***Rudolph Vuckov – “A Businessman in IT clothes”***

**Desired Job Titles:** Business Analyst, Systems Analyst, Solutions Analyst, Project Coordinator, UI Designer**:Phone**(248)**Voice only-do not text**588-5883

**Desired Work Location**: **Anywhere in the USA** ***American Born U.S. Citizen* Email:** [**mailto:rudyvuckov@yahoo.com**](mailto:rudyvuckov@yahoo.com)

**Strengths:** ITSM, Leadership, Planning, Coordination, Communication, Software Development, Business Acumen [www.](http://www.linkedin.com/in/rudyvuckov)**[linkedin](http://www.linkedin.com/in/rudyvuckov)**[.com/in/](http://www.linkedin.com/in/rudyvuckov)**[rudyvuckov](http://www.linkedin.com/in/rudyvuckov)**

**EXPERIENCE SUMMARY: Master Freemason Lambda Chi Alpha**

* 30 years working on group and individual projects simultaneously, T-shaped skills, With so many I-shaped skills, Think Ben Franklin
* 22 years application support, system & business analysis, system and database design and testing – team motivator, mentor, leader
* 22 years IBM mainframes, Syncsort, Fileaid, TSO, Procs, ZOS / OS MVS JCL, Gener, JES3, COBOL, TSO, ISPF, ESA
* 22 years experience with Systems Design Life Cycle in a Client Server Environment, SDM, SDLC, RUP
* 22 years experience with IMS DB/DC, MFS, DLI, BMP, BMC SOFTWARE, Checkpoint Restart, VSAM
* 22 years experience with Translating Business Strategy/Drivers into IT requirements - Project Estimations
* 22 years experience with the definition & enforcement of standard data element names, abbreviations, characteristics, values, aliases.
* 22 years experience with the enforcement and maintenance of governance policies, processes, performance measurements, UX/UI Design
* 16 years experience with Microsoft Office (Word, Excel, Project Manager, Power Point etc.) DB2, SPUFI, QMF, SQL, Binds, Declgen, Joins, Cursors, Dynamic SQL
* 16 years experience with Project Discovery approaches and estimations RFI/RFP/RFQ / RFC monitoring
* 4 years experience running my own business, monitoring & modifying Best Practices Hands on experience in developing and managing Business Intelligence applications
* 2 years experience JAVA, Focus, Halappi, Scripts, HTML, REXX, Java, Stored Procedures triggered by Java, WLM, BMC Software, Stored Procedures
* 2 years experience with State Clients 1 year coding experience CICS 6 years design; 6 months Princeton SofTech's Relational Tools “*Move For DB2”*
* Utilized quality disciplines to manage new application development projects through complete project lifecycles
* Experience with and gut level understanding of ITIL, Waterfall, RUP, & Agile, Unified Software development methodology.
* Work effectively with senior management in planning future feature development and implementation.
* Participating in the budget & long-range strategic planning process. management strategies. Proven ability to contribute to long-term company success & profitability
* Creatively view (and suggest solutions to) problems arising from changing business process variables.
* Used my experience providing insight into key business dynamics such as competitive activities and industry trends. Senior Advisor to the Release Planning Team
* Deep understanding of Business, Market and Industry functionality and current IT trends - Responsible for Project Success
* Served on the following teams: ISG, ITSCM, CMS, SKMS, SPM, CAB, CSIP, PIR, SPM, BAR and BSA
* Helped define: CBFs, BIA, BCP, KPI, SIP, SLT, SLR, SOR, SWOT, VBF, CMM, CSFs, MoR, RACI Chart
* Versatile and Experienced Business Analyst with a solid background fueling process improvements in regard to cost, performance & efficiency.
* Adept communicator with expertise in strategic planning, competitive analysis, assessment, team leadership and project management.
* Exceptional written and verbal communication skills and interpersonal skills. Proven ability to contribute to long-term company success and profitability
* Self-motivated with can-do attitude; adaptive with the ability to grasp things quickly. resolved conflicts to drive decisions
* Proven experience in significant, complex multi-tier architecture, multi-million dollar software development
* Relationship manager with product owners and development teams to create an environment of continuous improvement. A team builder.
* ITIL is the liaison between technical and non-technical personnel – includes Value Added and Business Best Practice guidance, Identify Key Performance Indicators, Project Metrics, Milestones, Key Deliverables, Risk Abatement, Company wide approach to IT integration
* PRINCE2 & PMBOK Knowledge, Life insurance and Real Estate licenses - Intimate knowledge of Contract Law & Insurance
* Served on various Governing Boards of NP organizations for many years advising on planning, strategy, personnel issues

