**Albert Ramos**

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**Allenton, Michigan**

**TECHNICAL SKILLS**

**Technical Expertise:** Project Manager; Business and Systems Analysis; Software Product Development; Software Products/Packages Interface Design and Development; Software Development Life Cycle; and Application Systems Analysis, Design and Development.

**Application Software:** JDE World A7.3, MAPICS, PRMS, MESA, MMS or STRATTON WARREN (Materials Management System), Log Pro/PkMS, CBS (Comprehensive Banking System), BPCS, ACSC (Casino Management System- Bally Technologies).

**Platform:** IBM AS400 (iSeries), S/38 and S/36.

**Languages:** RPG Free, SQL RPG, RPG IV/ILE, CLP, RPG400, RPG III, PL/1, and COBOL.

**Operating Systems:** OS/400, CPF, CPP, DOS/VS, POWER/VS, VSAM, DOS.

**Development Tools:** PDM, SEU, DDS, DB400, SDA, Forms400, RLU, SQL400, DBU, DFU, Hawkeye, Pathfinder, Aldon, Silvon Change Management, Turnover, Office400, EZVIEW, QUERY400, MIMIX, FTP, TCP/IP.

**PROFESSIONAL SUMMARY**

Project Manager/Lead, Senior Business Analyst and Programmer/Analyst experienced in application systems development and maintenance with extensive Manufacturing and Distribution industry experience, highlights include:

* Generally performs the functions of both Business Analyst and Systems Analyst by doing functional specifications get approval and prepare the Technical Specifications.
* Application Systems design, development and maintenance primarily on the IBM AS400 (iSeries) platform using various versions of the RPG language (including ILE) and CLP. Database Design and Administration is part of this function. Most companies do not have a DBA position for AS400 (iSeries).
* As Sr. Programmer/Analyst for Eaton Corporation, provided technical support for MAPICS – INFOR XA R6 and other legacy systems running on the AS400.
* Early career entails 7 years of MAPICS experience on System/38 (before INFOR XA was introduced).
* Application systems experience includes Inventory or Warehouse Management, Purchasing, Sales Order, Work Order, Accounts Payable, Accounts Receivable, Cost Accounting and Labor Costing and Distribution in both Retail and Manufacturing environments.
* Experience

**Tillys, Irvine, CA (contract) 10/2016 – 08/2017**

**Project Lead/Sr. Programmer Analyst**

Responsible for all projects related to the requirement of the Distribution Center. The company is using PKMS (a Manhattan product) and JDA for its Distribution and Merchandising Systems (on AS400). Main responsibility is management of JDA & PKMS projects. Did systems analysis & programming and coordinate efforts of other programmers. New programs are written in RPG Free and SQLRPGLE where applicable. Old programs used the formatted RPG coding. Aldon is used for Change Management.

**Henry Schein, Inc, Melville, NY (contract) 04/2016 – 09/2016**

**Sr. Project Lead**

Working under the project of Wipro, Inc. was responsible for the management of the Inventory Management System enhancement project. This responsibility includes making sure that all projects will have proper documentation both Functional and Technical Specifications according to the established format.

**Bank of America, Agoura Hills, CA (contract) 11/2015 – 01/2016**

**Technology Specialist**

Worked on a project to modify the Mortgage System, through UST Global (www.us-global.com), to conform with Federal requirements related to NPPI data. Programs are written in RPG Free and SQLRPGLE

**Crystal Creamery (a Foster Farms Company), Modesto, CA (contract) 09/2014 – 10/2015**

**AS400 Sr. Programmer/Analyst and/or Project Manager**

AS400 Project Manager with the main task to redesign and streamline existing AS400 applications/processes to make it robust and efficient. This includes streamlining the communication and interface (data transmission or conversion from Legacy to SAP) with Nestle, USA and other Business Partners. New programs are written mostly in RPG Free and few in SQLRPGLE.

Performed the functions of both Business Analyst and Systems Analyst. Responsibility includes, but not limited to, monitoring of Interface and Communication with Nestle and several interfaces with other business systems. This is on top of supporting the requests for enhancement and/or new requirement from the users.

