Gerald Reid
Project Integrator - Dept. Community Health

Atlanta, GA 30311
geraldreid38_pow@indeedemail.com - 678-325-0303

Willing to relocate to: GA - SC - NC
Authorized to work in the US for any employer

WORK EXPERIENCE

Project Integrator
Dept. Community Health - Atlanta, GA - 2016-06 - Present

Data Center
➢ Project Integrator for a large data warehouse and decision support system procurement and its associated Data Center deployment. Responsibilities involve facilitating and overseeing the implementation of a system solution which involves multiple parties and stakeholders.
➢ Serves as Enterprise Data System technical solution and system design/architecture SME and prepare documents including schematics and diagrams detailing solution as implemented.
➢ Responsible for deploying a Virtualized Cloud Computing Platform solution that contains the appropriate Infrastructure protection measures and safeguards to prevent the loss or unauthorized access, destruction, use, modification or disclosure of Federally Regulated State Data.
➢ Manages Security Plan which is based on NIST Security Standards pertaining to HIPAA, CJIS, and FTI Hosted Environments and includes Private Cloud Hosting, Data Segregation, Logical Service/Host Separation, Network Intrusion Detection and Prevention, Firewalls, Virus Protection, Security Updates and Patching of Virtual Machine Images.
➢ Review all project change requests, communicate them to all vendors and service providers, and ensure they are incorporated into the integrated project schedule.
➢ Acts as the liaison between Data Center vendors, service providers and integrators involved in the solutions implementation process.

Senior Technical Project Manager
AT&T - Atlanta, GA - 2009-08 - 2016-05

Technical Planning and Engineering
➢ Managed both permanent and temporary infrastructure and Voice projects within the Southeastern United States (Nine state region), with various technologies such as Small Cell, Voice over LTE (VoLTE), LTE, ETTCS, Distributed Antenna System (oDAS, iDAS and DOW), Cell on Wheel (COW) Cell on Light Truck (COLT) and Microwave. These projects were, AT&T sponsored; senior leadership requested or had an AT&T executive presence.
➢ Managed project teams remotely which consisted of: Construction and Engineering (C&E), Real Estate (Site Acq), Radio Access Network (RAN), Antenna Solutions Group (ASG) and Sales and Marketing.
➢ Communicated effectively with a varied group of technical (Engineering, OSS/BSS, Service Assurance, QA, Security), non-technical teams (Product Managers, Project Managers, Finance, Deployment Managers, Supply Chain), and vendor contacts.
➢ Assessed variances from the project plan, gathered metrics, and developed and implemented changes as necessary to ensure that the project remained within specified scope, time, cost and quality objectives and further defined the project requirements and schedules.

➢ Ensures adherence to quality standards and reviews project deliverables. Managed the integration of vendor tasks and tracked and reviewed vendor deliverables. Provided technical and analytical guidance to project team.

➢ Works closely with the Site Acquisition and Real Estate teams to ensure that leases, right of way documentation, work letters, surveys and drawings are completed and submitted according to City ordinances and guidelines.

Senior Project Manager

General Electric   -   Marietta, GA   -   2008-03 - 2008-12

Network Infrastructure (Contractor)

➢ Managed major Network Infrastructure upgrade for General Electric, Energy which included six campuses and hardware refresh of all Cisco networking equipment, cost approximately 7,000,000 dollars.

➢ Managed virtual team located in various parts of the United States.

➢ Apprised senior management of the progress of the projects through status reports, weekly Net meetings and executive sponsor updates.

Accomplishments:

➢ Managed a transport upgrade of various circuits, (T-1, DS3, and OC-48) to an OC-192 which saved the organization approximately 100,000 dollars annually and increased bandwidth by 50%.

➢ Prevented a cost over run on the project of approximately 5,000 dollars by redeploying the electrical contractor to resolve a power issue between the new equipment and the existing facility.

➢ Designed and deployed a new test lab with no capital outlay to the client.

