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| **Gopal Kandasamy, PMP** | | |  |
| 4804 Saddleridge Ct  Glen Allen, VA 23059  (804) 347-6721  kandasamyg@verizon.net | | |  |
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| ***Certified Project Manager with expertise in information technology,  leadership, and business*** | | |  |
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| **SUMMARY OF QUALIFICATIONS** | | |  |
| * More than 16 years of information technology management experience in diverse industries including banking, **Government**, retail, manufacturing and telecommunications environment. * Business process analysis and re-engineering * Expert in information systems technology, project planning, strategic planning, systems analysis and troubleshooting, quality control, forecasting, scheduling and planning, and tracking of results. * **Certified Scrum Master**. * Highly knowledgeable in software development, **requirements analysis**, and database design. * Excel at creating and implementing technical and operational plans and strategies. * Competent liaison between management, clients and personnel. * Strong communication, presentation, analytical and problem solving skills. * Ability to lead diverse technical teams. * Proven technical ability in the areas of Java, Oracle, Windows and Unix Operating Systems. * Vendor Management in implementing COTS products | | |  |
| **TECHNICAL SKILLS** | | | |
| **Operating Systems:** | Windows NT/2000/2003/XP, Unix, Linux | |  |
| **Applications:** | Clarity, MS project, Visio, MS Office, Visual Studio, WebLogic 7.1/8.1/10, Websphere 6.0,.NET, SQL, Oracle, MS Access, DB 2, Sybase 11, Power Builder, MS SharePoint, Flux, Invize, Business Objects XI | |  |
| **Networking:**  **Databases** | TCP/IP, LAN/WAN, VPN,  Oracle, Sybase, SQL Server, MS Site Server | |  |
| **Languages:** | J2EE, HTML, XML, Visual Basic, C, Java, JavaScript | |  |
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| **CERTIFICATION** | | |  |
| Certified Project Management Professional  Certified Scrum Master | | |  |
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| **PROFESSIONAL EXPERIENCE**  **Asurion Inc** August 2015 - Present  **Sterling, VA**  **Scrum Master**  As a Scrum Master for Web Channel team enabled the team to migrate 4 clients from legacy platform to new Horizon Platform. The new platform uses Amazon Cloud and Layer 7 architecture.   * Conducted Scrum Ceremonies * Maintained Epic, Stories and defects in JIRA * Created Dashboards to show the health of the sprint * Created filters and integrated with eConfluence site used for daily stand-up meeting. * Created charts to show the Burndown and Velocity of each sprint * Managed dependencies across the teams. * Conducted sprint retrospectives, used that outcome to appreciate team and individual accomplishments and recognize opportunities for improvement.   **Macy’s Inc** November 2013 – August 2015  **Mason, OH**  **Scrum Master**  **Worked as a Scrum Master to coach Data Warehouse development team.** The primary focus of this project is to build a Data Warehouse and profile the customer calls and setup the process to support the calls effectively. Collect data from transactional applications and link them based on call identifier.   * Facilitate Scrum ceremonies (grooming, sprint planning, retrospectives and daily standup meetings etc…) * Implement changes and continues improvement increasing productivity of the scrum team * Motivated to team to adopt agile principles. * Coached team to develop approach for estimating story points, breaking Stories to manageable size to deliver in one sprint. * Tasked the team to develop the solution approach document to validate the solution proposed by the team with Business owners * Track and communicate team velocity and sprint/release progress.   **Collabera** January 2012 - November 2013  **Richmond, VA**  **Project Manager**  **Worked as Project Manager at CapitalOne Inc to manage Access Management for personnel acquired from HSBCs credit card business.** Managed on-boarding of 5000 new associates and contractors from the acquired business entity into CapitalOne enterprise applications. Managed the process to enable access to business applications acquired from HSBC and user access certification for SOX compliant applications. Managed on-boarding of new applications into enterprise applications access request system and standardized the technologies acquired from HSBC to meet CaptialOne Standards.   * Responsible for managing enterprise applications provisioning process. * Conducted Requirements gathering meetings with BSA and SMEs. * Co-ordinated technical resources across business entities * Managed Project risks, issues and change requests. * Managed Project Delivery process and controls. * Enabled access to Card Retail Services- CRS (acquired from HSBC) applications through CITIX and enabled access to new associates to CapitalOne applications through VDI. * Developed and implemented the process for CRS applications user access certification. * Managed the process to on-board 80 new applications into newly developed web based CapitalOne access request forms. * Developed and monitored project plans to meet the critical milestones. * Followed change control process to manage changes in scope, requirement and budget. * Used Clarity to manage project related activities and project dependencies. * Used Waterfall and Agile methodologies. * Prepared weekly project status reports for management review. * Worked as schedule to migrate user’s Desktop from Windows XP to Windows 7. | | |  |
| **Wal\*Mart Stores Inc**  **Bentonville  Arkansas, AR** | June 2011 –December 2011 | |  |
| ***Project Manager*** | | |  |
| * Managed enterprise applications development using Wal-Mart application development standards. Project modules developed on **.NET framework** using **VB.NET** for User Interface and **DB2** for Database. There are other modules developed using **JSP** for User Interface, **Hibernate** for business logic and **DB2** as Database on **WebSphere** application Server. * Identified resource requirements and coordinated the assignment and scheduling of tasks among 8 on-site and 15 off-site resources to enhance Payroll applications. * Conducted **Scrum** Planning sessions, daily stand-in meetings and executed sprints to deliver projects in a regular interval. * Used **Clarity** Project Management tool and Workbench to develop project plan, WBS, track Project progress, risks, issues and Changes. * Prepared weekly status report on project progress to management. * Lead development of requirements, data models, and all documentation throughout project lifecycles. * Lead project risk assessments and defines deliverable acceptance criteria; balances project needs and demands with operational capabilities of the organization * Provide Technology Solution Development and Integration across the SDLC including requirements, functional specs, design, custom development, integration, testing, and deployment.​ * Directing the project team through the full system development life cycle (SDLC) of the project--including requirements gathering, analysis, design, development, testing, implementation, and close-down.​ * **Managed Testing team in developing Test plan, Test cases development and execution to improve the quality of product delivered.** | | |  |
