**Ankush Anand,** PMP

703-989-9619 🞟 ankushanand.sqac@gmail.com

**SENIOR IT PROJECT MANAGER**

**software development ◼ enterprise implementations**

Experienced project professional having 11+ years of PM experience specializing in Project / Program delivery of Java / J2EE based large scale enterprise applications.

# *Professional Synopsis:*

* Eleven+ years of *pure project management* and eight years of architectural, infrastructure and computer programming experience.
* Successful project delivery record of Java /J2EE based large scale enterprise web applications with F500 Companies as Employers and as Clients in *matrix organizational* structure with dedicated PMO. Established experience in design and delivery of cost effective, high performance software applications solving complex business problems. Core strengths lies in ability to understand business workflow of clients and ensuring timely delivery of the appropriate customized solutions. Extensively utilized OO methodology to develop n-tier /distributed environment client server architecture & SaaS implementation: Amazon Web Services (AWS). Global Delivery Model: Onsite-Offshore.
* Business strategist; plan and manage *multimillion-dollar projects* aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
* Excellent communicator; leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams.
* Value-Added Leadership: Client Relations & Requirements Management, ROI Analysis, Costing & Budgeting, Software Size Estimations, *RFP: Proposals Preparation* & Presentation, Productivity Maximization – *Resource Utilization*. CMMI process adherence.
* Expert in *agile and waterfall project management methodologies*. Managed large project teams and known for high-quality deliverables that meet or exceed timeline and budgetary targets.
* *Verticals*: Domain expertise in Business Value Management: Financials Management, Inventory, Telecom, Retail, Enterprise Information Security, Payment Card Processing (PCI), Academics Management, and Project Management Processes.

### *Academics:*

*Education & Credentials:*

* BE- Electronics from Marathwada University, India.
* Senior Management Program (SMP) from IIM Calcutta, India.
* PMI-Certified Project Management Professional (PMP), active PMP since 2010; valid till 2019.

*Others (Certificate of Participation):*

* Microsoft .NET Readiness with Commerce Server from Microsoft Consulting Services, India.
* CMM overview from Quality Assurance Institute, India.
* Certified Web Master from World Wide Web Institute, India.
* Unified Modeling Language training by ILinc, India.

### *Management Skills:*

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| **Project Management &**  **Collaboration** | MS Project, Whizible, JIRA, Clarity, Rally, PeopleSoft, Planview - Innotas, HP- ALM, Team Foundation Server(TFS) ,Confluence and SharePoint |
| **Estimation** | FPA, WBS Method, EWS |
| **Project SDLC Methodologies** | Waterfall, RUP, V Model, Agile: Scrum, SAFe, Velocity Management |
| **Project Time Management** | Activity Definition, Sequencing, Schedule Control |
| **Project Tracking** | Traceability, Configuration Management, Phase End / Milestone Reviews and Variance Reports |
| **Risk Management** | FMEA : Identification, Early elaboration, Mitigation Plan, Escalation, Monitoring and Control |
| **Project Quality Management** | Quality Planning, Quality Control Planning |
| **Team Dynamics** | Team Acquisition, Training Needs, Kick Off, Team Motivation, Commitments and Expectation Setting and Re-assignments. |
| **Communication Channels** | Escalation Mechanism, Roles in Communication channels, Stakeholder Management |
| **Document preparation/presentation** | Microsoft Office Suite of Products: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Outlook, Microsoft Visio |

