



Shannon Rankin - NOAA Federal <shannon.rankin@noaa.gov>

# Request RITM0106155 Has Been Resolved by N-WAVE

1 message

**N-Wave Ticket** <n-wave@ticket.globalnoc.iu.edu>  
Reply-To: N-Wave Ticket <n-wave@ticket.globalnoc.iu.edu>  
To: shannon.rankin@noaa.gov  
Cc: swc.support@noaa.gov, sofie.vanparijs@noaa.gov

Fri, Feb 9, 2024 at 5:32 PM

Hello Shannon Rankin,

According to our customer service records RITM0106155 N-Wave - Request Support - Services - Wireless - Guest wireless account for conference March 18-22, 2024 has been addressed and resolved by our staff; therefore, we have closed the request.

Ticket Close Notes:  
account has been created and customer has been notified.

### Detailed Request Information

|  |  |
|--|--|
| <b>Short Description</b>                       | Guest wireless account for conference March 18-22, 2024  |
| <b>Name</b>                                    | Shannon Rankin   |
| <b>Organization</b>                            | NOAA NMFS  |
| <b>Business Phone</b>                          | 858-546-7072   |
| <b>Email</b>                                   | <a href="mailto:shannon.rankin@noaa.gov">shannon.rankin@noaa.gov</a>   |
| <b>Priority</b>                                | 3  |
| <b>Please describe your request in detail.</b> | Please provide guest wireless service for a conference with the dates March 18, 2024 through March 22, 2024<br><br>Username Request: albacore<br>Password Request: flatfish1234! |

Your feedback is important to us.

Please rate your experience:

We value your input. Please help us by taking the time to fill out this short survey:



If you have any further questions, concerns or would like the ticket re-opened for any reason, do not hesitate to contact us. Upon additional contact, please provide us with your ticket/issue number.

N-Wave Network Operations Center  
Email: [nwave-noc@noaa.gov](mailto:nwave-noc@noaa.gov)  
Phone: 812-856-7477

Ref:MSG6597060