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **LANGUAGES:** | COBOL II, MF COBOL | OS MVS JCL SQL | EASYTRIEVE, QUICKJOB, REXX, CLISTS | FOCUS, MARK IV, SAS, CICS |

|  |  |  |
| --- | --- | --- |
| OS JCL JES 2, JES 3 | MVS XA ZOS | Windows XP, 7 AS400 Client Server, NDM, FTP |

**OPERATING SYSTEMS:**

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| --- | --- | --- |
|  |  |  |

**SOFTWARE:**

|  |  |  |
| --- | --- | --- |
| CA7 and UCC7 | Lotus Notes, Outlook, SharePoint | MS-ACCESS, PROJECT, EXCEL, WORD, Visio, PowerPt. |
| Workbench / Animator | FTP and MQ Series - TCPIP | TSO ISPF ESA - EXPEDITER - HALLAPI |
| Spufi, QMF, SQL, DB2 v 9 | Adobe, Rational Rose | IMS DB/DC DLI & BMP & MPP & MFS & BTS |
| FILEAID / FILEAID IMS | IBM UTILITIES ABEND AIDE | CHANGEMAN, ENDEAVOR, APS, PUPS, DCCS |

**Data Architecture, Capacity and Structure Management:**

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| --- | --- | --- | --- |
| Use Cases Wireframes UML | Logical Data Designs/Models | Data Integrity / Profiling | Embarcadero Data Modeling Tool |
| Data Warehousing / Facets | Data Mapping / Mining / ETL | Referential Integrity | Identify Data and Solution Patterns |
| Inovis-data normalization | Source to Target Mapping | Business Intelligence | Data Modeling, Data Blending, Taxonomies |
| Data Normalization – EDI | Entity Relationship Diagrams | Logical Data Models | SCM – Software Configuration Management |
| Data Access Efficiency | Managing Data Requirements | Data Flow Diagrams | Data Conversion/Translation Strategies |
| DDLT0 IDCAMS VSAM | ACB, PCB, PSB, DCB Gens | RDMS Design - WLM | DB2 Stored Procedures – DB2 Connect – UDB |

**APPLICATIONS:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Insurance | Health Care | Workman’s Comp | Part / Item Number Conversion | Bar Code Reader / Printer Oil &Gas |
| Warranty | Warehousing | Point of Service | Resource Tracking / Management | Medical / Health Insurance Manufacturing |
| Invoicing | Fraud Detection | Order Processing | Distribution Center Expansion | Bill of Materials / Lading Inventory Control |
| Accounting | Transportation | Government Taxation | Telephone Wire Pair Tracking | Mathematical Modeling Payroll / Employee Benefits |

**Other Tools / Skills:**

|  |  |  |
| --- | --- | --- |
| Functional Design Doc. | Process & Event Diagrams | Project Scope Definition Project Charters / Scope / Feasibility |
| Resource Management | Fit – Gap -Trade-Off Analysis | CRUD, System & Program Flow Diagrams / Traceability Matrix |
| JAD Chairperson | RACI Chart Development | Prioritization and Management of Requirements & Deliverables |
| Full SDLC and RUP | Group Motivational Skills | Offshore/ Cross Cultural /Cross-Functional Project Management |
| Strategy/Roadmap/BPR | RAD / Agile Development | Project Rollout Control / Software Deployment, |
| Quality Assurance / Metrics | Cost/Benefit Analysis - ROI | Trend Analysis, Capacity Planning, Resource Plans, Budgets |
| Project Proposal Prep | Mentoring & Training Staff | Customer, Team, Vendor Coordination |
| Customer Focus / Training | Project Planning / Charting | Detailed Work Plans, Schedules, Project Estimates |
| Disaster Recovery | ISO/SOX Standards Compliant | Service Failure Analysis (SFA) / Root Cause Analysis (RCA) |
| SLA/SLO compliance | Management of Risk (MoR) | Process Efficiency Analysis Supportability Assessment |
| Flexible Problem Resolution | Top Echelon Status Reporting | Requirements Traceability Documents, SOW, BRD, CSD, TDD |
| Prototyping / ERD diagrams  Business Process Redesign | Test Director / Test Manager  Business Objects Reporting/Design | Applications Test Cases for Unit, UAT, System Tests  Business Continuity Planning / Business Re-alignment Restructure |

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**EXPERIENCE: Business Analyst/Trainer: SACWIS (**Statewide Automated Child Welfare Information System)  **Project State of Michigan**

**Lansing, Michigan** OrgspireMarch 2017 – Present

ROBO Help, Storyline 2/3,  **SCORM Driver,** **SCORM Engine, ROBO Help, Web Based Training, LMS, Learning Management Systems**

**Challenge:** Create new training CBTs & training documents for understanding **SACWIS** as well as testing new versions of **SACWIS**

* + - Agile – Monitor Burndown, Backlog, Standup meetings, Use Case Points, Actor Definitions, Story cards. implement features from the product backlog
    - Shareable Content Object Reference Model (SCORM) - XMLframework to define and access learning objects data shared learning management systems (LMSs)
    - SACWIS is CRM(customer Relationship Management) on Steroids. Think SALESFORCE w ultra high security & without boundaries in a dynamic environment.
    - All that personal information that cannot legally be gathered is collected, organized and stored on government servers for secure dissemination.
    - Much of what I did is part of court ordered changes, lawsuit prevention, family privacy issues. Lives depend on what I do. Child welfare is the highest priority.
    - Complete each sprint on time under budget. Please understand and respect that I cannot say much about this job.