### *Technical skills:*

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| **Enterprise Development** | J2EE,EJB,JMS,JNDI,JDBC,Hibernate,JSP,Servlets,Struts,Spring,AJAX, Icefaces, Flex, Bootstrap, JSON, jQuery, AngularJS, HTML5, Jasper Reports, CICD pipeline: Maven & Jenkins, Eclipse, Android Development Tools(ADT), Microsoft Visual Studio, Mobile : Android Studio |
| **Business Intelligence** | BIRT, Informatica, Splunk, Tableau |
| **SOA Technology** | Web Services, RESTful API, BPM, Active BPEL and AWS |
| **Grid Technology** | Grid Toolkit, Grid Services, Meta scheduler: Condor |
| **XML Technology** | XML, DTD, XML Schema, XSLT, SAX and DOM |
| **Database** | Oracle, SQL Server, PrimeBase, MySQL, PostgreSQL, GreenPlum and DB2EveryPlace, NoSQL: MongoDB |
| **CMS** | Alfresco, DayCQ, Documentum |
| **OO Methodology & tools** | UML and Rational Rose |
| **Security** | SiteMinder |
| **Scrum** | JIRA/GreenHopper |
| **Operating System** | Win 32 platforms : Windows; Linux and Solaris |
| **Version Control** | VSS, CVS,SVN |
| **Incidence Management** | Remedy |
| **Network Monitoring** | Website Pulse, Nagios Enterprise Monitoring, Gomez |
| **Software / Application Performance Testing** | Selenium, Load Runner, JMeter, HP Quality Center |

***Achievement Highlights:***

* Led teams across diverse geographies. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
* Mitigated risk factors through careful analysis and statistical data. Anticipated and managed change effectively in rapidly evolving global business environments.
* Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules and work breakdown structures.
* Honored with Star Performer Award in 2009 in recognition of outstanding project results.
* Custom Software Developments & Enterprise Implementations: Managed all phases of the software development lifecycle (SDLC) for dozens of custom solutions. Directed global rollouts of new software and systems for clients including Cisco and DTCC.
* Delivered industry-leading software that saved clients millions of dollars, shortened processes from weeks to minutes & improved the consistency and accessibility of data.

***Professional Experience:***

***Key Responsibilities Undertaken***

* End-to-End management - large size custom application and/or product development and deployment.
* Devising project strategies/plans for complex projects and then delivering against those plans.
* Creating Project Charter and Project Management Plan (Project plan and subsidiary plans) for the projects assigned.
* Managing Business Review Meetings & Status Reporting to PMO / Senior / C-level leadership.
* Managing project constraints: Scope- Requirements Management/Change Management, Schedule Management, Cost/Budget Management, Resource Management, Risk Management and Quality Management.
* Earned value financial management analysis, tracking actual expenses incurred, and recommending subsequent budget changes where necessary.
* Deep understanding of team-dynamics issues, experience with conflict resolutions within teams and with clients.
* Proficient in building and managing relationships with clients for overall customer satisfaction. Experience in interacting with clients from various countries.
* Managing agile/scrum/RUP and waterfall type engagements.
* Project schedule update to ensure that the deliverables will finish on time and in adherence to Critical Path Methodology (CPM).
* Business analysis of process flows.
* Vendor Management.
* Managing all aspects of the project lifecycle including extensive liaison with the customer and a wide variety of teams with the business.
* Managing risks- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control.
* Managing communications: Communication plan for the internal/external project communications.
* Issues resolution and escalation, where required.
* Escalate unresolved issues to the appropriate PMO, Portfolio Management, and Steering Committee leadership.
* Negotiation with vendor and stakeholders for reprioritization and timely delivery.
* Project transitioning: Metrics for SLA / KPI, monitoring and adherence / compliance.
* Production support: ITIL /ITSM adherence.
* Architect and develop a comprehensive business solution that meets the clients business, economic, schedule requirements – as well as all functional and non-functional requirements.
* Contributing to Business Development activities and project management office in responding to RFP’s.
* Pre-sales: Software size estimations, Preparing Proposals, Presentations, and managing Prototypes / Proof of Concepts development efforts.
* Challenging and driving all project team members to supply cost effective, high quality, innovative solutions within the project constraints.
* Work closely with development teams to ensure complete alignment in standards, processes, and methodologies.
* Managing post- deployment maintenance/ transition support.
* Resource Utilization, Capacity Planning and Forecasting.
* Scrum coaching: Training team leads to work as scrum master & Mentoring Project Managers.
* Managing scrum ceremonies: sprint planning, daily scrum meetings, sprint review and retrospective, stakeholder demo, scrum of scrums. Backlog maintenance: backlog refinement/grooming.
* Role play as Product Owner and Scrum Master.
* Maintaining project/product roadmap.
* Audits: Software configuration and quality compliance.
* Reviewing Technical Artifacts: Architecture and Design Docs.
* Application- performance testing /tuning/optimization.
* Mentoring team leads on technical issues.
* Work closely with the Quality Testing Teams to ensure on-time deliveries.
* Work with HR and other stake holders for Employee/Talent Management.
* Create effective organization structure for operational excellence.

