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## Praveen Kanumuri

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### Experience Summary

- **18+ Years** of experience in Information Technology, which includes Cloud Development, SQL Server Database Administration, Software Application Development and implementation of various Back-end, Client-Server and Web Applications in Windows and Unix Platforms.
- **3+ Years Salesforce.com platform** Experience in Administration/Development. Salesforce certified **Application Architect, Administrator, Advanced Administrator, Platform Developer I, Platform App Builder, Sharing and Visibility Designer, Data Architecture and Management Designer.**
- PMI certified **Project Management Professional (PMP)**
- Extensive experience in analyzing organization processes, converting business workflows into exact Salesforce.com workflows and configuring Salesforce.com to meet business requirements.
- 11+ years Experience in designing and implementing **BI and Data Warehousing** solutions with Microsoft SQL Integration Services (SSIS), Analysis Services (SSAS), Reporting Service (SSRS) and as a **SQL Server DBA**
- Highly skilled in **ETL data migration** between various data sources.
- 14 years of experience as back-end developer using **SQL Server and Oracle**
- 5+ years experience in writing **PERL scripts** on Unix Platform
- 5+ years of web development experience using **.net Technologies**
- Extensive **Project Management** Experience from initiation to implementation. Experience in planning, co-ordination, status reporting of projects and managing resources, change requests, and training clients on newly implemented technology.
- Experience in creating detailed process documentation and deployment process
- Experienced on different Operating Systems like HP-Unix, Sun Solaris and Windows platforms.

- Strong expertise working with offshore teams globally.
- Excellent leadership and Interpersonal skills. Team player with ability to work effectively with all levels of organization and individually as well

## Education

- BE in Engineering, Osmania University, India - 1996
- MS in Engineering, Ohio University, Ohio, USA - 1998

## Certifications

- Salesforce Certified Application Architect
- Salesforce Certified Administrator
- Salesforce Certified Advanced Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform App Builder
- Salesforce Certified Sharing and Visibility Designer
- Salesforce Certified Data Architecture and Management Designer
- Certified Project Management Professional (PMP)

## Citizenship

- USA Citizen

## TECHNICAL SKILLS

<b>Salesforce</b>	Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, VisualForce Pages / Components, Workflow & Approvals, Reports, Dashboards, Case Management Automation, Custom Objects, Force.com, Force.com CLI, Force.com IDE, Apex Data Loader, AppExchange
<b>Database:</b>	SQL Server 2000, 2005, 2008 R2, 2014, ORACLE 7.*, 8.*, 9i, MS Access, MySQL
<b>Languages:</b>	APEX, JavaScript, VBScript, PERL, HTML, SQL, T-SQL, PL/SQL, C
<b>. NET Skill Set:</b>	.NET Framework and Common Type System, ASP.NET, ADO.NET, .NET Class Libraries, Web Services
<b>Internet Tools:</b>	HTML, XML, DHTML, ASP 2.0/3.0, ASP.NET, JavaScript 1.3, VBScript, CGI, PERL, PHP, CSS, Cold Fusion, Java
<b>Project Management Tools:</b>	MS Project, Mavenlink
<b>Tools:</b>	Visual Interdev 6.0, Visual Studio 2005/2008, BIDS, Visual Studio.Net, SSMS, BIDS, Visual SourceSafe, Visual Basic, Visual Basic.NET, ER Win, Front Page 2002, IIS 4, 5, 6 , Visio, Acrobat Distiller 6.0, SQL Compare, SQL Profiler, DTS, Tidal™ Enterprise Adapter for Microsoft SQL Server™ DB, SQLite backups, SQL Compare, Secure FTP
<b>Reporting Tools:</b>	SSRS, iDashboards, Crystal Reports 5.0/6.0/8.5/XI, Crystal Reports.NET, Access Reports 2.0/7.0, Actuate Reporting Tool, Pdf Lib for Perl and ASP.
<b>ETL:</b>	SQL Server Integration Services (SSIS), Data Transformation Services (DTS)
<b>BI Tools:</b>	SQL Server, SSIS, SSAS and SSRS
<b>Data Modeling:</b>	Erwin 3.5/4.0, Visio
<b>Microsoft Technologies:</b>	Microsoft Transaction Server (MTS), COM/COM+, IIS
<b>Scheduling Tools:</b>	Platinum Autosys, Windows Task Scheduler
<b>Office Tools:</b>	MS Office, Eudora, Visio, Photoshop, Acrobat
<b>Operating System:</b>	Unix(SunOS, IRIX), Linux, Windows

