Candidate Summary:

* **SAP Basis Certified Professional with 10+ Years’ of experience as SAP Consultant.**
* Configured various industry solutions: HR, FI\CO, Utilities, CCS, AFS, IS-OIL, Automotive, High Tech, Public Sector, pharmaceuticals and Chemicals. Database Backup and Recovery via SAPdba, Legato, BackupExec, and Arcserve
* Basis Administration (Load Balancing Users, External System Linkages, High Availability Management, Tuning and Performance, SAP R3 Tuning, Oracle Tuning Input, OS Tuning)
* **Installation and administration of bolt-ons, interfaces, and enhancements** (GRC, ITS, APO, BW, Ixos, Autosys, Taxware, archiving, Dazel, Central User Administration (CUA), etc.)
* **Installation and administration of SAP Solution Manager** (service desk, project management, CHARM, and system monitoring) version 3 and 4. End User Training Liaison. Maintain System Profiles using profile generator
* OCS, Hot Packages, and Upgrades (Review OSS Notes, Apply Patches/Repairs)
* **Operating Systems Administration** (Add/Change Users within the System, Security Profiles, High Availability Software Management, Profile Setup, Programming, Write Specifications, Write/Change Programs, Test Programs, Prepare for Move to Production, OS System Security)
* **OSS Administration** (User Account Management, Maintain SAP Router Software, Liaison to SAP Support)
* Output Management (SAP Gateway Management, Spool Management), Generate Reports, Software Evaluation / Acquisition
* **Systems Management (Back-Out Planning, Implementation Planning, Quality Assurance-Systems, Reset System Passwords, Server Tuning,** software Installation, System Monitoring, Systems Support, Testing-Systems, Testing Upgrades, Trouble Shooting/Problems Solving, User Id Administrator)
* Web Support (Analyze and Repair Broken Links, Monitor Web Server Performance, SAP Gateway to the Web, Web Application Development for SAP) Conducts strategic planning for software needs and maintaining most current version

Professional Experience

Idaho Power (Scadea Solutions), Boise, Fl May 2017 to Oct 2017

Project Scope: Upgrade from SAP Solution Manage 7.1 to 7.2 and Basis staff augmentation

Environment: MS Windows Sever/MS SQL/Ecc 7/SAP Portal 7/CRM 7.0/BW 7.0/PI 7.2

Responsibilities:

* Guide the basis team during the upgrade of SAP Solution Manager 7.2 (configured document management, early watch reporting, landscape management, project management, business process monitoring, and IT service management
* After hours oncall
* General knowledge transfer of 3rd level Basis support
* Daily PI support
* Daily BW support

MHPS, Ciber Consulting, Orlando, FL Jun 2016 to Apr 2017

Project Scope: Apply Support Packs to landscape, Administer Solution Manager, ECC, and Hana

Environment: MS Windows Sever/MS SQL/Ecc 7/SAP Portal 7/Hana sp8

Responsibilities:

* Producation support via SharePoint helpdesk tickets
* Daily administration of SolMan (EWA, System Monitoring, and BPH). Daily administration of Hana (IBM appliances), General Basis administration
* Setup of system monitoring via Solution Manager. Apply 4 years of support packs and fixes to their landscape (sandbox, development, quality system, and production). Configure hana for financial consolidation of over 50 companies

Ashland Chemicals, Panzer Consulting, Lexington, KY Jan 2016 to Jun 2016

Project Scope: Administer Solution Manager, ECC, BW, and Hana

Environment: SuSe Linux/Oracle/Ecc 7/BW 7.3/SAP Portal 7/Hana sp8

Responsibilities:

* Producation support via Remedy helpdesk tickets, Daily administration of SolMan (EWA, ChaRm, System Monitoring, and BPH)
* Daily administration of Hana (IBM appliances). General Basis administration
* Setup of system monitoring via Solution Manager

USDA, Deloitte Consulting, New Orleans, La Feb 2015 to Jan 2016

Project Scope: Config and Administer Solution Manager and Hana

Environment: Red Hat Linux/Oracle/Ecc 7/BW 7.3/SAP Portal 7

Responsibilities:

* Upgraded the Oracle db for 11 to 12
* Daily administration of SolMan (EWA, ChaRm, System Monitoring, and BPH)
* Daily administration of Hana (HP appliances)
* General Basis administration
* Upgrade to Solman 7.3
* Installed SAP ChaRm
* Daily maintainence and support of SAP PRA
* Administration of SAP PI, BW, BOBJ, CRM, Portal, and ECC EHP5
* Part of the Fiori assessment and deployment team