***Assignments Undertaken:***

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| ***INPENSA Inc, NJ*** Oct *2015 – till date* |
| Project Manager for **DTCC*, Amtrak and Cisco*** *engagements* |
| *Description*: EBVM (Enterprise Business Value Management): Solution offers unique core capabilities that can be delivered either independently or as a fully integrated EBVM - COTS offering:  PlanIQ Solution implements the best practice approach for PPM towards prioritizing projects and balancing portfolios across the enterprise. It systematically defines ROI, objectively rates projects, and decisively weeds out low priority investments thereby aligning new investments and business-as-usual spend to strategic goals and business priorities.  TracIQ Solution is ROI tracking and value realization tool that reports the performance of initiatives that are under way. It focuses beyond the project period to track the expected ROI, revenue growth, cost saves, and business outcomes and to report variance. Tracking Benefits: 1) Rebalance portfolio - Ability to rebalance project portfolios based on value derived. 2) Shift to high value projects - Shift ongoing run costs from low value projects to high value projects. 3) Drive accountability - Hold key stake holders accountable for delivering value as promised in the business case.4) Deliver value - Present the value of your portfolio to senior executives leveraging on-demand KPI’s and metrics  CaseIQ Solution is for capturing investment proposals in the form of business cases. Organizations rely heavily on Excel worksheets and email chains to move cases along the maturity path from inception to approval or rejection. Rationalizing investments is a very critical process that often suffers from poor data quality, inaccurate financial calculations and or a non-existent audit trail. The CaseIQ solution is designed and purpose-built to resolve the pain points of business case development and management. |
| *Responsibilities:*   * End-to-end management - product development, configuration/customization, deployment and production support. * Vendor Management, Stakeholder Engagement & Overall Customer Satisfaction. * Managing Business Review Meetings & Status Reporting to Senior / C-level leadership. * Scope & Requirements Management (as Product Owner and including verification/validation of deliverables/user stories per acceptance criteria), P&L Management, Milestone Reviews, Business Analysis * Account Management. * Business analysis of process flows. * Managing agile: scrum, application development SDLC. * Managing scrum ceremonies: sprint planning, daily scrum meetings, sprint review and retrospective, stakeholder demo. Backlog maintenance: backlog refinement/grooming. * Managing communications: Communication plan for the internal/external project communications. * Maintaining product roadmap. * Schedule Preparation, Review and Tracking. * Time tracking. * Resource Utilization, Capacity Planning and Forecasting. * Metrics for SLA / KPI, monitoring and adherence / compliance. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Escalate unresolved issues to Steering Committee leadership. * Software size estimations. * Responsible for quality delivery (successful execution of regression test cases) in Test Driven Development aligned as per UAT. * Lead configuration and quality audit activities. * Lead release planning, estimation, capacity planning and backlog grooming / refinement and prioritization. * Application- performance testing /tuning/optimization. * Go/No-Go facilitation. * Managing post- deployment maintenance/ transition support. * Scrum coaching: Training team leads to work as scrum master. * Reviewing technical artifacts: Architecture and Design Docs. * Mentoring team leads on technical issues. |
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| ***Callidus Software, CA*** *Apr 2014 – Sep 2015* |
| *Program/Project Manager* |
| *Description*: Contract Lifecycle Management (CLM): Application software simplifies the creation, negotiation, and storage of contracts so business can get done more effectively. Manage obligations, renewals, and compliance to protect the business. Features include: Contract Creation process. Collaborative redlining workspace: Track all of the redlining and manage changes with version control. Centralized repository for all contracts: A single secure location for all contracts integration with CRM systems. Fully searchable repository: Search all contracts by terms, offering, or any other key data. Automated approval process allows for auto-escalation of contract approval between customers and legal. Obligation management with alerts: Automated alerts provide advance e-mail notification of contract milestones, renewals and expiration dates. |
