NAME: Chuks D. Eleonu

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CITIZENSHIP:   USA

LOCATION: Washington DC suburb of Northern Virginia

**HIGHLIGHTS OF QUALIFICATIONS**

* Security Clearances: NACI, Public Trust, Top Secret/SCI.
* Customer-focused and results-driven – a seasoned professional and dynamic team-player, who can also work independently.
* 18-plus years of proven leadership and expertise in Information Technology, Project/Program Management, and strategic and tactical execution of large and complex initiatives across all business functions.
* Directed and led healthcare, financial, and government technology infrastructure and software application programs to implement enterprise-wide and government-wide processes and integrations.
* Managed and executed varieties of government and commercial contracts, leveraging entrepreneurial skills to drive business growth and develop performance work teams – locally and off-shore.
* Has institutional knowledge, skills, and ability to accurately assess opportunities, develop effective strategies, and implement practical solutions to achieve total customer satisfaction.
* In-depth understanding of internal controls, and finely-tuned interpersonal skills to influence key stakeholders.
* Articulate, with excellent listening, oral and written communication skills.
* Excellent interpersonal, organizational, motivational, and team building skills.
* Experience with C-Suite engagement and stakeholder management.
* Experience working in highly matrixed environments.
* Experience managing large scale IT Infrastructure and SDLC / PMLC initiatives.
* Strong ability to manage local, virtual, and global teams.
* Strong problem solving, analytical, and heavy presentation and facilitation skills.

**AREAS OF EXPERTISE**

* **Business:**

C-suite Business operation and transformation; Change management; Contract negotiations and execution; Earned value management; Management information systems; Portfolio and product management; Presentation, flowcharting and documentation; Project and program management; Relationship and stakeholder management and reporting; Resource estimation, allocation, monitoring and control; Strategy development and planning; Time and organizational management; Team management and supervision.

* **Industries:**

Banking and Finance; DoD; Government; Healthcare; Health Insurance; Housing; Information Technology.

* **Technology:**Agile, CMMI, PMI, Waterfall methodologies; Computer information security assessment; Database design, implementation, and management; Infrastructure upgrades and enterprise server administration; IT Governance and technology management; Legacy system conversion and integration; Requirements definition and analysis; Systems analysis, design, and administration;  Web strategy and development.

**TECHNICAL SKILLS & TOOLS**

* Adobe Acrobat / Photo Shop BMC Patrol; Clear Quest / Clear Case; COBOL; CICS; Citrix; Digital Mumps; Front Page; IBM / Domino Suites; Lotus Notes; Lotus Script; Microsoft Office Suites; MS Project; Net Objects Fusion; Novell Netware; Remedy Helpdesk; SharePoint; Test Manager; Visio; UNIX AIX/Solaris; Windows NT and O/S.
* WBS, SOX, LOE, FTD, RUP, CMMI, SDLC, EVMS, PMLC, ITIL, SLA, MOU, NDA, ICD-9, ICD-10.
* Process models; Data dictionary; Story boards; Mockups; Prototypes; Use cases / User Stories; Glossary; Cross-maps; Business forms; Visio; Primavera.

**CERTIFICATIONs,  HONORs, & AFFILIATIONs**

* Program Management Professional – *expected 2016*
* Agile / Scrum Master (CSM) 2013
* Project Management Professional (PMP®)   2005
* Facility Security Officer (DoD)  2011
* Homeland Security PIV (HSPD-12) Assurance Registrar & Activator  2008
* Microsoft Project Server®    Orange & Blue Belts    2004
* IBM / Notes Domino® Systems Administration    1998

**EDUCATION**

* George Mason University, Fairfax, Virginia  
       Executive MBA – 2015
* University of Maryland, Adelphi, Maryland  
       BSc. Management Information Systems – 2011
* Morgan State University, Baltimore, Maryland   
       Computer Science program – 1990

**EMPLOYMENT HISTORY and PROFESSIONAL EXPERIENCE**

***Director of Projects  ~ PMAS, Inc.   July 2007 - Present***Control and direct all planning and execution of all projects and program management activities and resources to ensure that established cost, time, and quality goals are met.  Work with minimal supervision and is responsible for applying advanced Project Management knowledge, skills, tools, and techniques to deliverables, processes, systems and sub-systems in order to meet or exceed client needs and expectations.  Operate within defined parameters using industry standard Project Management Methodology such as CMMI, RUP, Waterfall, SDLC, and Agile/Scrum with flexibility to leverage the different methodologies in accomplishing collective goals. Participate in business development (BD) activities to grow the company and increase wins. Be the front line interface between government and commercial clients, and the company.