| **Dept. of Alcoholic Beverage Control,  Richmond, VA** | | **2001-2011** |  |
| ***Senior Project Manager/Scrum Master*** | | |  |
| * Managed Application development and Product support for enforcement division to enforce alcohol regulations. Applications are developed on **Oracle** **WebLogic** Application Server, **Oracle SOA, Oracle** **WebLogic Integration** Servers **Suite,** .**Apache WebServer**, **JSP** and **Oracle** Database. * Oversee implementation of IBR application from Vendor to collect Criminal offense data and send it to Virginia State police. * Managed the development of web based Licensing system and Case Management System. Conducted **Scrum planning** sessions to prioritize the product backlogs and executed sprints to deliver desired functionality. * Taught team to create clear and concise epics/stories. * Evangelized the benefits of scrum to ensure smooth adoption. * Assisted team with making appropriate commitments through story selection, sizing and task definition. Participated proactively in developing and maintaining team standards. * Provided leadership and project level management in implementing and enhancing Agency applications * Used Microsoft Project Server to develop project plan, WBS and to track Project progress, * **Lead and coordinate matrix project teams, execute plans, and enable business process re-engineering** * **Supported business requirements gathering** and reusable design methodology including integrations, interfaces and data flows * **Developed cross-functional relationships to maximize execution quality and team effectiveness** * Managed daily activities, issue resolution and communication across project execution teams and Federal clients in order to deliver projects on-time and on-budget * Managed client relationships to ensure ongoing delivery and operational support of high quality, cost effective solutions * Ensured completion of tasks, milestones, and components including but not limited to: functional specifications, design specifications, development, configurations, quality assurance, implementations and tollgate reviews * Lead the initiative to select Source Code analyzer tool ‘**FORTIFY’** to meet PCI compliance requirement. **Worked with Vendor to implement** Fortify Source Code analyzer tool in Development, Test and Production environments. * Evaluated various Business Intelligence tools and selected **Business Objects XI** to meet the enterprise intelligence requirements. **Evaluated Vendor’s implementation plan and oversee implementation of Business Objects Tool and conversion of existing reports from Crystal Reports to Business Objects.** * Migrated Client-Server based Licensing application to a Web-based application using **Web-Logic portal** solutions, which resulted in efficient operations on the field and money saving in terms of reduced software maintenance cost, help desk calls, application downtime, upgrade requirements. * Involved in implementing **Role Based Access Control Security** for Applications and Servers for the entire organization. * Involved in **Data Warehouse implementation process** to identify the requirements for enforcement division. * Implemented **Document Management System** (Invize) for Enforcement Division and interfaced with 'License processing' application. This eliminated the need for physical applications moved between offices. * Implemented **Flux** Workflow management tool to integrate human and system to process license applications. * Evaluated new software tools available and implemented '**WindwardReports**', Flux, Prizm Viewer to improve the process efficiency. * Reviewed various Project Management Tools and selected '**Innotas**' for Managing Enterprise application development project. * Reviewed various electronic payment solutions and recommended **ACHDirect** for accepting eChecks and Credit Card payments on-line. | | |  |
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| **Level 8 Systems Inc  Dulles, VA** | **2000-2001** | |  |
| ***Systems Designer*** | | |  |
| * Worked as a Technical lead in implementing 'Geneva Enterprise Integration' product, a **middleware integration tool** to provide a single view of corporate data. | | |  |
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| **Verizon Communications Inc Silver Spring, MD** | **1997-2000** | |  |
| ***Project Consultant*** | | |  |
| * Worked as Project consultant at the Client Site and developed enterprise applications using **J2EE and Oracle** database to support Customer calls. Integrate various support systems to enable Customer Service team to get all information necessary to handle Customers requests.   . | | |  |
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| **Mahindra-British Telecom, 1995-1997**  **MUMBAI, India** | | |  |
| ***Senior Project Consultant*** | | |  |
| Developed Client/Server based applications using **Oracle, Sybase** and **Powerbuilder**. Developed 'On-line Trading System' for Stockbrokers and 'Synchronous Digital Hierarchy' for British-Telecom Plc. | | |  |
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| **Indian Rayon Industries** 1992-1995 **Malkhed, India** | | |  |
| ***Programmer Analyst*** | | |  |
| Responsible for developing System for Materials and Purchase division using **Sybase RDBMS**. Gathered requirements, developed User Interface, Stored Procedure, Triggers and shell scripts. Provided post implementation support. | | |  |
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| **Education** | | |  |
| MBA - Specialization in Information Systems Management, Regional Engineering College, Tiruchy, India 1992  BS - Degree in Engineering, Electronics & Communications, National Engineering College, Kovilpatti, India, 1989 | | |  |