**Guzzar N. Rao**

[**guzzar@yahoo.com**](mailto:guzzar@yahoo.com)

**904-333-4592**

Experienced Technical Project Manager with over 20 years of experience and, proficient in all aspects of Technical Project Management including managing software development projects, implementing ERP and infrastructure projects.

* Excellent interpersonal, presentation, verbal communication skills
* Results oriented with a fast-paced approach, and a creative manager with strong orientation towards customer service and strategic planning
* Hands on experience in requirements elicitation, design and development following Agile and traditional Waterfall methods in delivering projects
* Technical and project management experience executing PeopleSoft HR and Financial implementations, upgrades, patches.
* Proficient in Rally, MS Project, SharePoint, PowerPoint, Excel, Visio, WebEx, Clarity, PeopleTools, PeopleCode, SQR

**Professional Experience**

**Navy Federal Credit Union Vienna VA**

**Sr Project Manager (consulting) – 7/17 to Till Date**

* Managing multiple projects within the Mortgage Loan Origination System program with an overall $5.5MM budget. Delivering the projects on a multi release cycle enabling a series of products with increasing functionality enablement for each release.
* Responsibilities include managing project schedules, project resources, conducting meetings, updating risks and issues log, providing weekly status reports and contributing to biweekly steering committee reports.

**Synovus Bank / Synovus Mortgage Corp. Columbus GA / Birmingham AL**

**Sr Project Manager (consulting) – 8/15 to 10/16**

* Synovus is a conglomerate of 30 community banks spread across the south east with a centralized mortgage group that supports the mortgage and other banking loan origination and processing needs.
* Managed multiple projects within the Phase II LoanSphere program with $4M budget for 2016. Delivered the projects in multiple iterations within timelines.
* Delivered Synovus mortgage’s $5M 3rd party vendor product BlackKnight LoanSphere [Empower .Net] implementation project to be compliant to the federal CFPB TRID [TILA/RESPA] acts by Oct 3rd,2015.
* Managed 30+ resources including vendor contractors from Black Knight Financial Srvs, WoltersKluwers, CoreIP, and Cigniti resources.
* Managed project financials, project plan, scope, risk assessment and external partners.
* Followed Waterfall SDLC for configuration, development and delivery of the project.
* Utilized MS Project, HP QC, ServiceNow, SharePoint and Vignette for collaboration of project artifacts.

**Bank of America Charlotte NC**

**Sr Project Manager [Vice President]– 6/11 to 3/15**

* Concurrently delivered several $0.5 to $4M projects for Consumer Deposits, Small Business Banking and Credit Card portfolios with 10 to 50+ resources.
* Delivered BofA Preferred Rewards Deposits Program DotCom development project effort. [From bofa.com click Banking and select Preferred Rewards on the second rail.]
* Followed Agile as well as Waterfall development and delivery methodologies.
* Managed baseline scope, risk assessment, Infrastructure impacts and, managed external partners, vendors on all projects.
* Well versed with Rally, IBM Rational Team Concert, MS Project and, utilized SharePoint for collaboration of project artifacts.

**Black Knight Financial Services (Lender Processing Services, Inc.) Jacksonville, FL**

**Sr. Project Manager – 7/09 to 5/11**

* Responsible for managing the Consumer Lending Program, BKFS’s latest product offering, with 8+ projects and 60+ resources with a projected budget of over $3.5M
* Followed Iterative and Waterfall development/delivery methodologies as applicable
* Identified bottlenecks and, address with respective resource managers on schedules.
* Created and managed Project Plans and collaboration sites (SharePoint).

**CitiGroup, Inc. Jacksonville, FL**

**COTS Packaged Applications Manager [Vice President] – 6/06 to 5/09**

* Resource manager for 40+ resources that included Project managers, Developers, QA and Production Support teams with an yearly department budget of over $1.1MM to maintain eBiz Intranet’s COTS applications - PlanView, Aprimo MRM & Rational Tools.
* Managed $3.5M program to automate Statement Marketing operations by implementing Aprimo MRM application following Iterative methodology
* Responsible for Production Support operations following ITIL methodologies in maintaining Operational Excellence and negotiated a vendor maintenance contract that reduced over $1MM of the operations expenses over a period of 3 years
* Managed relationships with customer service, finance, PMO, senior management, and, offshore TCS and Satyam contract vendors

**JPMorgan Chase & Co. Jacksonville, FL**

**Technology Consultant – 5/99 to 6/06**

* Thought leader for process improvement in supporting the financial department: conducted training, enabled 24/7 production support for all PeopleSoft HR and Financials suite of applications leveraging offshore vendor (Wipro, India) resources
* As PeopleSoft Technical Project Manager, successfully delivered AR and Billing modules in three phases for a total of 6 different billing sources
* As Project Leader, successfully migrated PeopleSoft HR, Financial and reporting systems to WaMu’s HR and MainFrame GL systems using SQR’s, DataMover scripts

**SYNTEL Inc., Jacksonville, FL, Baltimore MD, Detroit MI**

**Technology Consultant – 12/93 to 4/99**

* PeopleSoft HR Implementation Lead to customize and implement Base Benefits, Payroll Interface to ADP and Custom Immigration & Visa Process modules.
* As Team lead implemented GL and AP modules of PeopleSoft Financials with 6 developer resources. Mentored several junior and senior programmers in to PeopleSoft.
* Consultant @ CitiBank Universal Card Services: As senior key member in the Statement Rendering & Billing Department for over 3 years, performed various roles as Project Lead, BA and Sr. Developer.

Certifications

* **Certified Scrum Master** - Agile Alliance
* **PMP** certified – PMI #1274212
* **ITIL** Foundation and Practitioner certified - APM Group

Education

**Master of Science in Computer Sciences** National Institute of Technology (REC-W), India

**Bachelor of Science in Production Engineering** Kakatiya University, Warangal, India

Employment status: US Citizen