

BRETT L. SEARS
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Objective:

To obtain a position as either a Scrum Master, Agile Trainer, Program Manager, or Project Manager and be a productive team member with a quality company

Summary:

- 23+ years of Information Technology(IT) career experience
- 19+ years Program/Project Management career experience
- 12+ years offshore management experience
- 12+ years of Agile / Scrum experience
- Excellent problem solving skills developed through years of practical career experience
- Exceptional personal relationship skills developed through working with numerous clients, vendors and development teams
- Self-motivated and requires little supervision
- Experience with a multitude of methodologies including but not limited to: Scrum, Kanban , RUP, Six Sigma, Method 1

Education:

Bachelor of Science in Computer Information Systems, Devry Institute, Phoenix, AZ 1994

Experience:

- | | |
|--|-------------------------|
| ProKarma, Omaha, NE | 01/16 to Current |
| Project Manager, Best Buy, Minneapolis, MN | 01/16 to Current |
| <ul style="list-style-type: none">• Managed the CRM Implementation Analysis project.• Assisted in the creation of a CRM analysis contrasting MS Dynamics and Salesforce.• Worked closely with Best Buy leadership to ensure the project remained on track. | |
| Program Manager / Sr. Scrum Master, Valmont, Omaha, NE | 07/13 to 01/16 |
| <ul style="list-style-type: none">• Program Manager for the Base Station program• Scrum Master for up to 6 concurrent projects• Improved the development process to deliver higher quality in less time | |
| Agile Coach / Scrum Master, Adams Land and Cattle, Omaha, NE | 01/13 to 07/13 |
| <ul style="list-style-type: none">• Scrum Master for the ADAM project.• Agile Coach / Trainer for Adams Land and Cattle.• Worked closely with the customer to ensure the project was on track. | |
| Blue Cross Blue Shield Nebraska, Omaha, NE | 01/12 to 01/13 |
| Agile Coach / Scrum Master | |
| <ul style="list-style-type: none">• Scrum Master for the ICD-10 team and the Individual Exchanges Enrollment team.• Held training for the Scrum team members in understanding and implementing the Scrum methodology.• Created and implemented a new way to calculate velocity to more accurately represent team velocity.• Helped change the way BCBSNE did burn down charts in order to better represent business value of sprints.• The primary contact person for the team's vendor contacts. Helped coordinate and monitor the vendor's quality and ability to deliver. | |
| Principal Financial Group, Des Moines, IA | 06/11 to 12/11 |
| Project Manager | |
| <ul style="list-style-type: none">• Managed 3 concurrent Life projects containing both onshore and offshore resources.• Scrum Master for the Business Rules project.• Trained PFG resources in the use and implementation of the Scrum methodology. | |
| AEGON, Cedar Rapids, IA | 05/10 to 05/11 |
| Project Manager | |
| <ul style="list-style-type: none">• Managed up to 9 concurrent Annuity and Life projects.• Managed a total of 13 projects, 6 of these utilizing offshore resources.• Assisted in multiple AEGON process improvement groups including offshore process improvement, production issue reduction, estimation process, and work breakdown structure.• Trained and mentored AEGON resources in the use and implementation of the Scrum methodology. | |

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Lincoln Financial Group, Omaha, NE

02/10 to 05/10

Project Manager

- Managed 2 voluntary insurance projects concurrently.
- Utilized the WIP project management process to ensure a quality and repeatable process.

Wellmark Blue Cross Blue Shield, Des Moines, IA

03/07 to 07/09

Project Manager

- Managed 7 projects from initiation to implementation to ensure quality, consistency, and timely delivery.
- Partnered with 3 vendors to ensure the vendor products were delivered on time, met or exceeded quality standards and was HIPAA compliant for all transactions.

Quilogy, Omaha, NE

06/06 to 03/07

Process Improvement Specialist, Omaha, NE

12/06 to 03/07

Project Manager, Ancillary Care Management, Omaha, NE

06/06 to 12/06

Cognizant Technologies, Phoenix, AZ

10/99 to 06/06

Senior Project Manager, Northern Trust, Chicago, IL

12/05 to 06/06

Senior Program / Project Manager, American Express, Minneapolis, MN

10/99 to 11/05

Ernst & Young LLP, Phoenix, Arizona

11/98 to 10/99

Project Manager, Bank Of America, Charlotte, NC

01/99 to 10/99

Process Specialist, Farmers Insurance, Los Angeles, CA

11/98 to 01/99

Accenture, Phoenix, AZ

10/94 to 11/98

Project Manager, AME, Phoenix, AZ

08/98 to 11/98

Developer, American Express, Phoenix, AZ

03/98 to 10/98

Process Specialist, USAA, San Antonio, TX

11/97 to 01/98

Process Specialist, Merrill Lynch, Manhattan, NY

07/97 to 10/97

Development Lead, DOW Chemicals, Detroit, MI and Houston, TX

01/97 to 06/97

Development Lead, AT&T Wireless, Seattle, WA

01/95 to 12/96

Developer, Dial Corporation, Phoenix, AZ

11/94 to 12/94

Catholic Family & Community Services, Phoenix, AZ

10/92 to 10/94

MIS Manager

Project Management Tools/Techniques:

- | | | | |
|-------------------|--------------------|----------------------|--------------------------|
| • MS Project | • MS Office | • Daptiv | • Planview |
| • RUP | • Agile / Scrum | • Six Sigma | • Method One |
| • Visio | • MS Access | • Budget Forecasting | • Status Reporting |
| • Mentoring | • Evaluations | • Resourcing | • Risk Identification |
| • Risk Mitigation | • Project Planning | • Metrics | • Quality Assurance |
| • iLog | • JIRA | • ScrumMaster | • Team Foundation Server |

Industry Knowledge:

Insurance	10+ years	Human Services	2+ years
Financial	4+ years	Telecommunications	2+ years
Agriculture	3+ years	Manufacturing	1+ year

Certifications:

PMP, CSM

Reference:

Available on request