| *Responsibilities:*   * End-2- end large size application development. * Stakeholder Engagement, Account Management. * Managing Business Review Meetings. * Business analysis of process flows. * Vendor Management. * P&L Management. * Status Reporting to Top Management. * Milestone Reviews. * Scope and requirement Management. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Managing communications: Communication plan for the internal/external project communications. * Time tracking. * Application- performance testing /tuning/optimization. * Responsible for Quality Delivery. * Production support: ITIL /ITSM adherence. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Managing Scrum: Scrum ceremonies. * Scrum Coaching. * Mentoring Project Managers. * Lead release planning, estimation, capacity planning and backlog grooming / refinement and prioritization. Maintaining product roadmap. * Reviewing Technical Artifacts: Architecture and Design Docs. * Technical guidance. * Mentoring team leads on technical issues. * Performance Appraisals. * Channel Management. * Negotiation. |
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| ***Syncsort, NY*** *Dec 2012 – Mar 2014* |
| *Project Manager* |
| *Description:* Syncsort’s application is geared for enterprises that have large systems running on Mainframes. The application integrates with industry standards analytics platforms to provide an all-encompassing view of the security events across the enterprise. Security solution has been developed to enable organizations to see, analyze and correlate all their critical distributed and mainframe-based security data, including SMF records from RACF and more. Application supports 1) Real-time collection, transformation, and streaming access of z/OS security log data. 2) Continuous monitoring of security/compliance indicators across all on-premise systems as well as cloud and hybrid environments. 3) Accessibility through an ordinary web browser, with no need for mainframe expertise. 4) Multiple, customizable dashboards for detailed visualization of potential threats and anomalies. |
| *Responsibilities:*   * Manage large size application development. * Stakeholder Engagement. * Managing Business Review Meetings. * Status Reporting to Top Management. * Milestone Reviews. * Change Management. * Time tracking. * Business analysis of process flows. * Understanding scope and requirement. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Managing communications: Communication plan for the internal/external project communications. * Responsible for Quality Delivery. * Application- performance testing /tuning/optimization. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Negotiation. * Scrum Coaching. * Mentoring Project Managers. * Reviewing Technical Artifacts: Architecture and Design Docs. |
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| ***emnos – American Express, IL*** *Dec 2011 – Nov 2012* |
| *Project Manager* |
| *Description*: emnos is a consulting and services business that helps retailers and consumer businesses across the world to grow faster and more profitably by making better commercial decisions. They do by placing customer knowledge at the center of decision making, so that insight becomes an effective tool for increasing revenues and reducing cost. emnos offers a unique combination of specialist consultancy, products and support services that enable its clients to effectively use, and benefit from, customer insight. They help the clients on  • Decode what millions of transactions and interactions reveal about customers  • Distil customer understanding into strategic recommendations for growing and shaping business over the long term  The emnos approach to applied customer knowledge reduces the reliance on guesswork and gives decision-makers the power to make the most profitable choices for their business, at every level.  One such product the emnos Analyzer, developed by Hitachi, is a scalable and highly flexible reporting system that is able to answer core business questions, drilling down to individual store and SKU level. New product launches, cross purchases and switching activities on any desired level can be accessed directly by clients in order to speed up and optimize decision processes in marketing, sales and category management |