## PROFESSIONAL EXPERIENCE

### Client: Detroit Wayne MHA

Oct 2013 - Present

Lead IT Consultant - Salesforce Administrator, Developer/Project Management

#### Salesforce Administration/Salesforce Developer

- Enhanced the security in compliance with organizational needs by configuring profiles, user accounts, organization wide defaults, sharing rules and roles, Public Groups.
- Data Modeling with Standard & Custom objects, lookup and master detail relationships.
- Created and Configured Tabs, Page Layouts, Search Layouts, Record Types, Related Lists, Field Dependency, Validation Rules, Formula Fields
- Automated business process with Email Templates, Workflows, Workflow Actions and Approval Process, Process Builder
- Used Salesforce Data Migration tools like Apex Data Loader and Custom Import Wizards.
- Created various Reports and Dashboards and Configured Report Folders for different user profiles based on the need in the organization.
- Create/setup Sandbox for user testing and migrate code from development org to other sandbox and production orgs, and vice versa using Force.com IDE., Preparing and Deploying Change Set to and from Sandbox in to Different Orgs.
- Set up of Salesforce Partner Portal.
- Installed managed and unmanaged App Exchange packages and tested if they meet organization needs. Proficient in integrating and launching numerous features and apps including: Salesforce1 (mobile), Forecasts, Communities, Experian Data Quality, Account Hierarchy, DocuSign, DropBox, Conga, GeoPointe, Cloudingo, DupeCatcher, Lightning Experience
- Designed and developed web services to integrate Salesforce with different external system
- Used Salesforce.com developer toolkit including Apex Classes, Controllers and Triggers, Visualforce, Force.com IDE, Migration Tool, Web Services API.
- Developed apex custom controllers and extensions along with Visualforce pages for better UI and functioning.

#### Project Management

- Work with management and facilitate business development discussions with business users to identify opportunities to utilize SalesForce.com and improve business processes
- Actively participated in Business System Requirements gathering meetings with business users, management, systems analysts and development teams, documenting the functional and non-functional requirements, authored or co-authored several software design specifications related to major functionality requirements and various change requests
- Lead technical requirement sessions to Identify requirements, created technical documents, training plans, materials, and documentation for users and coordinate new user and ongoing training sessions via webinar or in person.
- Responsible for managing the project from project initiation, scoping, estimation, resource planning, task assignment, issue management, change management through to production release status tracking and reporting to the senior management team

**Client: County of Wayne/Strategic Staffing Solutions**

**Jun 2005 - Sep 2013**

**Roles: Project Manager/SQL Server DBA/BI Developer**

**Project Management**

- Involved in Project management and setup of new Database Servers and Data center migrations.
- Enterprise Data Integration: Planning and defining strategic approach to systems integration and enterprise data repository and electronic data interchange.
- Worked with various levels of management to plan, develop, and implement Data warehouse strategies to provide for the integration of data from many source systems
- Lead team in the development of Reporting System for Agency
- Articulated project goals and scope, translated business needs into technical terms, prepared detailed work breakdown structures (WBS) and instilled shared accountability for achieving project milestones.
- Resolved numerous project issues including staffing shortages, tactical matters, scope creep and divergent business and user needs.

**SQL Server DBA**

- Responsible for Providing fast paced DBA support for production, development and testing environments.
- Designed physical and logical database models
- Scheduling and monitoring SQL server agent jobs and Database Maintenance process in production and internal environment.
- Setting up and maintain Replication, Mirroring and Log shipping.
- Upgraded servers from SQL 2000 to SQL 2008 R2
- Captured and analyzed the long running stored procedures using SQL Profiler and tuned the same to improve application performance.
- Involved in Performance tuning of the database, troubleshooting, managing the use of disk space (capacity planning), memory and connections.
- Created jobs, alerts, logs to monitor the critical errors.
- Daily monitoring of the database performance and network issues.
- Security Implementation and Administering of SQL servers by creating users, logins with appropriate roles, dropping and locking the logins, monitoring the user accounts, creation of Groups, Granting the Privileges to Users and Groups. Strong passwords, cross database ownership, Encryption, roles and groups, permissions, Distributed queries, Guest and Service accounts
- Scheduled Jobs to run SSIS packages and stored procedures during night time to feed system for fresh day data.
- Created trace in SQL Profiler for Performance tuning on stored procedures and Scripts.
- Configured SQL mail agent for sending mails upon package deployment.

**BI Developer**

- Created various complex T-SQL Queries, Stored Procedures, Views, Cursors and User Defined Functions to implement the business logic.
- Provided Database architecture design, implementation strategies for SSAS OLAP platforms
- Performed Data modeling and Data Transformation and Loading (DTL) with a focus on SQL SERVER ETL FRAMEWORK (SSIS).
- Created Logical and Physical design of the data warehouse and Operational Database Store (ODS) in SQL Server 2008.

- Used Event Handlers and logging for Exception Handling in SSIS packages.
- Created Data Warehouse schema to deploy fact and dimension table and defined Referenced relationships with the measure groups and fact tables.
- Created and deployed cubes in star and snowflake schema. Performed and worked with dimensions, measures, generating KPI, MDX queries.
- Transformed complex business logic into Database design and maintaining it by using SQL objects like Indexes, Views, Stored Procedures, Triggers, User Defined Functions, and Jobs. Extensively used Joins and sub-queries for complex queries involving multiple tables from different databases.
- Involved in performing incremental loads while transferring data from OLTP to data warehouse using different data flow and control flow tasks in SSIS.
- Lead team and creation of **Reports** and **Dashboards** and business critical **KPIs** using **iDashboards**
- Developed on-demand and scheduled reports for business analysis for management decision using **Excel Pivot**.

