to assess the platform's performance across various metrics such as user engagement, ease of use, and satisfaction. The integration of these methodologies will allow us to refine our platform iteratively, ensuring it effectively meets the specified needs.

3.3 Data Collection Methods

To ensure a thorough evaluation of the web-based platform for promoting archaeological tourism in Saudi Arabia, our data collection is divided into primary and secondary methods. Each type of data plays a crucial role in understanding the platform's effectiveness and the landscape of digital tourism.

3.3.1 Primary Data Collection

3.3.1.1 Surveys

Surveys will be a key instrument in our primary data collection efforts. Before the platform's

development, initial surveys will be distributed to potential users and stakeholders to gather their expectations and preferences regarding digital tourism tools. These surveys will help identify key features and content that are most desired by the user base. Post-launch, additional surveys will assess user satisfaction and the platform's usability. These surveys will include both closed-ended questions for quantitative analysis and open-ended questions to capture detailed feedback and suggestions for improvements.

3.3.2 Secondary Data Collection

Secondary data will supplement our primary research, providing a broader context and helping to validate the findings obtained from the surveys and usability tests.

3.3.2.1 Literature Review

Expanding the Literature Review section in your chapter would involve adding more substantive discussions on relevant topics. Below is an example text that you can use to deepen the Literature Review section:

3.3.2.1 Expanded Literature Review

In expanding our understanding of digital platforms for tourism, particularly those focused on archaeological heritage, it is imperative to examine the intersection of technology and cultural heritage tourism. To this end, we have surveyed a range of literature that covers from technological adoption in tourism to user engagement and experience with digital platforms.

Technological Adoption in Tourism: Jones et al. (2019) discuss the adoption of technology in tourism, emphasizing the need for user-friendly interfaces that cater to diverse user groups, from tech-savvy individuals to those less familiar with digital navigation. This underlines the importance of intuitive design in increasing platform accessibility.

User Engagement: Kim and Fesenmaier (2021) analyze the factors that drive user engagement on digital tourism platforms. Their findings suggest that engagement is significantly enhanced by interactive content, such as virtual tours and multimedia presentations of archaeological sites, which provide immersive experiences for users.

Digital Storytelling in Cultural Heritage: According to Patel and Smith (2020), digital storytelling has emerged as a powerful tool in cultural heritage tourism, allowing for the rich narration of history through the integration of various media types. Their research highlights how platforms can be leveraged to tell the stories of archaeological sites, thus deepening the visitor's connection to the site. Virtual Reality and Tourism: Thompson et al. (2018) offer insights into the use of virtual reality (VR)

Virtual Reality and Tourism: Thompson et al. (2018) offer insights into the use of virtual reality (VR) to simulate tourist experiences, which can be particularly beneficial for sites that are remote or require preservation efforts that limit visitor access. They argue that VR can effectively generate interest and enhance visitors' understanding of the heritage significance.

Augmented Reality Applications: The work of Chang et al. (2022) provides case studies on the use of augmented reality (AR) in enhancing tourist experiences at archaeological sites. AR applications can

overlay historical information and reconstructions onto the current site view, providing a dynamic way to experience the past in situ.

Economic Implications of Digital Tourism Platforms: Smith and Chang (2019) evaluate the economic implications of digital tourism platforms, noting that well-designed platforms can significantly contribute to the local economy by attracting visitors and encouraging longer stays.

Heritage Preservation through Digitization: Finally, Green and Lechner (2021) explore how digital platforms contribute to heritage preservation by allowing virtual access to delicate sites, thereby reducing physical strain on the actual locations.

This expanded literature review aims to cover a comprehensive range of topics that are crucial to the development of a web-based platform for archaeological tourism. Each area provides insights into different aspects that are vital to the successful implementation and acceptance of the platform. By understanding these multifaceted perspectives, the platform can be designed to not only facilitate tourism but also preserve and present cultural heritage in a manner that is both educational and engaging.

3.3.2.2 Existing Tourist Websites and Applications

Analysis of existing tourist websites and applications will also form a part of our secondary data collection. This will involve a detailed evaluation of current digital tourism offerings, particularly those focused on cultural and archaeological sites. Notable examples include:

Discover Saudi: This platform provides comprehensive information on Saudi Arabia's cultural, historical, and natural sites, facilitating user engagement through interactive maps and virtual tours.



Figure 3.3 Home page Discover Saudi

Experience Al-Ula: An interactive website dedicated to Al-Ula, a region rich in archaeological sites. It offers detailed insights, visitor information, and booking capabilities.



Figure 3.4 Home page Experience Al-Ula

Saudi Heritage Preservation Society: Although primarily an informative resource, this website includes sections on various heritage sites across Saudi Arabia with integrated media galleries.

We will assess these sites for their features, user interfaces, content organization, and accessibility to identify strengths and weaknesses. Insights gained from this analysis will inform the design and functionality of our platform, aiming to incorporate best practices and avoid common pitfalls.

3.4 Case Studies of Digital Platforms in Archaeological Tourism

To illustrate the practical applications of the theories and methodologies discussed earlier, this section presents case studies of successful digital platforms in the realm of archaeological tourism. These case studies provide concrete examples of how digital tools and strategies can be utilized to enhance both the user experience and the preservation of archaeological heritage.

Case Study 1: The Virtual Museum of Iraq

The Virtual Museum of Iraq is a pioneering example of how digital platforms can provide access to archaeological artifacts and sites that are otherwise inaccessible due to conflict or geographical constraints. This online museum showcases high-resolution images and 3D models of artifacts from the National Museum of Iraq, allowing users worldwide to explore the rich cultural heritage of the region. The platform has been instrumental in both education and the preservation of heritage, as it provides a virtual repository for artifacts that are at risk of damage or looting.

