# Will relocate for next contract ANAKPAL SANDHU,

# (Agile Program Manager)

**Professional Summary:**

* Over 30 years of experience delivering on application and infrastructure projects and programs of up to $60m from inception through final implementation with Banking, Wealth Management, State, Healthcare and Technology Companies.
* Agile Transformation Projects for Bank of America, Carefirst, State of Virginia and Cogno Consulting.
* 30 years as a Program/Project Manager, 14 Years in Agile, 10 years as a Senior Scrum Master and 8 years as an Agile Coach
* Work with Senior Director’s, Senior Management, Product Owners, Scrum Masters, Developers and Testers at Agile SAFe level, DAD and LeSS frameworks
* Consistently improved performance and efficiency of IT groups, turned-around failing projects / programs, re-engineered global processes with all clients
* Demonstrated accomplishments in contributing/leading at a strategic level in a complex, matrix environment
* Planned and executed Agile and Lean methodologies across multiple cross functional teams and locations.
* Worked with PMO in determining methodology to be used on projects as part of project assessment.
* Expertize in Agile Transformation and Lean methodology to deliver projects from inception to plan, execute and roll out including deployment and launch with relentless focus on prioritized value, quality and timeline.
* Built high performing teams with ownership and accountability and demonstrated team output through use of Dashboards, BurnDown Chart and Business Value Accumulation charts in Sprint Demo.
* Leveraged retrospective across teams at frequent intervals to push for continuous improvement to improve quality, productivity, process and eliminate waste. Conducted Release retrospective to identify and drive program level improvement.
* Coached Team and management to improve Agile Maturity.
* Conducted Release planning **(SAFe)** involving multiple component team to plan for 5-6 sprints and aligned team objectives with strategic objectives, identify risk and dependencies and demonstrate progress using release and sprint burndown charts
* Work independently with little supervision; make decisions about and prioritize own work
* Lead establishing metrics in conjunction with the program stakeholders to ensure appropriate measures for success are in place and managed to.
* Managing cross-functional, globally distributed IT teams of up to 100 staff
* Strong data governance and project governance skills
* Strong domain knowledge across Development, Data Operations and Technical Operations.
* Strong communicator who is equally at ease with customers, senior stakeholders or junior staff
* Capability to multi-task in a fast-passed environment while meeting critical deadlines

**Career Highlights:**

Agile Transformation for Bank of America Agile Coach for GLM Data Management Capital

Agile Transformation for Carefirst - Waterfall to Agile

Implemented Global Archiving and Record Management system for Deutsche Bank

Agile Transformation and managed Eight Projects on the Hewlett Packard Separation Program using Agile and Lean, Implemented Salesforce CRM and Data Portal for HPE

Completed self-training on Jira, TFS, Rally and Version 1

Agile Transformation for Cogno Consulting

Implemented Microsoft Stack, Tableau, BI, Data Warehouse for DDS (Healthcare Project)

Implemented Global Accounting Team for VSP Global – MDM & salesforce – Data Council and Governance

Consulting with AAA Clients on Trading and Risk Systems (Murex, Calypso, Summit, Opics, Sophis, SunGard, Opics Risk and Eagle Eye)

Delivered Bank Fusion Commercial Loans and Deposits Banking platform for ATB Bank

Delivered Opics Trading and Risk platform for JPMC Bank

Delivered DOC1 E Commerce Portal and Two Commercial migration projects for Lloyds Banking Group

Delivered Murex Trading (TOM) in Hong Kong, Singapore, New York and London for DZBank

Delivered core retail banking system T24 EBS and Mobile for Citi Bank

Head of Change for JP Morgan, managed and implemented 141 application change request

Implemented Calypso/Murex Trading/Risk and Openlink Commodities System for Calyon Credit Agricole

Implemented Mortgage and Bank Fraud System for Comerica Bank

Built, designed and delivered operational change for the Barclays PPI Program

Delivered one of the biggest ecommerce migration projects at that time for Scottish Widows/Lloyds’s

Built a global Data Warehouse for Barclays Bank (26 business systems)t.v.

