Dhananjay R Nagarkar, PMP, ITILV3, CSM , CSPO, EMBA (expected 2017)
Contact # Cell- 978-549-3598, Email ID: dhananjay.nagarkar@gmail.com,

17 years of recognized technical and project management skills, resource management skills, consistently delivering complex, large-scale projects in conformance with business needs and ROI goals. Additional areas of expertise include:

- o Software Product (COTS) Implementation, Technical Process Analysis & Redesign , Agile and Staged Delivery- Project Management & Tracking , Change management, Budgeting & Planning
- o QA I and applications lead experience
- o Client and Vendor – Resources management experience
- o SOW/ RFP experience.
- o Willing to travel 100%
- o Direct resource management experience
- o Management of Vendors, Cross-Functional Teams , System Solution Architectures , Cost & Resource Estimates, Off shore – On shore technical teams
- o Project & Delivery Methodologies, Change Control Management, Project Risk & Scope, QA plans, Project/Program coordination, resource allocation/forecasting.
- o Prior Technical hand on experience.
- Extensive Professional Services experience in client facing IT project management role , and Product implementation experience of 14 years (State & Local) sectors

Core Skills:
- Project Management
- Vendor Management
- Off Shore Management
- J2EE/Java Management
- BI/Data Warehouse Reporting
- System and Database conversions
- COTS Implementation
- Business Analysis
- People Management experience of 8 years

Certifications:
- Project Management Professional (PMP)
- ITIL Foundation Certification V3
- CSM-Scrum Certification

Certified Scrum Product Owner (000409146)

EDUCATION AND TRAINING

- BS in Electronics and Telecommunications Engineering
Mumbai University, India
- EMBA – Strayer school, JWI (Expected 2017)

Management Software:
Microsoft Office suite-MS-Project, MS-Excel, MS-PowerPoint, and MS-Word

Technology:

Java/J2EE	Java Server Pages (JSP)	Enterprise Java Beans (EJB)	Java Struts Framework
Java Script	HTML/DHTML	.Net	Informatica ETL
OOP	MS-Front Page	UML	RUP
SQL	WSDL	C/C++	XSLT
Oracle	MS-Access	MS-SQL Server	MS-Project Server
Web Logic Server	SOAP	EDW	Visual Basic 6.0
Cognos BI Reports	Crystal BI Reports	SOA	Clear Case
MS-Office Suite	MS-Project	MS-Visio	MS-Word
Unix/Unix AIX	Linux	PeopleSoft CRM	MS-Windows n/x
HL7	EDI	XML	Tibco
PL/SQL			

Professional Experience:

Cell Signalling Technology (A Biotech company)
        Sept2016-Present
Major Accomplishments:

- Currently leading and managing multiple (seven to eight) Application, and Infrastructure Ecommerce Projects.
- Managing Internal and Vendor IT technical resources- DBAs, TAs, Developers on key data migration (ETL), and portal projects.
- Responsible for PMO processes.
- Responsible for Project / Program management PMO, Vendor management, and resource planning needs for pa portfolio of projects (hardware + Software)
- Managing Migration of existing Oracle DB, and Jira into Cloud EC2 (AWS).
- Responsible for producing weekly status reports at program and project level for C Level.
- Responsible for managing resources on projects (People Management)

Healthcare (client – Tufts Health Plan, Watertown, MA)
        June2015-Present
Senior IT Technical Project Manager for CGI
Major Accomplishments:

- Currently leading and managing multiple (seven to eight) technical project requirements-from project inception to closing in line with ROI goals.
- Responsible to manage technical (DBAs) teams in both Waterfall and Agile-Scrum environments. Supporting Oracle, Integration (Tibco), JAVA based Web portals, Data Migration, Finance ERP packages.
- Managed, and created business requirements for multiple projects. Managed and allocated technical team resources consisting of solution architects, Data Modelers, technical analysts, ETL Developers/Leads to deliver mission critical data migration projects related to health care claims, enrollments commercial, and Medicare Enterprise.
- Data ware housing projects to meet the reporting and business intelligence needs of internal and external customer.
- Lead the team on claims (837 P, I), Enrollment (834) , Medicare /Medcaid regulated CMMI level 3 , and also EDI related projects to deliver on time and within budget.
- Responsible to manage and creation of the project scope, business requirements, project budget, resource allocations, including assistance with the business case, project estimates, and management to the approved spending's of the allocated project budget.
- Forecast resource allocations for 30-60-90 days based on multiple project needs.

Raytheon Business Service Group (client)   **September 2014-March 2015**
Senior Project Manager/Business Analyst
Major Accomplishments:

- Lead a team of senior DBAs, Technical data analysts, Modelers and ETL developers to successfully deliver mission critical data migrations for 200 complex sources – Siebel, SAP ,Lotus Notes , Flat files into a single target system Enablon (SQL server 20212 target system) based system within the scheduled time and allowable budget, in conformance with ROI goals using agile Scrum methodology .
- Established effective communication for the department with consistency across development and business management. Presentations, recommendations and updates provided regularly to the Director office. Managed and led a total of 36 technical resources - on shore/offshore resources effectively based on work and budget demands.
- Performed monthly evaluations for my team.

