

Clifton Hill PSM, CSM, SPC4, SA, SSM Public Trust/State Clearance

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https://www.linkedin.com/public-profile/settings?trk=d_flagship3_profile_self_view_public_profile

<http://theagileist.net>

SUMMARY

Agile Coach & Engineer

- 10 combined years of successful Agile Delivery
- Successfully coached and mentored multiple Agile/Scrum Teams
- Developing a web-based Agile interview and training site
- 7+ year successful veteran of Agile OCM/all levels
- Agile Engineer leading multiple BPM and Cultural Change Projects
- Firsthand experience working with Scaled Agile Framework Transformations
- Extensive knowledge of best Agile development practices including; XP, TDD, FDD
- Good working knowledge of Lean practices in Agile Software Delivery
- 10 years working on cutting edge of Agile Transformations
- Custom, Hybrid Agile SDLC Development
- 16 years as a Change Agent inclusive of all SDLC Management levels
- 8+ year veteran of Backlog Refinement at Portfolio, Program and Team levels
- Trusted, accomplished C-level advisor for federal, state and municipal governments
- Successfully transformed programs with 1,000 + employees
- Key Note Speaker on Agile process improvement (e.g. State Conferences)
- Previous Baltimore Mayor's Commissioner

KEY AREAS

| | | |
|------------------------|----------------|-------------------------|
| Agile BPM Solutions | Agile Coaching | Scrum |
| Mobile/Web Development | DevOps | Enterprise Architecture |

EDUCATION

Johns Hopkins University; Data Science Practitioner (DSPC) Pending
Scaled Agile Academy; SPC4, SA, SSM
Scrum.org; PSM
Scrum Alliance; CSM
University of Georgia; M.Ed.
University of West Georgia; BA

PROFESSIONAL AWARDS AND AFFILIATIONS

Citizen Citation - Mayor of Baltimore
Baltimore Mayor's Commission
Project Management Institute

PROFESSIONAL PRESENTATIONS

Georgia Workforce Development Association; State Conference
Baltimore Mayor's Commission; Forums for Agile Business Practices
Maryland Workforce Development Association; State Conference

PROFESSIONAL EXPERIENCE

NASA = SPX RIT

Agile Coach for Cube Satellite Construction - Rochester, NY

2017 - Present

Providing Agile Coaching for iterative development of Cube Satellites and Launch.

<http://spx.rit.edu/>

OCIO for STATE OF MARYLAND

2016 – 2017

Senior Agile Coach and Value Stream Engineer – Crownsville, MD

Mr. Hill is currently providing full-enterprise level Agile Coaching and VSE services to The State of Maryland Office of IT Services through ASSYST that include providing advisory services to the CIO, Deputy CIO and the Enterprise Portfolio Management Office (EPMO). Coaching Scrum/SAFe/Kanban and assisting with development of the State of Maryland SAFe/Agile development transformation.

<http://doit.maryland.gov/SDLC/Pages/agile-sdlc.aspx>

- Management services on an enterprise level transformational initiative
- Participation in standing up the EPMO State of Maryland, Agile Transformation initiative
- Providing enterprise, program and team level coaching
- Building Scrum development teams and increasing sprint velocity
- Facilitation of VersionOne Training and Development
- SAFe VSE services on a transformational initiative
- Kanban coaching
- Scrum-based development services
- Re-engineering on all levels of SDLC including governance
- Hosting and Coaching of Pre and Post PI Planning
- Development of a PI input process and PI planning cycle, sprint and PI retrospectives
- Enterprise-level Integration of agile processes
- Re-engineering of portfolio and WSJF process

NORTHROP GRUMMAN/SOCIAL SECURITY ADMINISTRATION

2016

Senior Agile Coach – Washington, DC

Mr. Hill is currently providing full-enterprise level Agile Coaching and Engineering services to the Social Security Administration through Northrop Grumman Corporation that include providing advisory services to the SSA Agile Transformation team and the office of the CTO. Coaching Scrum/SAFe/Kanban and assisting the further development and refinement of the SSA Hybrid Agile Framework (Life Cycle).

<http://ssa.gov>

- Management services on an enterprise level transformational initiative
- Participation in standing up the Agile Resource Center and SSA Community of Practice
- Providing enterprise, program and team level coaching
- Building Scrum development teams and significantly increasing sprint velocity
- Facilitation of VersionOne Training and Training Development
- Scrum/SAFe/Kanban coaching for Government Services
- Scrum-based development services
- Re-engineering of multiple workflows
- Re-engineering on all levels of SDLC including governance
- Management services on a transformative program/project with over 3,000 participants

INTELLECTUAL CONCEPTS

2012 – 2015

Senior Agile Coach and Engineer – Washington, DC

Mr. Hill successfully provided Scrum/SAFe/Kanban coaching services for program applications development. Additionally, Mr. Hill assisted with Agile/Lean Business Transformation.

From the position Mr. Hill worked on multiple business/federal engagements with multiple cross-functional, multi-agency teams. The primary engagement included: Portfolio Kanban; scaling Scrum/program level. Mr. Hill assisted with agile development of multiple products including integrated, SharePoint tools for interfacing client services. Mr. Hill also conducted analysis of multiple use-cases and assisted with development and implementation of multiple shared-services (virtually-hosted) inclusive of SharePoint Virtual Portal Front Accessible Service Solutions. Additionally, Mr. Hill led the development of a CMS solution for Enterprise Level use.

