SENTHIL KUMAR PANDIMANI, PMP®

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Program/Project Manager
Expertise in directing large-scale complex IT development

Profile/Summary of Qualifications

- Broad professional IT experience with progressive expertise in Program/ Project Management
- Bachelor Degree in Electronics & Communications Engineering
- PMI's PMP certified & training and work experience in Agile
- Experience in all the phases of software development life cycle (Water fall & Agile) in the banking, telecommunications, health care (13 years in CA-MMIS, California Medicaid & 1 year in NYMMIS, New York Medicaid), civil service and other industries
- Knowledge and experience in using Project management tools, increasing efficiencies
- Project development environment includes legacy mainframe applications and midrange applications on both Fixed priced and Time and Material Contracts
- Experience in all the phases of project management life cycle
- Ability to adapt to new and more challenging business roles
- Capable of leading complex projects under tough deadlines
- Problem solver with Creativity and forethought in solving complex project issues
- Organizational ability and multi-tasking skills
- Focus on Client Needs: Anticipate, understand and respond to the needs of clients in order to meet or exceed their expectations
- Excellent verbal and written communication

Professional Experience

Sabbatical   **May 2017 - Present**

PLANIT Group.   **June 2016 – April 2017**
Client: Xerox for NYMMIS (New York Medicaid), Albany, NY
Medicaid Management Information Systems (MMIS) Subject Matter Expert (SME)

SME on the DDI of the claims, payment and financial modules on the Xerox Health Enterprise System (NYMMIS) that is expected to replace the current legacy New York MMIS (eMedNY) system. Reviewed RFP and decomposed requirements in comparison against Medicaid Information Technology Architecture (MITA) and Medicaid Enterprise Certification Toolkit (MECT) checklist. Performed professional Medicaid / Medicare, inpatient and ICF-DD claim pricing analysis, inpatient DRG and eAPG grouper analysis and claim edits analysis following the agile SDLC methodology.

- Helped client get clarified decomposed RFP requirements, accurate as-is eMedNY claim pricing, and claim edit criteria.

International Business Machines (IBM), Sacramento, CA   **April 2013 – May 2016**
Client: Xerox for the Department of Health Services, CA
(CA-MMIS, California Medicaid Management Information System)
Program/Project Manger

CA-MMIS is an automated claims processing and information retrieval system of the State of California. It is the largest and the most complex Medicaid processing system of its kind in the nation, processing more than 200 million claims a year billed by about 80,000 healthcare service providers.

Planned, Executed and Controlled Program with about 20 small to large complex IT projects in the legacy mainframe (MVS, COBOL,JCL, VSAM etc.) and midrange application environment (BO, ETL, ORACLE, SQL SERVER, .NET etc.), including infrastructure and several CA-MMIS functional areas such as claims processing, SLR, Eligibility, RAIS, SURS, SURGE, CROSS OVER, MANAGED CARE, MARS, PROVIDER, RECIEPIENT,CHDP,CCS/GHPP, FPACT, NCCI, CMS64, FQHC/RHC, EDMS, TPL/ACMS, MCWEB and HIPAA etc.

- Delivered time-and-material contract projects within budget, with high quality, and on schedule, providing estimation for requirements, performing technical impact analysis, design, development, implementation and post implementation support.
- Forecasted program work effort, creating program look aheads and roadmaps for effective planning.
- Staffed program and allocated / managed resources across projects, meeting project objectives, supervising 20 dedicated and several shared resources, overseeing utilization and time entry, evaluating performance, and providing feedback and recognition.
- Directed day-to-day operational aspects of project / program from opening to closure in the Planning, Execution, Monitoring and Controlling phases, managing time, scope, schedule, quality, resources, issues and risks and communicating metrics to key stake holders.
- Groomed and mentored Technical PMs and Leads, developing in-house lower-management layer with functional knowledge at reduced cost.
- Initiated and improved processes, including configuring and implementing IBM program management software tool (IPWC) for first time, enabling effective program / project management at no additional cost, enhancing project and program delivery.