Project Manager for Barclays Life, Funds and Pensions Admin for 10 years

**Education/Training/Certification:**

University of East London, BA Business Management, London, UK (Graduated)

Redbridge College, Essex, England

B Tec National Certificate – Business & Finance, Essex, UK

B Tec National Diploma – Business & Finance Essex, UK

**Technical Environment:**

Project Management Methods: PMI, Prince 2, Waterfall, BIM, MAP, Lean, Agile, Scrum, Kanban, Master, Agile Coach, Lean Six Sigma, Plan view,

Software Development: Requirements, Design, Implementation, Verification, Maintenance

Systems: MS Windows, MS Office 365, PMW, Project, TFS, Rally, Jira, Version One

Misys Summit, Temenos T24, Sophis, OPICS, Murex, Calypso, Salesforce, MDM, Openlink, Fidessa, Flexcube, JDE Reporting, Webgistix, DMS, Tableau, Microsoft Stack, Workday, Hyperion, Facets, Atlas, Libra, Facets

Unit Trust: Rufus, Paxus, Corfax, Palm, SunGard and Solace

Market Data, Kondor +, Reuters, Bloomberg

Applications: Front, Middle and Back Office, Transaction Banking, Risk Management, EBS.

Regulatory Directives Basel II, Sarbanes-Oxley, MIFID, PPI, Dodd Frank

Certifications **Prince 2, BIM, PMP, CSM, SCSM, SSM4.5, SPC4**

Vendor Management Wipro, iGATE, Infosys, Teradata, FIS, SAP Financials, TCS

Payment Systems Swift, BACS, ACH, Debit, Credit, DD

**Project Experience**

**Bank of America December 2017 to March 2018**

**Agile Transformation**

**GLM Data Management Capital, Investments & Treasury Division**

**Charlotte NC**

Agile Coach

* Transformation of IT Department (Team Size 105) from Waterfall to Agile SAFe Methodology
* Transformation of Business Areas, coaching Product Owners
* Agile Coaching Services (SAFe) for business and technology teams at all levels across the enterprise
* Agile coaching to executive leadership, senior managers, program managers, project managers, product owners, scrum masters and development and testing teams
* Work with executive leadership and senior managers to develop the Agile Transformation Plan.
* Defined the scope, plan and prioritize which teams are to be coached as to executive leadership requirements.
* Clearly define Agile Roles with senior management
* Jira Agile tool
* Ongoing support to teams after Coaching Workshops

Coach Scrum Framework adaption to deliver the most important business value to the client. This included managing the following:

1. Product Backlog
2. Sprint Planning
3. Potential Shippable Product
4. Sprint Demo
5. Sprint Retrospective

Training workshops of approximately 10 participants in each team / session. The workshops addressed the following topics:

* The Agile Primer
* Agile Practices
* Scrum Practices
* Agile Values/ Scrum Framework
* High Performing Agile Teams
* Agile Transition
* Writing Good User Stories
* Sizing and Estimating User Stories
* Story Points – User Stories
* Iteration Planning
* The Daily Scrum Meeting
* Iteration Demo and Review
* Iteration Retrospective

**Carefirst Jul 2017 to Oct 2017**

**Agile Transformation**

**Salesforce.com & Facets System**

**Owings Mill, MD**

Coaching Agile and Enhancing Salesforce.com and Facet medical systems using Agile and Scrum

**Deutsche Bank – Jacksonville FL ` Feb 2017 to Jul 2017**

**Senior Agile Program Manager/Scrum Master**

**Global Archiving Project**

Implementing new Global Archiving system for the Bank in USA, Europe, Singapore and Hong Kong.