**Environment:** Windows 2000/2003/XP, SQL Server 2000/2005/2008R2, SSAS, ASP.Net, VB.Net, ASP, VB, JavaScript, VBScript, HTML, SSRS/Crystal Reports 8.5/XI, MS Access, Data Transformation Services, SSIS, EDI, Visual Studio 6.0, Visual Studio.NET, MS Project, iDashboards

#### **Client: MSX International**

**May 2000 - May 2005**

**Sr. Programmer-Analyst/Software Programmer**

#### **Project 1: Blueoval/Lincoln Mercury Elite - [2004 - 2005] - Client: Ford**

- Blueoval/Lincoln Mercury Elite is a program to evaluate dealers for highest standards of customer satisfaction. The system consists of Call Center application to evaluate the dealer based on calls made to sales and service customer for feedback, RO Scanning application to scan the dealer Repair Orders, Evaluation Requests and Results process to process the requests received from ford and send the results back, Results PDF process to send the pdf reports of the completed evaluations to ford, Onsite Evaluator Tool for onsite evaluations and Project Tracking for internal use.
- Involved in the design and development of the database for Reports, Evaluation Requests and Results process, developed a windows console application using VB.NET and Crystal Reports.NET to generate pdf reports, developed a web service to upload and process XML file generated after completing certification process, created stored procedures, functions, packages and views to handle Imports, Outputs and Reports, developed PERL scripts to upload data, apply business logic and automate jobs.
- **Environment:** Windows 2000, Oracle 7.x, 8.0, ASP.NET, VB.NET, Crystal Reports.NET, PERL 5.0

#### **Project 2: B2B Buyer - [2003 - 2004] - Client: Ford, Visteon, Jaguar**

- B2B Buyer is a centralized system for third party procurement. This System has customized logic based on the Supplier Business Rules. It supports procurement of contract labor and professional services for various clients like Ford US/UK, Volvo, Jaguar. The system has multiple web servers and interfaces multiple database instances and has a widely distributed architecture.
- The application was built upon a three-tier, object-oriented model using ASP as Presentation Layer, VB Components for implementation of business logic and Oracle at the back-end.
- **Environment:** Windows 2000, Oracle 7.x, 8.0, ASP3.0, VBScript, JavaScript, Visual Basic 6.0, COM+

#### **Project 3: Delphi Techcentral Enterprise Staffing System - [2001 - 2003] - Client: Delphi**

- TechCentral is a web-based system for the procurement and management of contract personnel services for Delphi. The system is created to assist Delphi Management in locating the suitable contract personnel candidates at competitive prices from numerous suppliers.
- The application was built upon a three-tier, object-oriented model-using ASP as Presentation Layer, VB Components for implementation of business logic and Oracle at the back-end.
- **Environment:** Windows 2000, Oracle 7.x, 8.0, ASP3.0, VBScript, JavaScript, Visual Basic 6.0, COM+

**Project 4: General Motors Retail Marketing Services [2000 - 2001] - Client: General Motors**

- The system supports the GM dealers for relationship marketing to the automotive customers through the customer contact system.
- **Environment:** Windows NT/2000, Oracle 7.x, 8.0, Perl, ASP3.0, VBScript, JavaScript, Visual Basic 6.0, Visio 5.0, iDashboards

**Project 5: Fleet Central Billing [2001] - Client: Ford Motor Company**

- **Environment:** Unix, Oracle 7.3, PERL

**Project 6: W2C [2001] - Client: Ford Motor Company**

- **Environment:** Windows NT/2000, Oracle 7.x, 8.0

**Project 7: RiceCohen Job board [2001] - Client: RiceCohen International**

- **Environment:** Unix, PHP, MySQL

**Project 8: Enterprise Imaging Online Order Entry System [2000] - Client: Ford Motor Company**

- **Environment:** Windows NT, MS SQL Server 7.0, ASP3.0, VBScript, JavaScript, Visual Basic 6.0, MTS

**Project 9: Home Network Online [2000] - Client: Home Network Online**

- **Environment:** Windows NT, Javascript, HTML

**Client: Ford Motor Co/ TAC Automotive Group**

Jul 1998 - May 2000

Programmer/Analyst

**Project 1: Post Entry Electronic Reconciliation System**

- **Environment:** Unix, Oracle 7.3, PERL/CGI, JavaScript, HTML

**Project 2: NAFTA Certificate of Origin**

- **Environment:** Unix, Oracle 7.3, PERL/CGI, JavaScript, HTML

**Project 3: Harmonized Tariff Scheduling System**

- **Environment:** Unix, Oracle 7.3, PERL/CGI, JavaScript, HTML

**Project 4: Customs On-line Management Process and Library (COMPLY)**

- **Environment:** Windows NT, Visual Basic 4.0, Crystal Reports, Oracle 7.3, PERL

**References: Available on Request**