Sivakumar Venugopal

Transformation Program Manager/Project Manager

Columbus, OH
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• 21+ years of Work Experience that includes 12+ Years of Project Management, Portfolio/Program Mgmt in Software Development and IT Infrastructure, Global Delivery including IBM Mainframe & Web applications involving
-Defining Project Strategy, Goals & Requirement Analysis and High/Detail level Design
-Scheduling, Cost Estimation, Development, Testing, Support UAT, Release & Implementation
-Team Management ensuring Integrity, Quality with Experience in different Industries
-Experience in Structured Project Management Methodologies
-Experinece in different methodologies (Waterfall, Agile, Lean)

Authorized to work in the US for any employer

WORK EXPERIENCE

Transformation Program Manager/Project Manager

IBM -

2015-06 - 2017-04

• Worked as Transition & Transformation Program Manager for multiple Financial clients (Insurance & Banking) and successfully completed the transition efforts
• Managed Multiple Infrastructure Projects of Server Builds of Critical Legacy Application remediation, SQL DB tuning & udpates, Underwriting Claim Center Upgrade, Claim Financials and different types of infrastructure Transformation Projects such as SFTP, SMTP, SFDC, Datapower & 3rd Party File Transfer & Firewall Implementation as needed for Projects/Program
• Managed Network & Security Towers and the Projects for Firewall & VPN tunnels Implementation and Virtual-SOC web interfaces in a medium to large size working of different bandwidth from standard to premium levels working closely with MSS Firewall Team.
• Managed Security Projects that includes IBM Security Guardium that helps secure sensitive data across a full range of environments - from databases to the cloud, file systems. Managed IBM Security Guardium Vulnerability Assessment that scans data infrastructures to detect vulnerabilities and suggests remedial actions. The solution identifies exposures such as missing patches, weak passwords, unauthorized changes, misconfigured privileges and other vulnerabilities
• Managed the Network & Security projects policy change management via IBM security Web portal, to review service tickets and Security Incidents & changes that are to be submitted with a specified maintenance window before the start of the window, and must be submitted in advance that IBM can implement the change within the window and still comply with SLA guarantees for policy change implementation
• Worked closely with the Customer team right from initiating and leading Kick-off until the implementation cut-over successfully and weekly reporting as needed by the Account
• Managed the Risks, documented and handled prompt, Mitigated as appropriate; Managed Issues by addressing, resolving and escalating with sense of urgency
• Accomplished the regular reporting promptly with Customer and IBM while managing IBM's Contracting and subcontracting companies as needed
• Completed the Delivery Completion Documents and get signed off by client and update all closure logs

• Have worked on RFPs with all the components needed for the bidders that include Project description, purpose, timeline & the needed elements of the budget
• On the dual role, Acting as Transition Project Manager for all the workstreams under the Middleware Tower transitioning services from IBM to the new Vendor of the Client thru the different phase of Knowledge Acquisition, Secondary & Primary shadowing and the cut-over.
Environment: Wintel, VMWare, AIX, Linux, Storage (SAN/NAS), Intel & Unix Server Builds in Cloud, AD, Oracle, Sybase, SQL Database, Middleware, ETL Informatica, Networking VLANs & VIPs, SFTP, SMTP, SFDC, Datapower, MSS IBM Security Web Portal, MS Project, MS Visio, IBM Notes, PgMP, IPWC.