**(L&T)Citi Bank Program Office (CATE) - (Irving TX, USA)**

**Citi Architecture and Technology Engineering**

**Senior Program Manager/Asst. VP Aug 2016 to Feb 2017**

Managing multiple infrastructure projects using Agile/Kanban Methodology, cross functional IT Teams with cross function team members in different countries. Also coaching cross functional teams in Agile

**Cogno Consulting – Third Bridge (Richmond, USA)**

**State of Virginia Nov 2015 to Jul 2016**

**Agile Transformation**

Transformation of IT Department from Waterfall to Agile SAFe Methodology

**Hewlett Packard (Houston TX, USA) Apr 2015 to Oct 2015**

**Agile (SAFe) Coach Transformation – Salesforce**

With Hewlett Packard being separated into two companies my roles and responsibilities as an Agile Program Manager/Scrum Master was to manage a portfolio of 8 projects. (400 servers moved from Austin to Houston, HP portal, salesforce implementation, decommissioning EDW, BMT project, separation program)

**Department Development Services, (Sacramento CA) Oct 2014 - Jan 2015**

**Agile Program Manager**

California State has 21 Regional Centers that help children and adults with disability and special needs. The Department Development Services (DDS) Head Office in Sacramento decided to create one Data Warehouse for all the data held in the 21 Regional Centers.

**VSP Global (Rancho Córdova CA) Apr 2014 - Jul 2014**

**Senior Agile Program Manager/ GAAT Project (Salesforce & MDM)**

**Cogno consulting – Agile Transformation Portfolio Program Manager Jan 2012 – April 2014**

**Capital Markets Trading & Vendor, Wealth Management, BI, MDM Implementation Program Manager (contract), Migration Consultant Calypso**

**Barclays Bank – Reading/Berkshire, UK Aug 2011 - Nov 2011**

**Agile Program/Project Manager Compliance Operations** (contract / employed by Barclays 3rd time)

**Misys PLC – London, UK, Managed 2 Clients Apr 2011 - Jun 2011**

**Senior Agile Portfolio Project Manager** (recovery contract)

Budget 25m – Work Streams 2 – Staff 22

**Lloyds Bank, London, UK Dec 2009 – Mar 2011**

**Agile SAFe Program Manager E Portal / Commercial Migration (contract)**

**DZBank – Agile SAFe Program Manager, Head of International Projects Oct 2008 – Jul 2009**

**Frankfurt/London, UK**

**Royal Bank of Canada, Jersey Islands, UK Jun 2008 – Sep 2008**

**Portfolio Program Manager Managing Multiple Projects**

**Citibank, Dusseldorf, Germany Jan 2008 - Jun 2008**

**Program/Project Manager**

**CALYON Credit Agricole Corporate Bank – London, UK Aug 2007 - Dec 2007**

**Senior Business Implementation Manager / Head of Testing**

**J P Morgan Bank –Dorset, UK Jan 2006 - Dec 2006**

**Business Change Project Manager - Head of Testing**

**Comerica Bank – Livonia, MI Jan 2004 - Jun 2005**

**Business Analyst - Implementation Manager, ARP Department**

**Flagstar Bank – Troy, MI Jan 2003 - Dec 2003**

**Senior Business Analyst / Project Manager** (contract)

**Barclays Bank PLC, Cheshire Aug 2001 - Nov 2002**

**Project Change Manager - Barclays Bank Data Warehousing, BI and MDM Project**

**Scottish Widows, Edinburgh, Scotland Feb 2001 - Jul 2001**

**Business Project Manager - Merger Lloyds TSB - Scottish Widows Merger**

**Abbey National Bank PLC, London Aug 2000 - Jan 2001**

**Business Project Manager / Change Manager \_Wealth Management**

**Friends Provident Feb 1999 – Jun 2000**

**Pensions Project Manager/Business Analyst**

**Barclays Bank – Wealth Management Apr 1988 – Jan 1999**

**Life & Pensions Wealth Management Project Manager/Business Analyst**