<http://www.intellectualconcepts.net>

- Management services on multiple transformational and development initiatives
- Successful Agile Consulting for multiple clients including: TCS and Reel Sonar
- Building Scrum development teams and significantly increasing sprint velocity
- Scrum/SAFe/Kanban coaching for Government Services focused deployments
- Re-engineering of multiple workflows/business processes
- Management services on multiple transformational and development initiatives
- Successful Agile Consulting for multiple clients including: TCS and Reel Sonar
- Building Scrum development teams and significantly increasing velocity and cadence
- Integration of agile processes

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT /OCIO

2012 - 2013

Agile Coach & Engineer (Consultant) - Washington, DC

Mr. Hill assisted HUD's Office of the Chief Information Officer (OCIO) with the implementation of a change initiative that resulted in the development of the Hybrid Agile framework; PPM V2.0. The project tool reduced infrastructure and significantly improved performance metrics thus substantially improving outcomes and reporting. PPM V2.0 is a transparent process used by HUD at the enterprise level for planning/implementation of all IT projects.

http://portal.hud.gov/hudportal/HUD?src=/program_offices/cio/ppm

- Project lead on a large-scale and enterprise-level, agile engagement
- Development of a transformative federal government, enterprise-level process
- Procedure management on a large-scale, Enterprise-level project
- Re-engineering and standing-up of the OCIO PMO workflow processes
- Re-engineering the OCIO BPM & PMO governance to include agile development

INTELLECTUAL CONCEPTS, LLC**2011 – 2012****Scrum Master - Atlanta, GA**

Mr. Hill provided Scrum Master services on multiple engagements including web-portal projects and HR CRM initiatives.

<http://www.intellectualconcepts.net/>

- Servant leader for multiple Scrum teams
- Evaluation of workforce planning
- Evaluation and development of Scrum teams
- Facilitation of all Scrum Ceremonies
- Participation in Scrum of Scrums

SUMESHCO – NATIVE AMERICAN TRIBAL CORPORATION**2011 – 2012****Senior Agile Consultant & Product Owner- Spokane, WA**

Mr. Hill provided market research through product development in respect to providing robust solutions to Indian Health Services (IHS) medical facilities.

<http://sumeshco.com/capabilities/>

- Development and execution of market research
- Facilitation of sprint planning and product backlog refinement
- Recommendations for Agile solutions
- Stakeholder engagement

U.S. NUCLEAR REGULATORY COMMISSION (NRC)**2008 – 2012****Agile Project Management, Facilitation & Planning - Rockville, MD**

Mr. Hill provided project management services to the NRC. Among other accomplishments, the four year project created personnel rotations and cross-functional, engineering/administrative teams resulting in the NRC receiving a #1 ranking in the Office Personnel Management (OPM) Federal Employee Viewpoint Survey.

<http://www.fedview.opm.gov/2012/Reports/Ranking.asp?HCAFF=KM>

- Evaluation of organizational readiness
- Management of a medium scale project
- Development and facilitation of strategic planning
- Development of project budgets and pricing
- Procurement and management of project personnel

OPERATION LIFE TRANSFORMED (OLT) – INOVA M2M**2009 – 2011****Agile Project Management - Woodbridge, VA**

Mr. Hill assisted OLT with a Salesforce Enterprise implementation. Additionally, Mr. Hill assisted OLT with the development of an integrated, cloud-based workforce development platform and Learning Management System for the purpose of Virtual Career Development.

<http://www.militarytomedicine.org/>

- Development of lightweight business plan and project roadmaps
- Stakeholder engagement
- Development of LMS
- Development of streamlined, portal & pipeline for recruitment services

PEARL INTERACTIVE NETWORK**2007 – 2011****Organizational Consultant/Program Management - Baltimore, MD**

Mr. Hill assisted Pearl Interactive Network (PIN) with research and development of successful implementations of more Agile services for the purpose of expanding service-base into larger markets. PIN is a socially conscious business providing creative workforce solutions for employing disabled and homebound, employees.

<http://pinsourcing.com/>

- Provided resource development and procurement
- Provided facilitation services for major state/federal agencies
- Organizational assessment and development of strategic roadmap
- Provided Agile development services for workforce planning software
- Assisted with business development that led to Fortune 500 Business
- Developed multiple services for several, complex initiatives

HGM MANAGEMENT AND TECHNOLOGIES**2007 – 2009****Director, Organizational Change Consulting - Washington, DC**

Mr. Hill provided full PMP services to the federal government and DC Mayor's Office.

<http://www.hgmteam.com/>

- Provided organizational development services to the NRC
- Provided change management and business development consulting
- Led the team working on the development and implementation of the Medicare Infrastructure Grant for the Washington, DC Mayor's Office

BALTIMORE CITY MAYOR'S OFFICE – U.S. Department of Labor**2003 – 2007****Program Development (Agile) - Baltimore, MD**

Mr. Hill provided program level development services to Social Security/Department of Labor through the Baltimore Mayor's office for Agile development of integrated service centers for the purpose of process improvement.

<http://www.oedworks.com/>

- Evaluation of organizational readiness
- Development and facilitation of strategic and PI planning
- Procurement of accessible hardware and software
- Development and implementation of training
- Agile Development of customized work stations

UNIVERSITY OF GEORGIA – BUSINESS, FAMILY CONSUMER SCIENCES**1997 – 2001****Adjunct Faculty - Athens, GA**

Mr. Hill co-directed state-wide research and facilitated workforce development.

<http://www.fcs.uga.edu/i added>

Accomplishments:

- Coordinated multi-project research initiatives
- Assisted with transition of State of Georgia Consumer Services
- Evaluated work settings throughout the state and researched global best practices
- Evaluated existing work-center technologies
- Developed technology upgrades and recommendations