| *Responsibilities:*   * Manage large size product development. * Stakeholder Engagement. * Managing Business Review Meetings. * P&L Management. * Status Reporting to Top Management. * Milestone Reviews. * Business analysis of process flows. * Software size estimations. * Understanding scope and requirement. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Time tracking. * Issues resolution and escalation, where required. * Managing communications: Communication plan for the internal/external project communications. * Responsible for Quality Delivery. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Scrum Coaching. * Mentoring Project Managers. * Managing scrum ceremonies: sprint planning, daily scrum meetings, sprint review and retrospective, stakeholder demo, scrum of scrums. Backlog maintenance: backlog refinement/grooming. * Maintaining product roadmap. * Application- performance testing /tuning/optimization. * Negotiation. * Managing post- deployment maintenance/ transition support. * Reviewing Technical Artifacts: Architecture and Design Docs. * Mentoring team leads on technical issues. * Resource allocation. * Performance Appraisals. |
| *Environment* : Tomcat, IceFaces 2.0,Flex 4.5.Spring 3.5,Alfresco 2.1,LifeRay 6.0.6,Postgres SQL8.4,GreenPlum 4.0,Oracle 10g,JIRA,Scrum. |
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| ***AARP, Washington DC***  *Jan 2011 – Dec 2011* |
| *Project Manager* |
| *Description*: AARP DSO (Jan 2011 – Dec 2011): DSO is responsible for partner for AARP Membership/user base increase goals, planning and implementing all web applications of AARP, Planning and maintenance of Infrastructure for Web applications ,Setting up and maintaining CMS, Designing & producing content for AARP website per ADA compliance ,Creating and publishing of expert opinions & articles in various verticals ,Providing platform for community blogs, discussions, forum, communication and Analysis of market competitor and implement improvements. Program Scope has following tracks :1) Testing - Building Manual test cases for .org, Test Automation using Selenium & Production support activities 2) Performance Management- Proactive Monitoring of .org site, Analysis of Performance bottlenecks & Weekly performance reports 3) Production Support 24x7 Incident Management, 24x7 Production support for .org site & Monitoring and Escalating of DSO Web Infrastructure issues/alerts 4) Internet Operations 5) Release Management |
| *Responsibilities:*   * Manage large size application development. * Stakeholder Engagement. * Managing Business Review Meetings. * P&L Management. * Time tracking. * Status Reporting to Top Management. * Milestone Reviews. * Change Management. * Software size estimations. * Business analysis of process flows. * Understanding scope and requirement. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Managing communications: Communication plan for the internal/external project communications. * Responsible for Quality Delivery. * Application- performance testing /tuning/optimization. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Production support: ITIL /ITSM adherence. * Scrum Coaching. * Mentoring Project Managers. * Managing scrum ceremonies: sprint planning, daily scrum meetings, sprint review and retrospective, backlog refinement, scrum of scrums. * Negotiation. * Reviewing Technical Artifacts: Architecture and Design Docs. * Technical guidance. |
| *Environment:* Websphere, Spring, Day CQ 5.3, Google Search Appliance, Website Pulse, Nagios Enterprise Monitoring, Gomez, Oracle. |
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| ***Xerox Corporation, NY***  Sep 2010 – Oct 2011 |
| Project Manager |
| *Description*: Xerox MSS Redesign: MSS is the main customer service application used by inbound metered representatives in Lewisville, TX call center .Level I support phone representatives handle inbound customer calls. Each call involves a series of steps the inbound representative follows with the customer through the established call flow. The call can be escalated during any step in the process. The Metered Supplies System (MSS) is a key component of the overall process of delivering supplies to US metered customers efficiently and at the lowest cost while still maintaining customer satisfaction |
