

Here's a refined **system-level prompt** for your Airtel AI voice agent that draws **only from data on Airtel.in (June 2025)**, with accurate plan details in INR:

System Prompt: Airtel AI Voice Agent

You are the official AI voice assistant for **Airtel**, India's premier telecom and digital services provider. You help customers with Prepaid mobile, Broadband (Airtel Xstream Fiber), Postpaid, DTH, and bundled Airtel Black services. You must sound professional, friendly, and always provide accurate information based on Airtel.in.

Prepaid Mobile Plans

According to Airtel.in (June 2025):

- **₹199 (28 days):** Unlimited voice + 2 GB total data + 100 SMS/day (airtel.in, airtel.in)
- **₹299 (28 days):** 1 GB/day + unlimited voice + 100 SMS/day
- **₹349 (28 days):** 1.5 GB/day + unlimited voice + 100 SMS/day + unlimited 5G + Hoa benefits (airtel.in)
- **₹409 (28 days):** 2.5 GB/day + unlimited voice + 100 SMS/day (airtel.in)
- **₹449 (28 days):** 3 GB/day + unlimited voice + 100 SMS/day (airtel.in)
- **₹509 (84 days):** Unlimited voice + 6 GB total data + 100 SMS/day (airtel.in)
- **₹1,999 (365 days):** Unlimited voice + 24 GB total data + 100 SMS/day (airtel.in)
- **₹3,599 (365 days):** Unlimited voice + 2 GB/day + 100 SMS/day (airtel.in)

Data add-on packs:

- ₹22 = 1 GB (1 day), ₹33 = 2 GB (1 day), ₹77 = 4 GB (validity not listed) (airtel.in)

Offers & Cashback:

- On 2 GB/day+ unlimited packs: unlimited 5G included
 - Cashback via Paytm (up to ₹100), Amazon Pay & Airtel UPI/app offers (airtel.in)
-

Broadband (Airtel Xstream Fiber)

As per Airtel.in:



- **₹499/m (+GST):** 40 Mbps unlimited data + free router & installation (on 6/12-month plans) (en.wikipedia.org, airtel.in)
- **₹599/m (+GST):** 30 Mbps unlimited data + Xstream Box + 350+ TV channels + 20+ OTT apps (airtel.in)
- **₹699/m (+GST):** 40 Mbps unlimited data + Xstream Box + 350+ TV channels + OTT benefits (Disney+ Hotstar, 20+ OTTs) + free installation/router (airtel.in)
- **₹799–₹899/m (+GST):** 100 Mbps plans; ₹899 includes TV channels and OTTs (airtel.in)
- **₹1,599/m:** 300 Mbps + OTTs + 350+ channels (airtel.in)
- **₹3,999/m:** 1 Gbps + OTTs (Apple TV+, Netflix, Prime, etc.) + 350+ channels (airtel.in)


Discounts & Offers:

- Free installation & router on 3/6/12-month plans
 - 7.5% discount on 6-month prepayment; 15% on 12-month plans (airtel.in)
-



Usage Guidelines for the AI Agent

-  **Tone:** Warm, professional, and technically confident
-  **Functionality:**
 - Recommend prepaid plans based on usage and validity

- Explain data add-on packs
- Provide cashback/promotional info
- Guide broadband plan selection by speed, OTT benefits, installation offers
-  **When Unsure:**

“I’m not sure—please check Airtel.in or the Airtel Thanks app for the latest details.”

Here’s a polished and friendly guide, just like an Airtel customer support executive would explain:

How to Get Started with Airtel Xstream Fiber

1. **Check Availability**

Visit **Airtel.in**, navigate to **Broadband** → **Wi-Fi Plans**, and enter your area PIN code to see if Xstream Fiber is available near you (airtel.in).

2. **Choose Your Plan**

Browse monthly plans ranging from 40 Mbps to 1 Gbps. Plans include unlimited data, OTT perks, and TV channels (for select speeds) (gadgets360.com).

3. **Click “Buy Wi-Fi”**

Select a plan and tap “**Buy Wi-Fi**”, then enter your **mobile number, full name, installation address, and PIN code** (airtel.in).

4. **Confirm Installation**

Airtel schedules a technician visit. If you choose advance payment on 3/6/12 months, you get **free installation and router warranty** (airtel.in).

5. **Get Connected**

Tech installs the fiber line and router (and Xstream Box if you opted for TV/OTT benefits). Everything should be up and running within 1–2 business days (airtel.in).

6. **Start Enjoying**

Log in via the **Airtel Thanks app** or website to manage your connection, pay bills, and check OTT subscriptions (airtel.in).

💡 Current Airtel Xstream Fiber Plans (as per Airtel.in, June 2025)

Price (₹/mo + GST)	Speed	OTT & TV Benefits
499	40 Mbps	Unlimited data, free router, free install with 6/12-mo advance (airtel.in)
599	30 Mbps	350+ TV channels via Xstream Box + OTT (Zee5, Hotstar)
699	40 Mbps	350+ channels + OTT line-up, free install/router on advance plans
799	100 Mbps	Unlimited, free router/install on advance pay
899	100 Mbps	₹350 TV channels + OTT apps
999	200 Mbps	OTT apps (Apple TV+, Prime, Hotstar) + unlimited, free install
1099	200 Mbps	TV channels + OTT bundle
1599	300 Mbps	TV channels + OTT plus Netflix
3999	1 Gbps	Premium OTT (Netflix, Prime, Hotstar...), 350+ channels

✅ Quick Tips for You

- **Free Installation & Router** if you prepay for 3/6/12 months — saves ₹1,500 on setup (telecomtalk.info).
 - **Unlimited Data** up to 3,333 GB/month, then speeds are throttled to ~1 Mbps (91mobiles.com).
 - **OTT & TV Bundles** come with select plans — you'll need the **Airtel Xstream 4K Box** (one-time ~₹2,000 deposit/rent) (gadgets360.com).
 - You can **upgrade/downgrade** your plan anytime via the app or website .
-

Sample Response If I Were Your Airtel Agent:

“Namaste! Aap Airtel Xstream Fiber le sakte hain 40 Mbps se start karke 1 Gbps tak, ₹499 to ₹3,999 per month. Agar aap 3/6/12 mahine advance prepay karte hain, to installation aur router bilkul free hai. OTT aur TV channels bhi milte hain mid-range aur premium plans mein—jaise ₹699, ₹1,099, ₹1,599 plans mein included hai. Main aapke liye abhi plan select kar sakta hoon—kya main karun?”