Safwat Shabbir Khan

safwat.s.khan@gmail.com | +971 54 787 7919 | Portfolio | LinkedIn

EXPERIENCE

PCUBE PVT LTD | DevOps / IT Admin Engineer
Oct 2023 – Apr 2025 | Udupi, Karnataka
- Fine-tuned Kubernetes clusters, enhancing scalability by 30% and ensuring seamless microservices operations.
- Deployed Ceph storage on bare metal servers, improving storage reliability by 25%.
- Automated Docker container solutions, reducing deployment cycles by 20% and increasing portability.
- Streamlined hybrid and multi-cloud environments with Anthos, cutting deployment time by 35% and boosting security.
- Configured and optimized OPNsense firewall for enhanced network security and efficient traffic management.

PRIME COMPUTERS PVT LTD | IT Support Engineer
Jan 2023 – Sep 2023 | Udupi, Karnataka

- Delivered exceptional end-user support for Mac, Linux, and Windows systems, swiftly resolving hardware/software issues.
- Configured and deployed customized applications based on client requirements, ensuring seamless onboarding.
- Managed essential networking tasks, including the setup of switches, routers, and IoT devices.
- Enhanced troubleshooting processes and documentation, significantly reducing issue resolution times.

RELIANCE SMART | IT Support & Billing
May 2021 – Nov 2022 | Udupi, Karnataka

- Maintained 99% uptime for billing systems and in-store technology.
- Resolved technical issues with a 90% success rate, ensuring smooth customer service.
- Efficiently managed billing counters with 98% transaction accuracy, minimizing downtime.
- Acquired hands-on experience in retail IT systems, improving operational efficiency by 15%.

EDUCATION

MANGALORE UNIVERSITY
Bachelor of Computer Applications
June 2019 – Oct 2022 | Mangalore, Karnataka

MGM
Computer Science (Commerce)
June 2016 – March 2018 | Udupi, Karnataka

PERSONAL INFORMATION

CITIZENSHIP | Indian

LANGUAGES | English, Hindi, Urdu, Kannada, Tulu, Beary

VISA STATUS | Currently on a Visiting Visa

SKILLS & TOOLS

IT & DEVOPS
Kubernetes • Docker • Ceph • Anthos • Helmchart

IT ADMINISTRATION
Windows Server • Linux Administration • Active Directory • OPNsense Firewall • Network Configuration • Hardware & Software Troubleshooting

AUTOMATION & SCRIPTING
Bash Scripts • Python Scripts • Jenkins • GitLab CI/CD

VERSION CONTROL
GitLab • GitHub

PROGRAMMING LANGUAGES
Golang • Python • TypeScript • JavaScript

SOFT SKILLS
Communication • Team Collaboration • Problem-Solving • Adaptability • Time Management

COURSEWORK

GRADUATE
Computer Science

CERTIFICATIONS & TRAINING
Certified Kubernetes Administrator (CKA)
Docker Certified Associate
Cisco Certified Network Associate (CCNA) (In Progress)

LINKS

Github:// **Safwat**
LinkedIn:// **Safwat Khan**
Portfolio:// **Safwat S Khan**

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge. I would be honored to work with your organization and pledge to perform to the best of my abilities.