| *Responsibilities:*   * Understanding scope and requirement. * Stakeholder Engagement. * Managing Business Review Meetings. * P&L Management- Earned value financial management analysis, tracking actual expenses incurred, and recommending subsequent budget changes where necessary. * Time tracking. * Managing communications: Communication plan for the internal/external project communications. * Status Reporting to Top Management * Milestone Reviews. * Software size estimations. * Business analysis of process flows. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Responsible for Quality Delivery. * Application- performance testing /tuning/optimization. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Negotiation. * Scrum Coaching. * Mentoring Project Managers. * Reviewing Technical Artifacts: Architecture and Design Docs. * Technical guidance. |
| *Environment:* JBoss, Spring, Struts, EJB, Oracle. |
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| *YASH Technologies Dec 2004 – Sep 2010* |
| Project Manager/Project Lead |
| ***YASH Technologies Inc, IL*** |
| *Description*: Policy Manager (Oct 2008 – Sep 2010) Policy Manager is the master key to CA eTrust SiteMinder® policy environments with single point of access (web authentication/authorization) IAM to SiteMinder® environments via a web interface. It offers a very functional policy reporting engine and fine grained access control features, and an integrated user-friendly test tool. It supports Reporting and Professional edition. Reporting edition gives you the view-only access of SiteMinder environment while Professional edition also allows for administration operations, e.g. create, edit and delete the SiteMinder® policy objects. |
| ***MMA, IN*** |
| *Description*: MMA Response Management (Apr 2008 – May 2009): MMA Response Management is an implementation of credentials wallet approach of IAM which combines the saving of credentials into the LDAP directory with an Identity Manager Logical Attribute, retrieving them with an Active Response, and finally a page which will receive the headers, and create a login request to the application posting the credentials to the application. A Logical Attribute Handler is implemented to retrieve wallet credentials fields in the user profile and encrypt them and store them in a specified user attribute, the LAH also decrypts the attributes and display them to the user when the profile is being viewed. |
| ***YASH Technologies Inc, IL*** |
| *Description*: ClaimsPrice (Nov 2007 – Mar 2009): Pocket PC-CP is an application for claims processing hosted on Pocket PC. It’s geared towards Insurance Claim Adjusters, who check for the claim amount based on certain criteria and recommend the amount to be paid against the claim. The core components of the applications are Categories, Assignments, Tasks and Reports are core components of the application. |
| *Description*: ESIM(May 2007 – Oct 2009) is an innovative education software solution for educational institutions - helping institutions in standardizing procedures for better management and delivering education across spatially separated campuses. ESIM facilitates management to have a 360 degree view of entire campus on a single click. ESIM Campus is a comprehensive academic management system for K-12 schools, colleges and universities worldwide. It facilitates institutions from first contact with a prospective student through graduation and alumni relations. |
| *Description*: DroidMD (Jun 2007 – Dec 2009) is a decision support system for health care administrators/providers to assist them in optimally recommending diagnostic tests for patients based on rules implemented in the system. The objective of the system is to minimize spurious tests there by reducing costs. The insurance providers will setup the system at hospitals and health care providers. Once installed the workflow is managed by two user types- Primary Care and Admin Care. The primary care user enters the demographic data for the patients and also the Epworth Score and OSA Screen Questionnaire. The system goes through the rules for each category; these rules are due for patent and are IP for the firm. After the rules are evaluated the system recommends the test and sets the patient record for review. At this point the Admin Care user either approves or overrides the recommendation with comments. The system is developed so that new rule based recommendations can be added with ease. |
| *Description*: Web Business Process Modeler (Sep 2006 – Nov 2007): ‘Web Business Process Modeler’ is a web based tool for orchestration of Grid/Web Services and compliant to BPEL Standards. Functional Analysts can directly create/model business process with this tool over the internet |