Sr. Project Manager

Ascena Retail Group Inc   -   Columbus, OH -

2014-01 - 2014-12

• Project Managed the Justice ORPOS Integration Component & Lane Bryant Catherines ORPOS Integration Component that support the middleware Integration part for the whole Justice POS Project using Oracle Fusion Middleware with ODI and OSB in SOA.
• Established and supported self-organizing scrum team by training on agile fundamentals and coaching team for sustaining changes
• Discussed requirements and stories with the development team breaking down concepts into user stories establishing continuous deployment processes
• Managed to bring teams to an even higher level of performance for the sprints of 2 weeks
• Organized and facilitated Agile and Scrum meetings including Sprint Planning, Daily Standups, Sprint Review & Retrospective
• Achieved regular reporting to the Customer Leadership Team with accurate Project Status using Weekly Status Report & Monthly Status reports with details of Project Status, Progress, Accomplishment
• Managed the Risks, documented and handled prompt, Mitigated as appropriate; Managed Issues by addressing, resolving and escalating with sense of urgency leading teams in Offshore-Onsite Model
• Involved on regular CCB (change control board) and change management due to the technology migration from legacy to Oracle Fusion Middleware to find potential opportunity for any scope change
• Implemented the Project to 5 Pilot Stores; rolled out for remaining stores were underway. Managed the Release & Deployment of all the Sprints that I was project managing including leading the team in the deployment of Development, SIT, UAT & PRODUCTION Environments.
Environment: Agile Methodology, Scrum Framework, Oracle Fusion Middleware, MS Project, SharePoint, SOA, ODI (Oracle Data Integrator), OSB (Oracle Service Bus), Java, HP ALM, FrontRange

Account Porfolio Manager & Program/Project Manager

IBM   -   Chennai, Tamil Nadu -

2007-11 - 2013-08

• Determined the set of plans by which the portfolio business objectives and strategy will be met & the controls to enable adjustment before failure
• Portfolio reporting, interfaces with RFS Mgrs, Dispatchers, TSM leads, Status reporting to Executives & customer, Portfolio meetings with Customers to discuss status, issues, risks, resolutions
• Portfolio Management of business units that comes under the Mainframe & Midrange, IT Service Management and Head Office departments in leading Bank in Denmark
• Server Builds, Decommissioning, Server Upgrades, Storage UPgrades are some of the Infrastructure Operations that are being Project Managed by the PMs.

• Involved on RFPs with all the components needed for the bidders that include Project description, purpose, timeline & the needed elements of the budget
• Managed Projects of data center migration and build outs considering hardware-software reusability ensuring optimal cost incurred deploying right resources and minimizing bubble period understanding complexity of application size and external vendor dependencies
• Managed Projects of Server Migration Planning and implementation of Racking Powering and cabling of on different category of servers - Bronze, Silver, Gold & Platinum that differs by the HIGH Availability
• Communication Planning, Onboarding & off boarding, KPI targets, coordinate with other LOB's
• Regular review of all the Projects with PMs with 22 PMs and TDMs reporting to me from India, Denmark & Malaysia managing Portfolios that have 30 to 35 Projects/Programs with budget ranging from 50 K to 1 M USD with a total budget of more than 10 Million USD.
• Served as 1st point of escalation for customer and for the PMs. Provided integration between the various different project teams and review calls to track progress and inter-dependent milestones
• Achieved PMs meet the Project Security Compliance for the projects & Projects meet audit requirement.
• Program Management for multiple IT Infrastructure Projects for a Australia based world's leading resourcing company with a budget of Million USD to save 5 M USD Annually.
• Managed multiple IT Infrastructure Projects concurrently for a US based Multi Billion Dollar Insurance company using Microsoft Project Plan and Rational Portfolio Manager
• Managed multiple IT medium & complex Projects bringing the projects from RED RAG Status to GREEN RAG Status focusing on addressing & resolving all the key issues & mitigating all high risks
• Managed Transition Projects of various Operational Accountability Models for Americas & Canada's to transition 120+ FTE of work in Global Delivery model.
• Performed weekly & monthly S-curve and Dashboard reporting and Financial Reporting
• Managed the creation of change request and attend the CAB calls to justify as needed
• Worked with Steady State & Application teams, Change management team and external vendor
• Completion of Delivery Completion Documents and get signed off by client
Environment: Wintel, UNIX(Solaris, AIX), SAN, NAS, AD, Network, Oracle, SAP Environment, MS Project, Rational Portfolio Manager, MS Visio 2010, IBM Maximo, BMC Remedy, Lotus Notes

