**David Dulac**

3112 Dockside Circle - Raleigh, NC 27613

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**OBJECTIVE**

Motivated, detail focused professional with thirteen years’ experience with a Bachelor’s Degree in Information Technology. Seven years’ experience leadership, analysis, design, development, and execution of enterprise level business solutions. Possess a high degree of skill in, communication, organization, and proactive problem solving. Currently seeking a challenging position to utilize my experience in substantially contributing to the success of the company.

**PROFESSIONAL STRENGTHS**

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| --- | --- | --- |
| Microsoft .NET Framework |  | Requirements & Specifications |
| C#.NET, VB.NET  Visual Studio 2003-2017  Microsoft SQL Server 2005-2016  WCF, Web Services, Cloud API’s  Microsoft Server 2003-2016  Internet Information Services 6-10  Electronic Document Interchange X12  Google Firebase/Analytics  Amazon AWS  Android Studio/Java  Enterprise Service Bus |  | Cross-Functional Team Leadership  Development Testing  Production Support  Large-Scale Software Deployment  Manufacturing Operations  Integration  SDLC Lifecycle  Agile  Implementation & Release Management  Training and Mentoring  Security Clearance |
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**RELEVANT EXPERIENCE**

**.NET Support Engineer,** *Contract* **RegEd***,* Raleigh, NC 01/18 – 2/18

* Monitor and analyze FTP and SFTP encrypted data transfer processes for the banking industry
* Analyze command line .NET applications tied to data process configured in Skybot Scheduler
* Process application logs to determine causes of failure and next steps for data resolution
* Resolve issues with data processing reported by project managers in Jira ticket tracking system
* Examine data processing from executed schedules in Oracle
* Update and document knowledge base articles in Confluence
* Skills: Oracle 11g, Visual Studio 2017, GIT, Windows Server 2008-2012, Web Services, IIS 7-10, SFTP, FTP, Jira, Confluence, Skybot Scheduler

**Self Employed** ***Uber,***Raleigh, NC 08/17 – 1/18

* 1099 employee during holiday 2017 holiday season
* Skills: Customer support, customer service, time management, process maintenance, issue resolution

**C# .NET Developer - Mobile Delivery,** *Contract* **NC SECU,** Raleigh, NC 04/17 – 8/17

* Participate as a third party resource to internal full time employees in waterfall to SOA architecture shift
* Translate application storyboards and use cases into functional applications
* Design, build, and maintain efficient, reusable, and reliable C# code
* Ensure the best possible performance, quality, and responsiveness of applications
* Identify bottlenecks and bugs, and devise solutions to these problems
* Skills: MSSQL 2012, Windows Server 2008, Web Services, IIS 7, Android Studio 2.2.3, Gradle, Java, Google Firebase, Google Play

**EDI Integration Support Engineer,** *Contract*  **Charles & Colvard,** Morrisville, NC 07/16 – 04/17

* Administer enterprise level trading partner integrations and third party VAN’s
* Manage the operations, maintenance, and disposition phases of EDI ESB platform
* Develop and manage new integrations for EDI with enterprise level trading partners
* Manage user requests while providing emergency support as necessary including after-hours
* Skills: MSSQL 2012, Windows Server 2008, Web Services, IIS 7, EDI, ESB, Neudesic Neuron ESB, SSIS, SSRS, Linked Servers, MySQL, Magento API, Google Analytics, Telerik Kendo UI Controls for MVC, Entity Framework, GIT, NuGet

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**Technical Support Specialist,** *Contract* **FM Systems Inc.,** Raleigh, NC 12/15 – 07/16

* Provide technical support for hosted app usability, configuration, and network connectivity
* Install, update, configure, and maintain applications on client environments
* Mine error log data, trace SQL statements to troubleshoot reported issues
* Skills: MSSQL 2008-2014, Windows Server 2008-2012, SSIS, SSRS, Web Services, IIS 7, Autodesk AutoCAD

**Software Engineer,** *Contract*  **KEEPS Corp. Inc.,** Raleigh, NC 06/14 – 12/15

* Convert application from .NET 2.0 to .NET 4.5 MVC 4
* Bug fix .NET 2.0 legacy application
* Research and recommend version control and continuous integration options
* Update Telerik Kendo UI controls or convert to .NET User Controls in new UI
* Skills: .NET Framework 3.0/4.0, Visual Studio 2012-2013, MVC 4, MSSQL 2012, C#.NET, Telerik UI Controls, HTML, CSS, JavaScript, Subversion SVN, Plastic, CruiseControl.NET, IIS 8