International Business Machines (IBM), Sacramento, CA   **November 2011 - April 2013**
Project Manager **(CA-MMIS, California Medicaid Management Information System)**

Managed key technical development workgroup of 14 team members, for multimillion dollar ICD-10 fixed price contract enhancement project involving mainframe and midrange applications. Scope included CA-MMIS claims processing subsystem (OCR-KDE, INPUT PREP, CLAIMS DAILY, claims weekly, financial, CIFS / appeals, suspense, RTD, IPCS, LSRS, OLCC, HEATS, MCWEB) and other subsystems and functional areas such as RECIPIENT, PROVIDER, REFERENCE, CHDP, TPL, ACMS etc.

- Planned, executed, monitored and controlled project phases, overseeing internal and external issues and risks.
- Directed time, quality, human resources, communications and issues and risks for technical development scope, resulting in high quality deliverables delivered on time and within budget.

International Business Machines (IBM), Sacramento, CA   **December 2010 - October 2011**
Team Lead **(CA-MMIS, California Medicaid Management Information System)**

Oversaw technical development scope of HIPAA 5010 enhancement fixed price contract IT Project.

- Managed HIPAA Healthcare Claims Professional 837P transaction workgroup, consisting of 9 team members, assessing technical impact and leading development phases, implementing complex changes.

STATE OF CALIFORNIA (DMV, EDD), Sacramento, CA   **December 2009 - November 2010**
Staff Programmer Analyst

Performed programming on the Identity Management, Single Client Data Base (SCDB) Conversion, IT modernization and Compliance Resolution Unit (CRU) Modernization Projects involving mainframe and midrange applications

- Developed several programs, reducing manual work effort.

Beechwood Computing LTD, Santa Clara, CA   **October 2002 - October 2009**
Programmer **(EDS/HP for CA-MMIS, California Medicaid Management Information System)**

Analyzed and developed complex processes and programs to enhance Medicaid healthcare claims processing/reprocessing.

Environment: MVS, COBOL, ASSEMBLER, VSAM, JCL, FILEAID, FILE MANAGER, ENDEVOR, PANVALET, INTERTEST.

- Worked on very complex Erroneous Payment Corrections (EPC) in claims processing system, developing several new process / programs for correcting erroneously paid / denied claims, helping close large backlog of complex problems. This involves very large volume of health care claim data analysis in the range of thousands to millions for correcting millions of dollars in erroneous payments through Adjustments, Resubmits and Void claims for several claims types such as Pharmacy, Long Term Care, Inpatient, Outpatient, Medical, Cross Over and Vision. Much appreciated by the customer and was rewarded.
- Analyzed system, designed, developed and implemented several programming changes, enhancing production system.
- Monitored Production Batch systems and provided on-call production support, enabling proper operation of system.
- Provided technical and business assistance to other team members, improving process and reducing backlogs.

Beechwood Computing LTD, Santa Clara, CA   **March 1998 - September 2002**
Programmer

- Work experience includes application development and Maintenance in Medicaid health care claims processing, Telecommunications, Credit Card billing etc.
- Expert level Programmer with experience and training in several Mainframe/Non-Mainframe operating systems, languages and tools such as MVS, WINDOWS, UNIX, COBOL, ASSEMBLER, JCL, VSAM, DB2, CICS, ENDEVOR, XPEDITER, JAVA, ASP.NET, VB, C#, SQL SERVER, ORACLE.
- Experience in all the phases of software system development life cycle (SDLC), involved in Research/Analysis, Design, Development, Testing, Maintenance and On-Call support to live production systems.

Education

Bachelor of Engineering (BE), Electronics and Communications,
Madurai Kamaraj University, Madurai, India

Certifications

PMI's PROJECT MANAGEMENT PROFESSIONAL (PMP)
IBM's LEAN CHANGE AGENT

Skills

MS PROJECT 2007, WORD, OUTLOOK, EXCEL, LOTUS NOTES, POWER POINT, AGILE Version One