**Nestle-USA (NUSA), Dreyer’s Ice Cream, Glendale, CA (contract) 05/2013 – 08/2014**

**AS400 Sr. Programmer/Analyst**

AS400 Sr. Programmer/Analyst under the Mahindra Satyam (www.mahindrasatyam.com) project to provide technical support to NUSA business systems both from onsite and offshore. Responsible for IMREX an Inventory and Order Management & Fulfillment System running on the AS400 and its interfaces with other business systems including, but not limited to, SAP and EDI.

Managed the project called Commercial IMREX mostly on the development of new programs and modification of few existing related to interface between IMREX and SAP in preparation for the transfer to SAP of IMREX functionalities. New programs were written in RPG Free and SQLRPGLE

**Williams-Sonoma, Inc., San Francisco, CA (contract) 01/2013 –05/2013**

**AS400 Technical Lead/Manager**

AS400 Technical Lead under the Cognizant Technology Solutions (www.cognizant.com) project related to (OMS) Order Management System. This is a custom/in-house developed system with interfaces to various application systems including, but not limited to PKMS and Customer Services.

* The project was to sunset/decommissions the OMS (AS400) and its functions to be performed by the Sterling Commerce, a UNIX based system. This is a phased project and work was mainly to keep the system running when some of the functions were removed. New programs were written in RPG Free and SQLRPGLE.

**Eaton Corporation, Sumter, SC (contract) 09/2012 – 12/2012**

**Sr. Programmer/Analyst (MAPICS-INFOR XA R6)**

Contractor under the Tata Consultancy Services (www.tcs.com) project as Technical Support for MAPICS – INFOR XA R6 and other legacy systems running on the AS400 for the Sumter, SC plant of Eaton Corporation.

* Talked to local users (as Business and Systems Analyst) to discuss requirement and write/modify programs as needed. Coordinate efforts with other IT support teams from different locations worldwide supporting the different plants. New programs are written in RPG Free and SQLRPGLE.

**Golden State Foods, Industry, CA (contract) 05/2012 – 09/2012**

**AS400 Technology Lead**

Contractor under the Computer Sciences Corporation (www.csc.com) project for the JDE XE conversion and consolidation. This project involved consolidation of several instances of the JDE system from different AS400s as well as redesign of the EDI interface with customers/trading partners. Interfaced with business owners (as Business and Systems Analyst) and coordinated efforts between onsite and offshore (India) resources. Also involved in writing and/or modifying programs as needed. New programs are written in RPG Free and SQLRPGLE.

**Tata Consultancy Services 05/2011 – 05/2012**

**Sr. Development Analyst/Project Lead**

A fulltime employee, assigned to different accounts depending on project requirement and available resources. Interfaced with business owners and coordinating of efforts between onsite and offshore (India) resources. Also involved in writing and/or modifying programs as needed.

**Michaels Stores, Irving, TX**

**Project: AS400/JDA/Island Pacific**

* Project lead for projects related, but not limited, to Sourcing and Inventory Management Systems, mostly involving AS400 applications. Company was running JDA and Island Pacific on different AS400s. Other applications ran in Oracle and 3rd party software. New programs are written in RPG Free and SQLRPGLE.

**CVS CareMark, Richardson, TX**

**Project: AS400/RXCLAIM**

* Sr. Development Analyst on the project for the modification and/or enhancements to the adjudication process of the RxClaim System. RxClaim was a PBM (Pharmacy Benefits Management) System owned by CVS CareMark and ran on the AS400 iSeries). New programs are written in RPG Free and SQLRPGLE.

**Ramos Technical Services 01/2008 – 03/2011**

**Consultant (Project Leader/Manager or Sr. Programmer/Analyst)**

* Self employed. Worked on different projects at the client’s site.

**Meyer Corporation, US, Fairfield, CA**

**(AS400/Warehouse Management System) (LOGPRO-PKMS/JDE World/One World**/**EDI)**

The company ran a Warehouse Management System (LogPro – PkMS, a Manhattan product) on 1 AS/400 and JDE World and One World coexisting in another AS/400 from a different location.