Senior Project Manager, Telecom

Georgia Technology Authority   -   Atlanta, GA   -   2003-10 - 2007-07

Data Center

➢ Accountable for projects related to GTA's data center network infrastructure and customer call centers. Extensive experience in data center operations projects involving aspects of client/server upgrades, router/ switch upgrades, telecom/VoIP upgrades, and other devices.

➢ Relocated and built out Data Center for the state of Georgia which included network infrastructure cabling and hardware/software upgrades, cost approx. 5.3 million dollars.

➢ Relocation of the Network Operations Center for Georgia Technology Authority.

➢ Transitioned state agencies from a Frame Relay network to an MPLS (Multi-protocol Label Switching) network (approx. 2500 sites).

➢ Managed and selected vendors for supporting multiple Voice platforms (TDM and IP), hardware, software, and telecom including RFP and RFI creation and contract negotiation.

Accomplishments:

➢ Reduced the telecommunications budget approximately 750,000 dollars annually by negotiating a project with Georgia Public TV utilizing GPB's digital network.

➢ Saved the state of Georgia approximately 2 million dollars by successfully renegotiating the rate for carrier services from MCI/WorldCom.

Network Operations Manager

Cingular   -   Atlanta, GA   -   2002-06 - 2003-03

Manager of Network Operations

Sprint   -   Atlanta, GA   -   2000-11 - 2002-01

Network Engineer

PanAmSat/Intelsat   -   Ellenwood, GA   -   1999-08 - 2000-11

Network Engineer

BellSouth.net   -   Atlanta, GA   -   1997-07 - 1999-08

11 years Military Service in the United States Army

EDUCATION

B.S. in Networking and Cyber Security
Champlain College   -   Burlington, VT
2018

B.S. in Telecommunications Management
DeVry Institute of Technology   -   Decatur, GA

ADDITIONAL INFORMATION

• Results-oriented Project Management Consultant with extensive experience in the technology industry who is focused on creating and delivering strategic solutions that exceed client expectations. Highly skilled in Program and Project Management with the ability to motivate large, matrixed teams toward the successful attainment of corporate goals. Strong communication and collaborative leadership skills with a successful track record of overcoming cultural and geographic obstacles while managing multiple concurrent projects.

• More than 15 years' experience in Building Voice and Data Networks, managing Infrastructure projects to include: Fiber deployments (FTTCS), Small Cell, Distributed Antenna Systems (DAS), Data Center Buildouts and modifications, Network upgrades, Macro Cell builds and modifications, Mobile Telephone Switching office modifications (MTSO).

• Background includes managing the procurement process with mobility, networking, hardware and software companies such as: Ericsson, Alcatel Lucent, Nortel, Siemens, Motorola, Cisco, Juniper, Avaya, HP, IBM, Oracle, and Nokia.

• Excellent working knowledge of LAN/WAN networking (TCP/IP, DNS, DHCP, VLANS, IP Addressing, UDP, MPLS and Security), IP Networks, Routers, Switches, Firewalls, DMZ, Linux, VM Ware and AWS.

• Project Management experience in the public/private sector dealing with Requests for Proposal (RFP) Requests for Information (RFI), Requests for Qualifications (RFQ) and Statements of Work (SOW), Rough order of Magnitude (ROM).

• Training includes Cyber Security, Certified Information systems Auditor, Certified Cloud Security Professional, Certified Information Systems Security Professional and Project Management Professional.

• Experience managing both Opex and Capex projects with budgets up to 22,000,000 dollars while ensuring that all costs and timeframes were managed to the approved budget/forecasts.

• Manages the performance of employees by clearly defining team member responsibilities, empowering team members to fulfill their responsibilities and supporting their efforts to do so, tracking progress and providing feedback, and holding team members responsible for meeting agreed-upon goals.

• Responsible for successful end to end project execution by formulating and executing project plans including development of scope of work, risk assessment and mitigation planning and issues management, utilizing Agile and Waterfall methodologies.

• Ensures that the project team understands the business benefits of the project and connects the projects to the broader organizational goals.