**Business Analyst/Architect: Hadoop Restructuring Process JPMorgan Chase**

**Columbus Ohio** CollaberaMay 2016 - December 2016

**Data Control, Refresh,** Teradata, Hadoop Database/DataWarehouse, ETL, **Mainframe Modernization, RSA, UX/UI, ITSM, SAS, EDI**

**Challenge:** Create new Hadoop versions of processes that currently use Teradata & Redesign AML reports, Source to Target mapping, ITSM Framework

* + - Coordinated re-development and testing (detailed Test Plans & Test Cases) of 3 processes that are the proprietary core of AML @ JPM. SAP BO links.
    - Coordinated the large parallel test of Teradata to Hadoop with off shore 3rd party supplier TATA. Wrote the requirements for changes to the batch processes.
    - Since JPM was moving from Teradata to Hadoop – I provided Data Visualization to reconfigure some of the AML processes to streamline mainframe code
    - I spent much of my time tracking down connections and explaining why Business Objects were not working as they had in the past, DDL, Link, server problems.
    - CMDB - designed the structure to gathered elements and guided customers on how to create ad hoc reports. Completed project on time under budget.

**Data Manager/ Business Analyst: Vehicle Ordering Process Ford Motor Co.**

Allen Park, Michigan Thirdware April 2015 – February 2016

**Data Control, ITSM, Data Refresh,** **Weekly meetings w managers, Business Continuity, Data Interfaces, UX/UI Design, ETL**

**Personal Challenge:** Create an orderly process in which to conduct testing and bring back harmony to the Order Fulfillment teams. Created User Stories

* + - Coordinated world wide use of 3 test regions and 26 vehicle lines among 14 separate test organizations with competitive and conflicting goals. Persona Def.
    - Supported One Note/ SharePoint worldwide reservation system. Managed 2 offshore off hours resources. Synced Production to test regions. COBOL TSO
    - Central clearing house for questions about Data Visualization and provided direction for process control. Quick View Plus to manipulate files. BMC software
    - Streamlined processes and documented process improvements. Managed 16 major data refreshes in less than a year. Coordinated with off shore 3rd party .
    - Chaired the weekly Monday morning meeting to align efforts of the other managers to achieve harmony in the test regions. Signed off on 3rd party supplier .
    - Prior to this Data was corrupted and deleted. Tests failed for mysterious reasons. Competing groups had open turf wars over test data regions.
    - My success is the fact that the teams now have an orderly process by which testing can continue without ruining the tests of other groups.

**Mainframe Support / Business Analyst: Credit Card Processing / Bank Interface Meijers Department Stores**

Grand Rapids, Michigan E - IT Professionals May 2014 – April 2015

**COBOL, SharePoint, DB2, Check Process, FISERV/FIS Connex, 3rd Party Vendor Management, EDI, SOA, ETL, REMEDY,** FTP, MQ

**Personal Challenge:** Can I do the same job I did 30 years ago and still be effective? **financial modeling systems support**

* + - Supported the Meijer Credit / Debit Card processing system – COBOl, Easytrieve, IMS, DB2,TSO, Interface to Web-based applications User Stories. Persona Def.
    - Created system documentation where there was none. Provided on and off site 24/7 support for critical systems. SKU processing, Live testing
    - Front-line support for customer calls and emails by taking ownership and accountability for the call resolution process. Provided Data Visualization to customers
    - Managed incidents, defects & change requests. Prioritize requests from other project managers. Created & closed Remedy Tickets
    - Timekeeping, Payroll, W-2 computations. Personal gratification that I can go back to basics and be successful!