Duval Public School System, Jacksonville, Fl Jun 2014 to Dec 2014

Environment: Windows/MS SQL Server/HP Servers/Ecc 7/BW 7.3/SAP Portal 7

Responsibilities:

* Daily production support; SAP Solution Manager monitoring
* Application of support packs to ECC, BW, and Portal
* Upgrade of Paybase to Cseries, Upgrade of TaxFactory 9 to version 10 and Training of basis staff

HP (Hewlett-Packard) for Bristol Meyers Squibb, Princeton, NJ May 2013 to May 2014

Project Scope: Upgrade and daily maintenance of SAP BW, Portal, and ECC

Evironment: Linux/Windows/HPuX/Oracle/HP servers

Responsibilities

* Upgrade SAP BW from 7.0 to 7.31
* Daily administration of SAP ECC 6.0, BW, Portal, and SRM via service tickets from SAP Solution Manager; primary focus was BW support
* Spliting of abap and java instances to form single instances rather than dual
* Worked remotely from home with periodic onsite visits

Honda Motors, Marysville, Co – Open Logix Mar 2013 to May 2013

Project Description/Scope: Solution Manager 7.1 & BOBJ

Evironment: Windows/Sql2008/Ibm DB2/AiX/Citrix virtual servers/EHP5

Responsibilities

* Upgrade and configure SAP Solution Manager 7.1
* Configure document tracking, project management, system monitoring (HP) and process tracking
* PI support pack upgrade
* General SAP Basis architecture and admin task
* Managed offshore team of technical contractors
* BODS installation and config
* PPM installation and config
* PCM installation and config
* Daily support of Qlikview for sap reporting
* SAP security role creation and maintanence

Hess Oil Corp, Houston, Tx - Experis Jul 2012 to Feb 2013

Project Description/Scope: SAP Solution Manager 7.1

Evironment: Windows/Sql2008/Ibm virtual servers/EHP5

Responsibilities

* Install and configure SAP Solution Manager 7.1
* rConfigure ChaRm to provide reuire alerts and process tracking
* Configure Project Management and Document tracking within Solution Manager
* General SAP Basis architecture and admin task
* Managed offshore team of technical contractors
* Upgrade SAP GRC to version 5.3

Brock Group - Systech Feb 2012 to Jul 2012

**Project Description/Scope: ECC/BW/GRC Implementation**

**Environment:** SuSe Linux, Windows Srv 2010, DB2, MS SQL Server, VMware virtual servers (Vblock), EHP5

Responsibilities:

* Managed offshore team in India
* Provided performance analysis of the BW instances
* Installed SAP GRC
* OS/DB migration from Windows to SuSe Linux
* Linux virtual server installation and support
* Managed offshore Basis team
* Installed and supported SAP data services
* Installed and supported SAP BOBJ
* Installed SAP ECC6 ABAP and Java instances
* Installed and supported SAP Solutions Manager (Service Desk, Monitoring, & Charm)
* Fine-tuned SAP BW databases
* Installed evaluation installations of SAP HANA

Dell - Consulting Service Jun 2011 to Feb 2012

Project Description/Scope: SAP BWA Architect

Responsibilities:

* Provided performance analysis of their customer’s BW instances
* Installed SAP BW Accelerator software, Performed training of SAP BW Accelerator
* Fine-tuned SAP BW databases, Installed evaluation installations of SAP HANA

Smith & Nephew Mar 2011 to May 2011

Project Desciption/Scope: SAP Basis Architect and Technical Project Lead

Responsibilities:

* My primary responsibility comprised designing and implementing the plan to move their hosted data center from one provider to another.
* Coordinated the relocation of hardware and personal to the new datacenter
* Provided performance analysis of their BW instance also upgraded their SAP BW Accelerator software
* Migration of their SAP environment from MS SQL Server/Windows to Linux/Oracle

Momentive– Columbus, OH Aug 2010 to Feb 2011

Project Description/Scope: SAP Basis Architect, Duration: 5 months

Responsibilities:

* Duties included creating and implementing a plan to extract data and configuration of two lines of business from their primary SAP instance
* Create two separate 3 system landscapes based on the extracted data and configuration
* Day to day administration of their primary SAP landscape which included GRC, BI 7, ECC 6, PI, XI and Solution Manger
* The environment consisted of HP hosted servers running Windows Server 2008, MS SQL 2005, MS SQL 2008, SQL mirroring, RightFax, and TM

