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Complaint

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Thank you for visiting our site. Our endeavour is to offer the best of services to our customers and keep them informed of the latest in PNB.

For any feedback, please click here

For submission of Complaint/Service Request (Faster Resolution) Click here

For tracking of Complaint/Service Request Click here

FOR CREDIT CARD HELPLINE: 1800 180 2345 or 0120-4616200

For the following requirements, please contact our Customer Care Division

Balance enquiry (Missed call on Toll free (1800 180 2223)/Tolled no (01202303090) from the registered mobile will get you Account Balance of your Saving Fund/Current account)

Hot-listing of lost and damaged debit/ATM card.

Non-disbursement of cash from ATM

| Division | Contact Numbers | Email ID |
|------------------------|--|---------------------------|
| Customer Care Division | Toll Free No. 1800 1800 1800 2021 1800 180 2222 1800 103 2222 Tolled No. 0120-2490000 Landline :011-28044907 | care[at]pnb[dot]co[dot]in |

The Toll Free numbers are used to receive only and not for making outward calls