**Mainframe Support / Business Analyst: Warehouse Process MMP /PRC Interface Ford Motor Co.**

Brownstown, Michigan MSX International October 2013 – April 2014

**COBOL, JCL, IMS, SAS, ITSM, DB2,TSO,** **Sixsigma, SharePoint, FileManager, SYNCSORT, Endevor, MOBIUS, SQL, Agile**

**Personal Challenge:** Can I do the same job I did 30 years ago and still be effective?

* + - Supported the largest Warehousing complex in the USA –,Interface to Unix. SharePoint testing. Provided Data Visualization to customers
    - Front-line support for global customer calls and emails by taking ownership and accountability for the call resolution process.
    - Facilitated timely turn-around of production abends, customer service requests, and post-launch issues. FTP, EDI, MQ Series
    - Managed incidents, defects and change requests. Prioritize requests from other project managers & 3rd Party Vendors. Created User Stories
    - eTracker Tickets for Change-Man and Endevor issues. Personal gratification that I can go back to basics and be successful!

**New Dev. Test Lead**/**Business Analyst: Direct Enrollment/Govt Mandates Blue Cross Blue Shield**

Southfield, Michigan Collabera May 2013 – Sept 2013

**Technical Data Store/Data Warehousing,** MMIS, **ClearQuest, ETL, Connecture, Front/Back End Tests, Agile, ITSM, REMEDY, VISIO**

**Challenge:** Create real world (detailed Test Plans & Test Cases) for the Connceture product, meet government mandates

* + - Business Process Redesign – Wrote Test Cases conducted JAD sessions, **Built Financial Models** to represent real world experiences. Served on CMS team.
    - Facilitated global requirements meetings w stakeholders & suppliers. Issue Management, Product Disposition–The clearing point for Direct Enrollment
    - Manage customer issues by gathering clear, concise description of the problems, investigate customer incidents. Tested feedback to reinsurance, risk adjustment
    - Created and maintained Project Status Dashboard, tested Business Objects. Created User Stories -Prioritization & Management of Requirements & Deliverables
    - **Edited XML files Inbound Requests/Outbound Requests IBR / OBR** - Participate in defect reviews – automated SharePoint testing, Requirements Traceability
    - Met Government Mandated start of FFM / Exchanges part of the Patient Protection and Affordable Care Act (PPACA- AKA Obama Care) avoided penalties.

**New Dev. Lead Bus/Sys Analyst/Coordinator: ACA MLR-Medical Loss Ratio /3R/Exchanges Govt. Mandates CareFirst Blue Cross**

Owings Mills, Maryland Acro Service Corp.October 2012 – April 2013

**Data Warehouse, ETL, ALM,** MMIS**, UX/UI Design**, **Agile, Business Continuity, Persona Def., ITSM, HIPAA, ITSM**

**Challenge:** Meet government mandates and deadlines in a NASCO NPS/Facets, TDS environment. Call center feature enhancement/Installation

* + - Business Process Redesign – Wrote requirements conducted JAD sessions, VISIO, Issue Management, Built Financial Models to represent real experiences.
    - Participated in the process of configuration management. Created a traceability matrix of the requirements to design using MS Excel. Created User Stories
    - Requirement elicitation via interviews with business & technical staff Incorporate these requirements into a variety of artifacts. SSRS reporting, Peer Reviews
    - Used data from Actuarial Data Stores to create live representations of MLR calculations to enhance the dialog for Call Center clerks. Reinsurance, Risk Corridors,
    - Process redesign to meet customer objectives. My Success was a completed test system design - verified to user satisfaction

**New Dev. Lead Bus/Sys Analyst/QA Test:** **PBM - Pharmacy Benefit Management - Regulatory Compliance CVS /Caremark**

Detroit, Michigan Galaxy Systems October 2011 – February 2012

**RX fulfillment, AS400, SQL, DB2, MS Project, Use Case, HPQC, UX/UI Design, , Agile, Business Cont. Plan, Embarcadero Data Modeling**

**Challenge:** Integrate purchased mainframe system into current AS400, establish Best Practices - large, multi-platform project

* + - Developed Event Diagrams, Process Diagrams, System and Program Flow Diagrams, Context Diagram, Actor Definitions - Data Mapping – Issue resolution
    - Multidimensional, metadata analysis Coordinate with Offshore Teams. Maintain safety, security, and privacy standards Created User Stories
    - Participate in Defect Triage, issue investigation and resolution customer/support as appropriate. Prioritize, escalate and track incidents according to the SLA.
    - Wrote much of the BRD, Test Cases, Test scripts, Technical Specs. Gave guidance on BRD and Business Process Redesign– Hands on leadership
    - Lead Development of Requirements Project Rollout Coordination & Control - Completed test system design - verified to user satisfaction

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* + 1. **EXPERIENCE: New Dev. Lead Bus/Sys Analyst / Data Modeler QA Test:** PentaSAP Project  **Chrysler**