**IBM, Fishkill, NY Aug 2009 to Aug 2010**

**Project Description/Scope: SAP Implementation**

**Role: Sr. SAP Basis/BW Consultant**

**Responsibilities:**

* Duties include the daily monitoring and administration of SAP ECC, BI 7, Solution Manger, CRM 7, and portal systems. Also, tasks with them installation of new systems and app servers.
* Writing scripts, applying SAP notes, basic troubleshooting of problems, and the management of the TMS via RevTrac were also part of my duties. Performed 3 Unicode conversions
* OS/DB migrations from AIX to SuSe Linux. The environment consisted of a 3-terabyte database that ran on DB2 on zOS and AIX.

**Jefferson County Commission (Birmingham, Al) and South Florida Water District, Miami, FL Dec 2008 to Jun 2009**

**Project Description/Scope:** SAP Implementation

**Role:** Sr. SAP Basis/BW Consultant

**Responsibilities:**

* Performed a technical upgrade of ECC6 to ECC7 on MS SQL Server 2003 on Dell servers.  This was a public-sector customer that had about 1500 users and an 800mb database.
* Duties also included daily administration of TMS, CRM, and GRC for this client.
* Managed a team of 7 basis and security resources.

**AFLAC, Columbus, GA May 2008 to De 2008**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Technical Lead and BW Consultant

**Responsibilities:**

* Led the upgrade of SAP BW from version 3.5 to 7.0 (NetWeaver) and SEM.
* Also, install SAP NetWeaver Enterprise Portal version 7. The client’s instances run on MS Windows 2003, MS SQL Server, ECC 2005 and VMware servers (IBM).
* Required me to physically install, and upgrade the software previously mentioned. Also, directed the efforts of the technical team, of which consisted of the customers Basis team (4 resources) and two consultants (EP and SEM resources.

**CDC, GA Sep 2007 to Mar 2008**

**Government project**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Basis Lead and BW Admin

**Responsibilities:**

* Daily tasks included BW and SAP security administration via CUA, Solution Manager tasks, BW and database performance tuning, and architecture of the BW landscape. The system platform was Windows 2003 server 64 bit, MS SQL Server, and Dell hardware.
* Running SAP NetWeaver 2004s, BW 7.0, EP 6, XI 3.0 with Seeburger, Solman 4, and CUA. A
* Also, task with installation of the NetWeaver and BW instances. SAP

**Environment**: ECC 6.0 (SD and MM), BW 7.0, DP 6.0, XI 3.0, Sol Man 4.0, SqlServer, Windows 2003, Service Desk, landscape, Change Mgt, Help Desk.

**Peavy Electronics, Meridian, MS Jun 2007 to Dec 2007**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Security Consultant

**Responsibilities:**

* Created and administered SAP security roles for the NetWeaver 2000s and BW 7 systems.
* Also, provided assistance to the offsite Basis team and consulted on landscape/system architecture. ECC 6.0 (SD, FI/CO, HR and WM), AIX, DB2, Sol.Mgr. 4.0. Service Desk. Function in a remote capacity on an on-call basis.

**ABB, Cleveland, Oh Apr 2007 to Jun 2007**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Basis Lead and BW Architect

**Responsibilities**

* Role at this client involved leading a team of 9 Basis consultants and directing the activities of the offshore (India) Basis resources. This position required me to interact with the customer’s senior management and provide direction for their SAP implementation.
* Installed ECC6, Oracle 10.2.0.2, and performed a heterogeneous database migration.
* Daily tasks included strategy, deployment, Solution Manager v4 administration and architecture meetings. B-to-B. ECC 6.0. Sol.Mgr 4.0, DB2, ZOS AS400. Change Mgt, Service desk. Help desk.

**Global Crossings, Morristown, NJ Sep 2006 to Feb 2007**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Basis and BW Architect

**Responsibilities**

* Required develop detailed plans for the customers SAP solutions. The role was meant to be a backfill for an open fulltime position within the customers’ IT department.
* Role entailed management of the 4-member SAP team, daily support of their ECC5 SAP instance, administration of their BW 3.5 instance, mentoring a junior level Basis employee, monitored and repaired the BW data extraction issues, administered the interfaces to the ECC5 system and BW (WebMethods), daily Clarify help desk trouble tickets, and discussing with management the various SAP solutions that should be implemented to address the business needs. ECC 5.0 (HR, FI/CO, & Workflow), 6.0, Sol Man 4.0, service desk, DB2.)

