

# Safwat Shabbir Khan

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## PROFILE SUMMARY

Seeking a dynamic work environment to leverage my skills, expand my expertise, and contribute meaningfully to the growth of both the company and myself. .

## EDUCATION

### Mangalore University

Bachelor of Computer Applications

Mangalore, Karnataka

June. 2019 – Oct 2022

## EXPERIENCE

### Devops Engineer

Omnion Premedia PVT LTD

Oct 2023 – Present

Udupi, Karnataka

- Fine-tuned Kubernetes clusters, enhancing scalability by **30%** and ensuring seamless microservices operations.
- Deployed Ceph storage on bare metal servers, improving storage reliability by **25%**.
- Automated Docker container solutions, reducing deployment cycles by **20%** and increasing portability.
- Streamlined hybrid and multi-cloud environments with Anthos, cutting deployment time by **35%** and boosting security.
- Configured and optimized OPNsense firewall for enhanced network security and efficient traffic management.

### IT Support & Billing

Reliance SMART

May 2021 – Nov 2022

Udupi, Karnataka

- Maintained **99% uptime** for billing systems and in-store technology.
- Resolved technical issues with a **90% success rate**, ensuring smooth customer service.
- Efficiently managed billing counters with **98% transaction accuracy**, minimizing downtime.
- Acquired hands-on experience in retail IT systems, improving operational efficiency by **15%**.

## PROJECTS

### E-Commerce Apparel Store | Next.js, Tailwind, Prisma, PlanetScale, TypeScript

June 2020 – Present

- Developed an **Admin Portal** for managing products, sizes, colors, and billboards with full CRUD functionality.
- Built a **customer-facing Storefront** with real-time updates using Next.js APIs, ensuring a seamless shopping experience.
- Utilized modern tools and frameworks for a dynamic, responsive, and scalable e-commerce platform.

## TECHNICAL SKILLS

### IT & DevOps

- **Frameworks & Tools:** Kubernetes, Docker, Ceph, Anthos, Helmchart
- **Automation & Scripting:** Bash Scripts, Python Scripts, Jenkins, GitLab CI/CD
- **Version Control:** GitLab, GitHub .

### Programming & Development

- **Languages:** Golang, Python, TypeScript, JavaScript
- **Frameworks & Libraries:** Next.js, React.js, Node.js

## STRENGTHS

**Organized and Self-Motivated:** : Consistently structured and goal-oriented.

**Team Player Under Pressure:** : Excels in collaboration, even in challenging situations.

**Leadership & Decision-Making:** : Confident in guiding teams and making sound decisions.

**Attention to Detail:** : Ensures precision and quality in every task.

## DECLARATION

I hereby affirm that the above information is true and accurate to the best of my knowledge. I am committed to performing my duties with utmost competence, integrity, and professionalism.