

Chawnte Booker

Business Analyst - AR MMIS PMO - Cognosante Consulting LLC

Little Rock, AR 72204

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To obtain a position where my strong attention to detail, excellent problem-solving skills, and desire to take on new responsibilities can propel me to greater opportunities.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Business Analyst - AR MMIS PMO

Cognosante Consulting LLC -

2015 - Present

Work under the direction of the Project Manager to support implementation of Arkansas' Medicaid Management Information System (MMIS). Lead Business Analyst for Member Portal, Buy-In, EPSDT, and Ancillary Systems. Subject Matter Expert in Medicaid Member, Claims, EPSDT and Prior Authorizations. Documenting and validating requirements associated with the MMIS. Assist with MARS/TMSIS Certification documentation for CMS. Extensive UAT test experience. Assist the Change Management team. Track functional area deliverables and activities and provide weekly status reports and metrics. Attend/organize project and ad hoc meetings as required. Developing and maintaining customer relationships. Work with other subject matter experts to gather technical and functional information required for the successful implementation of the MMIS. Utilize various project management software.

Medicaid Program Manager

State of Arkansas -

2004 - 2015

Medicaid claims management; Manage the workflow and staff of Medicaid's Communications, Dental, and Vision units (up to 10 employees). Initiate and implement Medicaid policy updates, revisions, interpretations, and legislative processes. 2014 CMS-MSDA Learning Labs Presenter. Extensive knowledge of eligibility and the state eligibility systems (Mainframe, ANSWER, CURAM). Reporting of Medicaid statistics; constant contact with Provider network and Provider Enrollment unit, Medicaid/Medicare crossover claim resolution; Buy-In updates, fair hearings/appeals liaison, organizing and conducting Peer Review and Advisory Board meetings, maintaining internal database, developing and maintaining customer relationships resolution of provider issues, extensive knowledge of Medicaid dental, medical, and vision policy. General knowledge of ICD-9/ICD-10 conversion and CPT and CDT terminology.

Human Resource Receptionist

GC Services (Sprint) -

2002 - 2004

Greeted visitors, answered switchboard, verifications and paper work, assisted with application process and all clerical support needed by the HR Manager or VP of Operations.

EDUCATION

B. A. in Professional Studies

Arkansas Tech University - Tech, Arkansas, US

2018-09

DHS

State Medicaid and CHIP Program Support of Sustainable Oral Health Care Delivery Models

2014