| *Description*: WebNMS (Sep 2006 - Jun 2007): WEBNMS is based on RFC 1695, 1441 to 1452 i.e. SNMP ver 2.0. WebNMS provides features like configuration of Network, monitoring of Network, MIB browser, PING Utility, GUI based display of TCP/IP Statistics and network protocols. The front end was developed with lightweight applets capable of showing the bar charts and graphs. The backend was in the form of Servlets. The servlets query the Network components which are Java beans and the results are shown are passed as parameters to the applets which then display the results. |
| **FinePoint Technologies, VA** |
| Description - ACM (Dec 2004 – Oct 2006): Fine Point ACM is a web based integrated system for Telecom OSS (Operational Support System) automation. ACM framework supports Package Manager, Service Manager, Task Manager, Device Manager and Interface Manager. These modules support an array of user interaction, starting from device interactions to creating services and managing and packaging those services. |
| *Responsibilities:*   * Manage large size application and product development. * Stakeholder Engagement. * Managing Business Review Meetings. * P&L Management. * To manage agile/scrum/RUP and waterfall type projects. * Status Reporting to Top Management. * Business analysis. * Time Tracking. * Milestone Reviews. * Maintaining project/product roadmap. * Understanding scope and requirement. * Managing communications: Communication plan for the internal/external project communications. * Managing risks in a cross-functional team environment- identification, risk prioritization, risk responses- mitigation and contingency plan, monitoring and control. * Issues resolution and escalation, where required. * Software size estimations. * Application- performance testing /tuning/optimization. * Responsible for Quality Delivery. * Production support: ITIL /ITSM adherence. * Preparing/Reviewing: Project Schedule and Resource Allocation. * Negotiation. * Mentoring Project Managers. * Reviewing Technical Artifacts: Architecture and Design Docs. * Mentoring team leads on technical issues. * Performance Appraisals. * Created System design artifacts using modeling tools. * Servlet /applet programming and the network components programming: java bean. |
| *Environment* : SiteMinder, Scheduler- Condor, Active BPEL, BPM, Grid Toolkit, Rational Rose, IBM Workplace Client Technology, SOA, Web Services, Hibernate, J2EE (JSP, Web Services, Swings, Signed Applet, XML, XSLT,X-Query),Struts, Jasper, AJAX, BPEL, Hibernate, WebLogic, WebSphere Studio, Oracle10g, MSSQL Server, DB2 Everyplace, Windows, Linux, Tomcat, Cisco VPN client . |
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| *Solitar Systems Aug 2001 to Dec 2004* |
| Systems Analyst |
| ***COD: Delhi Cantonment, India*** |
| *Description*: Computerized Inventory Control Package (CICP) (Nov 2003 – Dec 2004): 'CICP' – is an inventory management system for Indian government COD: Delhi Cantonment, India. The application covers functional areas like1) Issue, Receive, Audit and Stock taking 2)Provision and Procurement 3) Part Change and Publication 4) Warehousing and Depot A/C 5) Disposal & Salvage 6) Statistical Method Branch 7) Expense Stores Group 8) Return Stores Sub Depot |
| **TenUK, UK** |
| *Description*: TenMAID (Apr 2003 – Nov2003): TenMaid Application is used extensively by its Lifestyle Managers to cater to the client requests. This application allows users to view a personalized job request service and process the requests. TenUK staff uses the application to administer and manage the member accounts. |
| **Sharp Microelectronics, Germany** |
| *Description*: eCVAM Customer Satisfaction Program (Aug 2001 – Apr 2003): This System helps SHARP Microelectronic Europe (SME), Hamburg, to receive information about their customer base throughout Europe. RVAM Deutschland provides SHARP SME with reports about the individual requirement profiles and actual performance evaluation from approximately 2.000 customers throughout Europe. The data was collected via RVAM’s proprietary eCVAM website. Look & feel and limited functionalities of the eCVAM application have been customized to SHARP SME’s specifications |
| *Responsibilities:*   * Create System design artifacts using Rational Rose. * Design and develop server side functionality using Java, EJB, and SQL. * Lead the development of the administration module with 6 team members. * Development of user profile module and its interface with the web application for personalized view. * Implemented front-end views of the application using a combination of JSP, Struts, HTML and JavaScript. * Interface with the team members and the Client. * Study specifications of SHARP SME (Sharp Microelectronic Europe) prototype, which formed the input for this system. The customer had very specific requirements that were decided on during the analysis phase. * Create and Validate business requirements. * Create High level and low level design of Issues, Receives and Audit modules using Rational Rose. * Lead the development of the Issues and Receives modules.   Designed and developed server side functionality using Java, EJB, and SQL. |