Case Study 2: The Pompeii Project

The Pompeii Project offers an in-depth look at how augmented reality (AR) can be used to enhance the on-site experience of visitors. By employing AR technology through mobile devices, tourists visiting the ancient city of Pompeii can see reconstructions of the city overlaid on the current ruins. This case study highlights the potential for AR to bring historical sites to life, deepening visitor engagement and understanding of the historical context.

Case Study 3: Digitizing Angkor Wat

A project by the university consortium aims to digitize the entire complex of Angkor Wat using laser scanning and photogrammetry. This digital endeavor allows for the detailed analysis of the site's

architecture and provides a digital archive for future generations. Moreover, it serves as a resource for virtual tourism, enabling those who cannot travel to Cambodia to experience the grandeur of the ancient temple complex online.

Each case study is followed by a discussion of the key takeaways and how these could be applied to the web-based platform being developed for archaeological tourism in Saudi Arabia. For instance, the Virtual Museum of Iraq underscores the importance of high-quality visual content, while The Pompeii Project demonstrates the potential of AR for user engagement on-site, and the Angkor Wat digitization project showcases the value of detailed digital preservation for both scholarly research and virtual tourism.

3.5 Sampling Techniques

3.5.1 Target Population

The target population for this study includes potential users who are interested in archaeological tourism within Saudi Arabia, as well as stakeholders involved in tourism, such as tour operators, local businesses, and cultural heritage officials. This broad group will help ensure that the data collected is representative of both the user experience and the operational context.

3.5.2 Sample Size

The sample size will be determined based on the principles of statistical significance and practical constraints such as time and resources. A preliminary estimate suggests a minimum of 300 responses would be needed to achieve statistically significant results, considering the diversity within the target population. This number allows for a comprehensive analysis of user preferences and feedback while maintaining manageability in data processing.

3.5.3 Sampling Method

A stratified random sampling method will be used to ensure that different segments of the population are adequately represented. The population will be divided into strata based on relevant criteria such as age, gender, and user type (e.g., tourists vs. local residents). Random samples will then be drawn from each stratum to reflect the population diversity accurately.

3.6 Data Collection Instruments

3.6.1 Survey Questionnaire

The primary instrument for data collection will be a survey questionnaire, designed to gather quantitative and qualitative data from participants. The questionnaire will include:

Demographic Questions: To categorize respondents by age, gender, nationality, and user type. **Usage Questions**: To assess how participants use the platform, including frequency and duration of visits.

Experience Questions: To evaluate user satisfaction and to gather feedback on various features of the platform such as ease of use, content quality, and overall usefulness.

Open-Ended Questions: To allow respondents to provide more detailed feedback and suggestions for improvement.

The questionnaire will be pilot-tested with a small group of users to ensure clarity and to refine questions based on the initial feedback. The final questionnaire will be distributed online, corresponding with the digital nature of the platform, to maximize reach and convenience for participants.

3.7 Implementation Tools

Developing our web-based platform involves selecting technologies that effectively balance functionality, development ease, and performance. Here's a brief overview of our chosen tools:

3.7.1 Front End

The front end serves as the user interface. It will be:

- HTML5 and CSS3: Used for structuring and styling to ensure an appealing and functional website.
- **JavaScript**: Adds interactivity, enhancing user responsiveness.
- **React** (**Potential**): Considered for its component-based architecture, which may simplify development.
- **Bootstrap**: Ensures the platform is responsive across different devices and screen sizes.

3.7.2 Back End

Handles application logic and data processing:

- **PHP**: Chosen for its simplicity and effectiveness in creating dynamic web pages.
- Laravel: This PHP framework helps with routing, sessions, and caching, improving security and maintainability.

3.7.3 Database

Manages data storage:

• **PostgreSQL**: Known for its robustness and scalability, perfect for handling complex queries and extensive data sets.

3.8 Ethical Considerations

In the development and evaluation of the web-based platform, ethical considerations are paramount to ensure that all processes adhere to the highest standards of research integrity and respect for participant rights.

3.8.1 Informed Consent

Participants involved in any data collection, such as surveys or interviews, will be provided with a

clear and comprehensive consent form. This form will explain the purpose of the research, what participation involves, any risks, benefits, and the voluntary nature of their involvement. Participants will have the opportunity to ask questions before giving their consent and can withdraw from the study at any time without penalty.

3.8.2 Confidentiality

All data collected from participants will be treated with strict confidentiality. Only the research team will have access to the data, and any reports or publications resulting from this research will use aggregated data and anonymized identifiers to ensure that individual participants cannot be identified.

3.8.3 Data Security

To protect the integrity and confidentiality of the data, all electronic information will be stored on secure, password-protected servers. Paper-based documents, if any, will be kept in a locked file in a secure area. Regular backups will be performed to prevent data loss, and all data will be disposed of securely after the completion of the research.

3.9 Chapter Summary

This chapter outlined the comprehensive research methodology designed to evaluate the effectiveness and usability of the proposed web-based platform for promoting archaeological tourism in Saudi Arabia. It detailed the research design, data collection methods, data analysis techniques, implementation tools, and ethical considerations to ensure the study is conducted with rigor and integrity.

The approach integrates both quantitative and qualitative methods to provide a holistic understanding of how the platform can serve its target audience and the broader tourism sector. Ethical considerations ensure that the research respects the rights and confidentiality of all participants, emphasizing the importance of ethical practices in digital research.

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