**Auburn Hills**, Michigan. CSC March 2011 – July 2011

**SAP, Materials & Asset Management (MM), Share Pt., Business Continuity, Use Case, Fit – Gap, Prototyping, MS Project**

**Challenge:** Integrate SAP into the current environment

* + - Met w customers, chaired JAD meetings. Gathered & Documented Business Requirements, Processes Installation, Issue Management, Product Disposition
    - Developed test data according to the user requirements to perform unit tests. Participated in the ongoing process of configuration management. Hands on leadership
    - Communicate with system end users to gather system feedback, conduct defect reviews and improve functionality. Multidimensional, metadata analysis
    - Became an expert on specific features and participate in any changes even after implementation to production. SKU Processing. Updated training content,
    - Determine impact of functional requirements in collaboration with other feature team members on various aspects of existing system.
    - Wrote the Detail Test Design - Lead Development of Requirements - Wrote Technical Specs - Used SAS for ad hoc reporting - Coded SQL
    - Developed Event Diagrams, Process Diagrams, System and Program Flow Diagrams, Context Diagram, Actor Definitions - core competency
    - Defined stage scope and boundaries via deliverables and timetable – defined business case – update risk log – Coordinate with Offshore Teams.
    - Completed test system design - verified to customer satisfaction Excellent ability to plan, document and develop procedures & objectives in support of critical projects for clients - Lead Development of Requirements Project Rollout Coordination & Control – Customer Delighted

**Supplier Change Lead Bus/Sys Analyst:** CA-MMIS **State of Calif. Dept. of Health Care Services**

Sacramento**,** Calif. Stanfield Systems August. 2010 – February, 2011

**Timekeeping, Payroll, DB2, PHI, Sybase, BPR, MS Project, Use Case, Wire Frame, Power Pt, MMIS, HIPAA, Agile, CFR**

**Challenge:** Ensure the seamless transition from one contract supplier to another

* + - SLR-Defined stage scope and boundaries via deliverables and timetable – defined business case – update risk log - Business Impact Analysis
    - Lead Development of Requirements - Wrote Technical Specs- Embarcadero Data Modeling Tool Use Cases – UML – Data Mapping. Served on CMS team.
    - Excellent ability to plan, document and develop procedures, and objectives in support of critical projects for clients – Resource Planning Micro Focus re-hosting.
    - Became an expert on specific features and participate in any changes even after implementation to production. Participated in configuration management.
    - Communicate with system end users to gather system feedback, conduct defect reviews and improve functionality. Business Objects Reporting/Design
    - Member f the change advisory board (CAB) which provides support to a change management team the assessment and prioritization of changes. Organize and conduct vendor evaluation
    - Determine impact of functional requirements in collaboration with other feature team members on various aspects of existing system.
    - Manage deployment of web-based, Client-Server, and Mainframe applications, Installation, Issue Management, Product Disposition
    - Developed Event Diagrams, Process Diagrams, System and Program Flow Diagrams, Wireframes-Used SAS for ad hoc reporting
    - Became the focal point for questions - Validated code and defects against requirements - Saving the State of Calif. $50 million

**New Dev. Management Lead Bus/Sys Analysts/Data Modelers QA Testers: Quick Save Retail Outlets**

Detroit, Michigan Esoteric Enterprises Feb 2010 – May 2010

**ETL, BPR, MS Project, JAD, Rational Rose, Use Case, Wire Frame, Power Pt**., **Asset Management, SQ Server, Agile**

**Challenge:** Find the best possible solution to Business problems - create web based solutions– translate requirements to functional specs

* + - Led the effort to optimize Business Processes using advanced IT tools - measurable cost savings – Cost Benefit Analysis - Completed Power Point documentation and presented it to the client
    - Provided technical, user and business assurance documents during the start and middle of the project - Data Mapping – Business Architecture - Embarcadero Data Modeling Tool
    - Defined stage scope and boundaries via deliverables and timetable – defined business case – update risk log – Developed ad hoc Task Forces - Wrote new training manuals
    - Design and Development for both OLTP and Data warehousing environments. data mapping. Participated in the ongoing process of configuration management.
    - Wrote Context, Entity Relationship, Data Flow, Use Case, Class, Activity, Sequence, Extensions Diagrams, Wireframes, Business Rules, Performance Constraint, Parent/Child Relationship, Spec Docs, Project Dashboard, Traceability Matrix, efficiency via reuse opportunity, Business Objects/Artifacts

**New Development Management Lead Bus/Sys Analysts / Data Modelers/ QA Testers: A & B Trucking**

* + 1. Detroit, Michigan Esoteric Enterprises Dec. 2008 – Nov 2009

**Excel, SAS, JAVA, VB, Data Warehouse / Mining, ORACLE 10g, Crystal Reports, Rational Rose, UML. Asset Management**

**Challenge:** Find the best possible solution to Business problems - create web based solutions– translate requirements to functional specs