HP Enterprise Services LLC (State and Local departments- Professional services team)
July 2011-September 2014
HP Enterprise Services, LLC provides information technology (IT) outsourcing services, including infrastructure and application modernization services.

Senior IT Technical Project Manager
Major Accomplishments:

- Built a technical team of back end Java/Unix, integration (Tibco) and Oracle team and mentored them successfully to implement Edifecs product HTM Claims engine (Health Transactions Manager) for client Cigna within the ROI goals of the client.
- Assisted my director with preparation of RFPs and SOW for various project proposals.
- Worked directly with Vendor (Edifecs) to ensure they delivered the weekly releases as per Service Level Agreements / SOW to my technical team to deploy critical software patches on Client servers.
- Was responsible for quarterly performance reviews of nearly 40 technical resources reporting to me on several key projects,

- Lead a Technical team of PeopleSoft developers to develop a robust HR system for HR field coordinators.
- Mentored the team by guiding them during issues to stay calm and get things done on schedule.
- Successfully got my technical team to complete 4010 to 5010, ICD 9 to ICD 10 upgrade in the given stipulated mandated time.
- Built a team of 36 technical resources comprising of DBAs, data analysts, business analysts and ETL developers to deliver critical data ware house project for State of South Carolina (Child Welfare Systems)
- Provided weekly status to C level executives on all projects.
- Provided Key monthly metrics and ensured they were within the set goals , to C level executives for reporting.
- Rescued the project (project assigned at 56% behind schedule) with the implementation of Agile Scrum Management. Improved team performance, currently 7 % behind schedule and on track to total project recovery.
- Supported Scrum Masters by facilitating the definition of product backlog items through research and participation during user support sessions. Researched product backlog Items to identify and document market requirements, user stories and design specifications.
- Worked with business users and 3rd party vendors to gather detailed business requirements. Wrote business requirements, led requirements walk-through sessions, and mediated change requests, managed releases and deployment phases.
- Authored, and executed, quality assurance (QA) test plans and user acceptance test (UAT) plans. Supported business subject matter experts (SME) throughout the project life-cycle.
- Recognized by client and service provider for managing a mission critical .NET application. Delivered this implementation on schedule and at desired quality.

Fallon Community Health Plan [FCHP.org]   **November 2010- June 2011**
Fallon Community Health Plan is a not-for-profit health care services organization.
Delivery Project Manager/Business Analyst
Major Accomplishments:
- Managed requirements and project plan for delivering Health Care regulatory data interface extracts and reporting. This work was performed in Crystal, Excel, and Cognos reporting environment.
- Also worked with 3rd party Vendors to get them onboard that involved EDI work.
- Supported Web related projects for FCHP Marketing team including 837-Claims, 835-Reimbursement, 834-Enrollment.
- Successfully completed major projects e.g. (CATASYS) and responsible for end to end requirements gathering and development of the project charter definition. Assisted in the UAT and Quality Assurance efforts.
- Conduced Joint Application Development (JADs) with stakeholders to accurately define development strategies for assigned projects.
- Managed plans for business analysts to define User Guides, Help Guides, and Training Guides. Provided training to clients on the Trizetto Claims entry front end UI.
- Acted as SME for projects and defined Use Cases and Use Case realization diagrams - using UML and Visio tools.

Simplex Grinnell/Tyco Safety   **April 2010-November 2010**
Simplex Grinnell is a leader in safety and property protection software.

Technical Project Manager

Major Accomplishments:
- Managed and defined a project road map plan-setting a realistic project schedule to support a complex application Workflow project. This effort automated HR functionalities.
- Worked directly with client coordinator to understand business (HRIS) needs and define the HR planning. Provided project scope and WBS for HR/Compensation project to support a PeopleSoft 9.0 application. This effort enhanced HRIS functionalities for the company PeopleSoft-Self-service web portal.
- Defined and managed HR requirements, with the process model using Visio for delegation of Workflow. Documented good infrastructure practices for HR data security. Developed Change management/communication plans along with a Risk management plan.

Verizon Business Technology Group   **November 2001-July 2009**
Verizon is a global communication and network security solutions partner.

IT project manager- Professional Services team
Major Accomplishments:
- Progressed from Java Developer position to technical team leader, to senior business analyst and finally senior project manager-while supporting a range of web application development and infrastructure support efforts.
- Managed onshore and offshore resources-across multi-cultural boundaries-with a distinguished record with achieving maximum team efficiency and productivity.
- Core member to Verizon's Infrastructure management team. Recognized seven times (seven awards) as top technical project manager in the Verizon organization.
- As a project manager I supported major clients, e.g. Allstate, Nissan, US Federal Contracts, and State of California. Ensured assigned parts of the project were kept in alignment to support PMO (Project Management Office) team.

Education:
Bachelor of Science, Electronics and Telecommunications Engineering, Mumbai University
EMBA- Strayer school (expected completion 2017_

Awards and Recognition:
HP Enterprises-four time recognition for superior delivery performance
Verizon-Seven time award winner as top technical project manager