**Web Developer,** *Contract* **NC Rate Bureau,** Raleigh, NC 06/13 – 06/14

* Enhance and maintain internal .NET web applications
* Update or convert Telerik Kendo UI third party controls in user interface
* Work collaboratively with team members and stakeholders to plan, estimate, and execute defined development tasks and deliverables
* Skills: .NET Framework 2.0/3.5, Visual Studio 2010, MSSQL 2008, C#.NET, VB.NET, Telerik Kendo UI Controls, HTML, CSS, JavaScript, ASMX Web Services, Subversion SVN, IIS 7

**Web Developer,** *Contract* **NC Housing Finance,** Raleigh, NC 10/12 – 06/13

* Enhance internal and external facing SaaS web applications
* Work collaboratively with stakeholders to define documentation
* Follow best practices for code development and code promotion
* Participate as a developer in SCRUM development processes
* Skills: Visual Studio 2012, MSSQL 2008, C#.NET, HTML, CSS, JavaScript, Subversion SVN, IIS 7

**Senior Web Developer SchoolDude.com,** Cary, NC 08/08 – 10/12

* Enterprise level global team environment spanning the US, Malaysia, Romania, and India
* Managed product operations for the Schooldude.com and FacilityDude.com brands
* Managed Salesforce CRM API back office business processes and Apex Triggers
* Prototype UI designs for 17 client facing SaaS web applications
* Develop and implement WCF Services supporting SOA CSS and HTML content delivery
* Skills: .NET Framework 2.0/3.5, Windows Server 2008, Visual Studio 2010, MSSQL 2008, C#.NET, HTML, CSS, JavaScript, BizTalk 2006, ASMX Web Services, Salesforce API, Visual Source Safe, IIS 7

**Web Developer,** *Contract* **Channel Advisor,** Morrisville, NC 04/08 – 08/08

* Convert classic ASP UI to ASP.NET 3.0 while implementing a globalization resource file pattern
* Scrum like process environment
* Code covert pages and features, test, fix and track bugs to meet user story
* Skills: .NET Framework 2.0/3.0, Visual Studio 2008, C#.NET, MSSQL 2008, HTML, CSS, JavaScript, Subversion SVN, IIS 7, Telerik UI Controls

**Web Developer**  **MetaMetrics Inc.,** Durham, NC 08/07 – 04/08

* Develop and implement new CRUD features to existing web applications
* Scrum like process environment
* Develop new pages and features, test, fix and track bugs to meet user story
* Skills: .NET Framework 2.0, Visual Studio 2008, MSSQL 2008, VB.NET, C#.NET, ASP.NET AJAX, HTML, CSS, JavaScript, Subversion SVN, IIS 6

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**Web Developer** **NetSoft, Inc.** Providence, RI 12/05 – 08/07

* Develop and implement ASP.NET/AJAX.NET UI with CRUD functionality
* Collaborate with managers to build application for the Social Security Administration
* Develop pages for UI in a N-Tier architecture adhering to 508 Compliance standards
* Skills: .NET Framework 2.0, Visual Studio 2005, MSSQL 2005, VB.NET, CSLA.NET, ADO.NET, ASP.NET AJAX, HTML, CSS, JavaScript, Telerik UI Controls, 508 Compliance, Visual Source Safe, IIS 6

**Hazardous Material Manager Alpha Grainger Mfg,** Franklin, MA 06/94 – 12/05

* Advanced from entry level floor labor, to machinist, to line lead, to office management
* Worked in connection with the Massachusetts Department of Environmental Protection
* Created processes, implemented changes and monitoring to track and report hazardous material purchase, transportation, handling, MSDS, spill prevention and reaction, and compliance reporting
* ISO 9001 and 9002 qualified

**Radioman, Petty Officer Third Class US Navy,** Norfolk, VA 07/90 – 06/94

* Processed and handled Naval communication and classified materials
* Maintained, repaired, restored complex shipboard teletype communications equipment
* Managed teletype repair shop for USS Iwo Jima LPH-2
* Managed teletype repair shop for USS Puget Sound AD-38 earning letter of commendation from Rear Admiral Terry, Commander Combat Logistics Group Two, US Atlantic Fleet 1993

**EDUCATION**

**New England Institute of Technology 9/02 – 6/06 Warwick, RI**

* 2004-06 B.S. Information Technology Dean’s List 3.75 GPA
* 2002-04 A.S. Computer Information Systems Dean’s List 3.85 GPA

**U.S. Navy 7/90 – 5/94** **Norfolk, VA**

* 1990-94 Communication Information Systems Petty Officer 3rd Class