* + - Manager and QA for Web based **applications – JAVA, .Net, etc. – Analysis and QA only – lead group of 5 developers**
    - Played a key role by offering expertise in project management, test case development & business analysis, various aspects of the software development & implementation cycle
    - Design and Development for both OLTP and Data warehousing environments. data mapping. Participated in the ongoing process of configuration management.
    - Determine impact of functional requirements in collaboration with other feature team members on various aspects of existing system.
    - Met with customers & chaired meetings to gather requirements & conduct JAD sessions - Project Coordination & Control – Data Mapping
    - Completed test system design, built, executed tests - verified to customer satisfaction – Bill of Lading – Resource Planning - $4M cost savings
    1. **New Dev. Lead Bus/Sys Analyst / Data Modeler QA Test:** MOS Project **Blue Cross**

Detroit, Michigan. Epitec October 2007 – November 2008

**Excel, Visio, 1500, CEF, TRLOG, 835, 837, EDI, HIPAA, ITS, SAS, Data Warehouse/Mining, FTP, PHI, DB2, FOCUS, SCM**

**Share Point, ETL, BPR, HIPAA,** MMS**/**MMIS**, BRD, CSD, TDD**, **Fit – Gap Analysis, MS Project, Agile, NDM, Test Director**

**Challenge:** Create a Comprehensive Parallel Test to assess the veracity of the MOS system - large, multi-platform project

* + - Medicare, Medicaid, and HIPAA transaction processing – Claims Medical Billing – took control of the project– Issue resolution
    - Met with customers & chaired meetings to gather requirements & conduct JAD sessions – Wrote the CSD & BRD. Served on CMS team
    - Built a system to compare 837 Facility & Professional local transactions to NASCO – DB2 Applied Knowledge of Business-IT to requirements
    - Built test cases, executed tests and verified results - used Test Director and Share Point for QA – took control of MS Project – tested feedback links to reinsurance and risk adjustment
    - Wrote the Comprehensive System Design Analyzed Customer Technical Requirements –ETL- Used SAS for ad hoc reporting – provided test results to each department as needed
    - Wrote the Detail Test Design - Lead Development of Requirements - Wrote Technical Specs – Mapped Data Nasco to BC
    - Developed Event Diagrams, Process Diagrams, System and Program Flow Diagrams, Wireframes – translate requirements to functional specs
    - Analyzed Client Business Processes - Performed Business Modeling - Project Roll Out, Coordination & Control Business Objects Reporting/Design
    - Completed test system design, built, and executed tests verified to customer satisfaction – Process verified that MOS works - $40M saved

**New Development / QA Programmer/ Analyst:** Single Order Edit **Ford Motor Co.**

Dearborn, Michigan. CIBER May 2005 – October 2007

**J2EE, WLM - Work Load Manager, Outlook, DB2 Connect, Stored Procedure Builder, Share Point, Wire Frames, TDD, NDM, SAS,**

**Use Case, CSD, BRD, “Move for DB2”, Test Director, ETL, UDB, SOX standards, UML, SKU Processing, Micro Focus re-hosting,**

**Rational Rose, Visio, Data Warehouse/Mining, Prototyping, FTP, COBOL, Expediter, , Changeman, Sharepoint**

**Challenge:** Give web pages access to data stored on Mainframe - large, multi-platform project

* + - Moved DB2 data between Prod. & Test environments via Princeton Softech’s “Move for DB2” Developed Business Cases / Use Cases
    - Built test cases, executed tests and verified results- used Test Director and Share Point for QA used RUP SLC & Ford SDM
    - Determine impact of functional requirements in collaboration with other feature team members on various aspects of existing system.
    - Built the Stored Procedure interface between JAVA and DB2 using Stored Procedure Builder / WLM / DB2 Connect
    - Developed Event Diagrams, Process Diagrams, System and Program Flow Diagrams, Wireframes – Data mapping – **Project Successful- $100M savings**

**New Dev. Management Project Leader / Systems / Business Analyst:** Project Orange **Visteon**

Dearborn, Michigan. CGEY February 2003 - February 2005

**COBOL, IMS DB/DC, OS JCL, Fileaid, IMS, Endeavor, Expediter, DB2 UDB, Lotus Notes, FTP, BI, FOCUS, Test Director,**

**Scripts, HTML, REXX. Excel, Visio, Power Point, Fit-Gap Anal., BPR, MS Project, SAS, ACF2, SCM**

Challenge: Clone Largest Manufacturing Control System Ever Written before the FTC pulls the plug - largest multi-platform project

