**John Francesconi, PMP ITIL** active

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**PROFESSIONAL SUMMARY**

Transformational IT manager driving high value technical solutions for the world’s leading organizations. Deployed over 50 enterprise projects / IT business solutions for multiple industries in healthcare, DoD, finance and state government.

**SKILLS**

IT SDLC PMO governance of large complex projects including planning, stakeholder management, controls, risk, budget, costs, design requirements, architecture reviews, development, systems integration, testing and release deployment.

Highly visionary identifying IT infrastructure and application development risks while managing multiple cross-functional teams for strategic planning, budgets, functional-technical design documentation, release management, and BI data analytics enhancements. Identifies and implements strategic/long-term plans to meet key business performance goals.

**EDUCATION**

BS, Rochester Institute of Technology

**LEADERSHIP EXPERIENCE** Director IT, Program-Project managerdelivering IT applications solutions: integrated management systems, quality assurance, data warehousing, BI predictive analytics and PMO governance programs.

**Molina Healthcare Inc.** Healthcare Medicaid insurance **–** Richmond, VA(6/15 – present)

IT ManagerPMO Portfolio Projects

Continuously mentor and enhance the IT application solutions delivery of portfolio projects and operations support across state government accounts. Establish strategic / tactical PMO controls. Manage complex software development projects.

* Monitor tracking the project portfolio (20 projects) with stakeholders/cross-functional teams for resolving schedule, issues, risks, and budget performances.
* Mentor project managers to identify key delivery risks/issues/budget/schedule for corrective actions.
* Initiated Standard Operating Procedures to ensure the delivery of secure, reliable technical solutions.
* Collaborate with directors, stakeholders, team leads to track and resolve business-technical issues/risks.
* Utilize Oracle BI Analytics predictive metrics to monitor program-project EV variances for corrective actions.

**Anthem-WellPoint – H**ealthcare insurance **-** Richmond, VA(03/14 – 6/15)

IT Managermultiple application projects

* Managed MS project plans with stakeholders/cross-functional team leads. Resolved difficult design, development, and test issues with technical resources, business stakeholders to deploy enterprise inter-departmental systems. Provided leadership for: resource management, scheduling, PMO governance, and systems integration testing for successful on time business deployment (budget $1.4 million).
* Improved business / technical team collaborations utilizing weekly PMO governance status reporting while managing resource performance of PMs, technical staff, BSAs to ensure on time quality deliverables.
* Standardized project governance for improved senior management stakeholder status reporting.

**Magellan Health Services – H**ealth care management  – Richmond, VA(01/11-01/13)

Data Warehouse Analytics Delivery Manager

* Managed project plans, monitored budgets, issues, risks, cross-functional team leads for multiple application project agile work streams consisting of developers, data modelers, architects, DBAs, ETLs, SMEs, SBAs, and vendors.
* Improved BI predictive analytics reporting process by 80% [under budget and schedule] while managing 10 technical resources for deployment of SAS - IBM Health Plan data analytics model. [$2.5 million budget]

*2003 – 2011 IT Contract Consultant for clients below*:

**Capital One Financial Services –** Banking/mortgage, credit card - Richmond, VA(10/08-01/11)

Technical IT Program Manager

Created project plans, monitored budgets, and issues, risks for multiple IT initiatives across several SBUs for: governance compliance, issues-risk management reporting, test-defect fixes, technical resources (budget $1.2 million).

Coordinated with stakeholders/cross-functional teams on business-technical solution application development. Managed design requirements, architecture reviews and integration test and production release teams.

* Implemented Chevy Chase bank/mortgage integration of business requirements and technical solutions.
* Consolidated 22 data centers 5,000 servers into SaaS cloud virtualization architecture [savings$11 million].

**John Francesconi PMP ITIL cont.**

**Virginia Information Technology Agency [VITA]; Navy DoD** (06/07-08/08)

Project Portfolio Manager

Provided project governance, schedules, scope/change management, business design requirements, stakeholder communications, technical resources, integration testing, issues risks, and successful production releases.

* Reduced unnecessary IT spending 15% by implementing CPT portfolio investment-governance system.
* Coordinated IV & V audit reviews

**Philip Morris** – Richmond, VA (01/03-05/07)

PMO Project Program Delivery Manager Managed project plans, issues, risks, budgets

* Delivered under budget 10 applications/infrastructure projects for enterprise operations, marketing, manufacturing, operations research, ERP SAP and financial divisions [full life cycle, budget $3.2 million].
* Enhanced IT delivery performance with new SDLC PMO governance for budgets, resource management, design requirements, development, QA/testing, risk analysis, project health checks, dashboards, and project schedules.

*----end of consultant contracts above*

**Origen Mortgage Origination and Servicing -** Richmond, VA   2002 – 2003

Senior IT Manager Managed project plans, issues, risks

* Deployment of a COTS mortgage Loss-Mitigation Risk that reduced mortgage defaults by 30%.
* Reduced network costs by 20% from deployment of a new VoIP network infrastructure topology.
* Enhanced data warehouse “operations research” analytics for quicker reporting turnaround.
* Implemented new requirements management tool and new PMO SDLC methodology governance standards.

**Capital One Financial Services -** Richmond, VA2001 –2002

Senior Project Program Manager Enterprise Data Warehouse Services

Created project plans, monitored budgets, issues, risks for 15 simultaneous cross-functional data warehouse - business intelligence project teams.

* Mentored leadership performance to realize business intelligence strategies in data modeling, data warehouse systems integrations-conversions, software development, ETL, integration testing/QA processes.
* Enhanced technical development controls to ensure successful IT solutions within budget and on time.
* Provided weekly status reporting, accurate project plans, risk-issue logs, and managed PMO quality reviews for on-time business transformations.

**IBM Corporation**(DoD Navy, Federal Reserve Bank, Enron Corp, Newport Military Shipbuilding**)** 1998 - 2001

Federal Project Delivery Manager

* Reduced time to implement IT systems by 15% via deployment new SDLC PMO methodology process.
* Successfully Implemented Federal Bank’s IBM WebSphere platform ahead of schedule.
* Received an IBM quality award for project deliverables ahead of schedule.
* Resolved business and technical issues to transformed critical business functions from mainframe legacy applications to a complex data warehouse ERP SAP system (budget $3.4 million).
* Improved governance standards by installing a PMO project framework (registration through rollout).

**Commonwealth of Virginia -** Richmond, VA                                                    1990 – 1998

Director Information Systems: Dept Social Services ; Dept Correctional Education

Supervised portfolio application development for 12 business divisions to support network operations, information security, help desk, training, and legacy maintenance with 80 staff resources [$10 million budget] to support 4,000 end-users statewide.

* Implemented new MIS department with technical staffing, software development, SDLC, and network communications for enhanced management of agency reporting operations.
* Chaired 3 committees for: 1. Data warehouse development projects; 2. New business case rational for development of 1M+ project requests; 3. Prioritization of legacy application maintenance requests.
* Standardized computer production jobs and database rules for enhanced security access to sensitive databases.
* Implemented CMMI SDLC project methodology to meet business needs on time and on budget.

***Additional VA positions held*** *Manager of: Network Operations/Data Center, Help Desk, Information Security*

**Previous experience:** Systems Business Analyst; Programmer/Analyst (Java, C#, SQL, SAS, COBOL, Assembler)