Projects and Programs managed under direct contracts or sub-contracts include:-

* Portfolio of (prime contracts) supporting the Air Force, Army, Department of the Interior, and Federal Bureau of Investigation, respectively.

***Portfolio Program Manager***, 2010 – Present.

**Tools:**  Adobe Acrobats, MS Project, Visio, MS Office Suite, PMLC, HTML, Net Objects.

**Achievement:** Delivered website services; content management; clerical/administrative support; personal care; budget/accounting support; distance learning; and helpdesk.

Team size = 5 FTEs, Budget = $1.7 million, Billable hours = 20 hours/week.

* Healthcare / Informatics Technology support (sub-contract) to CareFirst / Blue Cross Blue Shield Insurance.

***Project Manager***, 2014 – 2015.

**Tools:**  MS Project, CA Clarity, MS Office Suite, Visio, SDLC, PMLC, Waterfall, PeopleSoft, COBOL, JAVA, Citrix, SharePoint, XML, UNIX.

**Achievement:** Delivered nationwide business and technology re-engineering of the Claims engine; optimized Billing and Provider Data; improved National Provider ID (NPI) search; mitigated OBRA’93 payments; updated HIPAA 837 mappings; increased Claims processing; and enforced mandatory Office of Personnel Management (OPM) policy on Debarred Providers for 32 CareFirst/BCBS plan networks. Visit: [CMS.gov](https://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/NationalProvIdentStand/index.html?redirect=/NationalProvIdentStand/)

Team size = 37 FTEs, Budget = $3.3 million, Billable hours = 40 hours/week.

* Department of Defense (DoD) and Department of Veterans Affairs joint implementation of the Virtual Lifetime Electronic Health Record (VLER) and Integrated Electronic Health Record (iEHR).

***Program Manager***, 2013 – 2014.

**Tools:**  Adobe Acrobats, Agile/Scrum, MS Project, Visio, MS Office Suite, PMLC, VISTA, HITSP, DEERS, Waterfall, Agile/Scrum.

**Achievement:** Delivered viable framework for integrating / implementing a robust Electronic Health Records across DoD and VA; developed Balanced Scorecard; and established Performance Metrics / KPI’s. Visit: <http://www.tricare.mil/Resources/MedicalRecords/VLER.aspx>

Team size = 140 FTEs, Budget = $41 million, Billable hours = 40 hours/week.

* Freddie Mac SharePoint Server Farm and Contents migration (sub-contract).

***Sr. Technical Project Manager***, 2013 – 2014.

**Tools:**  Adobe Acrobats, MS Project, Visio, MS Office Suite, SDLC, PMLC, SharePoint, Remedy, DOORS, ITIL, MetaLogix, Waterfall, Data Center migration.

**Achievement:** Delivered robust SharePoint server farm, and IT Governance framework.

Team size = 12 FTEs, Budget = $1.9 million, Billable hours = 40 hours/week.

* Nation-wide Health Information Network (NwHIN) and Consult Order Portability (COP) (sub-contract) to Department of Veterans Affairs.

***Project Manager***, 2012 – 2013.

**Tools:**  Digital MUMPS, COBOL, UNIX AIX, Adobe Acrobats, MS Project, Hybrid Agile/Scrum/Waterfall, Visio, MS Office Suite, SDLC, PMLC, SharePoint, VISTA, HITSP, HealtheVet, Primavera.

**Achievement:** Delivered standardized clinical / medical terminologies between Active Duty military (DoD) and Veterans (VA); provided seamless translation of VISTA data elements to HITSP data elements; prepared VA health informatics environments to leverage CMS / HHS standards, demonstrating that the VA is compliant with Meaningful Use EHR technology thresholds; and implemented **clinical quality measures** (CQMs) in VETS v.11. Visit: [HealthIT.gov](http://www.healthit.gov/policy-researchers-implementers/nationwide-health-information-network-nwhin)

Team size = 11 FTEs, Budget = $1 million, Billable hours = 40 hours/week.

* ICD-10 Readiness Assessment (sub-contract) to Department of Veterans Affairs.

***Project Manager***, 2011 – 2012.

**Tools:**  Digital MUMPS, COBOL, UNIX AIX, Adobe Acrobats, MS Project, MS Office Suite, PMLC, Waterfall, VISTA, HITSP, Primavera.

**Achievement:** Delivered a comprehensive assessment report, including Risk mitigation factors, and implementation cost estimates to transition the VA from its **ICD-9** locally developed Class 3 routine software to comply with the new **ICD-10** standard.