* + - Lead Development of Requirements Project Rollout Coordination & Control - Business Impact Analysis – Business Process Redesign SKU Processing
    - Responsible for diagramming Mainframe / Web systems using Visio - Prioritization & Management of Requirements & Deliverables Micro Focus re-hosting. Used SAS for ad hoc reporting
    - Responsible for training and giving direction to new employees - MS Project - Business Continuity Planning – Issue resolution - Cost Benefit Analysis
    - Cross Functional / Divisional / Corporation Planning – Resource Planning & Reallocation – Disaster Recovery Design. Participated in the ongoing process of configuration management.
    - Determine impact of functional requirements in collaboration with other feature team members on various aspects of existing system.
    - Built test cases, executed tests and verified results- used Test Director and Share Point for QA– automated testing Created a document repository – Developed ad hoc Task Forces
    - Wrote new scripts to do mass loads via VB, HTML, HALLAPI, IMS & TSO interface - Supervised up to 20 people mostly offshore. Wrote new training manuals to support migration
    - Wrote Rexxes that queried DB2 tables to format reports on data structures – Data Mapping /Data Design - Chaired and organized meetings to finalize efforts to create new test environments
    - Became the focal point for questions from the Ford & Visteon sides – Business Architecture Used JAD Applied Knowledge of Business-IT to Requirements, Ford SDM
    - **Part of a Large Team the Largest Single IT Project Ever and it was Successful! SEC satisfied – disaster avoided**

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**EXPERIENCE: New Development / QA Tech. Lead:** Reconstruct Lost Data  **Air Products**

Allentown, Penn. Yoh May 2002- November 2002

**COBOL, DB2, IMS DB/DC, JCL, Fileaid IMS, Expediter, APS, Lotus Notes, UML, BI,** **Agile Methodology**

**Challenge:** Reconstruct data fragmented thru a series of untested system modifications

* + - Coded, , tested, production rollout of code - customer approved – on time - under budget – Business chaos avoided

**New Development / QA Tech. Lead:** Credit Card processing **Capitol One**

Richmond, Virginia. TEK Systems September 2001 – April 2002

**COBOL, DB2, IMS DB/DC, OS JCL, Fileaid IMS, Expediter, APS, CIIS, RAD, Lotus Notes, FOCUS,** **Agile Methodology, Retail Banking**

**Challenge:** Move data to new IBM designed RI free DB2 – CIIS standard – AML/BSA/SEA Compliance

* + - Coded, tested, production rollout of code - customer approved – on time - under budget

**New Development / QA Tech. Lead:** Transportation / Warehousing **Kmart Corporation**

Troy, Michigan. CDI September 2000 - August 2001

**COBOL, MVS, DB2, IMS DB/DC, JCL, Fileaid IMS, Expediter, APS, Test Director, Lotus Notes, FOCUS,** **SKU Processing**

**Challenge:** Expand the number of distribution centers from 15 to 10,000

* + - Extensive Data Modeling Project Parallel Test Data Warehousing Data Mining ETL Modified programs to allow access to new data structures .
    - Coded, tested, production rollout of code - customer approved – on time - under budget

**New Development Programmer / Analyst:** Worker’s Comp. **Chrysler Corporation**

Auburn Hills, Michigan. CDI August 1999 - June 2000

**COBOL for MVS, Rhumba, DB2, IMS DB/DC, OS JCL, Fileaid, HTML, Expediter, Lotus Notes**

**Challenge:** Outside Vendor needed access to data in a DB2 format

* + - Converted IMS batch COBOL programs to COBOL for MVS using DB2 databases Reformatted the FTP files and changed the JCL accordingly - Vendor able to access data

**Enhancements Programmer / Analyst:** ESP - Extended Warranty System **Ford Motor Co.**

Dearborn, Michigan. Ampro March 1997 – June 1999

**COBOL, DB2, IMS DB/DC, JCL, Changeman, Outlook, Expediter**

**Challenge:** Globalized existing system to handle 30 different languages, date / currency formats, national / international customs, laws and business practices, Ford SDM

* + - Wrote IMS DC conversational COBOL 370 programs that used IMS and DB2 databases Dealers around the world are able to give customers extended warranty – in their native language

**Maintenance & Enhancements Programmer/ Analyst: COSMIC** New Product Development  **Ford Motor Co.**

Dearborn, Michigan. Ampro May 1996 – March 1997

**COBOL for MVS, Expediter, DB2, IMS DB/DC, JCL, Bar Code Reader/Printer**

**Challenge:** Maintained & enhanced an on demand inventory control system - Ford SDM – Bill of Materials

* + - Corrected problems barcode reader/printer system used IMS transaction to communicate directly with the mainframe to speed up transaction processing caused by slow network response time

**New Development Programmer/ Analyst:** Physician Reporting **Blue Cross of S. Carolina**

Columbia, South Carolina. Metro January 1996 – May 1996

**Batch COBOL, OS JCL, APS, ENDEAVOR, APS**, **Lotus Notes, Medicare, Medicaid, and HIPAA transaction processing**

**Challenge:** Write a process that will allowed doctors to report and bill Blue Cross Blue Shield directly

* + - Claims Medical Billing Moved programs to production Doctors happy that reporting is quicker and simpler