Contractor

Nationwide Insurance - Columbus, OH -

2006-03 - 2007-08

• Worked as a consultant, to provide effective solutions at Customer Billing Systems in Billing division of Nationwide Insurance Co to support the integration initiative and conversion of billing for Nationwide (NI) Property policies from FPS to Billing Advantage.
• Supported the project besides coordinating System Testing Team, analyzing major Issues, providing strategically plan and resolutions and submitted business reports
Environment: COBOL II, JCL, DB2, VSAM, CICS, OS/390, TSO/ISPF, ChangeMan, Mercury QC.

Analyst Consultant

OPERS - Columbus, OH -

2005-09 - 2005-12

• Worked as an Analyst at Ohio Public Employees Retirement System of Ohio State Government in the Annual Statement MP Employer Matching Amount calculation change Project for year of 2006.

• Worked as Analyst in the Annual Statement OPERS Employees Contribution Rate Change by providing high level & detailed design, streamlined the system in robust way to accommodate the new changes
Environment: COBOL II, JCL,DB2 7.0, VSAM, OS/390, TSO/ISPF, SPUFI, ENDEVOR, QUICKEDIT, DCLGEN.

Project Manager

SBC - St. Louis, MO -

2005-02 - 2005-08

• Worked as Project Manager, has provided effective solutions to SBC the communication company for the project PICS/DCPR, an Application for ordering, provisioning, inventory and payment of bills
• Managed the Onsite and Offshore Team, Conducted JAD Sessions; Managed Scope, Schedule and Cost
• Managed Risks & Issues, Provided Weekly & Monthly reports, Achieved Prompt Escalations as needed
Environment: MS Project, VS COBOL II, JCL, DB2 7.0, VSAM, CICS, TSO/ISPF, SPUFI, ENDEVOR, FILEAID, FILENET/PANAGON, MS Visio 2000, AIX in RS/6000.

Sr. System Analyst

A.G. Edwards - St. Louis, MO -

2004-02 - 2004-11

• A.G. Edwards, the then more than 100-year-old & all time Fortune 100 company is now Wells Fargo
• Worked in the project, Gateway Initiative, a new core transaction processing system, BETA Systems, a third-party application service provider performing analysis, design, build & testing phase for modules called Positions, Balances & Balance info.
• Worked with Statement Processing Team in analysis, design that consolidates the customer's annual and monthly statement to do the Print and Mail Service.
Env: COBOL, UTL8, GLINK, SQL 2000, MS Access 2000, & IDS DB in BULL Mainframe and WinRJE2K.

Consultant

Qwest Communications, Inc - Omaha, NE -

2003-04 - 2004-01

The Q2O (Quote to Order) Project was done in XP (Extreme Programming) methodology, which is a software development methodology which is intended to improve software quality and responsiveness to changing customer requirements and the previous stage of Scrum, the agile framework.
Environment: MS Project, VS COBOL II, JCL, DB2 7.0, OS/390, SPUFI, ENDEVOR, FILEAID, FA4DB2, DB2 Store Procs in IBM 3090, DB2 Connect, XP Methodology.

Consultant

Southern California Edison - Irwindale, CA -

2002-08 - 2003-02

Release Manager

Ventro - Mountain View, CA -

2001-01 - 2002-07

Web Developer

Creditland.com   -   San Francisco, CA -

2000-03 - 2000-11

Sr. Programmer Analyst

Harris Bank/ALLTEL   -   Chicago, IL -

1999-04 - 2000-02

Programmer Analyst

State of Arkansas/TRW   -   Little Rock, AR -

1997-05 - 1999-03

Programmer

Microgiga Infotech Ltd   -   Mumbai, Maharashtra -

1996-07 - 1997-03

Assistant Consultant

Pentafour Software   -   Chennai, Tamil Nadu -

1995-05 - 1996-06

EDUCATION

Bachelor's