Team size = 15 FTEs, Budget = $2.5 million, Billable hours = 40 hours/week.

* e-Authentication and Identity Access Management integration (sub-contract) to U.S. Department of Agriculture.

***Program Manager***, 2007 – 2011.

**Tools:**  Adobe Acrobats, MS Project, MS Office Suite, Microsoft .NET, PMLC, Active Directory, LDAP, Waterfall, FISMA, FIPS, activeClient, SiteMinder (CAS), SSO, Identity Manager.

**Achievement:** Implemented 2-Factor authentication and personal identity verification (PIV); and delivered logical access control system (LACS) agency-wide. Visit: <https://hspd12.usda.gov/twoFactor.html>

Team size = 15 FTEs, Budget = $4.3 million, Billable hours = 40 hours/week.

* Homeland Security Presidential Directive (HSPD-12) rollout and implementation support to interim six federal agencies: USDA, IRS, Department of Treasury, GSA, Department of Energy, and Office of Personnel Management (sub-contract).

***Sr. Project Manager***, 2008 – 2009.

**Tools:**  Adobe Acrobats, MS Project, Geo-mapping, MS Office Suite, PMLC, WBS, Active Directory, LDAP, Cannon DigiCam, FIPS, Fingerprint scanners.

**Achievement:** Delivered verifiable biometric data embedded in US Access ID card chipsets for 500,000 federal employees in CONUS and OCONUS.  Visit: <https://hspd12.usda.gov/usaccess.html>

Team size = 57 FTEs, Budget = $3 million, Billable hours = 40 hours/week.

* OMB e-Gov Document Management oversight to Department of Veterans Affairs.

***Sr. Project Manager***, 2009 – 2010.

**Tools:**  Adobe Acrobats, MS Project, MS Office Suite, PMLC, VistA, SharePoint, Primavera.

**Achievement:** Implemented SharePoint server and delivered digitized, indexed, and scanned document repository mandated by the VA Office of Inspector General.

Team size = 5 FTEs, Budget = $1.2 million, Billable hours = 40 hours/week.

* Oracle BSP/Middleware and Database Business Process Re-design for the Department of Housing & Urban Development.

***Sr. Project Manager***, 2007 – 2008.

**Tools:**  Adobe Acrobats, MS Project, MS Office Suite, SDLC, PMLC, Oracle BSP, EVMS.

**Achievement:** Modernized and streamlined Single Family database and middleware maintenance processes.

Team size = 2 FTEs, Budget = $2.1 million, Billable hours = 40 hours/week.

***Sr. Technical Project Manager  ~  Federal Home Loan Mortgage Corp. (Freddie Mac)  April 1999 - July 2007***Managed full **life-cycle project management** (PMLC), and business **application software development** (SDLC) efforts, from resource estimation to requirements gathering, milestone definition, monitoring of issues & risks, through testing and deployment, to production.  Also managed end-to-end corporate-wide **infrastructure and messaging system upgrades**, including system support, maintenance, **Y2K system conversion**, and several software/hardware version upgrades using push-pull technology.

* **Tools:**  Adobe Acrobats, MS Project, Lotus/Domino, PMLC, DOORS, FTD, HP OpenView, BMC Patrol, Remedy, PeopleSoft, BMC Patrol, Data Center migration, HP Openview.

**Achievement:** Helped stood up enterprise PMO; Organically grew pool of PMP Certified project managers from 11 to over 45 PMs; Delivered Standard Operating Procedures (SOPs) and user manuals; delivered over 26 mission critical application development SDLC and infrastructure (Hardware/Software) projects without any cost overruns; complied with sarbanes oxley (SOX) financial and general controls; implemented robust/secure Lotus Domino email and messaging system; and enabled White House rapid response on 9/11 tragic terrorist attacks.

Team size = 350 FTEs (consolidated), Budget = $2-3 million (annualized), Billable hours = 40 hours/week.

***System Admin / Programmer Analyst  ~  Advanced Technology System (ATS)  March 1997 - April 1999***Provided nationwide network administration, server administration, and systems conversion project effort to consolidate government client server farm and transition huge 27,000 end-user community to IBM Lotus Domino platform, in a mixed Novel Netware and Microsoft NT system environments.

* **Tools:**  IBM Lotus/Domino, Microsoft Office Suite, PMLC, EVMS, Win NT, Novel Netware, LapLink

**Achievement:** Converted and upgraded 128 Lotus/Domino servers, 2 Domino Fax servers, and 1 Pager Gateway; and trained HUD senior management and Community Developers on use of PDA’s and email.

Team size = 12 FTEs, Billable hours = 40 hours/week.