**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Steven Bynum\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

7125 Cove Pl, Tampa, FL 33617 • 813-293-6232 (cell) • steven.bynum.career@gmail.com

**PROFESSIONAL SUMMARY**

* Computer consultant engineer with more than 18 years of experience in planning, developing, and implementing software.
* Extensive experience in COBOL, CICS, JCL, DB2 SQL, and proficient in ServiceNow, web services, Agile & Scrum Methodology.



**Employment**

Verizon, Tampa, FL 04/2000–05/2017

***Consultant-System Engineer III***

Mainframe Cobol- Senior Analyst

* Participating in all phases of the software development lifecycle Mainframe COBOL/CICS application
* Analyzing, identifying, and remediating applications to streamline them and reduce operational costs
* Ensuring quality, security, and compliance requirements are satisfied
* Managing development projects, which involves working with stakeholders to gather requirements, providing estimates, designing solutions, gaining concurrence, providing work direction, and obtaining sign-off, while maintaining communication and transparency with all interested parties
* Maintained CPI-810 security practices and policies for the request system

***Consultant-System Engineer II***

Mainframe Cobol- Lead

* Streamlined JCL jobs, which reduced the number of incident reports by 20%
* Developed a web-based GUI front-end with ColdFusion and JavaScript to mainframe application
* Designed and developed an access control application with ColdFusion and JavaScript for a work stoppage activity for the entire Verizon footprint
* Created and ColdFusion-based tools that reduced technical support manual efforts during work stoppage by 65%
* Created front-end gui to access data wharehouse data

***Programmer***

* Provided development, troubleshooting, and 24-hour technical support for COBOL/CICS applications
* Created test plans, preparing test data and executing test scripts
* Developed and maintained documentation of the application workflow, database layout, and processes
* Worked in a team environment, effectively communicating with team members to address requirements and troubleshoot complex issues

Decision Consultants, Inc., Tampa, FL 04/1998–04/2000

***Computer Programmer***

* Converted the company system request
* Identified and resolved Y2K issues

Army Reserve, Meridian, MS 01/1991–01/1999

***Sergeant: Transportation Management Coordinator***

* Scheduled and selected the modes of transportation for personnel and equipment
* Marked and labeled cargo and freight shipments in accordance with regulatory requirements
* Documented and inventoried freight, cargo, and material shipments
* Supervised and provided technical guidance for subordinates

**EDUCATION**

* Certified Agile Service Manager Omnikron, Woodland Hills, CA, US
* Master of Business Administration (MBA) University of Phoenix, Tampa, FL, US
* Bachelor of Science in Computer Science University of West Alabama, Livingston, AL, US