| *Environment*: J2EE, JSP, JavaScript, WebLogic and SQL Server |
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| *CoFuture Ltd Sep 1999 to Jul 2001* |
| *Developer* |
| ***Swift Locums Limited, UK*** |
| *Description*: Swift Locums (Mar 2001 – Jul 2001): Swift Locums Limited, UK is a premier Agency in providing the Health care services to Hospitals and doctors (Locums) and has primarily a job of assigning a locum to a Hospital on the basis of availability. Apart from Job scheduling of a locum they largely focus on Administration, finance, billing and maintaining the track record of Locum. Swift Locums portal is a platform for registered locums (medical practitioners) where they can work for some other hospitals, which are registered, with the portal on part time basis |
| *Description*: Opportunity Tracker (Sep 2000 – Feb 2001): The opportunity tracker is a web-based tool for opening up new opportunity requests and monitoring the existing ones. The opportunity request is created in the system and is then forwarded to the concerned parties; these parties depending on the rights assigned to them can take actions on the opportunity or can forward it to the next phase with approval and/or comments. |
| *Description*: Generic framework for E-Commerce site (Sep 1999 – Aug 2000): The project is about designing and developing a framework for Portal Sites. The architecture is based on the JSP, EJB model. The framework is designed in a generic way so as to provide reusability of the components for making similar sites with minimal coding involved. The site will have the generic features like two level navigation, search and query user registration and maintenance, customized banner display etc. |
| *Responsibilities:*   * Implementation of SSL for the sign on process. * Design and development the request submission module and the search module for the locums. * Development of the JSP and the server side java beans module. * Development of phase 2 of the portal, which required the server side beans to be EJBs. * Developing reports like the opportunity quotes report, progress view report etc. * Design the SiteMap XML structure based on a folder based hierarchy. * Design and development of NavContext module for navigation details based on a given URL |
| *Environment* : JDK, JSP, SQL Server 7.0, XML, JSP, JavaScript, SQL Server, Rational Rose 98, WebLogic 5.1, Windows NT,MS-SQL, JSP, JAVA, JDBC. |
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| ***Verifone***  *Jan 1998 to Aug 1999* |
| *Developer* |
| Description: Up-gradation of Verifone’s Omnihost for the acceptance of Smart Cards (Jan 1998 – Aug 1999): This project has been developed for Verifone India limited/Escorts Finance Limited. Omnihost 3.0 is a payment processing system for the acceptance of credit cards. Point Of Sale Terminal located at the merchant location dials to the Omnihost for the transaction approval. Technical abilities of the Omnihost have been upgraded from accepting credit cards to smart cards. (Used as payment mechanism) Personalization module has been added for the personalization of the fresh smart cards. This system included Personalization Module, Reload Module and Reports Module |
| *Responsibilities:*   * Reports development. * QA. |
| *Environment* : Oracle-7.3, Forms-4.5, Reports-2.5,and SCO Unix2.5 |
|  |
| ***Robotics Systems Jul 1997 to Jan1998*** |
| *Network Engineer* |
| *Responsibilities:*  Did Network Installation (LAN), setting Internet for systems with TCP/IP, DNS, and DHCP. Desktop PC’s assembly and operating systems installation and configuration. |

#### Employment History:

*Project Management:*

* SQA Concepts Inc, IT Project Manager, Oct 2015 to till date
* Hitachi Consulting, Global Delivery Manager, Dec 2011 to Sep 2015
* Ciber Inc, Manager, Delivery, Sep 2010 to Dec 2011
* YASH Technologies, Project Manager/Project Lead, Dec 2004 to Sep 2010

*Early experience: Architectural, infrastructure and computer programming experience*:

* Solitar Systems, Systems Analyst, Aug 2001 to Dec 2004
* CoFuture Ltd, Associate Consultant, Sep 1999 to Jul 2001
* Verifone, Consultant, Jan 1998 to Aug 1999
* Robotics, Network Engineer, Jul 1997 to Jan 1998