**Torrey Plastics Sep 2006 to Jan 2007**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Basis Consultant

**Responsibilities**

* Role at this client was to act as the Sr Basis resource for the company and train the junior resources to manage the environment due to the sudden departure of their employee.
* Installed support packs for R/3 v4.6b (HR and FI/CO), provided production support, and architected future SAP solutions. Also, served as the backup BW administrator. This environment was Windows and MS SQL server on Dell hardware.

**Bridgestone Tire Company, Nashville, TN Mar****2006 to Sep 2006**

**Project Description/Scope:** SAP Implementation

**Role:** SAP Technical Architect Consultant

**Responsibilities**

* This role was meant to serve two purposes management of the technical teams that supported SAP and architecting the various SAP solutions that will be implemented in the future.
* During this engagement, responsible for managing the day to day operations of the Basis, Abap, BW, and dba teams. The daily management role was required due to the retirement of their internal resource. Planned Unicode conversion
* The environment consisted of ECC 5.0, BW 3.5, CUA 3.0, Solution Manager 3.2 and 4.0, SD (order to cash), HR, QM, PM, FI/CO, Portal 6.0, XI, Ixos, eCATT scripts, and Gamma Tools. The platform that they run on is AIX, DB2 UDB, and Z/OS (mainframe). This position required me to be both hands on and administrative.
* Applied support packs, OSS notes, and performed daily monitoring via solution manager configured solution manager to provide project planning and change management in their environment.
* Provided direction and hands on support for all of their NetWeaver initiatives (J2EE, Portal, BW, APO, and XI). Created and directed their disaster recovery plan. Led the initiative that brought their systems up to the latest support packages, they were more than a year behind.

**CP Ships, Tampa, FL Nov 2005 May 2006**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis/BW Consultant**

**Responsibilities**

* The tasks required of this position included the daily administration of two sap landscapes. One running FI, MM, and SD, the other running HR. both were R/3 4.6c systems (HR, FI/CO, GL, PM, MM & WM), on Solaris hardware and Oracle databases with EMC storage.
* Responsible system refreshes, daily administration of SAP Portal 5.0, db copies, CUA (Central User Administration), TMS, and job maintenance. While on this assignment I installed test instances of Solution Manager and BW 3.5. This position required me to work within a team environment of 3 Basis admins, 4 Unix admins, 4 NT admins, and 3 dbas.

**Great Lakes Chemical Co, Lawrenceville, Ga Feb 2005 Sep 2005**

**Project Description/Scope: SAP Implementation**

**Role: Sr SAP Basis/BW/Security Consultant**

**Responsibilities**

* This role required me to coordinate the relocation of the three R/3 (v4.7) and BW (v3.5) systems from there hosting partner, SAP/HP, to their own internal data center.
* The systems run on Windows 2003, SQL Server on HP hardware and EMC disk storage systems.
* Responsible for personally moving the database and logs to the new hardware and ensuring that there was no production downtime.
* Also, involved in a revamp of their SAP security on the R/3 systems as well as the new dimension systems (BW, SCM, CRM, and SEM) as it related to the user’s day to day authorization needs and the company’s SOX requirements. This was accomplished via the CUA (Central User Administration) component of SAP Solution Manager. My focus once the system was successfully move in-house was to install and/or configure BW, CRM, SEM, XI, J2EE, and SCM.
* Sized the hardware, installed the software, tuned them for optimal performance and work daily with the development teams.
* Also, there was a significant amount of NetWeaver work involved during this project. We used to ensure seamless integration of the all of our SAP solutions.

**International Paper, Memphis, TN Nov 2004 to Feb 2005**

**Project Description/Scope: SAP Implementation**

**Role: SAP Security Consultant (SOX)**

**Responsibilities**

* Duties included development and refinement of roles for SOX (Sarbanes-Oxley Act the corporate financial and accounting disclosure law).
* Worked with the PriceWaterhouseCoopers SAFE tool to determine segregation of duties conflicts.
* Also, created roles based on information provide from management and applied SAP best practice rules.

**HP, Alpharetta, Ga Apr 2004 Nov 2004**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis/BW Consultant**

**Responsibilities**

* Role at this customer involved day to day support of several SAP landscapes for one of their Managed Services customers. This particular customer was running SAP 4.6B on True64 and SUSE Linux servers with Oracle databases. They are also running BW 3.2 on Oracle.
* Also, tasked with installing, upgrading, and troubleshooting their BW and SAP systems. One tasks were to upgrade Solution Manager from 3.1 to 3.2 and configure it to monitor the environment.
* While at this client maintained their SEM BPS and BCS systems as well. This required troubleshoot display issues, maximize system performance, and install IGS (internet graphic server).

