

Safwat Shabbir KHAN



PROFILE SUMMARY

Seeking a dynamic work environment to leverage my skills, expand my expertise, and contribute meaningfully to the growth of both the company and myself.

CONTACT DETAILS

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safwatkhan.vercel.app
Visa Status: Visit

SKILLS

- **IT & DevOps:** Kubernetes, Docker, Ceph, Anthos, Helmchart
- **Automation & Scripting:** Bash Scripts, Python Scripts, Jenkins
- **Version Control:** GitLab, GitHub
- **Programming Languages:** Golang, Python, TypeScript, JavaScript
- **Networking & Server Management:** TCP/IP, DNS, DHCP, Firewalls, Load Balancers, Nginx, Apache, Linux Server Administration, SSH, System Monitoring (Prometheus, Grafana)
- **Microsoft Technologies:** Active Directory, Windows Server, Microsoft 365, Exchange Server, PowerShell, Group Policy Management
- **Soft Skills:** Communication, Team Collaboration, Problem-Solving, Adaptability, Time Management, Critical Thinking

EXPERIENCE

DevOps Engineer and IT Admin at *PCube PVT LTD (Udupi, Karnataka).*
2023.10–2025-04

- ◇ Fine-tuned Kubernetes clusters, enhancing scalability by 30% and ensuring seamless microservices operations.
- ◇ Deployed Ceph storage on bare metal servers, improving storage reliability by 25%.
- ◇ Automated Docker container solutions, reducing deployment cycles by 20% and increasing portability.
- ◇ Streamlined hybrid and multi-cloud environments with Anthos, cutting deployment time by 35% and boosting security.
- ◇ Configured and optimized OPNsense firewall for enhanced network security and efficient traffic management.

IT Support Engineer at *Prime Computers PVT LTD (Udupi, Karnataka)*
2023.01–2023.09

- ◇ Provided end-user support for Mac, Linux and Windows systems, resolving hardware/software issues efficiently.
- ◇ Configured and deployed applications based on client needs, ensuring smooth onboarding.
- ◇ Handled basic networking tasks, including setup of switches, routers, and IoT devices.
- ◇ Improved issue resolution time by streamlining troubleshooting processes and documentation.

IT Support & Billing at *Reliance SMART (Udupi, Karnataka).*
2021.05–2022.11

- ◇ Maintained 99% uptime for billing systems and in-store technology.
- ◇ Resolved technical issues with a 90% success rate, ensuring smooth customer service.
- ◇ Efficiently managed billing counters with 98% transaction accuracy, minimizing downtime.
- ◇ Acquired hands-on experience in retail IT systems, improving operational efficiency by 15%.

EDUCATION

BACHELOR OF COMPUTER APPLICATIONS (BCA). *from Mangalore University.*
2019.06 – 2022.09

PERSONAL INFORMATION

Citizenship: **Indian**
Languages: **English, Hindi, Urdu, Kannada, Tulu**

DECLARATION

◇ I hereby affirm that the above information is true and accurate to the best of my knowledge. I am committed to performing my duties with utmost competence, integrity, and professionalism. For more information, please visit my portfolio at safwatkhan.vercel.app.