* Main responsibility was on the WM system but also tasked to support JDE and EDI requirement because of my prior experience with JDE. Modified JDE reporting functions especially the Distribution System related.
* Performing the functions of both Business Analyst and Systems Analyst. Modified EDI translators mostly to support requirement from Online Trading Partners especially those not included in the normal EDI transactions. A message from online customers, through Online Trading Partners, (shipped to different location – as gift) that must also appear on the Packing Slip was just one of these requirements.
* Prepared the LogPro system for possible conversion to Manhattan Associate’s WM System.
* Project Leader for the interface between the Distribution System and an Automated Warehousing System (ASRS) installed by Daifuku as well the Shipment Video Recording system installed by a different vendor.
* System Architect for AS400 (iSeries) related design, development and maintenance activities.
* Database Administrator for the AS400 managing the (DB2/400) Databases.

**Client: Cebu Computer House, Cebu, Philippines**

Managed the project for Visayan Electric Company, the largest Electric Generation and Distribution Company in the region, to overhaul the Billing System and development of a Transformer Load Management System and modifications to BPCS. Programs were written using RPG IV/ILE and CLP languages on the AS400.

**Barona Valley Ranch Resort and Casino, Lakeside, CA 08/2004 – 11/2007**

**Sr. Development Analyst (AS400/ACSC/LMS/JDE/MMS)**

• Acted mostly in a Project Leader role and also as a Senior Technical Resource;

• Created stored procedures to facilitate data transfer between the AS400 (iSeries) and PC based applications;

• Modified existing programs and/or wrote new programs (RPG400, RPG IV/ILE and CL) to customize reports and processes on the Casino Management System (ACSC) and the Hotel/Lodging Management System (LMS) in general;

• Designed and developed interfaces between ACSC and other software products as well as in-house developed applications:

• Interface between MMS and ACSC to use Inventory items as Complimentary to Patrons.

• Interface between InfoGenesis POS and ACSC to control and record discounts given to patrons.

• Interface between ACSC and an In-house developed application related to comps given to patrons from items tracked/monitored by this application.

• Developed an In-house application system to track training programs/classes taken/attended by employees;

• Used RPG IV/ILE and CLP programming languages. Subfile programming were necessary;

• System Architect for AS400 (iSeries) related design, development and maintenance activities;

• Supported the Operations Group/Systems Administrator by writing programs to make management of user profiles and systems access/authority management easier;

• Mentored/Coached lower level team members; and

• Projects were completed as scheduled and within budgeted cost.

**Ramos Technical Services 10/1995 – 08/2004**

**Consultant (Project Leader/Manager or Sr. Programmer/Analyst)**

• Self employed. Worked on different projects at the client’s site.

**Client: Apple Computers, Inc., Cupertino, CA**

**AS400/PRMS**

**Project: Phase II of their Warranty System using PRMS on the AS400**

**Client: JDS Uniphase, Corporation, San Jose, CA and Sumitomo Sitix Silicon, Inc., Fremont, CA**

**AS400/MESA/JDE WORLD A7.3**

Both companies used the same ERP and manufacturing software products. Responsibilities and Accomplishment were similar. The only notable difference was that Sumitomo have 3 different AS400 systems in 3 different locations each supporting a different plant. Actual role was as Project Lead/Manager for all AS400 (iSeries) related projects as well as Business and Systems Analyst, hands-on technical, DBA and Systems Administrator reporting directly to the Director. Being the In-House expert of MESA, a WIP Tracking System developed by Camstar Systems, all MESA related issues reported.