**Graybar, St. Louis, MO Dec 2003 to Mar 2004**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis / BW Consultant**

**Responsibilities**

* This project required me to perform general maintenance of a 46c version of SAP running on AIX 4 and 5.
* Duties included performance tuning, BW administration, training junior Basis team members, and implementing the support package upgrades.
* Configured and upgraded from versions 5.5 to version 6 of their SAP Portal installation.

**Imperial Water and Power, El Centro, CA Oct 2003 Dec2003**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis / BW Consultant**

**Responsibilities:**

* This project required me to take the lead of this technical upgrade (from 40b to 46c) because they were in need jeopardy of not going live as scheduled.
* Involvement assisted them in going live as planned.
* Created a migration cookbook and identified hardware and procedural problems that had prevented them from going forward.
* Remained onboard post-golive to help clean up security profiles (went from position based to role base security) and tune the system profiles.
* Upgraded from Aix 4 to version 5.5

**City of Tacoma - TUI Consulting, Tacoma, WA Jan 2003 Oct 2003**

**Project Description/Scope: SAP Implementation**

**Role: Basis Architect**

**Responsibilities/Deliverables:**

* This position required that install the Enterprise version of SAP, SM (solution manager), R/3 version 4.7 with CCS, HR, and ISU, install MySAP with Portals (versions 5 and 6), ITS, install and administer BW 3.1c and SEM (BPS and BCS), and lead a team of 8 basis resources.
* Running the Hitachi disk array solution on Sun o/s and hardware. The backup solution was Veritas.
* Also, tasked with modeling and implementing role based security as well.
* Installed and maintained version 5 and 6 of SAP Portals.

**Tellabs, Naperville, IL Jan 2003 to Aug 2003**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis/BW Consultant**

**Responsibilities**

* This project required that install SAP SM (solution manager) and SAP BW 3.1c, as well as, assist with daily Basis tasks.
* The platform at this project was AIX, IBM hardware and Informix database.
* Also, installed a test solution of data archiving using Documentum.

**Allegahney Steel, Pittsburgh, PA Nov 2002 to Jan 2003**

**Project Description/Scope: SAP Implementation**

**Role: SAP BW Consultant**

**Responsibilities**

* This project required me to upgrade an existing BW 3.0b system to 3.1c.
* There was also a significant amount of knowledge transfer and system admin documentation required of this position.
* It also required me to tune the app servers and the db servers (dev, test, and prod).   
  The systems were running we were running EMC disk arrays on Solaris with an Oracle database and Sun hardware.

**Visteon Corp, Detroit, Mi Feb 2001 - Jul 2002**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis Consultant**

**Responsibilities:**

* Duties as Lead Basis Engineer for a team of 5 included the Basis support of 9 SAP instances that had multinational dependencies. This position required me to perform the following tasks: application of support packages; security (HR), Solaris administration (small degree), Oracle administration, SAP user administration, support of the FI/CO, MM, SD, and HR modules, Autosys administration, CTS/TMS, database copies, Dazel administration, IS-Automotive, EDI support (Peregrine) and several other daily Basis tasks. My primary role was to stabilize the current environment.
* The customer has 4.6b and 4.6c in their environment. The systems are running on Sun hardware (3500's, 4500's, and e10k's) that was connected to EMC clusters.
* Also, supported the customer's evaluation of APO and BW (installation and administration).

**Althin/Baxter, Miami, FL Sep 2000 - Feb 2001**

**Project Description/Scope: SAP Implementation**

**Role: SAP Basis Consultant**

**Responsibilities:**

* Duties at this project involved that of the technical project lead (team of 3), user administration, backup/recovery, CTS/TMS, hot pack applications, and security.
* The SAP environment consists of NT v4.0 servers, running Oracle v8, R/3 v4.5b, APO, BW, HR, MM, PM, and Compaq hardware.
* A larger company that uses JD Edwards has purchased this customer so they will not be using their R/3 systems in the future.
* Duties also included configuring interfaces for data extractions to JD Edwards and administering the Ixos archiving software.

Education & Certification

* Pursuing BA of Computer Science from Excelsior University
* Obtained in 1995 - MCSE 3.51 upgraded to 4.0
* Certified Netware Engineer (4.x)
* Certified Solaris Admin
* SAP Basis certified, TCC obtained in June 1998 (SAP America)