**New Development Programmer/ Analyst: Credit Card Processing Federal Mogul**

Southfield, Michigan. **Ampro**  May 1995 – December 1995

**COBOL, DB2, IMS DB/DC, FOCUS, Expediter, Lotus Notes, IBI FOCUS**

**Challenge:** Process credit card orders

* + - Wrote a Credit Card processing System in IBI FOCUS COBOL, SPUFI and JCL to meet changing customer requirements - $ saving

**New Development: Programmer/ Analyst:** Accounting - Activity Based Costing – Bill of Materials - KD **Chrysler**

Centerline, Michigan. CDI October 1992 – April 1995

**Microsoft Access, FTP, COBOL II, DB2, Expediter, OS JCL, IMS DB/DC, WORKBENCH,** **Micro Focus COBOL re-hosting, Animator**

**Challenge:** Change Chrysler’s accounting package to Activity Based Costing

* + - Wrote an interface in Microsoft Access to allow time entry on a PC and FTP timecards to the mainframe timekeeping system called Heat.
    - Wrote processes to handle Chrysler's new accounting approach of evaluating parts & services based on the activity - significant cost savings

**New Development Programmer/ Analyst:** Point of Service Project **Blue Cross of Western Pa.**

Pittsburgh Pennsylvania. Metro June 1992 - October 1992

**IMS DB, OS/MVS/JCL, Expediter, COBOL, Lotus Notes Challenge:** Write a new Point of Service system , HIPAA transactions Facility and Professional

* + - Wrote a COBOL program to edit input, control report, update a new IMS database, SDM Subscribers now have another cost saving option to PPOs and HMOs - brought in new customers

**Enhancements Programmer/ Analyst:** Item Number Conversion Project **Kmart Corporation**

Canton Michigan. Computer Horizons February 1992- June 1992

**Batch COBOL II, OS MVS JCL, SYNCSORT, Lotus Notes Challenge:** Change item # to include size & color for soft line goods

* + - Wrote conversion programs to convert files and databases to use new item format - Partners able to id soft goods better – much easier tracking and inventory

**Maintenance Programmer/ Analyst:** Search for Improperly Deleted Medical Claims **Blue Cross of Va.**

Richmond, Virginia. Metro Ju1y 1991 – December 1991

**Batch COBOL, IMS, VSAM, OS MVS JCL, Lotus Notes, Medicare, Medicaid, and HIPAA transaction processing**

**Challenge:** Reconstruct data lost thru a series of untested system modifications

* + - Wrote a batch system tapes, IMS databases and VSAM files to find claims that were wrongly rejected and reactivate them- Avoided lawsuits and dissatisfied customers - saved million$

**Maintenance Programmer/ Analyst:** Retail Loans Government Compliance **Chrysler Financial**  Southfield, Michigan. DCI March 1991 – July 1991

**Batch COBOL, OS MVS JCL, Easytrieve, Easytrieve Plus, Expediter, SYNCSORT, Retail Banking Challenge:** Modify system to meet government mandates

* + - Timely changes made to COBOL code and JCL allowed Chrysler to avoid paying fines

**Enhancements Programmer/ Analyst:** Order Processing - Bill of Materials  **Ford Motor Corporation**

Dearborn, Michigan. DCI October 1989 – March 1991

**COBOL, IMS DB/DC, SYNCSORT, ETL, BMC software, checkpoint restart Challenge:** Rewrite an order processing and order allocation system

* + - Reformatted IMS databases - Added checkpoint restart to COBOL programs – Wrote new unload/backup, & reload JCL - Major cost savings

**Enhancements Programmer/ Analyst:** Sales Areas Realignment **Chrysler Financial**

Troy, Michigan. DCI March 1986 – October 1989

**Batch COBOL, OS JCL, Easytrieve PLUS, SYNCSORT, Retail Banking Challenge:** Convert from 4 to 3 sales areas and realign sales regions

* + - Analyzed hundreds of COBOL, EASTREVE programs - major cost savings

**New Development Programmer / Analyst:** Government - Taxation **State of Texas**

Austin, Texas. RTC October 1985 – February 1986

**Batch COBOL, OS JCL,** **Librarian, SYNCSORT Challenge:** Write a mathematical model to catch Bingo Taxation cheats - SLR

* + - Used trend analysis to red flag licensed BINGO parlors that underpaid taxes – State Level Repository

**EDUCATION:** **B.S. Management and Marketing** Valparaiso University - **Data Processing / Computer Science** Illinois Central College ***-*** http://www.lasallecomputer.com/images/certifications/itil-logo.jpg ΛΧΑ