* Designed and developed the interface between the MESA and JDE system (Work Order, Inventory Management and Accounting modules) and also for the Microsoft application, all programs was written using RPG400, RPG IV/ILE and CL. Transfer of data worked both ways (TO and FROM) on all systems.
* Assuming the roles of both Business Analyst and Systems Analyst, also acted as DBA, responsible for managing the manufacturing system databases. Created new databases and logical views on both new and existing databases for use by both AS400 (iSeries) and PC based application programmers.
* Involved in the conversion of databases (of acquired companies) to the AS400 (iSeries). Data was converted using a COBOL program source as documentation for these databases.
* System Architect for AS400 (iSeries) related design, development and maintenance activities. SDLC rules were always practiced/applied in all projects.
* Added Accomplishments (unique to Sumitomo)
* The JDE system was running on the Cincinnati, OH AS400 (iSeries) and the MESA Systems were running on the Fremont, CA and Albuquerque, NM AS400 (iSeries). Transfer of data worked both ways (TO and FROM) on all systems using the FTP functionality without user intervention.
* Administered the local (Fremont) AS400 (iSeries) and the MESA system.
* Technical Support for JDE users from the Fremont, Albuquerque, Corporate and Marketing divisions (The system was running on the Cincinnati, OH AS400 (iSeries)) , also Technical Support for the Albuquerque, NM AS400 (iSeries);
* Performed the tasks/responsibilities of QSECOFR and DBA, schedule daily and weekly backup of application systems, wrote programs to run backup automatically. Developed the Disaster Recovery Procedure.
* Managed system resources, which include applications databases. Monitored system performance using PM400 and do performance tuning when necessary.
* Installed PTFs, planned, and coordinated the operating system (OS) and hardware upgrades.

**Client: CAMSTAR Systems, Campbell, CA**

**Project: AS400/MESA**

CAMSTAR is the owner of MESA, a WIP Tracking/Manufacturing System. Involved in programming of a new release and also as technical support to customer problems.

**Client: OrCom Systems, Inc., Bend, OR**

**Project: AS400**

OrCom is an ASP with client mostly in the Utility (Electric, Gas and Water) Industry. Developed the Requisition System with interfaces to Purchasing and Electronic Approval Systems. Assumed both Business Analyst and Systems Analyst roles.

**CITICORP, (LACB) Latin American Consumer Banking/RPC, Tampa, FL 04/1992 – 10/1995**

**Manager, Systems Development and Maintenance**

CitiCorp – LACB was using the CORE (Customer Oriented Retail Environment) Banking System running on the AS400 (iSeries). All programs were written in either RPG (mostly RPG III, some still converted RPG II). The site was using 2 AS400s (iSeries) and MIMIX was used for data mirroring.

Managed the projects affecting customers of the Mexico, Venezuela, Columbia, Puerto Rico, Miami, New York, and San Francisco branches of the International Personal Banking business.

Modifications to the CORE system in the areas of, but not limited to, Y2K capability of the system and new banking products development. Involved in the implementation of CMM (Capability Maturity Model).

**RCG Information Technology, New York, NY 08/1991 – 03/1992**

**Sr. Systems Analyst/Programmer**

RCG Information Technology (a consulting company) hires technical people as fulltime/permanent employee and assign to clients as consultant or work on a project undertaken by the company at the clients’ site.

**Client: FiServ, Inc., Orlando, FL**

* FiServ is the owner of CBS (a consumer banking system). Modified the Collateral processing module of the Loan System.

**Client: CITICORP – LACB, Tampa, FL**

Worked on the conversion and migration of financial and demographic data of the International Personal Banking accounts from a branch running CitiSmart (mainframe system, written in COBOL) to CORE in the AS400 of the Regional Processing Center.

Hired by CitiCorp with the approval of RCG management.

Note: Work experience prior to coming to the USA (Philippines, Saudi Arabia and New Zealand) are no longer shown.

This experience includes working with software products like MAPICS and BPCS as well as in-house developed systems.

Worked with MAPICS (on System/38) from 1982 to 1989 in the Philippines and Saudi Arabia. This work include development of ancillary systems (source code was not available) for business requirement and/or functionalities not supported by the vanilla version as well as interfaces with other application systems.

While working for Fairchild Philippines, I implemented and modified the Cost Accounting module developed by Fairchild Japan that will calculate the roll-up cost of products in the production line in order to get the real cost of rejects and/or scrap.

Held management positions in the Philippines and Saudi Arabia, a total of 8 years.

**EDUCATION**

University of San Carlos, Cebu City, Philippines

Bachelor of Science, Commerce (major in Accounting)

Northeastern Mindanao Colleges, Surigao City, Philippines

Bachelor of Arts, Mathematics